





## How to make an appointment to seek general support for National Steps Challenge<sup>™</sup>



### Step 1

Download or update to the latest version of the Healthy 365 app\*.

\*The latest version of the Healthy 365 app requires a minimum of Android 6 or iOS 10.



### Step 2

*Create or restore your profile by following the on-screen instructions.* 

Note: All Healthy 365 profiles must be verified using Singpass. Click <u>here</u> for a step-by-step guide on the Singpass verification process

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ANNOUNCE	MENTS		
	We want to hear from you Share your preferences and help us improve your Healthy 365 experience. Share now		
MY DAILY PR	e . DGRESS		
	Let's ge	t started!	
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	Let's do yo	ur first sync	
QUICK LINKS			
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### Step 3

Go to "Home" page, look for the "Quick Links" section. Tap "Book Appointment".

### Step 4

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Select appointment type

Appointment

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Tap "General Support" to be redirected to the appointment booking site.











# How to make an appointment to seek general support for National Steps Challenge™

1:39 all 46 => Appointment	Step 5	
A Singurane Government Agency Website ookingSG	On the appointmen	nt booking site, eligible participants can select your desired
Changi City Point Genix	location. Alternativ	ely, you can tap "Apply Filter" to select a booking date and
Address: 5 Chongi Business Park Centrol 1 (*02-06, Singapore 48608	filter locations by z	one.
ZONE		
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Select		
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Address: 2 Jarong East Central 1		
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Singazore Government Agency Website	A Singapore Covernment Agency Website	Step 6
okingSG	BookingSG	Select your desired date and timeslat
March 2022	Changi City Point Genix	Select your desired date and timesion
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6 07 08 09 10 11 12	2:00pm	
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Appointment	Appointment     Appointment	Step 7 (i)
okingSG	BookingSG	
ersonal Details		Provide your 'Mobile number' to confirm your appointment
ter ID*		and receive appointment notifications from BookingSG.
ame*		
RIC*	Booking	Note: If you wish to receive a confirmation email, do also
434	Approved	provide a valid email address.
opne number"		Sten 7 (ii)
nail address	Booking Details	
	🛱 Date	You will receive your booking confirmation details.
P.4-4	Monday 27 March 2023	,,



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12:39

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BookingSG

Date Monday 27 March

2023

O Location

2:00pm to 2:30pm

Changi City Point

Genix | 5 Changi

Additional information

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Business Park Central

1#02-06, Singapore

Appointment





## How to make an appointment to seek general support for National Steps Challenge™



12:39

BookingSG

Name

NRIC

Email addres

Purpose of visit

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Tracker ID

Appointment

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#### Step 8

On the day of your appointment, bring your photo ID, and either of the following:

- (i) Appointment confirmation page on Healthy 365 app (Repeat Step 3 & 4 to view your appointment details) or
- (ii) Appointment confirmation email.

*Please check your junk/spam folder if you did not receive the confirmation email in your inbox.* 

#### Step 9 (Optional)

*If you would like to appoint someone else to seek general support on your behalf, the confirmation details on Healthy 365 app or confirmation email must be presented at the counter.* 

*The following information must be clearly captured in the confirmation slip:* 

Name

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- Last 4 characters of NRIC
- Location
- Date
- Time

## How to change/cancel an appointment?



Follow Steps 3 & 4 to retrieve your appointment details from Healthy 365 app.

#### Then tap:

- (i) "Reschedule" to change your appointment, or
- (ii) "Cancel" to cancel your appointment.

If you rescheduled your appointment, please refer to the latest appointment confirmation details when coming for your support appointment.



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