





How to make an appointment to collect your free HPB fitness tracker for National Steps Challenge™



Step 1

ogle Play

Download or update to the latest version of the Healthy 365 app*. *The latest version of the Healthy 365 app requires a minimum of Android 6 or iOS 10.

Sign In	Step 2
Sign in to your account Access your Healthpoints and data with an improved experience.	Create or re following th instructions.
NRIC or FR	Note: All He must be ver Click <u>here</u> fo
Sign in	guide on the verification
Don't have an account? It's a perfect time to get started Sign up with Singpass	

store your profile by ne on-screen

althy 365 profiles ified using Singpass. or a step-by-step e Singpass process



Step 3

Go to "Home" page, look for the "Quick Links" section. Tap "Book Appointment".

al 🗢 💻 Step 4 Appointment Select appointment

Tap "Collect a HPB fitness tracker". Eligible participants¹ will be redirected to the appointment booking site.

¹ You are eligible if you have a valid NRIC number and <u>did not</u> collect the following HPB fitness tracker models: Axtro Fit 2, Axtro Fit 3, Tempo 3C and Tempo 4C. Exception criteria apply, please refer to FAQ for details.



Step 5

On the appointment booking site, eligible participants can select your desired location. Alternatively, you can tap "Apply Filter" to select a booking date and filter locations by zone.



9:41

type

ok a new slot, or view and change your

new slot or manage your upcoming iment to collect your National Steps get* fitness tracker.

ct a HPB fitness tracke

Exchange a HPB fitness tracker Book a new slot or manage your upcoming appointment for a 1-for-1 exchange of your foulty HPB fitness tracker.

eral Support c a new slot or manage your upc sintment for in-person help to re National Steps Challenge^{III} or ker-related issues.

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Appointment Appointment Proxys Appointment Proxy's Details (Optional) Proxy's Details (Optional) Proxy's mail address John Doe Proxy's mail address John 123@mail.com Proxy's mobile number 91234567 States Subnit Delete Proxy Cancel	10:45	al 40 🖽	10:46		all 40 🖽
BookingSG Proxy's Details (Optional) Proxy's Details (Optional) Proxy's name John Doe Proxy's mail address John 123@mail.com Proxy's mobile number 91234567 Reschedule Manage proxy Cancel Cancel Cancel	< Appoir	itment	<	Appointment	
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Step 9 (Optional)

Your appointed proxy's details will be shown at the bottom of the page. If you wish to change or remove your appointed proxy, please select "manage proxy".

After changing your appointed proxy's details, press "Submit".

To remove your proxy, select "Delete Proxy".



Step 10 (Optional)

If you have already made a collection appointment, and would like to appoint a proxy, repeat Steps 3 & 4 to retrieve your appointment details.

Select "Manage proxy" and fill in your appointed proxy's details

You and your appointed proxy will receive your collection appointment confirmation details via SMS and email, if valid mobile numbers and email addresses are provided.



Step 11a (Self-collection)

On the day of your appointment, bring your photo ID, and either of the following:

- (i) Appointment confirmation page on Healthy 365 app (Repeat Steps 3 & 4 to view your appointment details), or
- (ii) Appointment confirmation email

Please check your junk/spam folder if you did not receive the confirmation email in your inbox.



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11:41	 Step 11b (Collection by appointed proxy) On the day of your appointment, your appointed proxy will have to present the following: (i) Appointment confirmation email sent to your appointed proxy, and (ii) A valid photo ID (physical or digital NRIC, driving license, etc.) of the appointment holder
Dear You are appointed as an authorised person (Proxy) by for IPB fitness tracker collection (SSO Service). Below is a confirmation of the appointment	
Beters in a Communication of the appointment details. Appointment status: Accepted Booking/D: Yy8amgA Date: !	
Time: Location: Singapore Post: Ang Mo Kio Central Bik 727 Ang Mo Kio Ave 6 #01-4246, Singapore 560727	

How to change/cancel an appointment?



Follow Steps 3 & 4 to retrieve your appointment details from Healthy 365 app.

Then tap:

(i) "Reschedule" to change your appointment, or

(ii) "Cancel" to cancel your appointment.

If you reschedule your appointment, please refer to the latest appointment confirmation details when collecting your HPB fitness tracker.

