

# HPB Rewards Programme

Healthpoints. Rewards. HPB eVouchers.

## Step by Step Guide for Rewards

Version: 1 August 2025



# Content

|  |           |
|--|-----------|
| 1. General Guidelines                                      | <u>3</u>  |
| 2. Viewing Healthpoints (HP) Summary & Transaction History | <u>4</u>  |
| 3. Redeeming Healthpoints on Healthy 365 app               |           |
| • SimplyGo eVoucher  | <u>5</u>  |
| • Charity Donation   | <u>12</u> |
| • HPB eVoucher   | <u>14</u> |
| 4. Using HPB eVoucher                                      | <u>16</u> |
| 5. Claiming a HPB eVoucher Code                            | <u>20</u> |

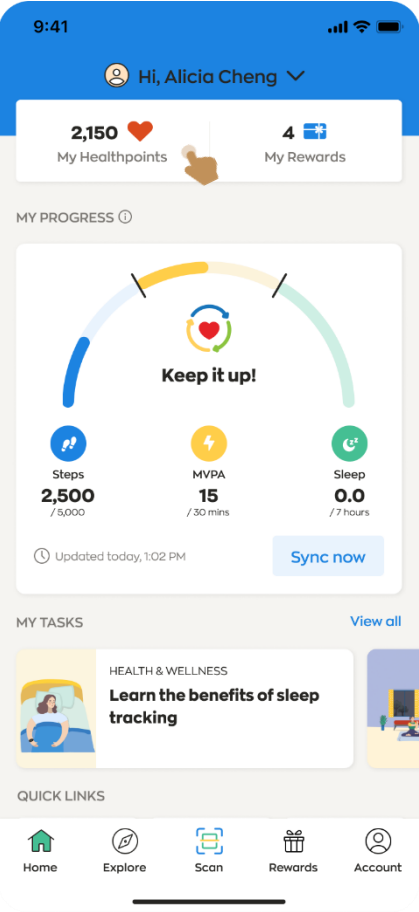
# General Guidelines

- a) Follow the on-screen instructions to redeem Healthpoints (HP) for rewards and use eVouchers.
- b) For redemption of SimplyGo eVoucher, you will require a minimum of 150HP. Once redeemed, you would be required to proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires.
- c) Read the terms of use stated for each eVoucher and activate to use the eVoucher only when you are ready to make a purchase. (Note: Brighten your screen to enable ease of scanning.)
- d) HPB eVouchers can be used at a range of merchants (e.g., F&B, retail, lifestyle, malls and supermarkets). Refer to the list of participating merchants found under the details of HPB eVoucher on the Healthy 365 app.

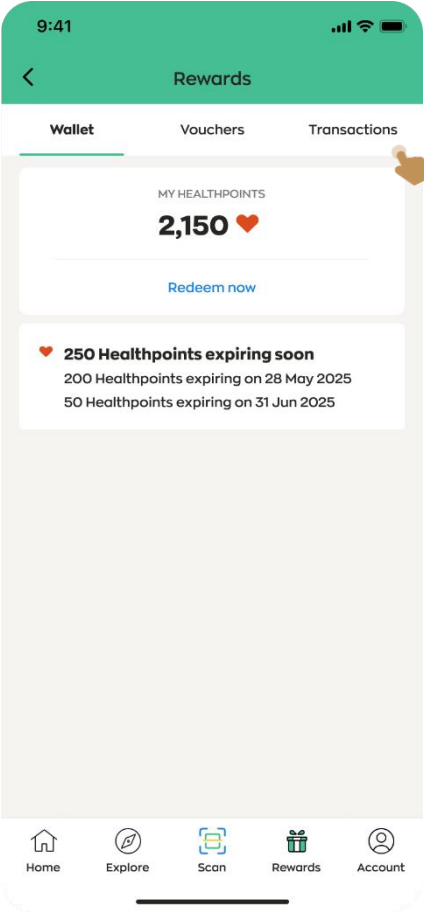
For more information, refer to the FAQs for HPB Rewards Programme.

# Viewing Healthpoints (HP) Summary & Transaction History

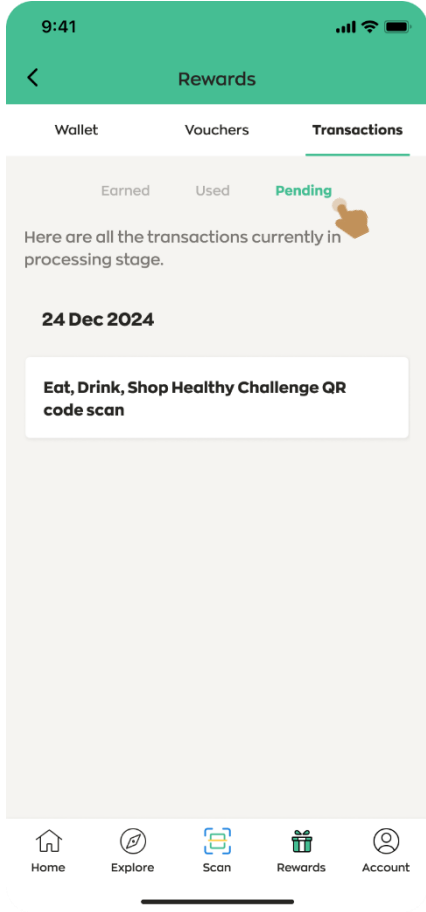
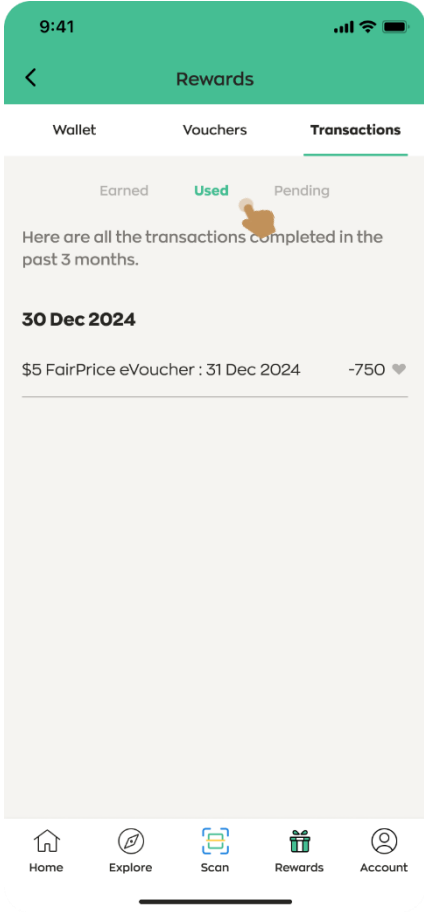
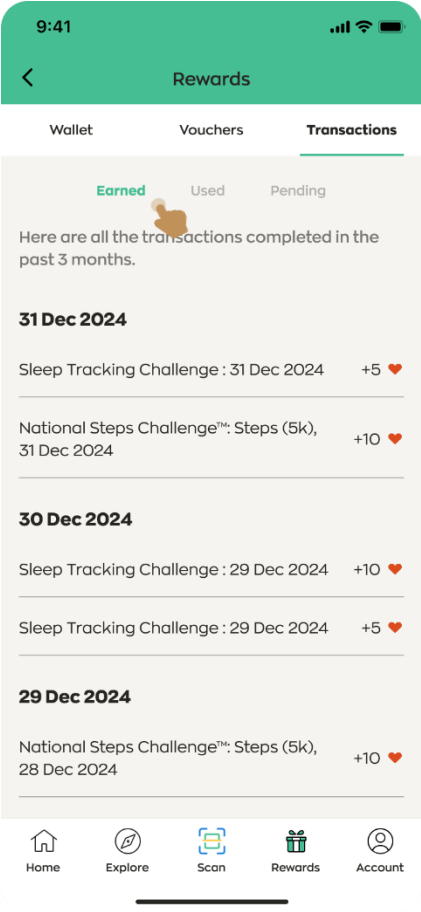
**Step 1:**  
Tap on “My Healthpoints” to redeem rewards



**Step 2:**  
Under “My Wallet” dashboard, a HP summary is shown. Tap on “Transactions”



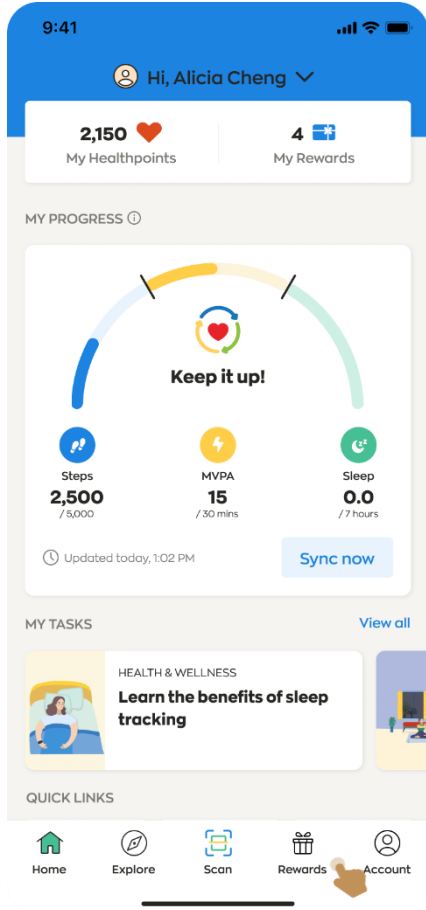
**Step 3:**  
Under “Transactions” dashboard, details of HP is shown  
Tap on “Earned” > details of HP credited,  
“Used” > details of HP redeemed for vouchers, and  
“Pending” > details of HP pending to be credited



# Redeeming Healthpoints on Healthy 365 app: SimplyGo eVoucher

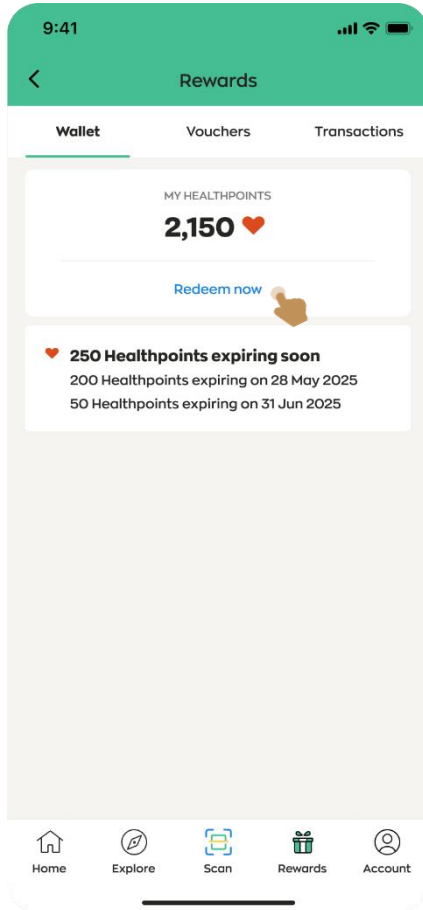
## Step 1:

Tap on the “**Rewards**” icon shown at the bottom banner



## Step 2:

Tap on “**Redeem now**”



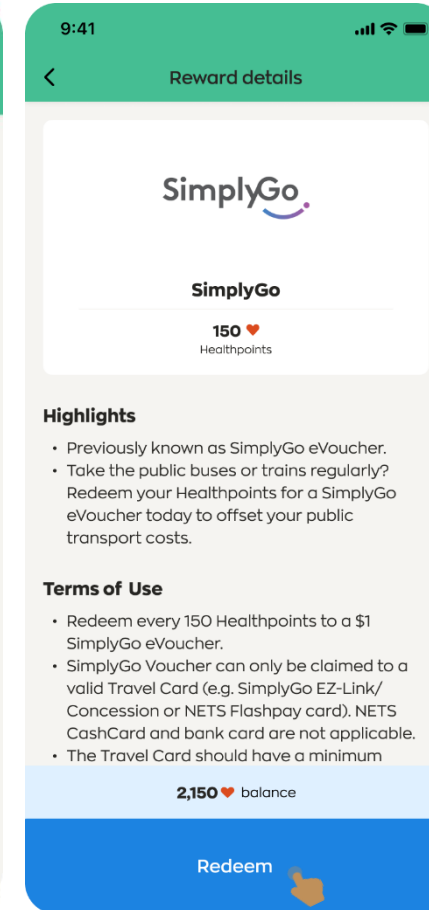
## Step 3:

Select “**SimplyGo**” listed on the “**Catalogue**” (Min. 150HP to redeem)



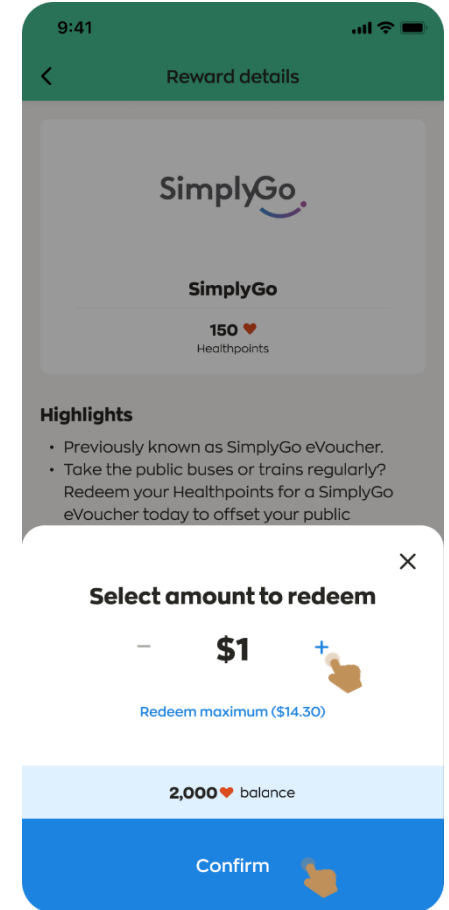
## Step 4:

On SimplyGo page, tap on “**Redeem**” to proceed



## Step 5:

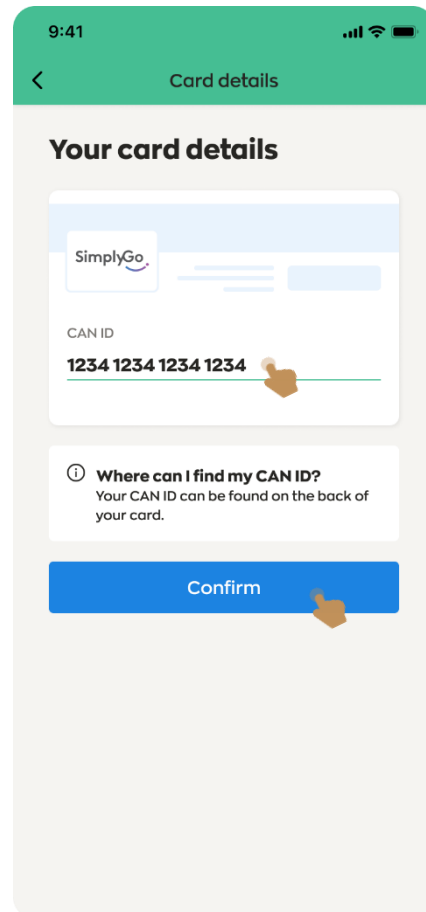
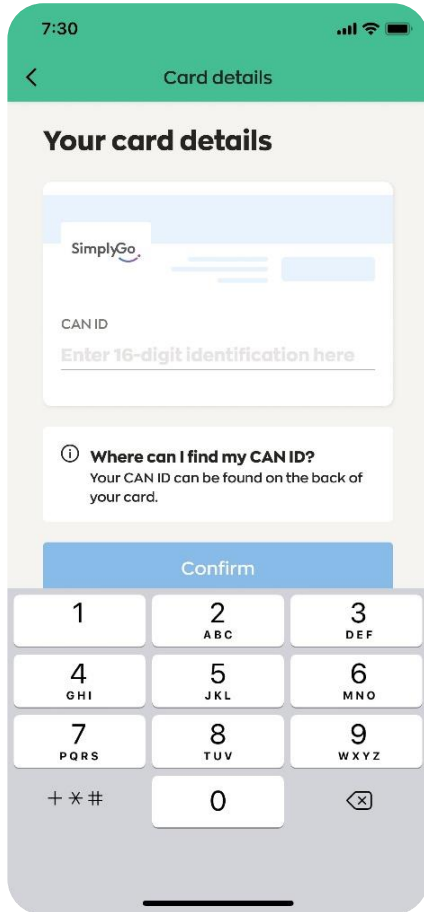
Select quantity to redeem, then tap on “**Confirm**”



# Redeeming Healthpoints on Healthy 365 app: SimplyGo eVoucher

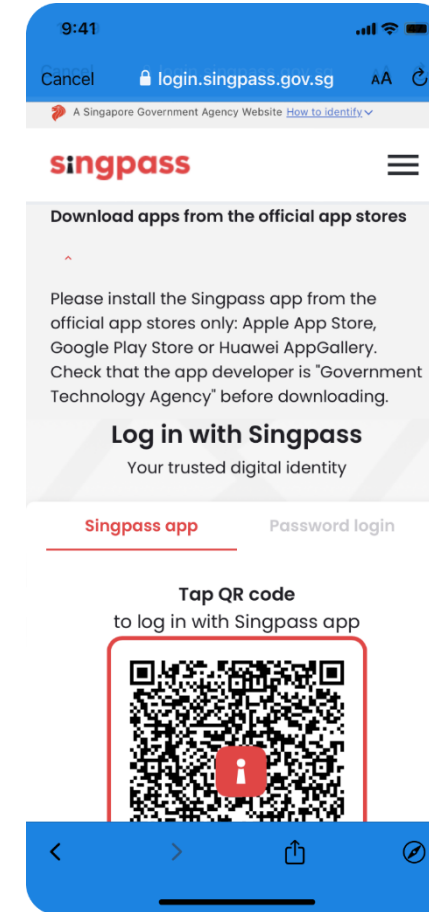
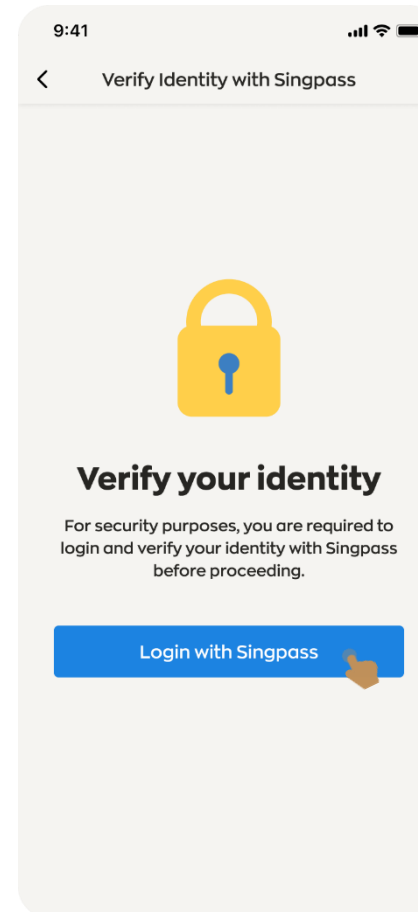
## Step 6:

Enter a valid Travel Card CAN ID number and tap on “Confirm” to proceed  
(Note: Ensure your card is valid for at least 6 months before it expires.)



## Step 7:

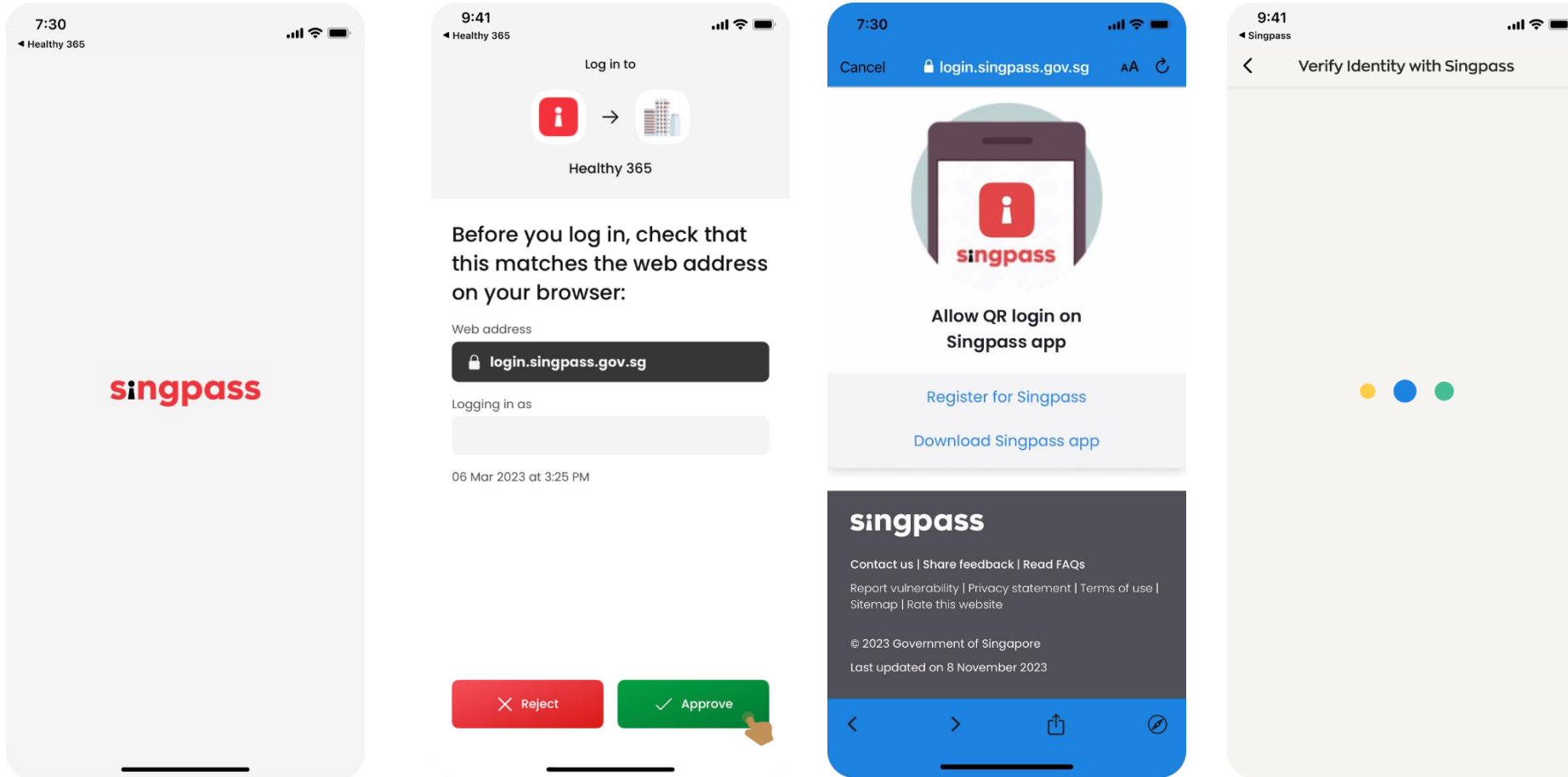
If you are keying in your Travel Card CAN ID for the first time or changing your CAN ID, you will be prompted for verification with Singpass. You may verify your identity using the 'Singpass app' or 'Password login'.



# Redeeming Healthpoints on Healthy 365 app: SimplyGo eVoucher

## Step 8a:

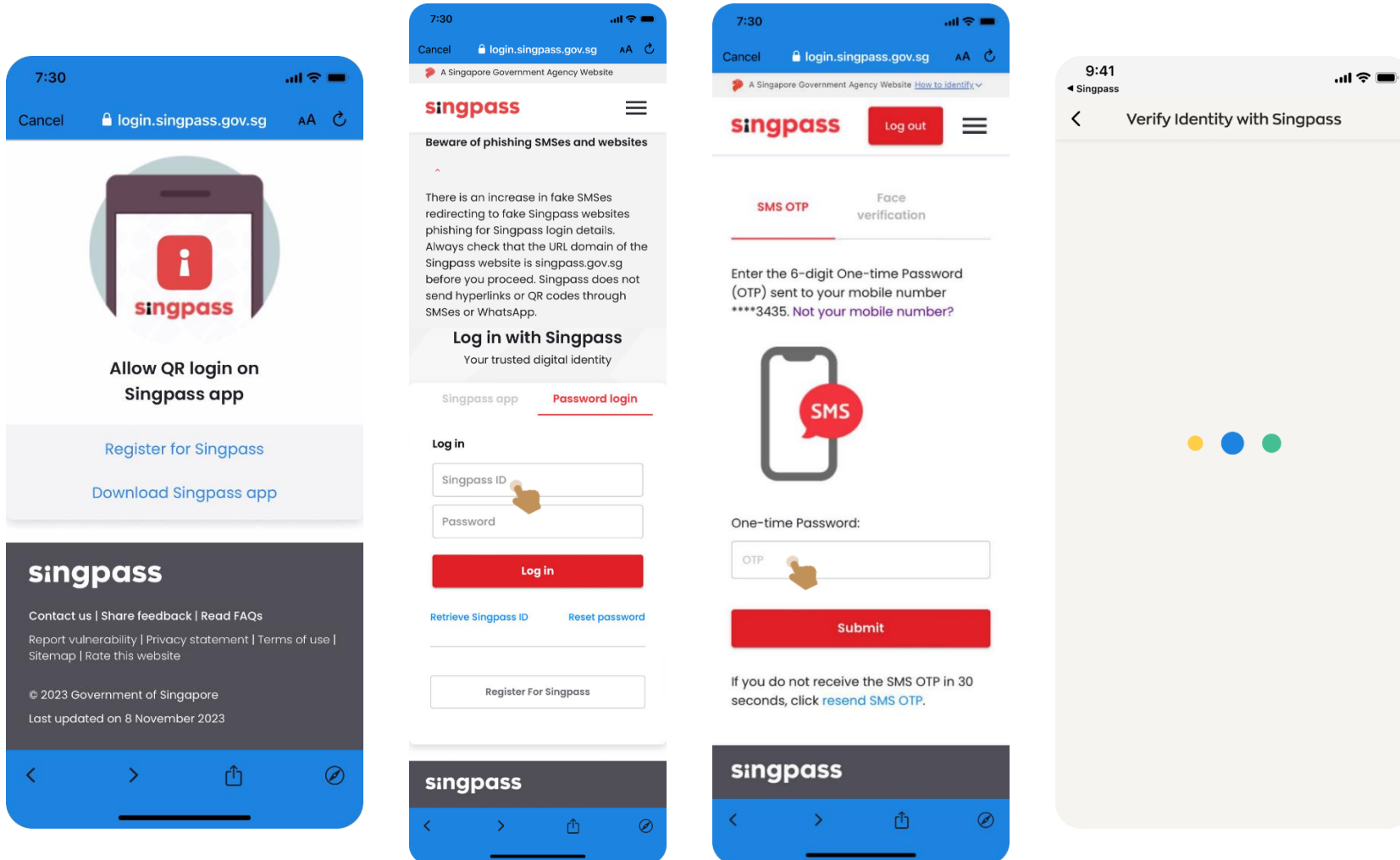
If you select 'Singpass app' in Step 7, verify your identity by tapping “Approve”  
(H365 will check if there is a match in the NRIC between H365 app and Singpass app.)



# Redeeming Healthpoints on Healthy 365 app: SimplyGo eVoucher

## Step 8b:

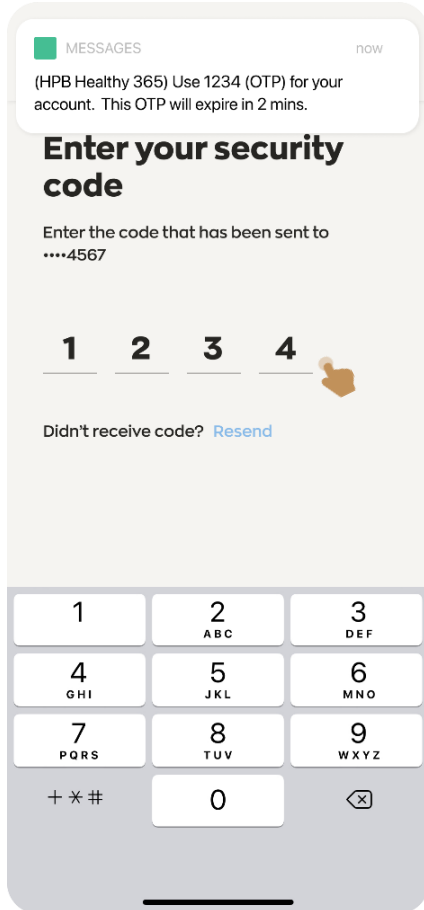
If you select '**Password login**' in Step 7, verify your identity by keying in your "Singpass ID" and "**Password**", and the Singpass OTP sent to your Singpass registered mobile number.



# Redeeming Healthpoints on Healthy 365 app: SimplyGo eVoucher

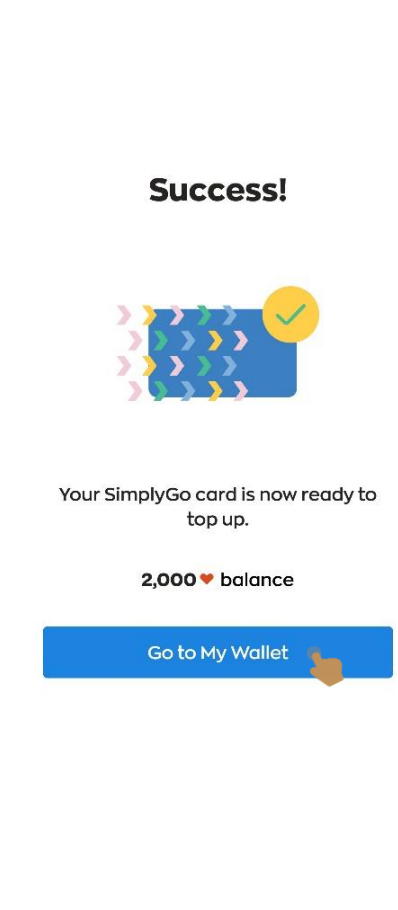
## Step 9:

Type the OTP number sent to your registered mobile number



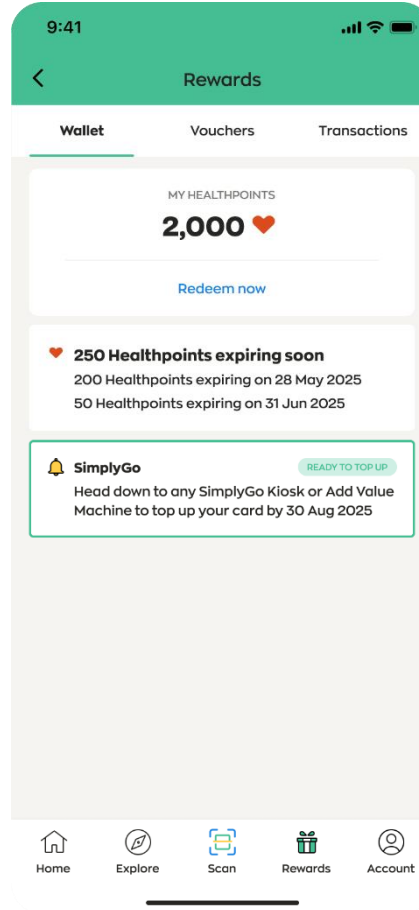
## Step 10:

Upon successful redemption, a **Success** message is shown. Tap on "Go to My Wallet"



## Step 11:

Under "Wallet" dashboard, a "READY TO TOP UP" status is shown for your SimplyGo eVoucher redemption



# Using SimplyGo eVoucher

## Step 12:

Proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires

### SimplyGo Kiosk

Remaining Value

10.00

SimplyGo Concession card

View Transaction Record

Card Type :

School Smartcard (SimplyGo Concession card)

Card Status :

Good

Card Holder's Name :

PrintedABT ITE SEC 26

Concession Expiry Date :

31 JUL 2024

Card Expiry Date :

27 NOV 2024

Card/CAN ID :

8009 9999 2004 4370

Concession Pass In Use :

No valid pass found

Top Up

Concession Pass Purchase

Travel Smart Journeys Rewards

Voucher Redemption

File / Collect your claim

Please remove your card to return to home page

Remaining Value

10.00

SimplyGo Concession card

View Transaction Record

Card Type :

School Smartcard (SimplyGo Concession card)

Card Status :

Good

Card Holder's Name :

PrintedABT ITE SEC 26

Concession Expiry Date :

31 JUL 2024

Card Expiry Date :

27 NOV 2024

Card/CAN ID :

8009 9999 2004 4370

Concession Pass In Use :

No valid pass found

Select the voucher that you wish to redeem

Health Promotion Board Rewards

Merdeka Concession Top-up

Public Transport Voucher

Transport Voucher

Travel Credits

Please remove your card to return to home page

Voucher Redemption

Health Promotion Board Rewards available for Top-up

| No. | Sponsor | Amount  |        |
|-----|---------|---------|--------|
| 1   | HPBLP   | \$3.00  | Redeem |
| 2   | HPBLP   | \$5.00  | Redeem |
| 3   | HPBLP   | \$10.00 | Redeem |

Total Amount : \$18.00

Redeem All

Disclaimer : By using this service, you affirm that you are the authorized recipient of the Health Promotion Board Rewards. TransLink shall not be held responsible for any unauthorised redemption.

Please remove your card to return to home page

Voucher Redemption

Top-up successful, please remove your card

Redeemed Amount : \$10.00

Card Remaining Value \$20.00

Receipt

Back

Home

Note: Please click «Back» to return to the previous screen

Please remove your card to return to home page

### Top-Up Kiosk / Assisted Service Kiosk

11:07 | 17 NOV 2021

English 华语 Melayu தமிழ்

Help

Select card options

\$10.65

Card expires: 30 Oct 2025

Add Value

Transaction History

Concession Pass

Vouchers & Rewards

Transit Claims

Apply Auto Top-up

Upgrade to SimplyGo

Contact Centre

ASKA.01.06.01

12:30 | 20 JUL 2018

English 华语 Melayu தமிழ்

Help

Select voucher

Top-up Voucher

Pass Voucher

Voucher value

Sponsor

Redeem before

Voucher value

Sponsor

Redeem before

\$10

HPB

3 Sep 2018

\$10

HPB

3 Sep 2018

\$10

HPB

3 Sep 2018

\$10

HPB

3 Sep 2018

\$10

HPB

3 Sep 2018

\$10

HPB

3 Sep 2018

\$0 selected

Confirm

Back

Main Menu

ASKA.00.06.99

17:54 | 16 NOV 2021

English 华语 Melayu தமிழ்

Help

New value \$40.65

Top-up voucher redeemed \$30.00

Please remove your card.

Redeem more

Receipt

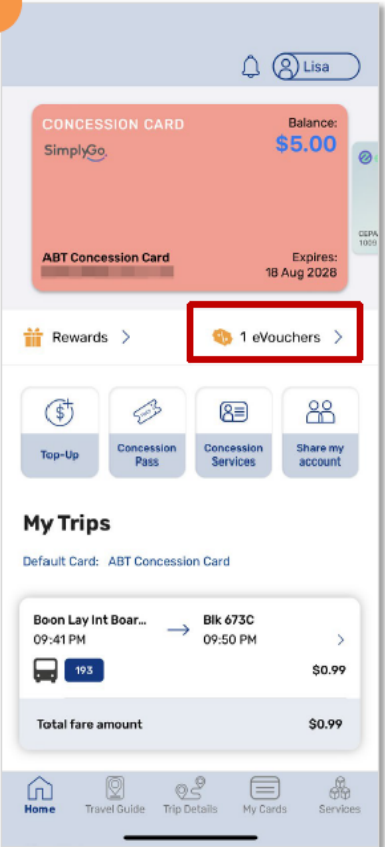
Main Menu

ASKA.01.06.01

# Using SimplyGo eVoucher

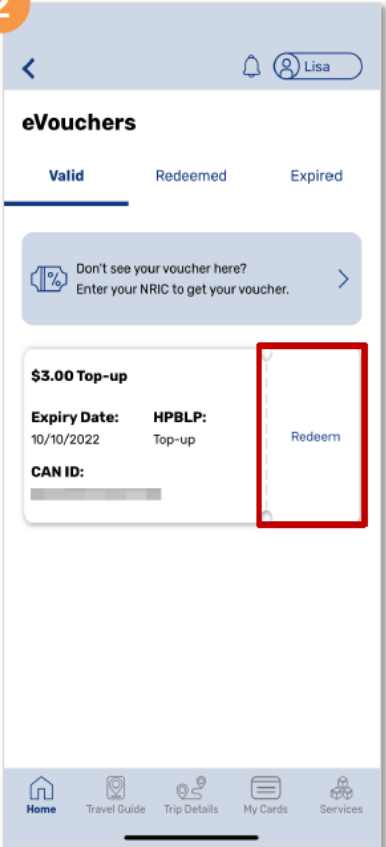
SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link cards only)

**1**



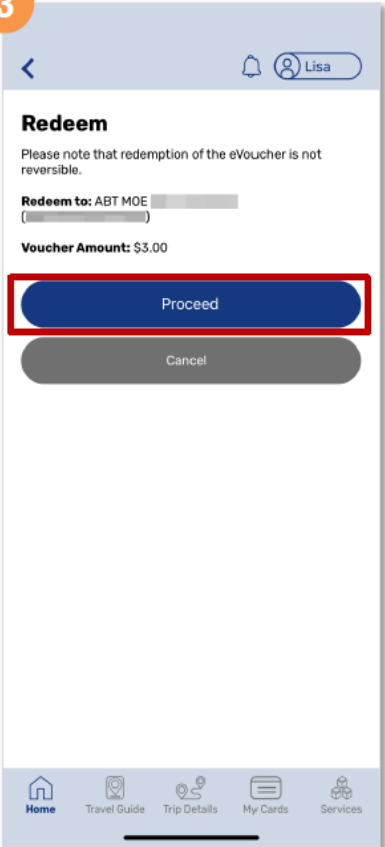
Tap 'eVouchers'

**2**



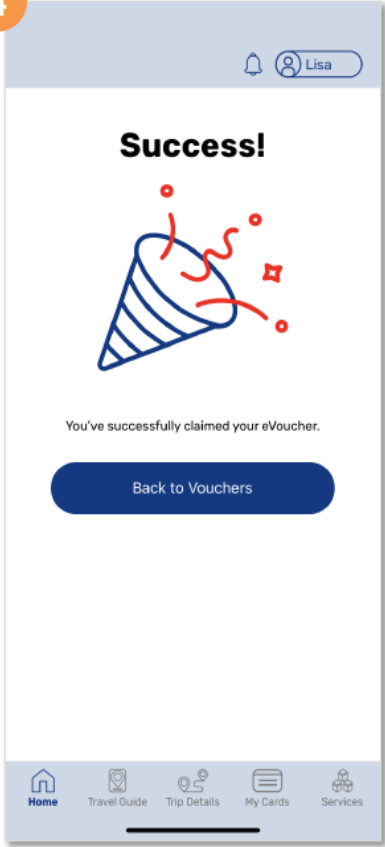
Tap 'Redeem'

**3**



Then tap 'Proceed'

**4**

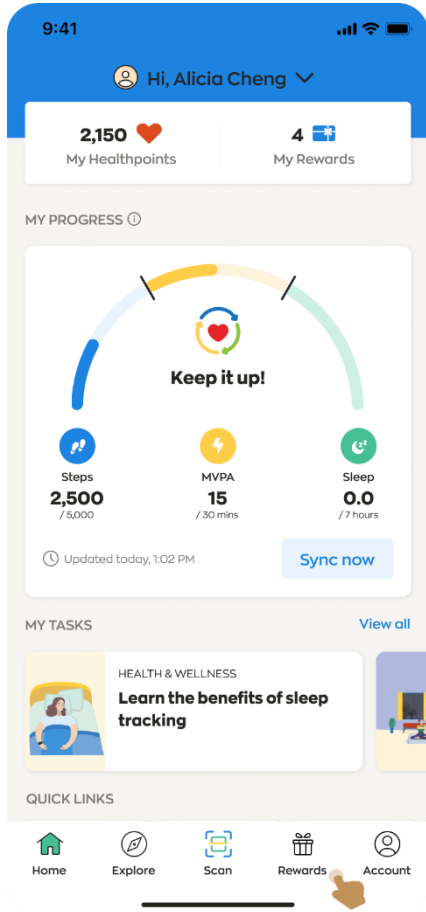


You have successfully redeemed your eVoucher

# Redeeming Healthpoints on Healthy 365 app: Charity Donation

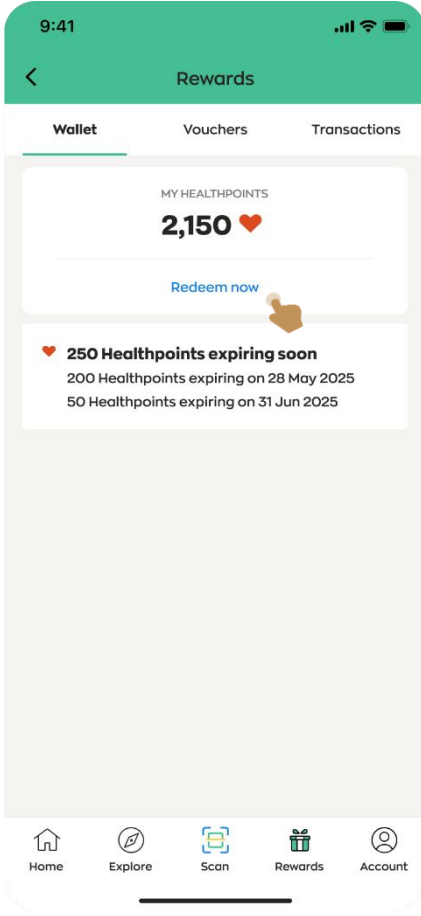
## Step 1:

Tap on the “Rewards” icon shown at the bottom banner



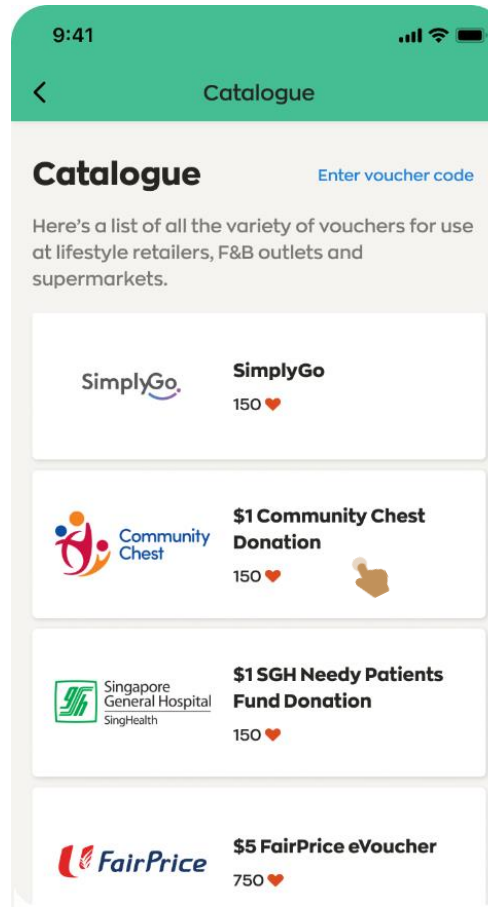
## Step 2:

Tap on “Redeem now”



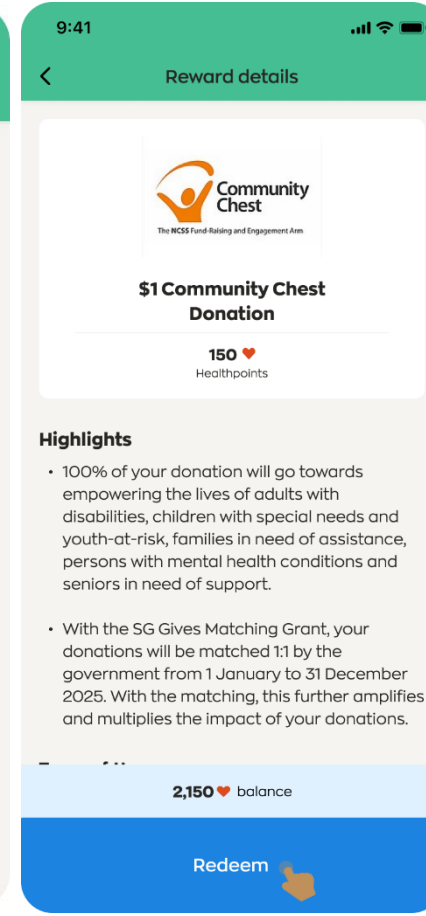
## Step 3:

Select your choice of charity



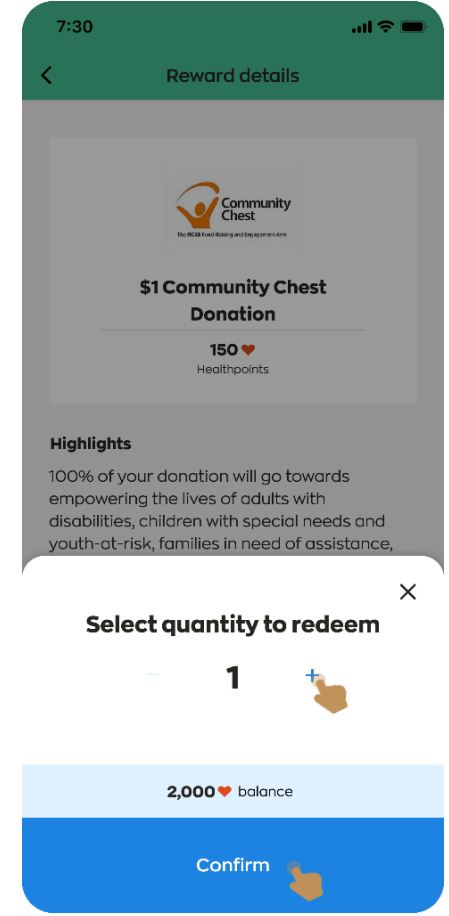
## Step 4:

View the voucher details and terms of use. To proceed, tap on “Redeem”



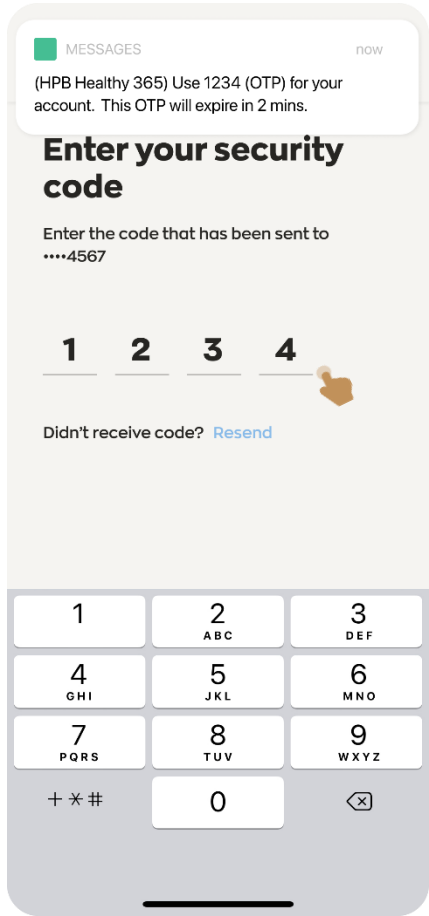
## Step 5:

Select quantity to redeem, then tap on “Confirm”

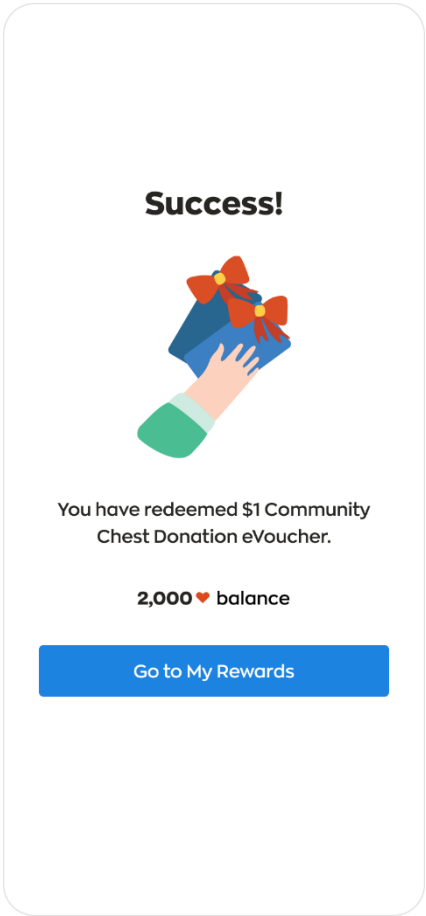


# Redeeming Healthpoints on Healthy 365 app: Charity Donation

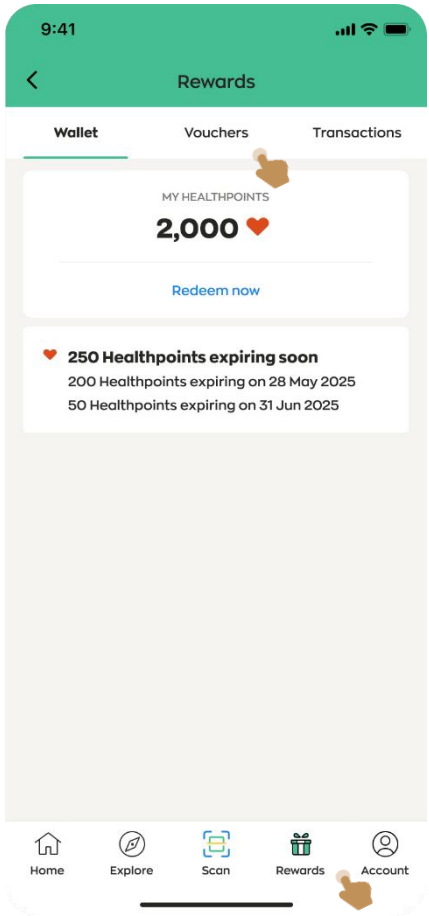
**Step 6:**  
Type in the OTP number sent to your registered mobile number



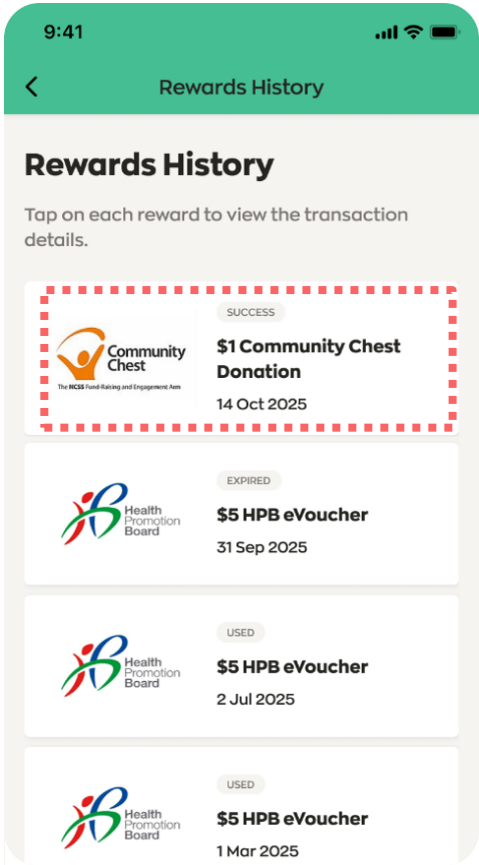
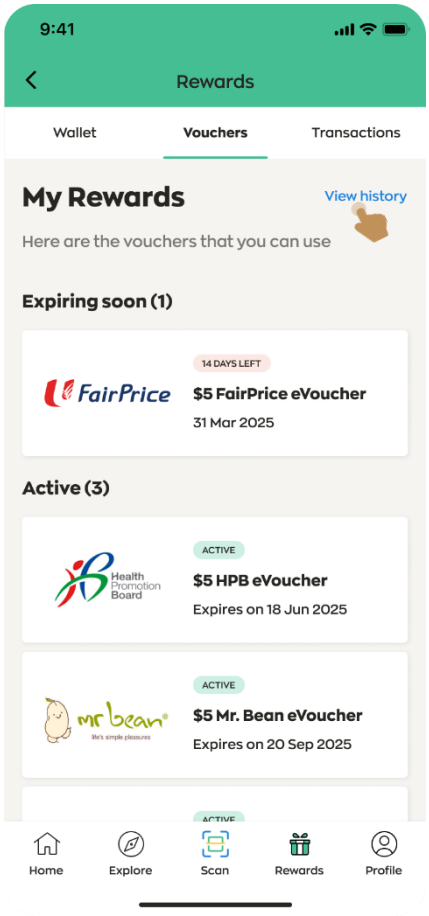
**Step 7:**  
Upon successful redemption, a **Success** message is shown.



**Step 8:**  
To view your redemption history, navigate to “**Rewards**” icon and tap on “**Voucher**” tab



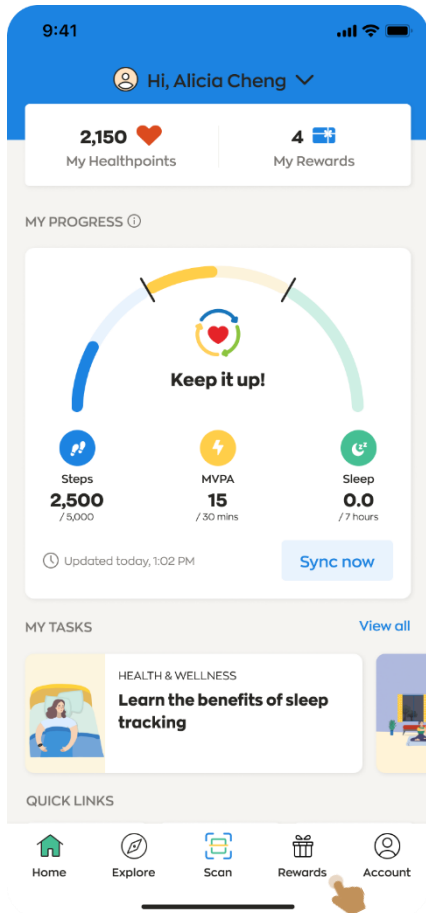
**Step 9:**  
Tap on “**View history**” to view history of redeemed rewards



# Redeeming Healthpoints on Healthy 365 app: HPB eVoucher

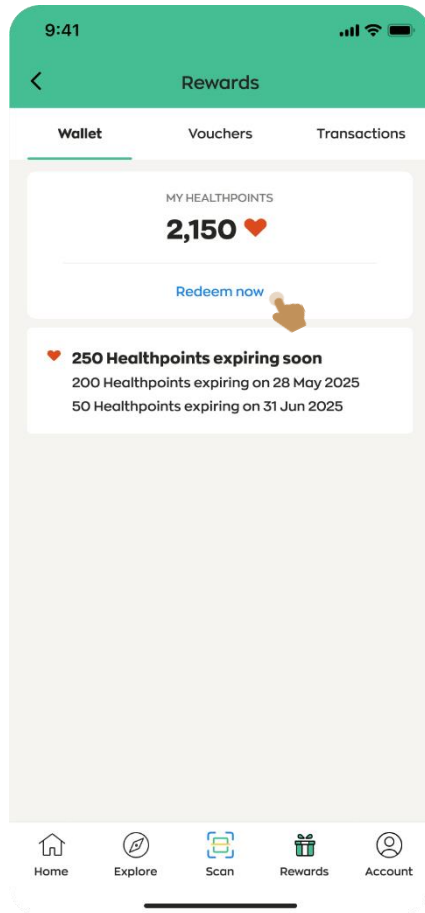
## Step 1:

Tap on the “Rewards” icon shown at the bottom banner



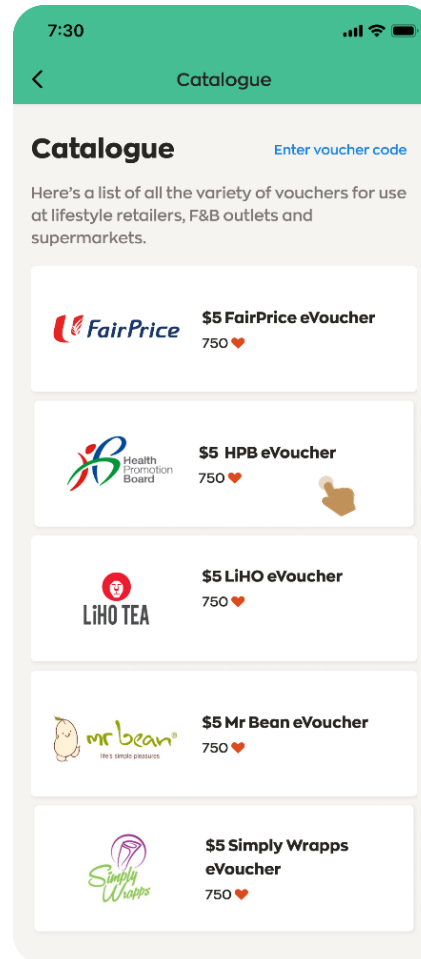
## Step 2:

Tap on “Redeem now”



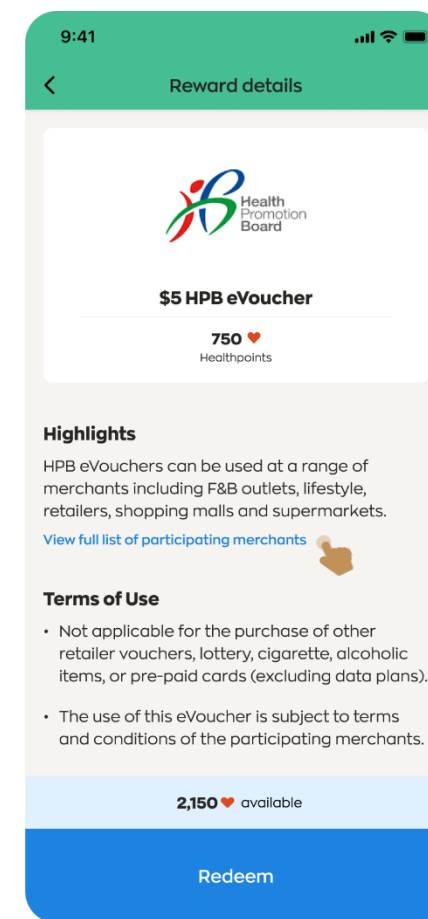
## Step 3:

Select “\$5 HPB eVoucher” (or \$10 HPB eVoucher)



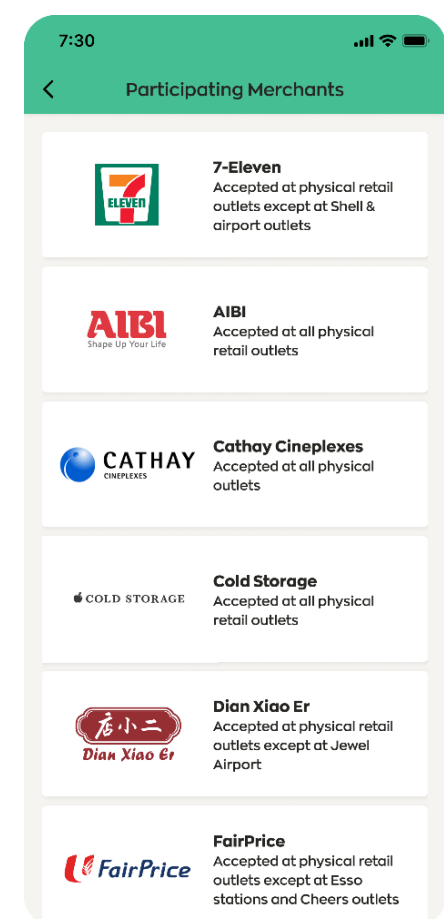
## Step 4:

Read through the details and terms of use; and tap on the link to “View full list of participating merchants”



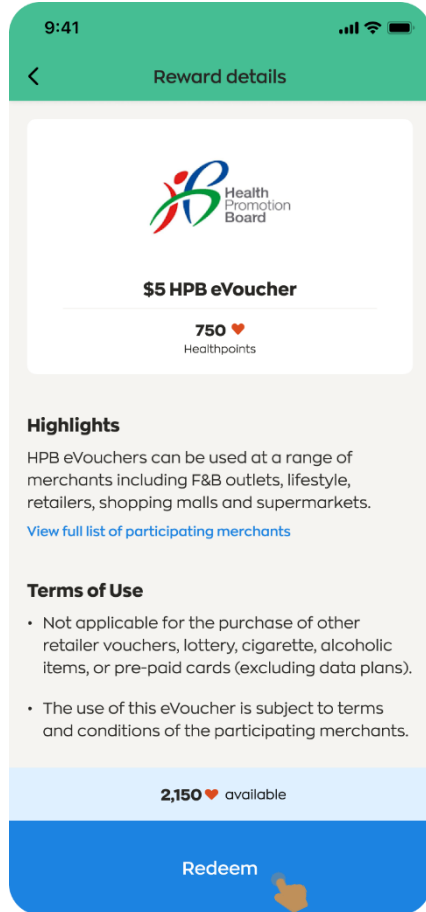
## Step 5:

Scroll through the list to see the list of merchants accepting HPB eVoucher

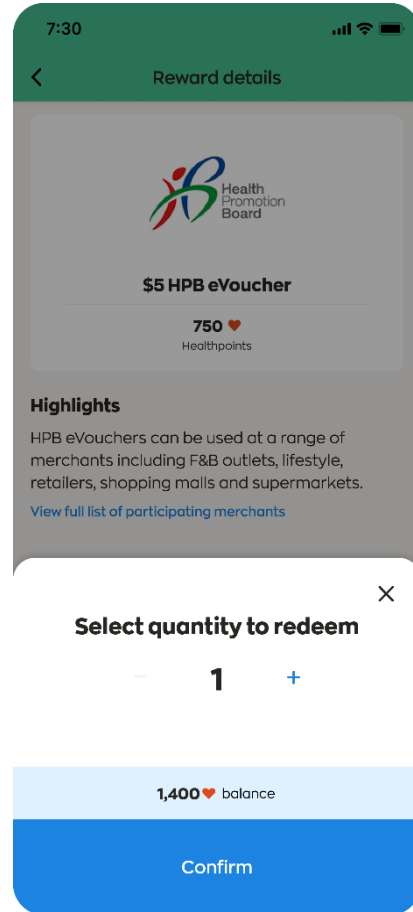


# Redeeming Healthpoints on Healthy 365 app: HPB eVoucher

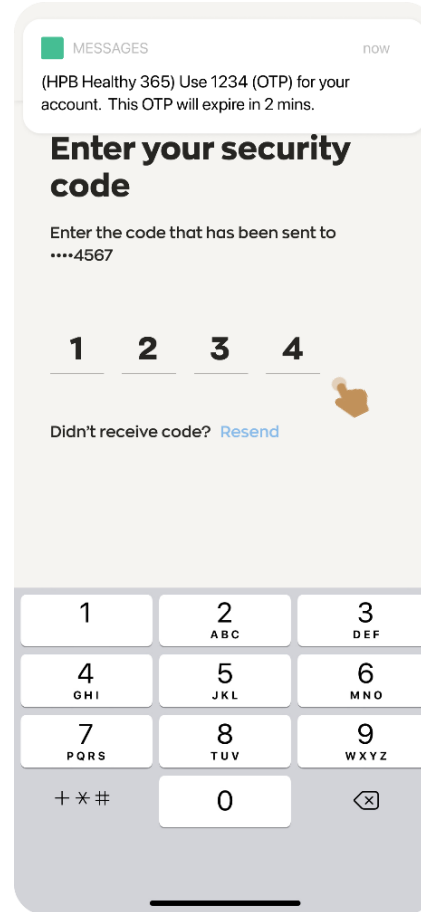
**Step 6:**  
Tap on “Redeem” to proceed



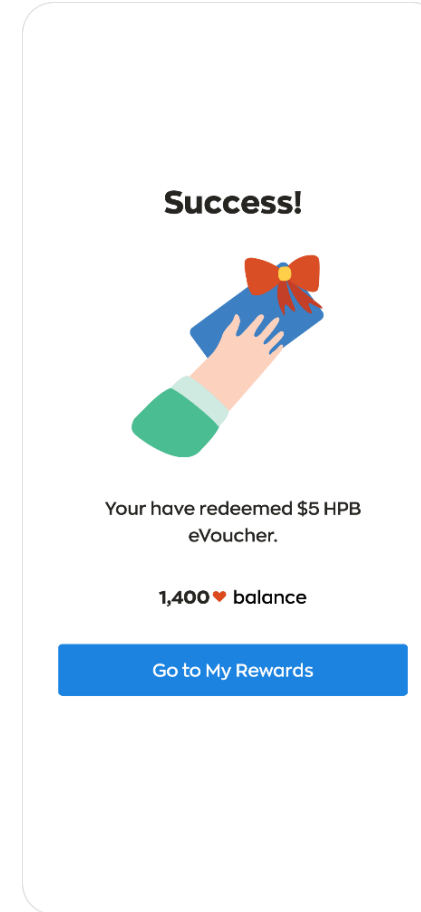
**Step 7:**  
Select quantity to redeem,  
then tap on “Confirm”



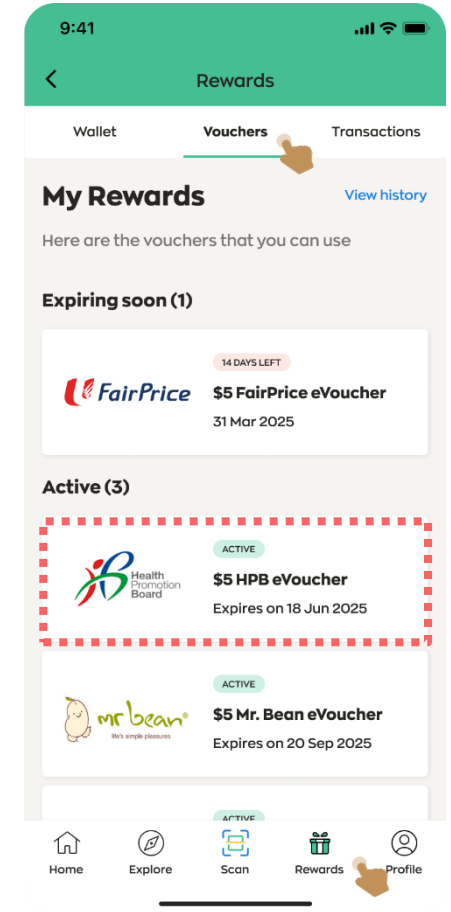
**Step 8:**  
Type in the OTP number sent  
to your registered mobile  
number



**Step 9:**  
Upon successful redemption,  
a **Success** message is shown

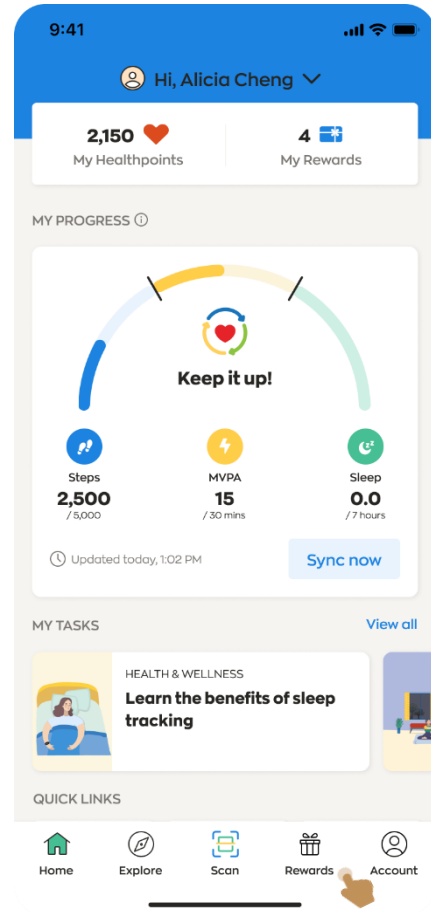


**Step 10:**  
Navigate to “Rewards” icon and tap on  
“Vouchers” tab to view your active  
eVoucher

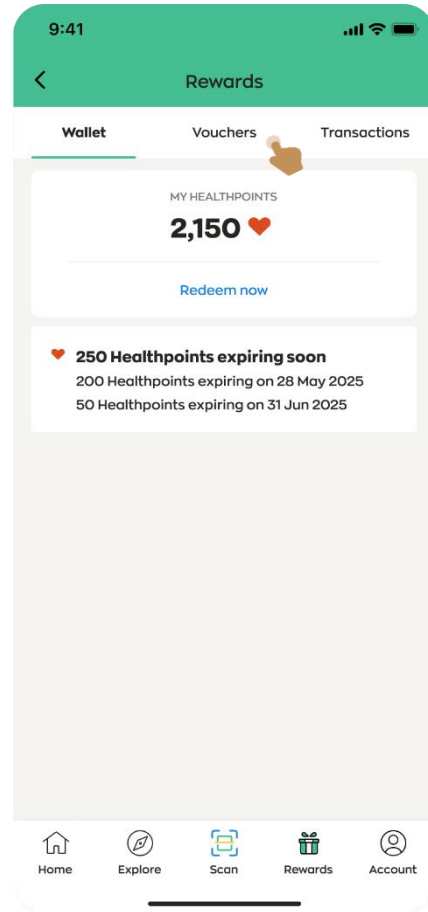


# Using HPB eVoucher: In-Store Purchase

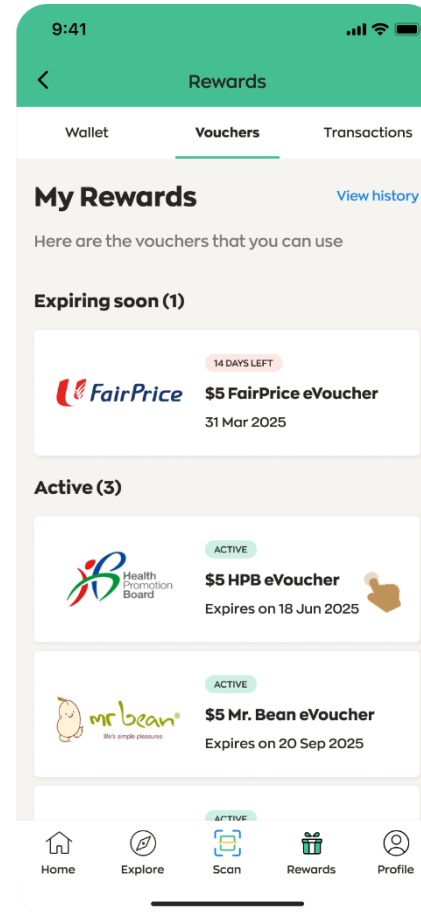
**Step 1:**  
Tap on the “Rewards” icon  
shown at the bottom banner



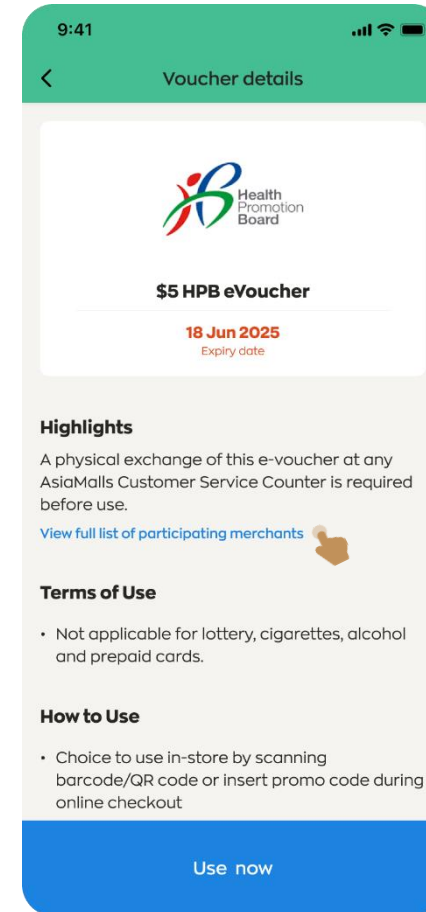
**Step 2:**  
Tap on “Vouchers”



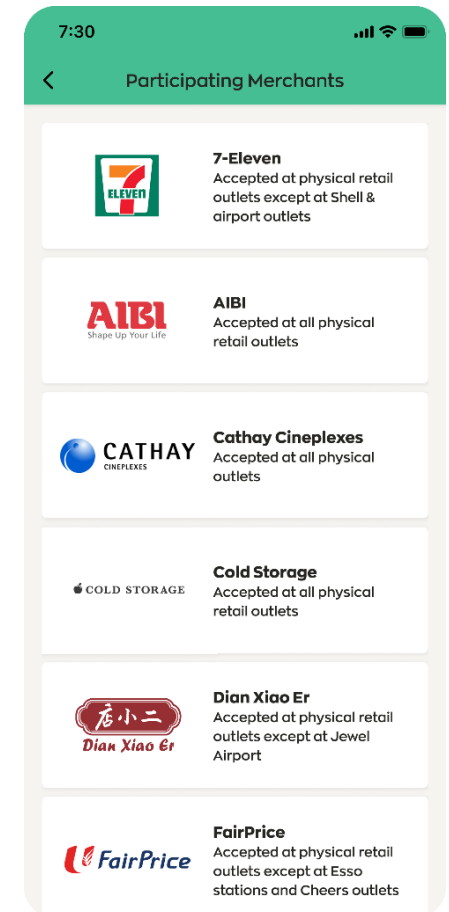
**Step 3:**  
Select a HPB eVoucher



**Step 4:**  
Read through the details and  
terms of use; and tap on the link to  
“View full list of participating  
merchants”



**Step 5:**  
Scroll through the list to see the  
list of merchants accepting HPB  
eVoucher



# Using HPB eVoucher: In-Store Purchase

## Step 6:

Tap on “**Use now**” to proceed when ready to use

## Step 7:

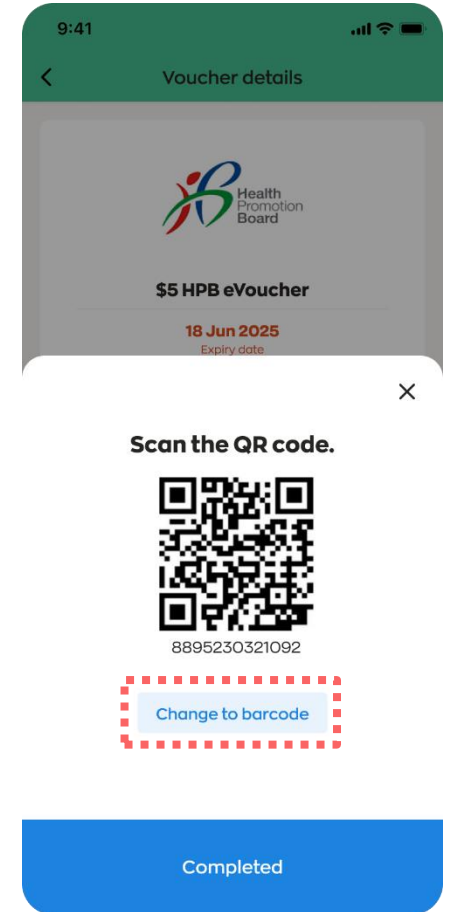
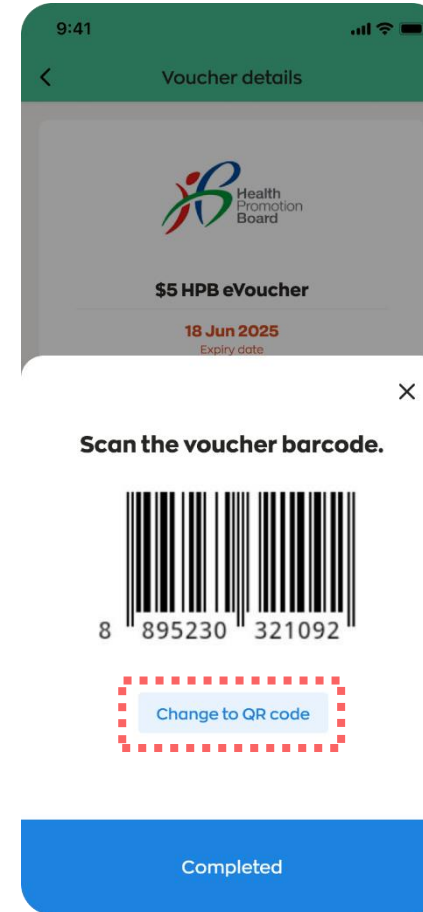
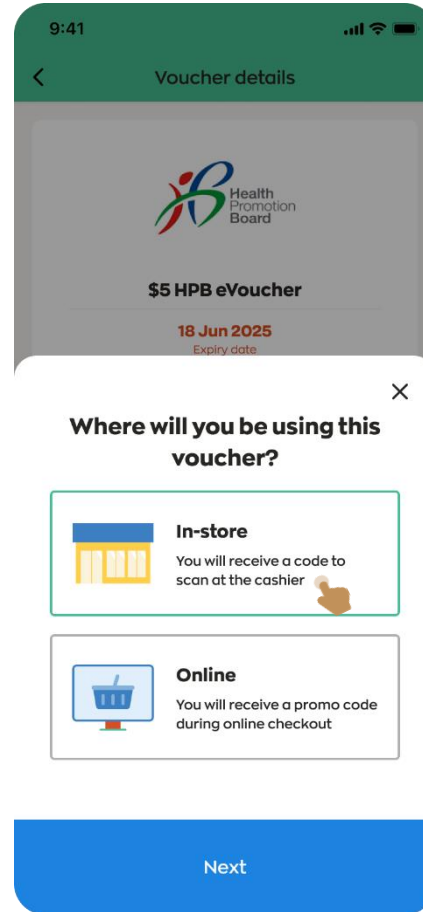
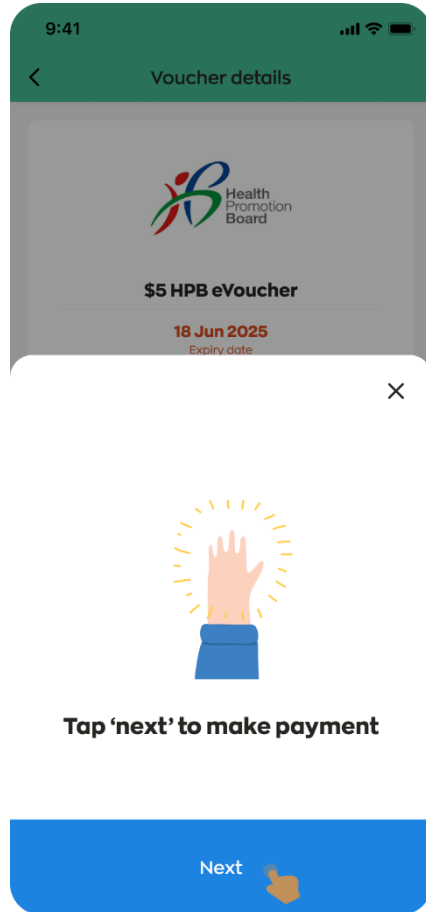
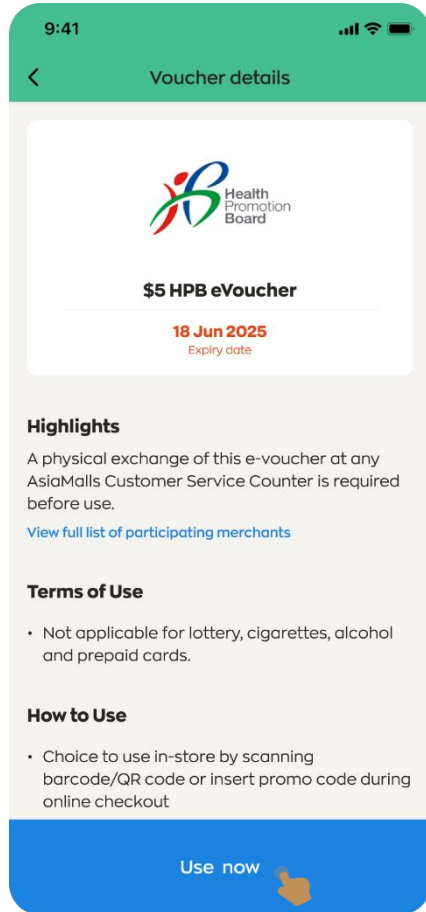
Tap on “**Next**” to confirm use of eVoucher

## Step 8:

Tap on “**In-store**” option when ready to make payment at the store

## Step 9:

Present the eVoucher to the cashier to scan  
Toggle between “**voucher barcode**” or “**QR code**” as advised by the merchant

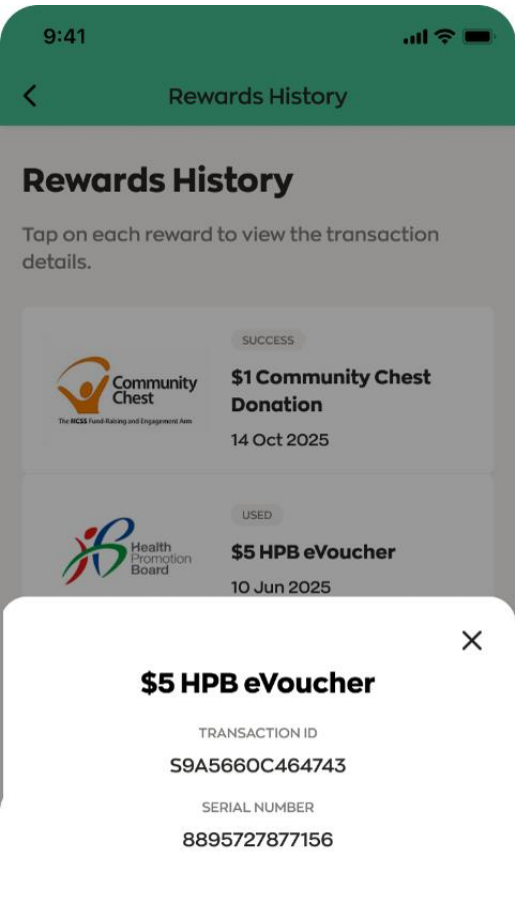
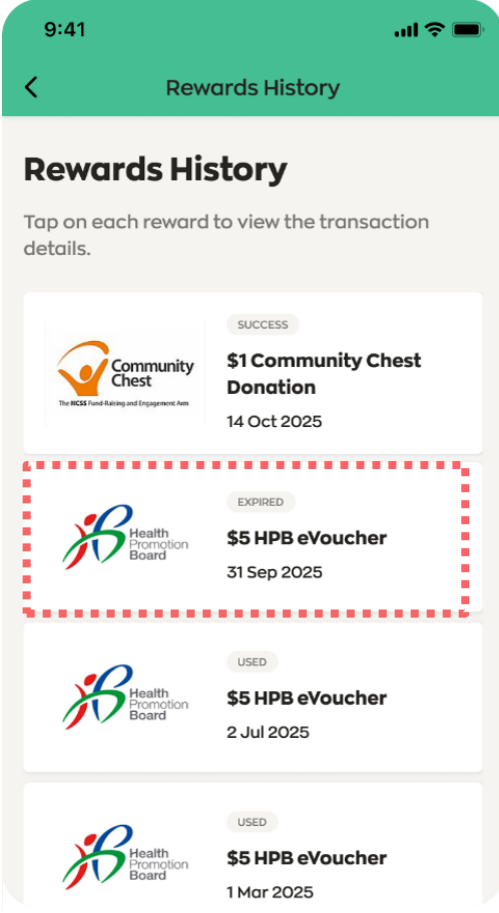
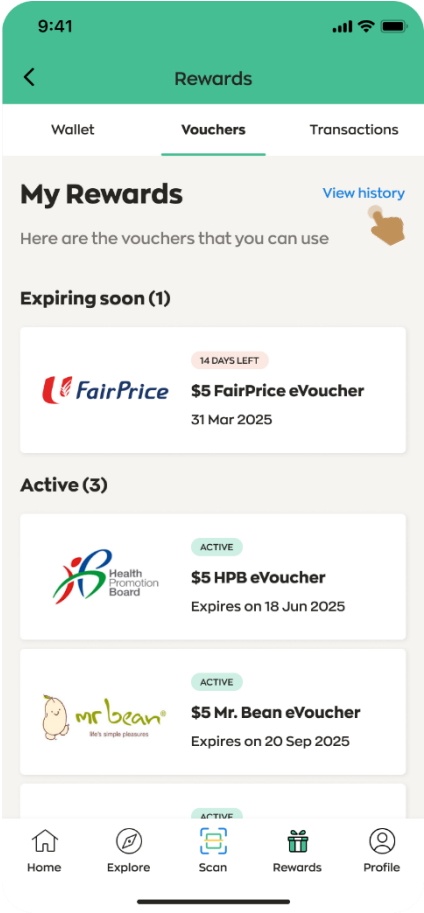
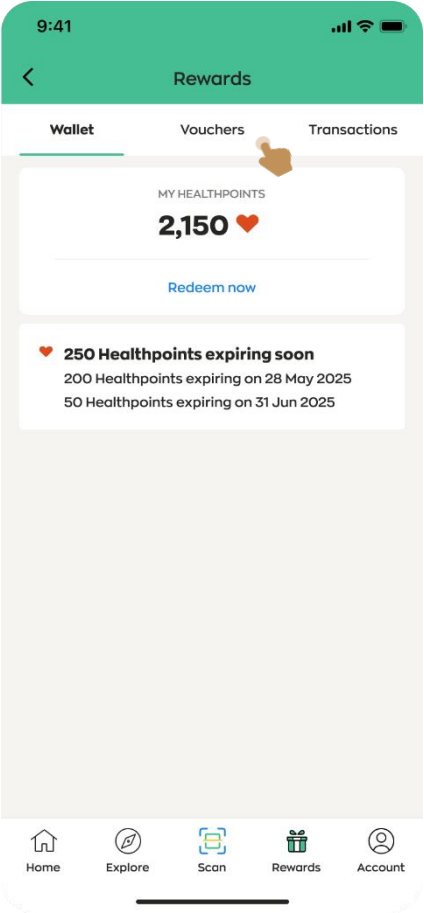
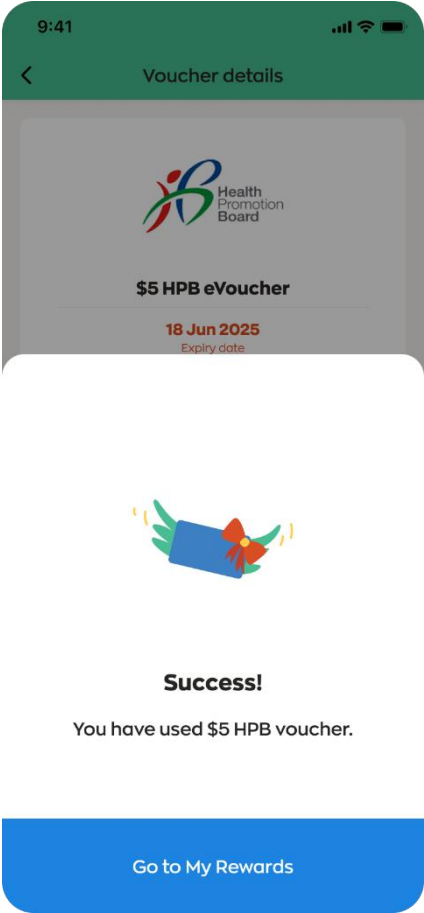


# Using HPB eVoucher: In-Store Purchase

**Step 10:**  
Tap on “**Completed**” when done,  
and a **Success** message is shown

**Step 11:**  
To view the eVoucher used,  
navigate to “**Rewards**” icon and tap  
on “**Voucher**” tab

**Step 12:**  
Tap on “**View history**” to view the transaction details




# Using HPB eVoucher: Online Merchant App/Web

- Step 1:**  
Tap on “Use now” to proceed when ready to use
- Step 2:**  
Tap on “Next” to confirm to use the eVoucher
- Step 3:**  
Tap on “Online” option to retrieve an eVoucher code
- Step 4:**  
“Copy” the eVoucher code shown on the screen; and paste the code in the online merchant’s app/web platform
- Step 5:**  
Tap on “Completed” when done, and a **Success** message is shown

9:41

Voucher details



Health Promotion Board

\$5 HPB eVoucher

18 Jun 2025

Expiry date

Highlights

A physical exchange of this e-voucher at any AsiaMalls Customer Service Counter is required before use.

[View full list of participating merchants](#)

Terms of Use

- Not applicable for lottery, cigarettes, alcohol and prepaid cards.


How to Use

- Choice to use in-store by scanning barcode/QR code or insert promo code during online checkout

Use now

9:41

Voucher details



Health Promotion Board

\$5 HPB eVoucher

18 Jun 2025


Expiry date

Tap 'next' to make payment

Next

9:41

Voucher details




Health Promotion Board

\$5 HPB eVoucher

18 Jun 2025


Expiry date

Where will you be using this voucher?



In-store

You will receive a code to scan at the cashier




Online

You will receive a promo code during online checkout

Next

7:30

Copied promo code



Health Promotion Board

\$5 HPB eVoucher

18 Jun 2025

Expiry date

Here's your voucher code.


XDKFH27F8SJ87

Copy

Completed

9:41

Voucher details




Health Promotion Board

\$5 HPB eVoucher

18 Jun 2025

Expiry date



Success!

You have used \$5 HPB voucher.

Go to My Rewards

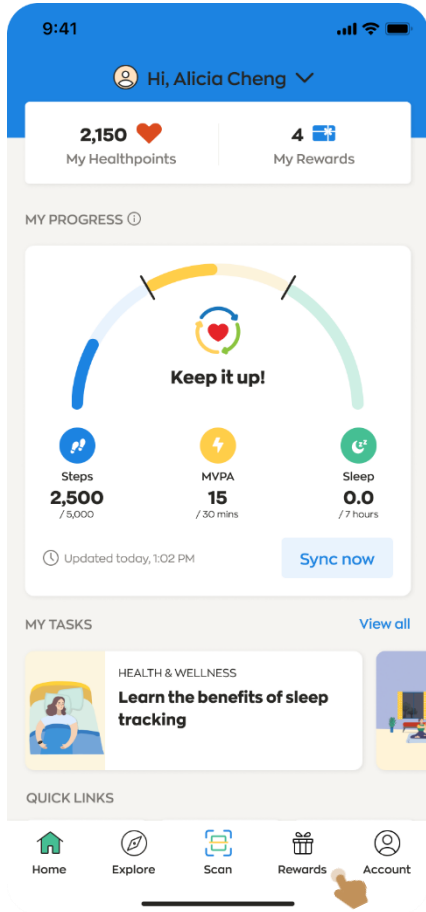
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19

# Claiming a HPB eVoucher Code

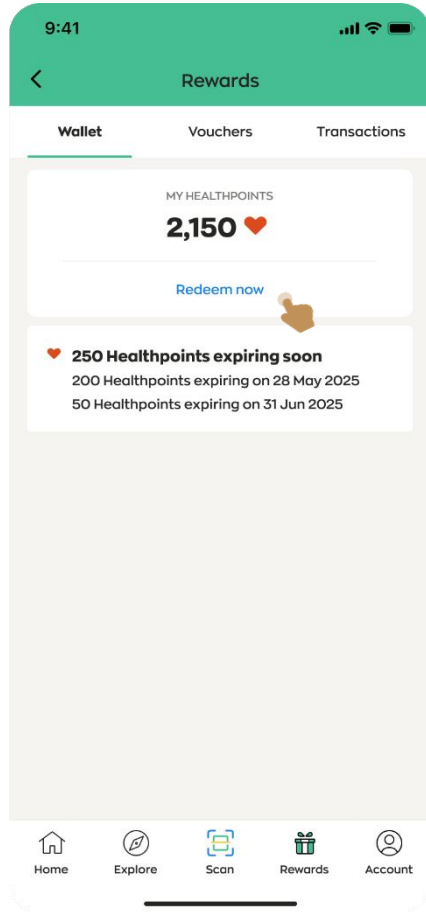
## Step 1:

Tap on the “**Rewards**” icon shown at the bottom banner



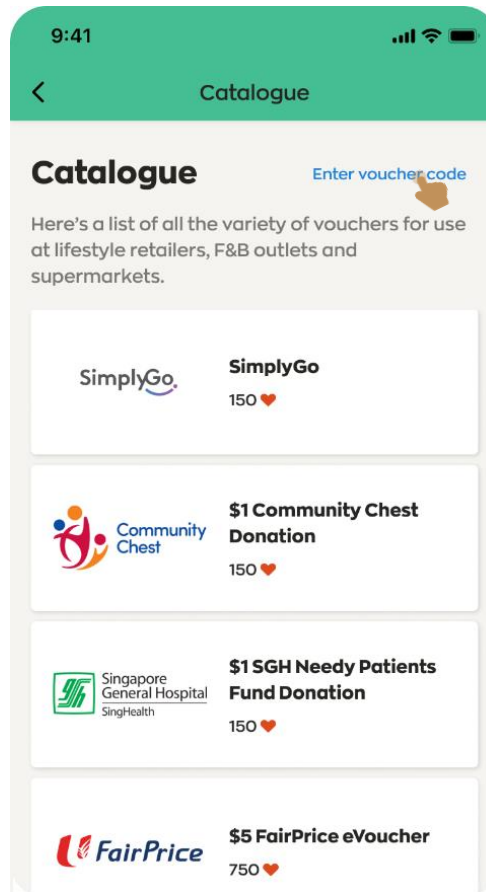
## Step 2:

Tap on “**Redeem Now**”



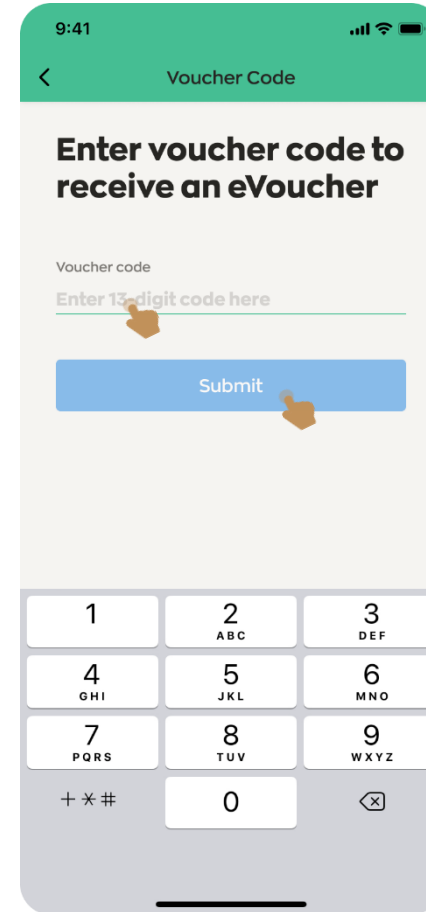
## Step 3:

Tap on “**Enter voucher code**”



## Step 4:

Type in the 13-digit voucher code received, and tap on “**Submit**”



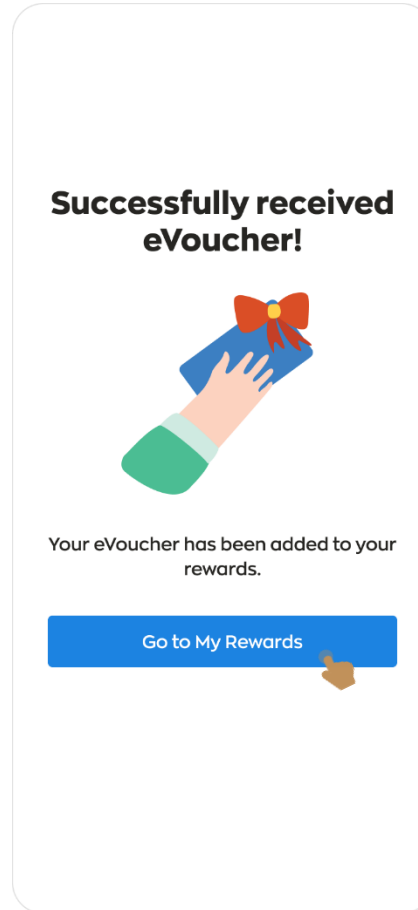
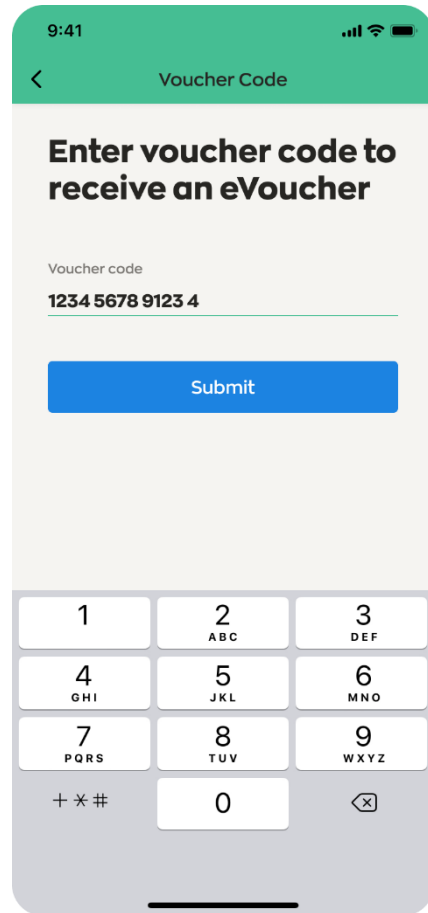
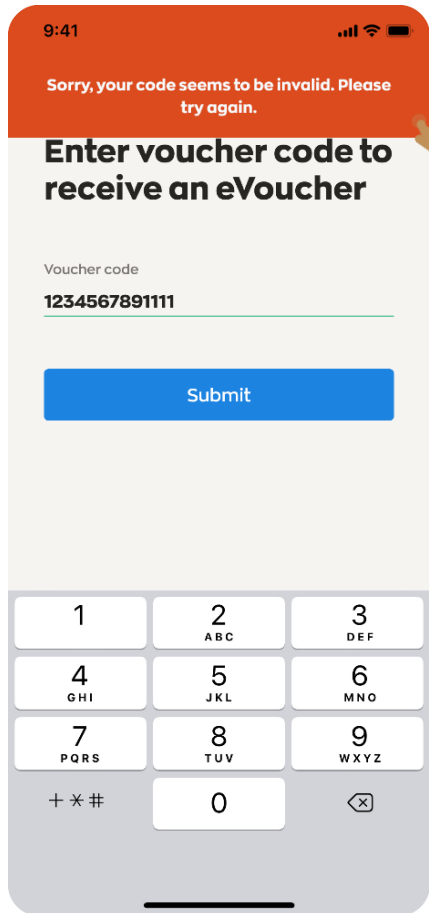
# Claiming a HPB eVoucher Code

## Step 5:

Upon submitting, message prompts a success / unsuccessful redemption

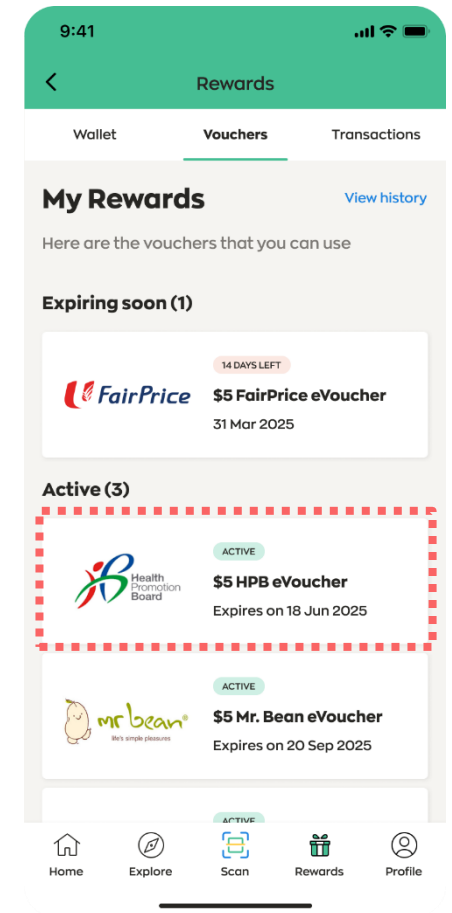
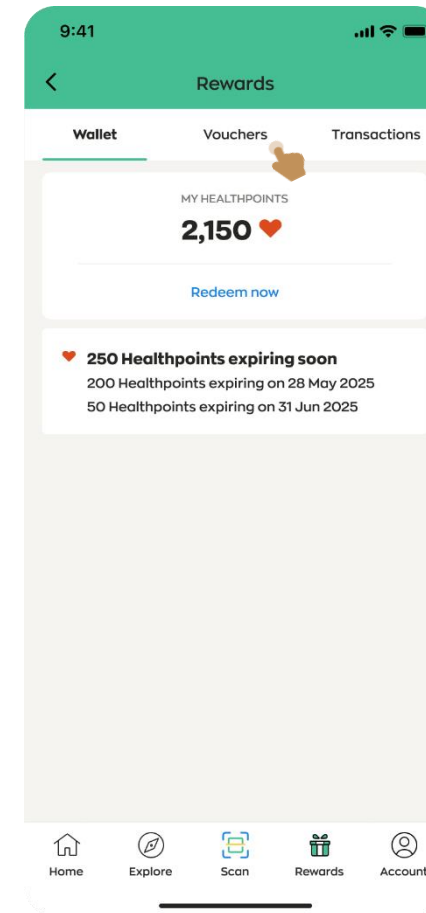
If valid, **Redemption Successful** message is shown

If invalid, **Redemption Unsuccessful** message is shown



## Step 6:

Navigate to "Rewards" icon and tap on "Vouchers" to view the eVoucher received



# Start your healthy journey with us today and be rewarded.

