

How to make an appointment to collect your **FREE** **HPB Fitness Trackers &** **Pokémon-themed Collectibles Kit**

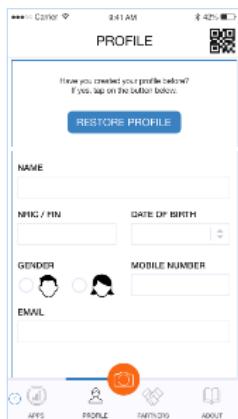
Eligibility criteria apply

Step 1



Download or update to the latest version of the Healthy 365 mobile app.

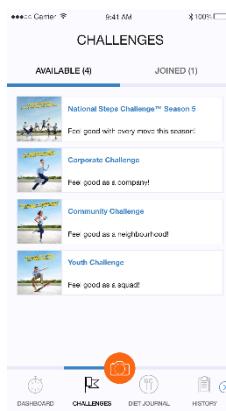
Step 2



Create your profile, or restore your profile if you already have one.

If you are restoring your profile, a 4-digit One-Time-Pin (OTP) will be sent via SMS to your registered mobile number.

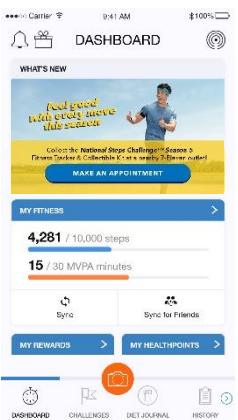
Step 3



Select '**National Steps ChallengeTM Season 5**' on the Challenges tab, and agree to the Terms & Conditions.

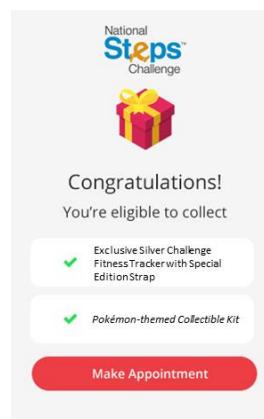
National Steps ChallengeTM period:
26 October 2019 - 30 April 2020

Step 4



Tap on "Make an Appointment" banner under '**What's New**' to be directed to the Appointment Booking Portal.

Step 5



Select '**Make Appointment**'.

You will be able to make an appointment to collect the item(s) that you are eligible for.

Eligibility criteria:

- HPB fitness tracker: Only Singaporeans / Permanent Residents who have signed up for the National Steps ChallengeTM Season 5, and have not received the HPB fitness trackers in Season 4 will be eligible for the free HPB fitness tracker, available on a first-come, first-served, while stocks last basis. Other terms and conditions apply.
- Pokémon-themed Collectibles Kit: For completers and loyal supporters only. "Completers" refers to participants who have finished all 6 Reward Tiers of Steps Category. "Loyal supporters" refers to participants who have joined all 4 previous seasons of the National Steps ChallengeTM. Available on a first-come, first-served, while stocks last basis.

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Eligibility criteria apply

Option 1: See available slots by Date

Step 7

Tap on '**Select Date**' to see which stores will be available on your preferred date.

Step 8

Select your preferred date from the drop-down calendar.

You will be able to make a selection of up to 4 weeks from the current date.

Step 9

Select a store from the drop-down list.

Stores are sorted according to region. Scroll down to see more stores.

Stores that are unavailable on a particular date will be greyed out.

Step 10

Select a time slot from the choices available.

Unavailable time slots will be greyed out.

Eligibility criteria:

- i) HPB fitness tracker: Only Singaporeans / Permanent Residents who have signed up for the National Steps ChallengeTM Season 5, and have not received the HPB fitness trackers in Season 4 will be eligible for the free HPB fitness tracker, available on a first-come, first-served, while stocks last basis. Other terms and conditions apply.
- ii) Pokémon-themed Collectibles Kit: For completers and loyal supporters only. "Completers" refers to participants who have finished all 6 Reward Tiers of Steps Category. "Loyal supporters" refers to participants who have joined all 4 previous seasons of the National Steps ChallengeTM. Available on a first-come, first-served, while stocks last basis.

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Eligibility criteria apply

Option 2: See available slots by Store

Step 7

Tap on '**Select Store**' to see which dates will be available for your preferred store.

Step 8

Select your preferred store from the drop-down list.

Stores are sorted according to region. Scroll down to see more stores.

Step 9

Select a date from the drop-down calendar.

You will be able to make a selection of up to 4 weeks from the current date.

Step 10

Select a time slot from the choices available.

Unavailable time slots will be greyed out.

Eligibility criteria:

- i) HPB fitness tracker: Only Singaporeans / Permanent Residents who have signed up for the National Steps Challenge[™] Season 5, and have not received the HPB fitness trackers in Season 4 will be eligible for the free HPB fitness tracker, available on a first-come, first-served, while stocks last basis. Other terms and conditions apply.
- ii) Pokémon-themed Collectibles Kit: For completers and loyal supporters only. "Completers" refers to participants who have finished all 6 Reward Tiers of Steps Category. "Loyal supporters" refers to participants who have joined all 4 previous seasons of the National Steps Challenge[™]. Available on a first-come, first-served, while stocks last basis.

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Eligibility criteria apply

Booking Confirmation

Step 11

National Steps Challenge

Thank you for making an appointment!

ST0923512

Please fill in the details to receive confirmation email

Your Email address

Confirm Email address

or

If you would like to appoint someone to collect on your behalf, please fill in his/ her email address below. Otherwise, please leave it blank.

Email address

Confirm Email address

Submit

Key in your **email address** to receive the email for booking confirmation, and select '**Submit**'.

Collection on behalf

You will also be able to key in the email address of a proxy if you are unable to collect in person. Your appointed proxy will receive the booking confirmation email and may collect the item(s) on your behalf during the appointed date, time, and location.

Each person can only collect for up to 3 participants per appointment slot, including himself/herself. Each participant has to make his/her own booking via the booking portal before appointing a proxy to collect on behalf.

Step 12

National Steps Challenge

Your appointment is confirmed!

Appointment Details

Store Location: Jurong Point, lorem ipsum

Date: 9 Aug 2019

Time Slot: Between 10:00 am and 11:00 am

Email Address: joanne@gmail.com

Collect by: Self-collection

QR Code

Items eligible to collect:

- Exclusive Silver Challenge Fitness Tracker w
- Special Edition Strap
- Pokémon-themed Collectible Kit

Your appointment has been made, and the booking confirmation has been sent to your email address. Present the **QR code** along with your NRIC or photo ID during the appointment to collect your item(s).

Kindly note that this QR code is unique to your profile and should **not** be circulated.

Collection on behalf

For collection on behalf, the appointed proxy must present the softcopy of the participant(s)' NRIC or photo ID and the booking QR code.

How to view an existing appointment

Step 1



Launch the Healthy365 mobile app and select “Make an Appointment” banner under ‘**What’s New**’ to be directed to the Appointment Booking Portal.

Step 2



If you have already made an appointment, you will be able to view your appointment details.

Select ‘**Change Appointment**’ if you wish to reschedule your appointment.

Select ‘**Cancel Appointment**’ if you wish to cancel your appointment