Healthy 365 Registration Guide

For public HPB events
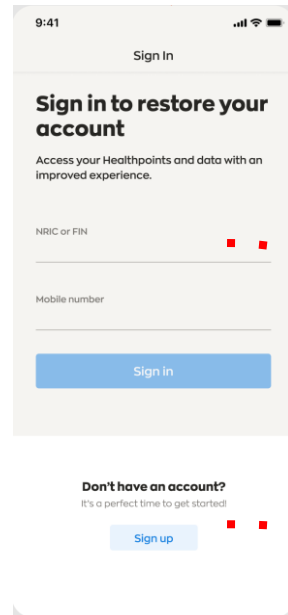
GETTING STARTED
Sign In or Sign Up
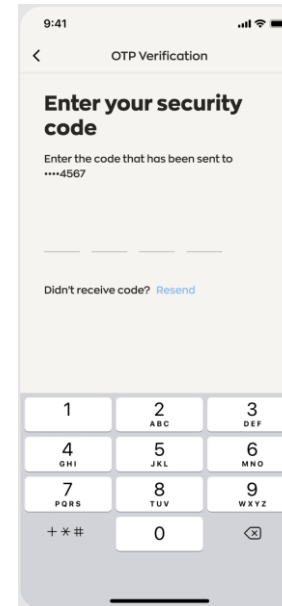
If you are an existing user, sign in here.

If you are new to Healthy 365, sign up here.

Download (or update your current Healthy 365 app to) the latest version.
Minimum OS requirement: Android 6 and iOS 10.

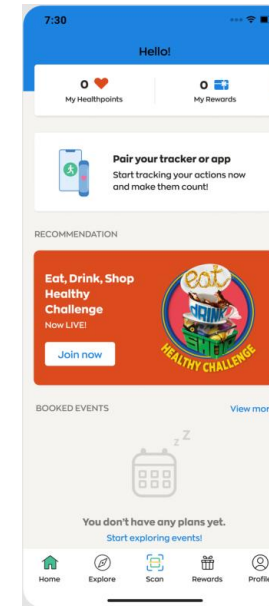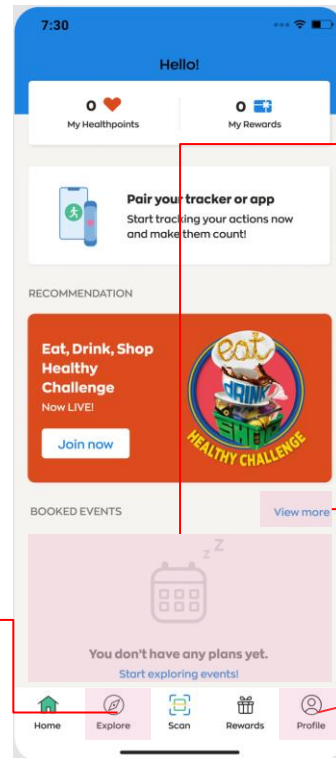Enter the 4 digit OTP that will be sent via SMS to the mobile phone number indicated in the user's account.
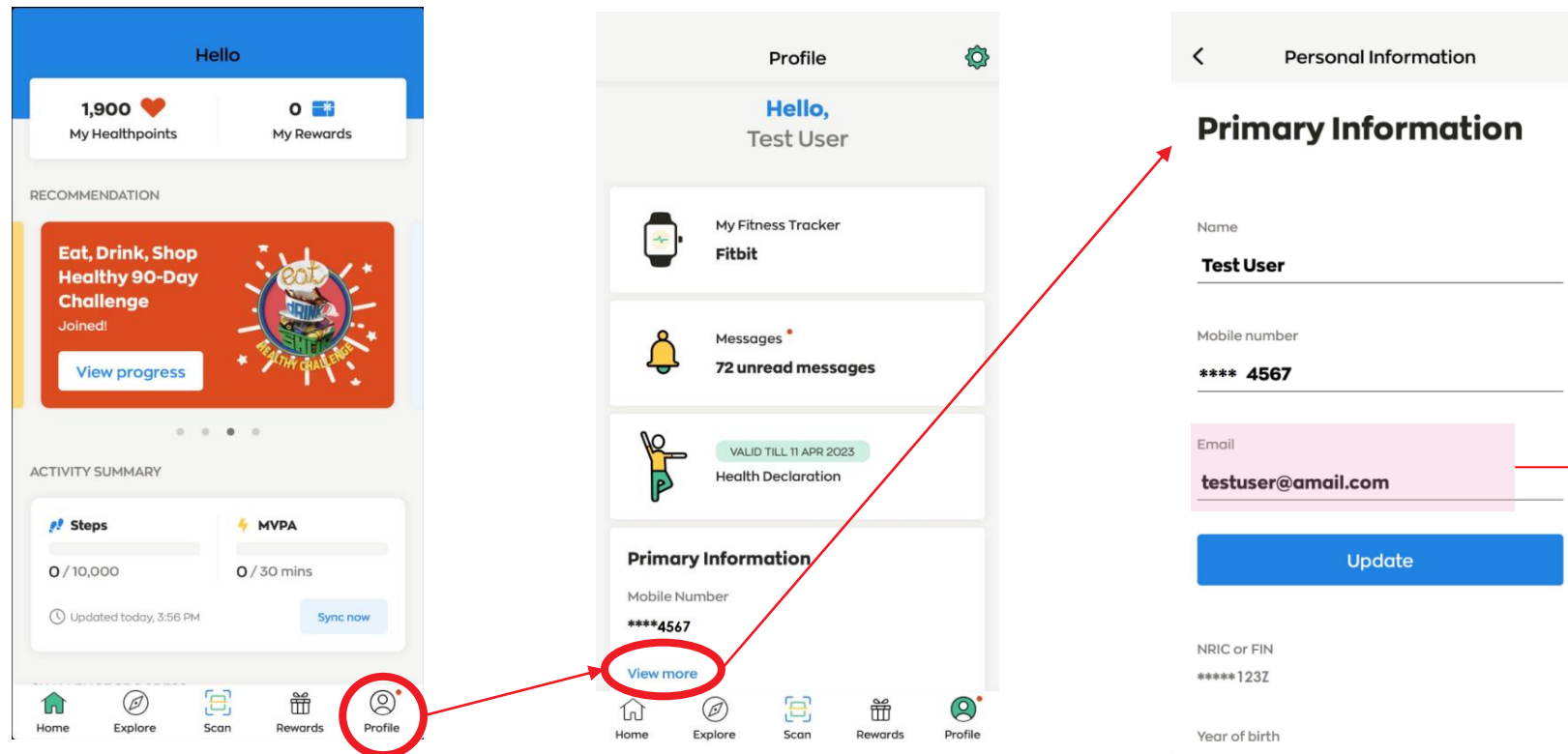
GETTING STARTED

Your Dashboard

Upcoming Event
Shows your upcoming booked events.

Full Schedule of Events
Tap here to view all your booked events, including upcoming and past events.

Explore Events
Search for and book your favorite events here.

Profile
Edit your profile details here.

GETTING STARTED
Adding your email address to your profile

Tap on "Profile"

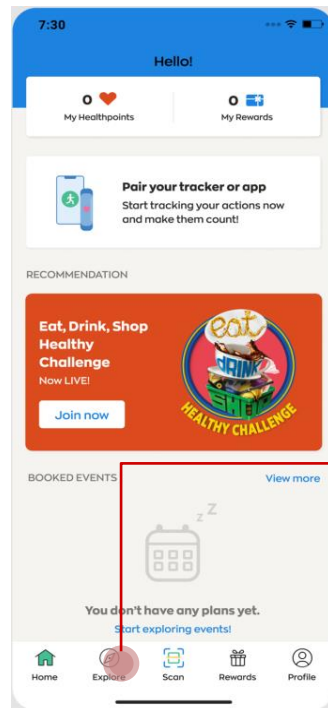Tap on "View more" under "Primary Information"

Email
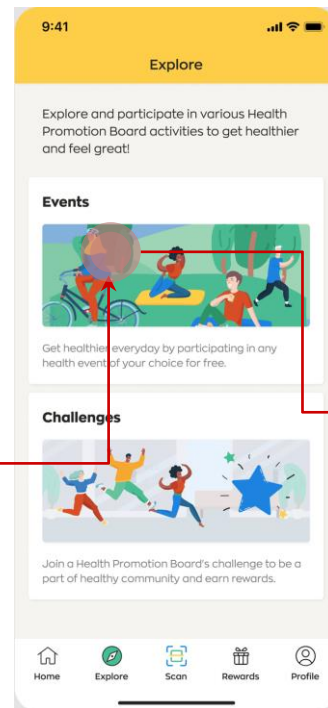Enter your email address here and click update.
Adding your email address will allow you to receive email notifications for your booked events (e.g. confirmation of a booked event, notification of a cancelled event, access link for a virtual event)

Events Listing
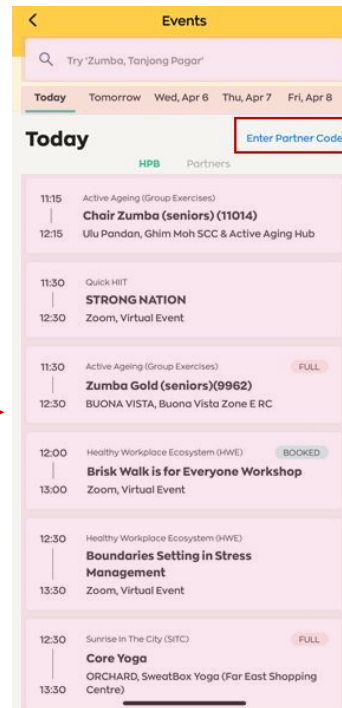

Tap on "Explore"

Tap on "Events"

Search bar
Search for an activity, location, or programme here.

Dates
Scroll and tap on a date to view available events.
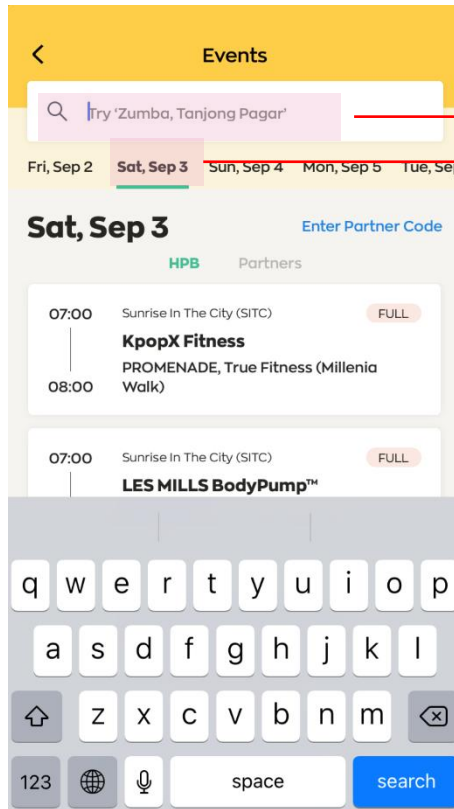
Partner Code
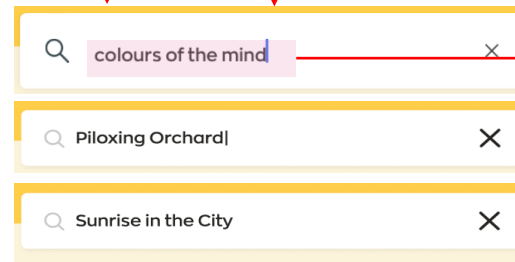Enter partner code here to register for private partner events.

Events
List of 'HPB' or 'Partners' events that falls on the selected date with indication of event status.
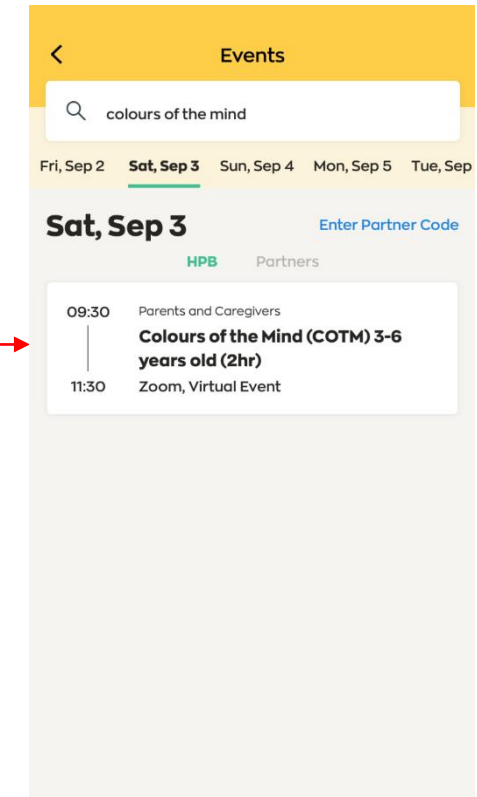
EXPLORING EVENTS
Searching for public HPB events

You may search for an activity, location, programme, or a combination of these on the selected date.

NOTE: You will only be able to view sessions up to 28 days in advance.
(E.g. an event on 28 May will only be viewable from 1 May onwards)
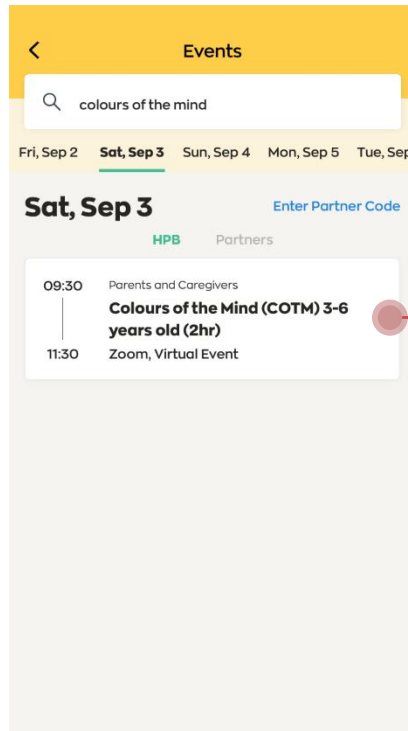
Select a date, tap on the search bar and type out your search term

Display of relevant results
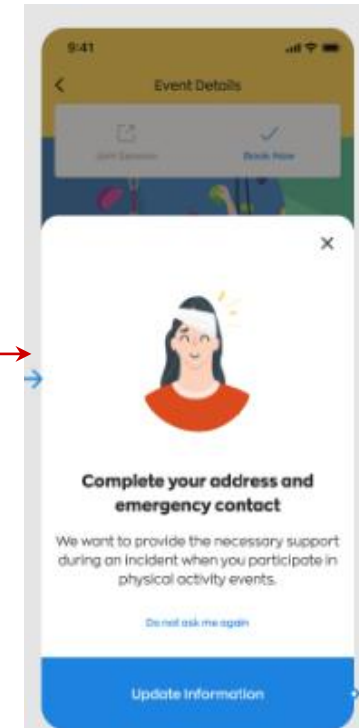
EVENTS BOOKING
How to book an event 1/2

Tap on the event that you would like to book

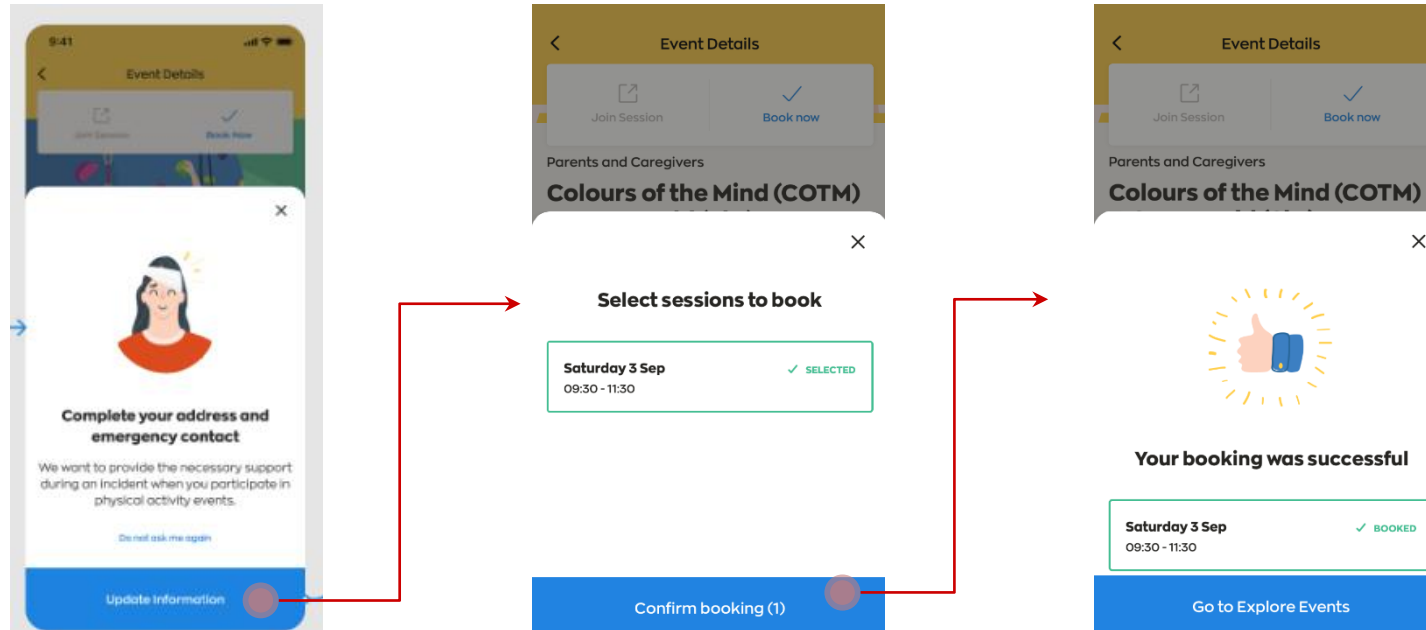Select the session and tap on "Book now"

You may be prompted to update your Emergency Contact (optional) before you can proceed

EVENTS BOOKING
How to book an event

2/2

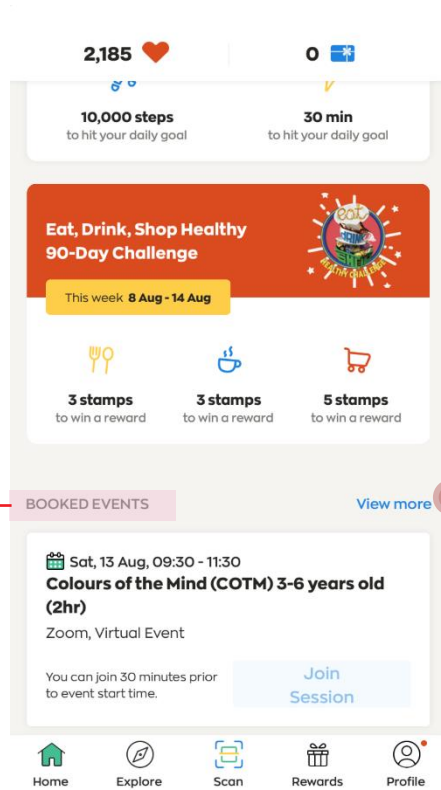After updating your Emergency Contact, you may proceed to confirm your session booking.

Select your preferred session and tap on "Confirm Booking"

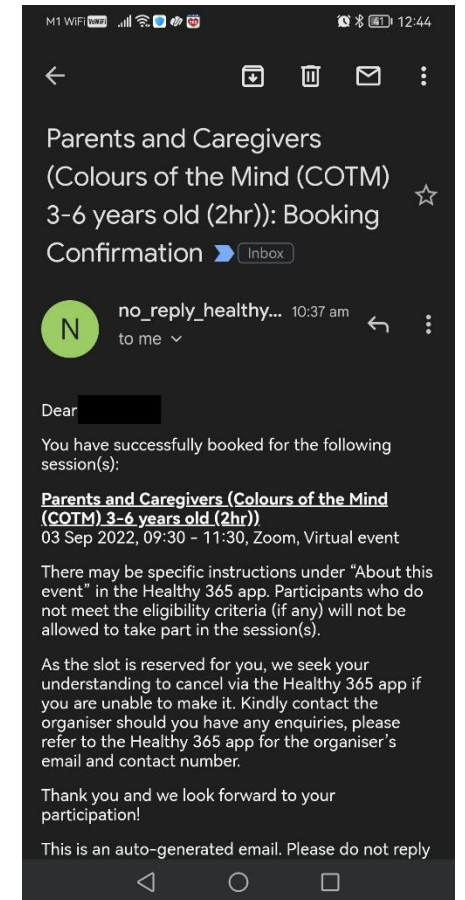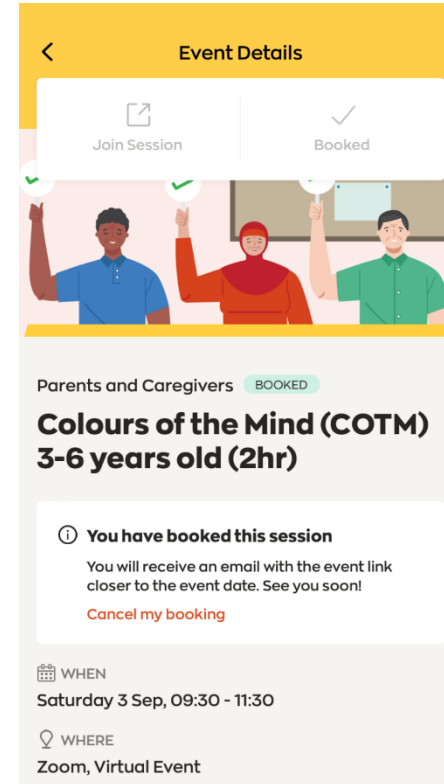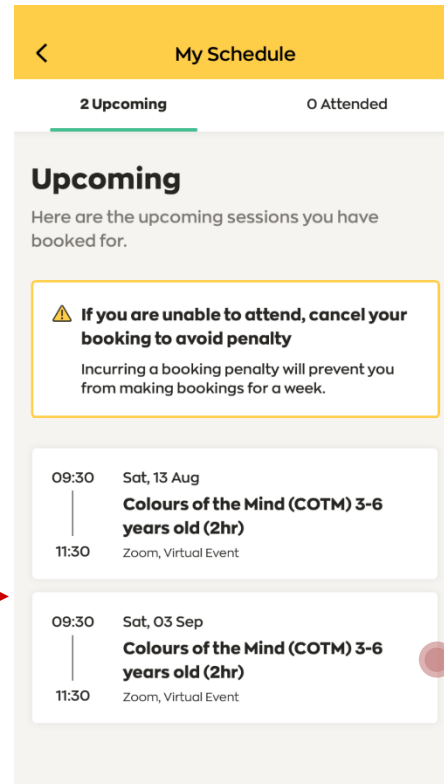You have successfully booked the event

NOTE: Participants will only be able to view sessions up to 28 days in advance, and make 8 advance bookings in total.
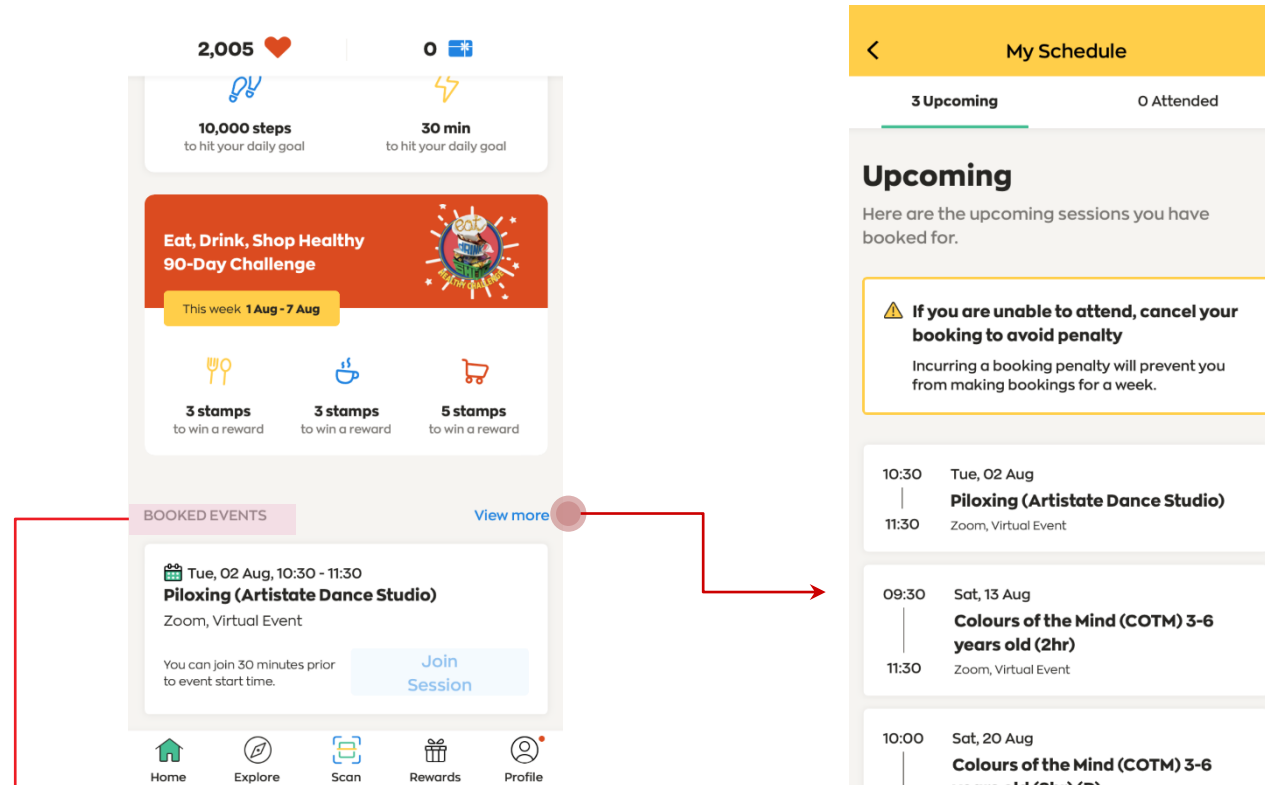
Booking confirmation

Your booked event will be reflected under "Booked Events" section on Home page. Tap on "View More" to view the full list of your booked events.

A confirmation email will be sent to you if you have added your email address in your profile details.
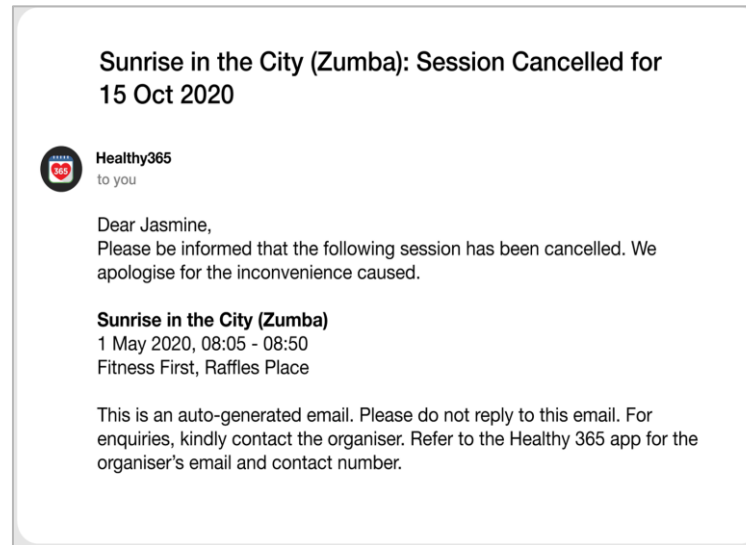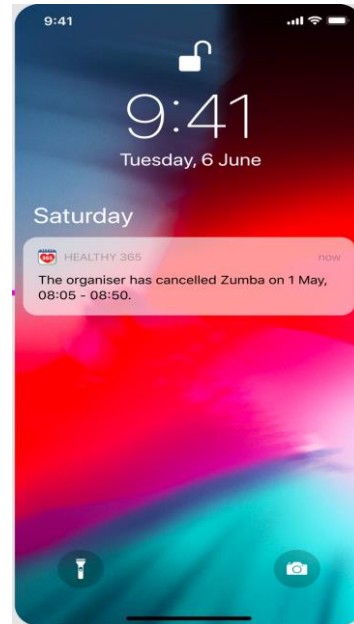
View your booked events

Your booked event will be reflected under "Booked Events" section on Home page. Tap on "View More" to view the full list of your booked events.
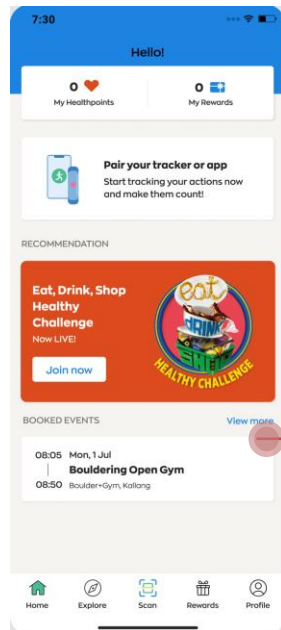
Image-dominant presentation slide.

BOOKING SESSIONS
Update on event changes

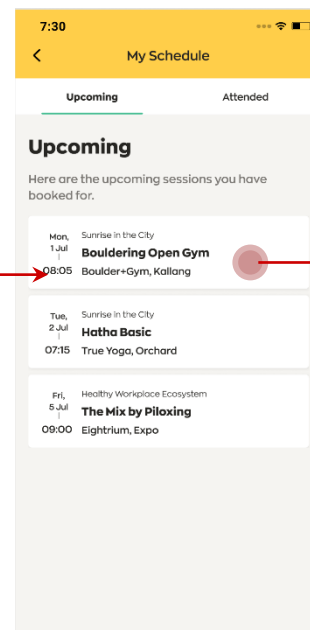If your booked event is cancelled or has a change in location, you will receive a push notification and email in advance.
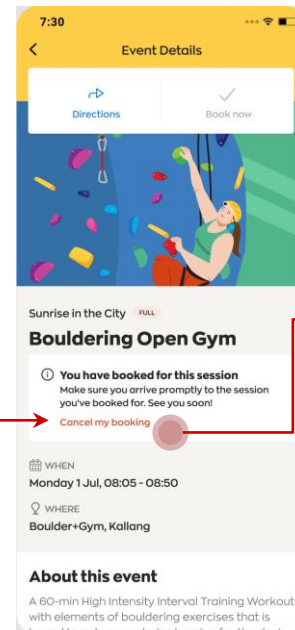
Health**Promotion**Board

EVENT CANCELLATION
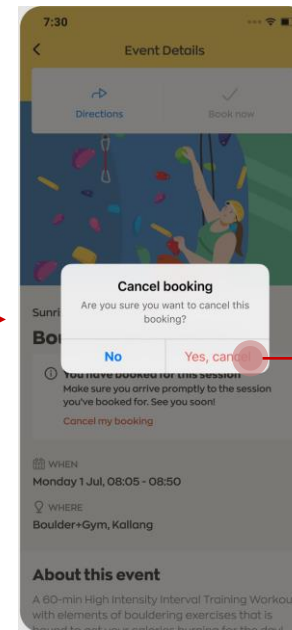# How to cancel your booked events

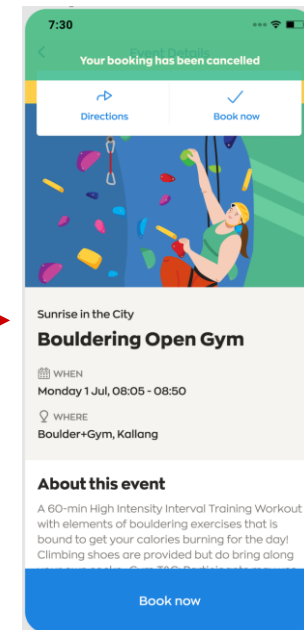Tap on "View More" on home page to view full list of booked events"

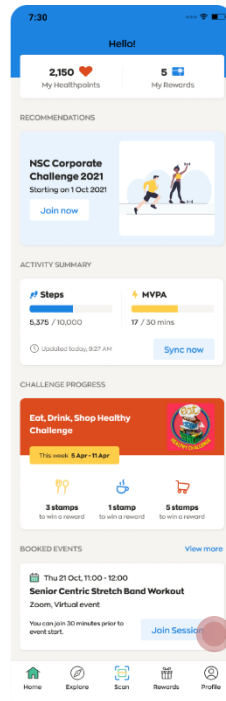Select the event to cancel
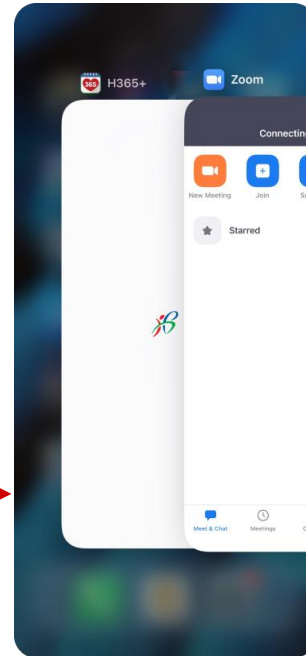
Tap on "Cancel my booking"

Tap on "Yes, cancel"

You have successfully cancelled your selected event.
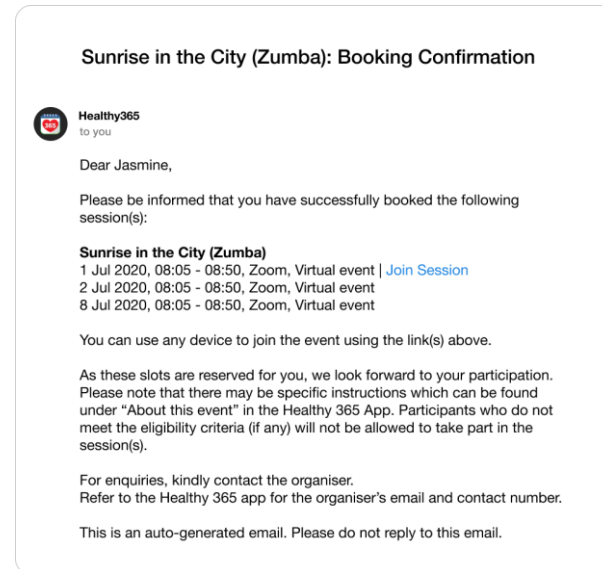
How to join virtual events

OR

Tap on "Join Session" on the dashboard 30 minutes before the event start time

Virtual event platform will be launched for you to join and participate in the session
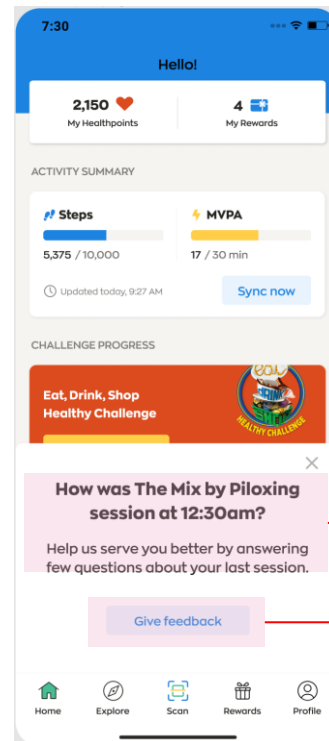
Click on "Join Session" in the email 30 minutes before the event start time to attend the session from any device

An email notification with the access link will be sent out one day before the event. If the booking is made less than one day before the event, you will receive an email notification immediately.

POST EVENT FEEDBACK

Complete the survey form

Survey Alert
At the end of the event, you may be prompted to complete a simple survey to help improve our programmes.

Start Survey
Tap here to share your feedback