## 1. General Details

Background	The National Steps Challenge ™ is proud to be the title partner of the Standard Chartered Singapore Marathon 5KM Run.  The 5KM run is a new race category added to the Standard Chartered Singapore Marathon 2018. For non-long distance runners, this is the distance suitable for improving or maintaining their general physical fitness. Additionally, 5KM is a popular distance to introduce new runners to start adopting a healthy lifestyle.
	All National Steps Challenge™ Season 3 participants will enjoy an exclusive rate at \$50 (U.P. \$60) when they sign up for the race.
Details of the Race	Date: 8 <sup>th</sup> December
	Time: 7.45AM
	Venue: F1 Pit Building
	Race Entitlements:
	1) Under Armour Running Singlet
	2) Running Mesh Bag
	3) Sunglasses
	4) Cold Towel
	5) Finisher Medal
	6) Digital Race Photo
Entitlements for NSC Participants	<ol> <li>Exclusive sign-up rate of \$50 (U.P. \$60). Enter Promo Code "NSC5KM" during registration to enjoy discount. Note: Limited to first 6,000 redemptions. Also, 8% active fee is applicable on all registration costs.</li> <li>Exclusive NSC goodie bag</li> <li>Chances to win lucky draw prizes</li> </ol>
Registration Period	Ongoing until 30 Nov 2018, 2359 Hours
Registration link	https://singaporemarathon.com/nsc5km
Contact Details for Run Organizer	General Enquiries: singaporeinfo@ironman.com

## 2. FAQs

## 1. Can non-NSC participants use the promo code?

Yes, but promo code is limited to the first 6,000 redemptions or when registration closes on 30 Nov, 2359 hours.

# 2. I am a NSC 3 participant, and I have signed up for the SCSM 5KM Run before I received notification on the NSC promo. Can I get a refund for the discount?

No, refunds are not allowed. You are encouraged to share this promo with your friends and family who are keen to join you for the run.

NSC participants are entitled to a NSC goodie bag and chances to win lucky draw prizes on top of the race entitlements.

## 3. What is in the NSC goodie bag and what are the lucky draw prizes?

More details will be shared on the NSC website at a later time. Check back to find out more!

#### 4. When will I receive the race entitlements?

You should receive a registration confirmation via email from the race organizer upon sign up. Details will be shared on when and where to collect the race entitlements. For more details, please refer to <a href="https://singaporemarathon.com/faq/">https://singaporemarathon.com/faq/</a>

However, all NSC participants will receive a NSC goodie bag, and that will be distributed on race day itself after completion of race.

#### 5. Can various discounts be accumulated?

Multiple discounts are unable to be accumulated. You should use the discount code with the highest value.

#### 6. How do I know if I am successfully registered?

Once successfully registered, you will receive a confirmation slip and receipt to the email address used during the registration process.

## 7. Can I get a refund once I have signed up?

All race registrations are strictly non-refundable.

## 8. Can I transfer my race entry to someone else?

All race registrations are strictly non-transferrable.

#### 9. Can I make changes to my particulars after submitting my registration?

Yes, please email in to <a href="mailto:singaporeinfo@ironman.com">singaporeinfo@ironman.com</a> to make changes to your particulars.

## 10. I have signed up and made payment but why did I not receive my confirmation slip?

There are a number of reasons you may not have received your confirmation slip:

- It could be in your spam/junk folder
- Your registration was unsuccessful
- The email address that you have entered at the point of registration is incorrect.

Please email in to <a href="mailto:singaporeinfo@ironman.com">singaporeinfo@ironman.com</a> providing the email address that you used during the registration process, to check your registration status.