

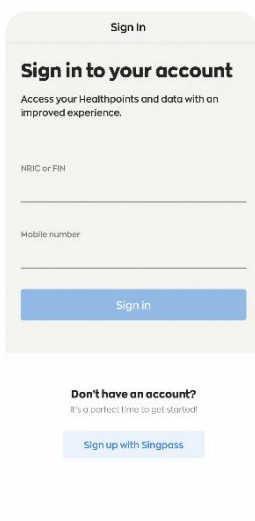
How to make an appointment to exchange your HPB fitness tracker for National Steps ChallengeTM



Step 1

Download or update to the latest version of the Healthy 365 app*.

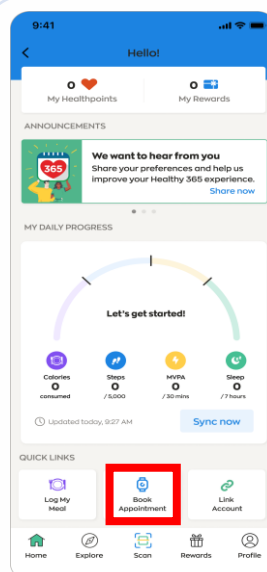
*The latest version of the Healthy 365 app requires a minimum of Android 6 or iOS 10.



Step 2

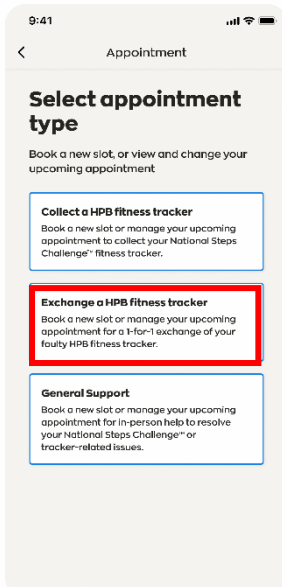
Create or restore your profile by following the on-screen instructions.

Note: All Healthy 365 profiles must be verified using Singpass. Click [here](#) for a step-by-step guide on the Singpass verification process



Step 3

Go to "Home" page, look for the "Quick Links" section. Tap "Book Appointment".

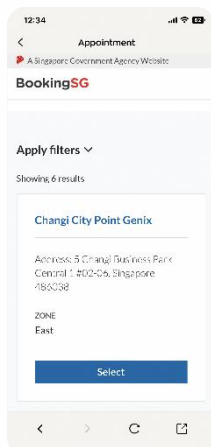


Step 4

Tap "Exchange a HPB fitness tracker". Eligible participants¹ will be redirected to the appointment booking site.

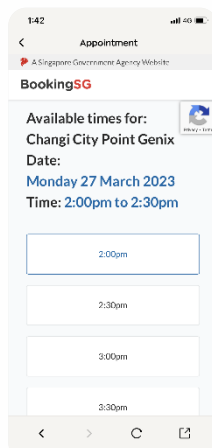
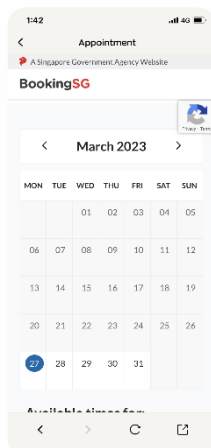
¹ You are eligible if you have joined National Steps ChallengeTM and have a faulty (i) Axtrio Fit 2 or Tempo 3C (no warranty validity check is required) or (ii) Axtrio Fit 3 or Tempo 4C that is within the 1-year warranty period.

How to make an appointment to exchange your HPB fitness tracker for National Steps ChallengeTM



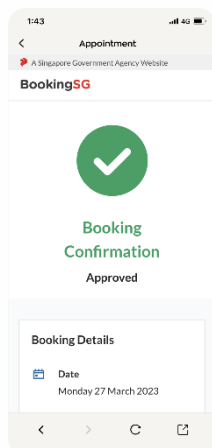
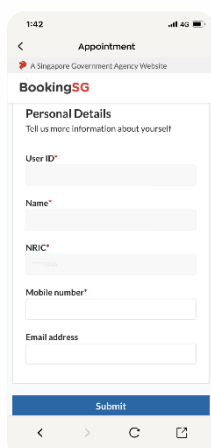
Step 5

On the appointment booking site, eligible participants can select your desired location. Alternatively, you can tap "Apply Filter" to select a booking date and filter locations by zone.



Step 6

Select your desired date and timeslot.



Step 7 (i)

Provide your 'Mobile number' to confirm your appointment and receive appointment notifications from BookingSG.

Note: If you wish to receive a confirmation email, do also provide a valid email address.

Step 7 (ii)

You will receive your booking confirmation details.

How to make an appointment to exchange your **HPB** fitness tracker for National Steps ChallengeTM

12:40 Appointment
A Singapore Government Agency Website
BookingSG

Date
Monday 27 March 2023

Time
2:00pm to 2:30pm

Location
Changi City Point
Genix | 5 Changi
Business Park Central
1 #02-06, Singapore
486038

Additional information

12:40 Appointment
A Singapore Government Agency Website
BookingSG

Name

NRIC
*****A03A

Mobile number

Email address
—

Purpose of visit
Exchange of tracker

Tracker ID

Reschedule
Cancel

Step 8

On the day of your appointment, bring your photo ID, and either of the following:

- Appointment confirmation page on Healthy 365 app (Repeat Step 3 & 4 to view your appointment details) or
- Appointment confirmation email.

Please check your junk/spam folder if you did not receive the confirmation email in your inbox.

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Name

NRIC
*****A03A

Mobile number

Email address
—

Purpose of visit
Exchange of tracker

Tracker ID

Reschedule
Cancel

Step 9 (Optional)

If you would like to appoint someone else to exchange your fitness tracker on your behalf, the confirmation details on Healthy 365 app or confirmation email must be presented at the counter for exchange.

The following information must be clearly captured in the confirmation slip:

- Name
- Last 4 characters of NRIC
- Location
- Date
- Time

How to change/cancel an appointment?

12:40 Appointment
A Singapore Government Agency Website
BookingSG

Date
Monday 27 March 2023

Time
2:00pm to 2:30pm

Location
Changi City Point
Genix | 5 Changi
Business Park Central
1 #02-06, Singapore
486038

Additional information

12:40 Appointment
A Singapore Government Agency Website
BookingSG

Name

NRIC
*****A03A

Mobile number

Email address
—

Purpose of visit
Exchange of tracker

Tracker ID

Reschedule
Cancel

Follow Steps 3 & 4 to retrieve your appointment details from Healthy 365 app.

Then tap:

- "Reschedule" to change your appointment, or
- "Cancel" to cancel your appointment.

If you rescheduled your appointment, please refer to the latest appointment confirmation details when exchanging your HPB fitness tracker.