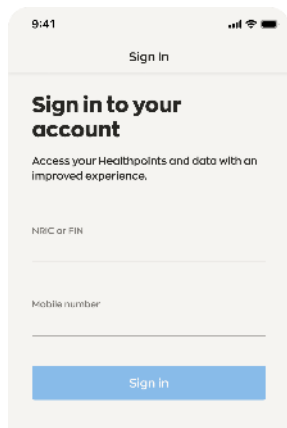
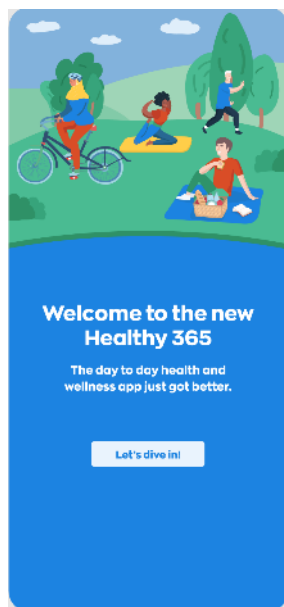


GETTING STARTED

Sign In or Sign Up



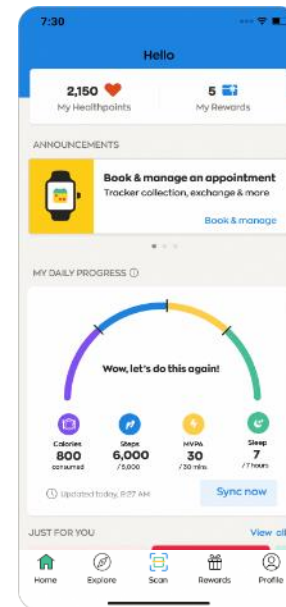
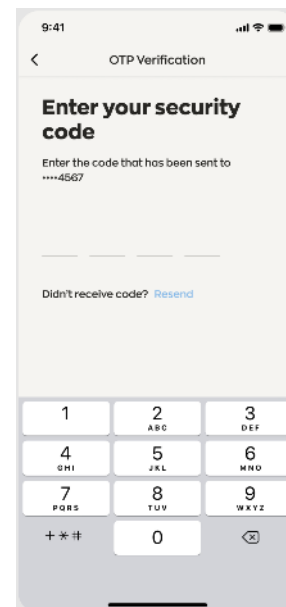
Don't have an account?
It's a perfect time to get started.
[Sign up with Singpass](#)

If you are an existing user, sign in here.

If you are new to Healthy 365, sign up here.

Download (or update your Healthy 365 app to) the latest version.

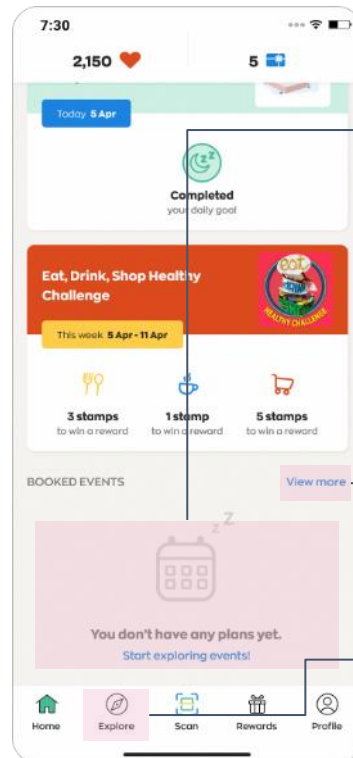
**Minimum OS requirement: Android 6 and iOS 10.*



Enter the 4 digit OTP that will be sent via SMS to the mobile phone number indicated in the user's account.

GETTING STARTED

Your Dashboard



Upcoming Event

Shows your upcoming booked events.

Full Schedule of Events

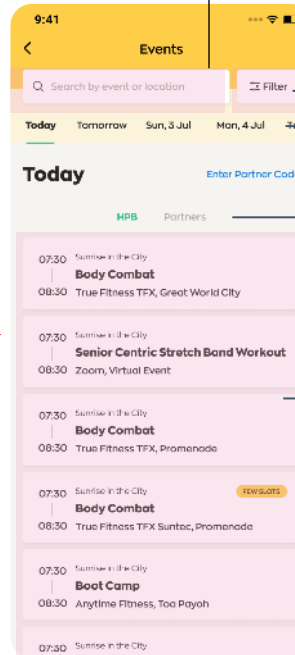
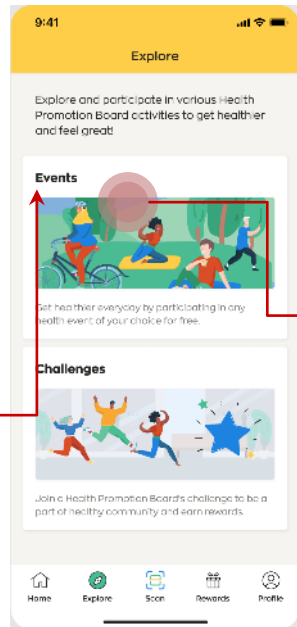
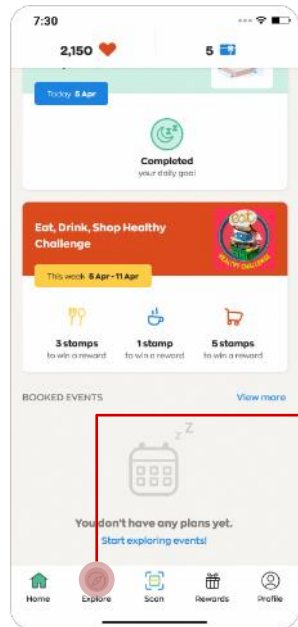
Tap here to view all your booked events, including upcoming and past events.

Explore Events

Search for and book your favourite events here.

EXPLORING EVENTS

Events Listing



Search Bar

Search for an activity, location, or programme here.

Filter

Enhance your search and filter by location, event date and time, event mode and suitability of events.

Dates

Scroll and tap on a date to view available events.

Type of Events

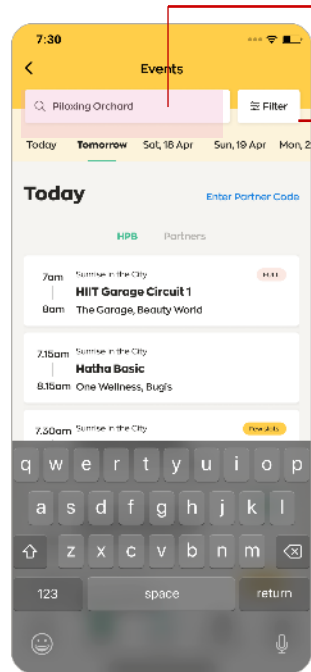
Display events that are organised by either HPB or Partners.

Events

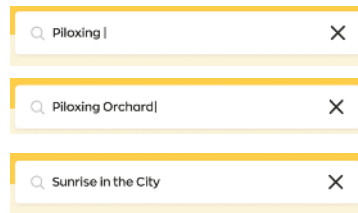
List of events that falls on the selected date with indication of event status.

EXPLORING EVENTS

Searching for events

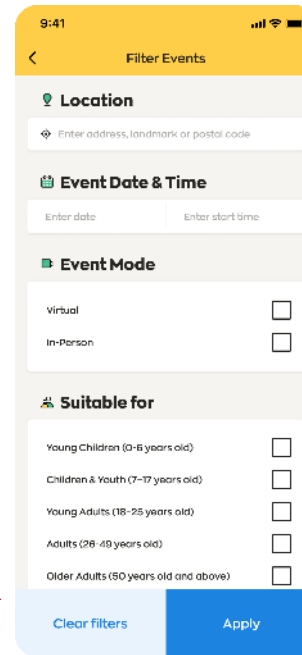


Tap on the search bar and type out your search term



You may search for an activity, location, programme, or a combination of these.

You may search using the search bar or the filter feature.



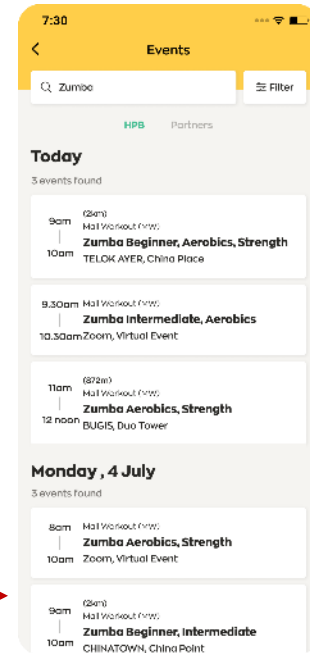
Search by address, landmark or postal code.

Search by selected date range and/or event start time.

Search for virtual or in-person events.

Search for events based on age groups suitability.

Tap on the filter feature and you can filter based on location, event date & time, event mode and suitability.

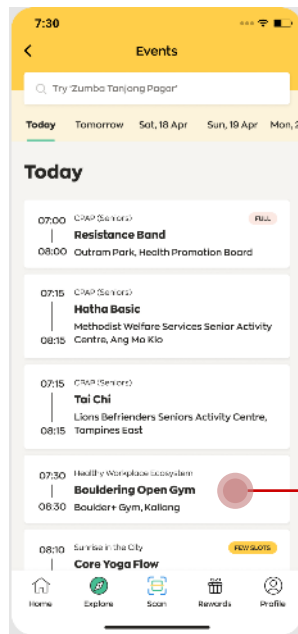


Relevant results will be displayed once search and/or filter have been applied.

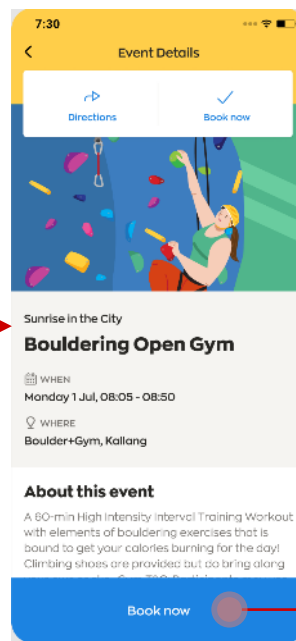
EVENTS BOOKING

How to book an event

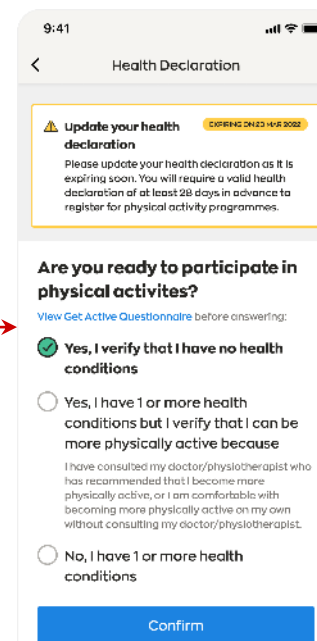
1/3



Tap on an event.



Tap on "Book now".



Note: You will be prompted to declare your health status if:

- 1) It is not declared **OR**
- 2) Is expiring in 28 days **OR**
- 3) It has expired

before you can proceed with the physical activity event(s) booking.

EVENTS BOOKING

How to book an event

2/3

Please select the appropriate option and tap **"Confirm"**.

For your safety, if you have selected the **'No, I have 1 or more health conditions'** option, you will not be able to participate in physical activity events.

Note: If you are a National Steps Challenge™ participant, you will also not be able to earn Healthpoints for the Moderate to Vigorous Physical Activity (MVPA) category.

9:41

< Health Declaration

Update your health declaration EXPIRES 24/12/2023

Please update your health declaration as it is expiring soon. You will require a valid health declaration of at least 28 days in advance to register for physical activity programmes.

Are you ready to participate in physical activities?

[View Get Active Questionnaire](#) before answering:

☒ Yes, I verify that I have no health conditions

☐ Yes, I have 1 or more health conditions but I verify that I can be more physically active because I have consulted my doctor/physiotherapist who has recommended that I become more physically active, or I am comfortable with becoming more physically active on my own without consulting my doctor/physiotherapist.

☐ No, I have 1 or more health conditions

Confirm

9:41

< Event Details

[Directions](#) [Booked](#)

Participate in physical activity event safely

We want you to get help quickly during emergencies by providing emergency contact and address.

[Do not ask me again](#)

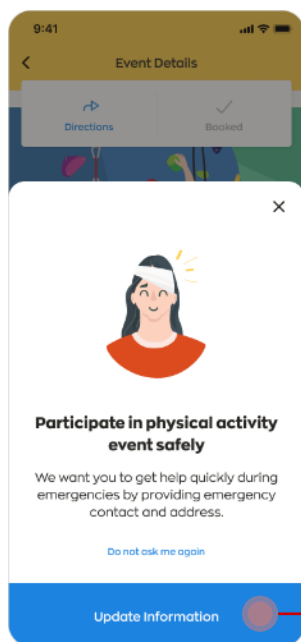
Update Information

You may be prompted to update your **Emergency Contact** (optional) before you can proceed.

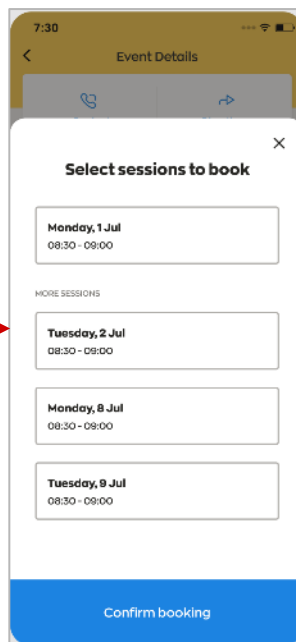
EVENTS BOOKING

How to book an event

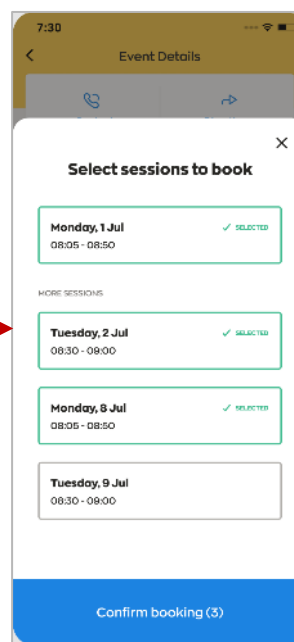
3/3



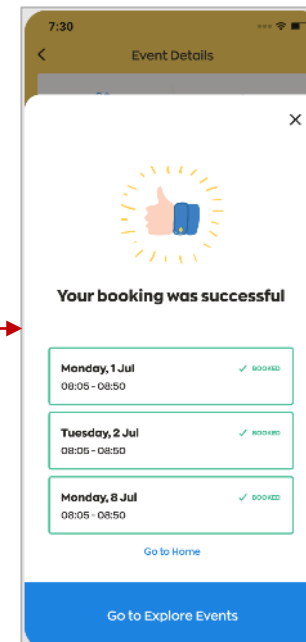
After updating your **Emergency Contact**, you may proceed to confirm your session booking.



Select your preferred session(s).



Tap on **"Confirm Booking"**.



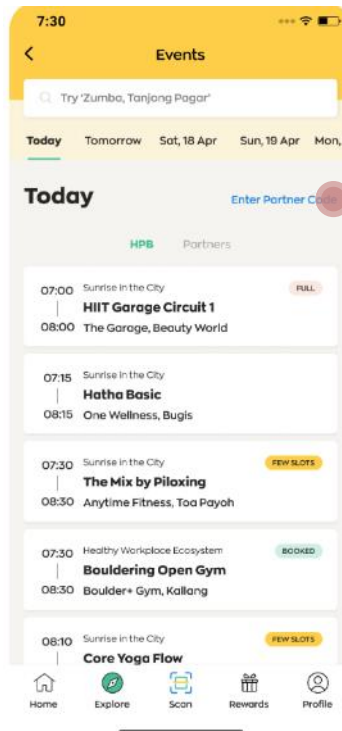
You have successfully booked the event(s).

Participants will be able to view sessions up to 28 days in advance, and make 8 advance bookings in total.

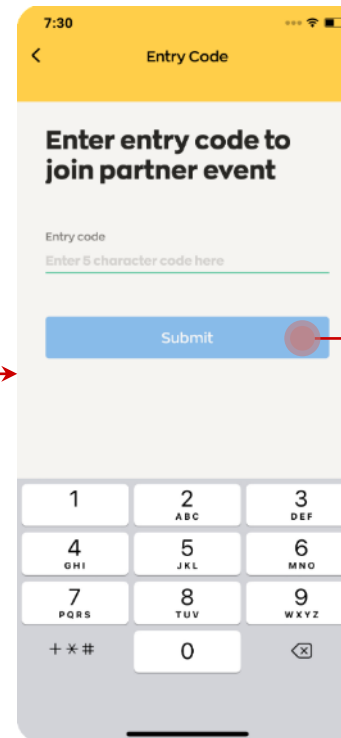
EVENTS BOOKING

How to book a private event (upon invitation only)

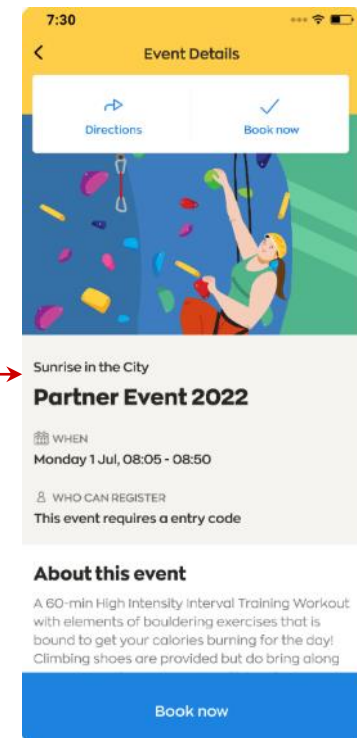
Note:
Private events are only available for registration upon invitation.



Tap on **"Enter Partner Code"**.



Enter the 5 digit code provided by the organiser to view the private event details.



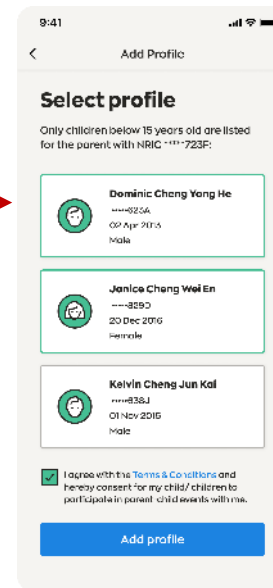
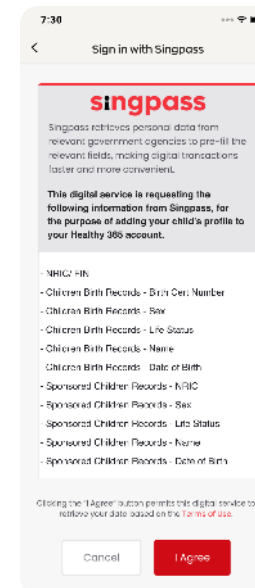
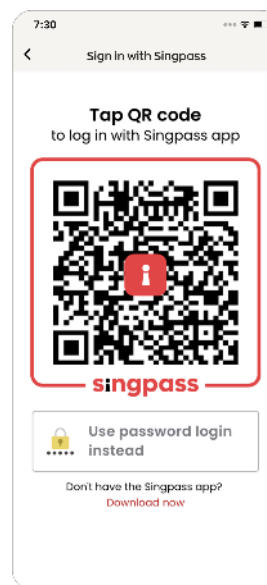
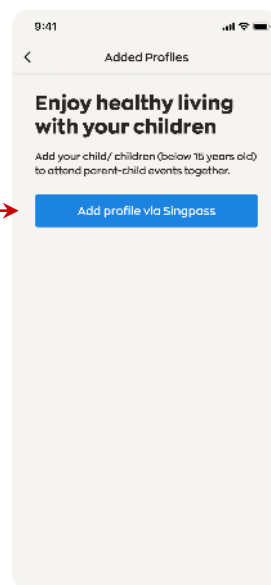
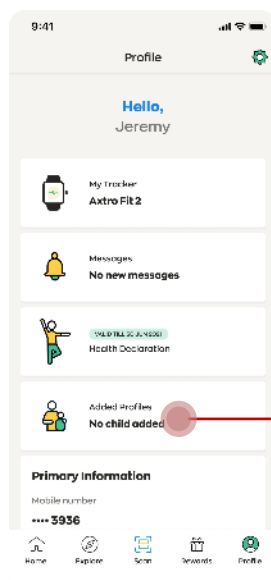
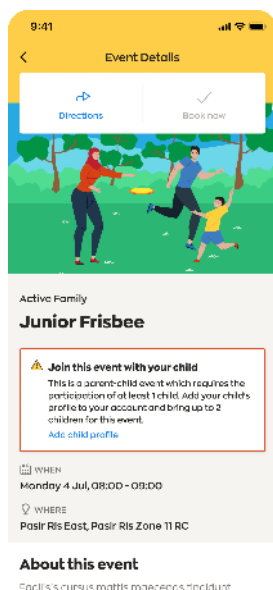
Tap on **"Book Now"** to join the private event.

EVENTS BOOKING

How to book a parent-child event?

1/3

Adding Child to Parent's Profile



You can add your child to your profile either through the “Event Details” or “Profile” page.

You will be prompted to perform a one-time SingPass verification to retrieve the relevant information.

Upon clicking “Agree”, only child(ren) below 15 years old will appear on this list for selection.

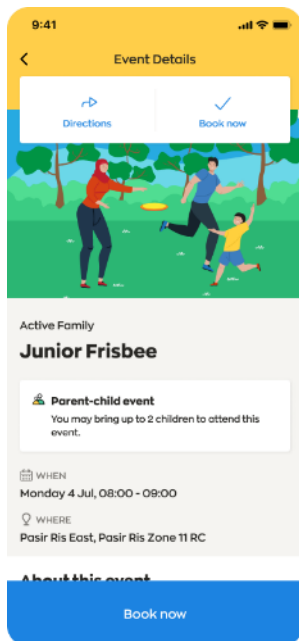
Select the child(ren) to be added to your profile. Agree to the T&Cs before you tap on “Add profile”.

EVENTS BOOKING

How to book a parent-child event?

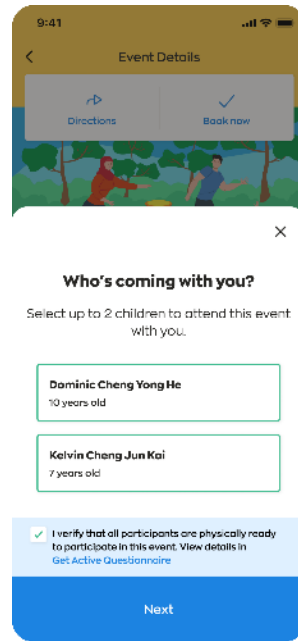
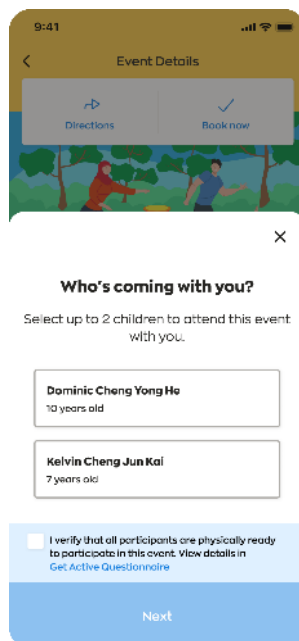
2/3

Booking for Parent-Child Events

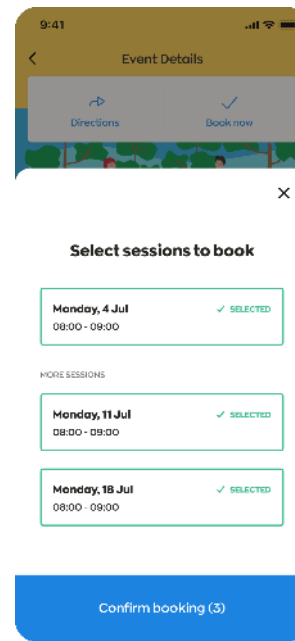


Select the child(ren) whom you are booking the session for and agree to the T&Cs.

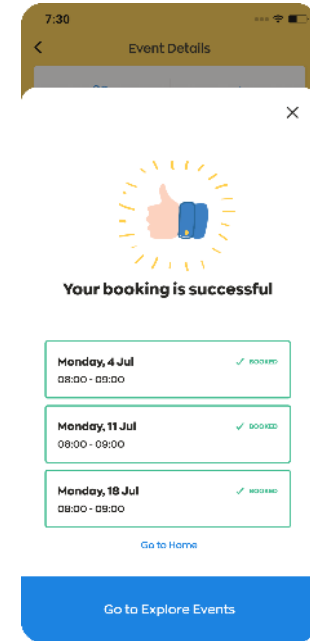
Only children added to your profile will appear on this page. One parent can bring up to 2 children per session.



Tap on "Next".



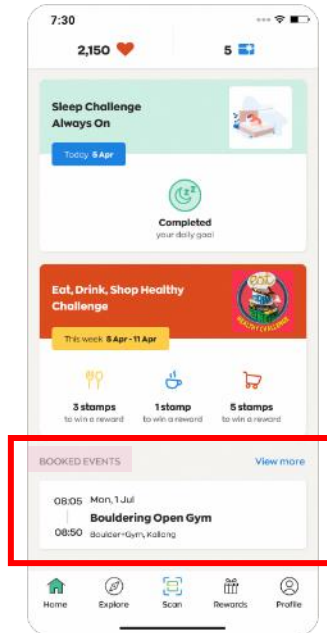
Select your preferred session(s) and tap on "Confirm booking."



You have successfully booked the event(s).

EVENTS BOOKING

Booking confirmation



Your booked event(s) will be reflected under "Booked Events" section on Home page.

Sunrise in the City (Bouldering Open Gym): Booking Confirmation



Healthy365
to you

Dear Jasmine,
Please be informed that you have successfully booked for the following session(s):

Sunrise in the City (Bouldering Open Gym)

1 Jul 2020, 08:05 - 08:50, Boulder+Gym, Kallang
2 Jul 2020, 08:05 - 08:50, Boulder+Gym, Kallang
8 Jul 2020, 08:05 - 08:50, Boulder+Gym, Kallang

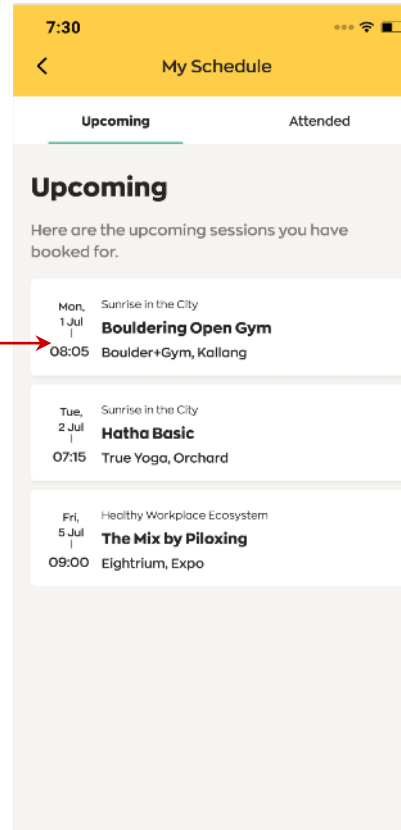
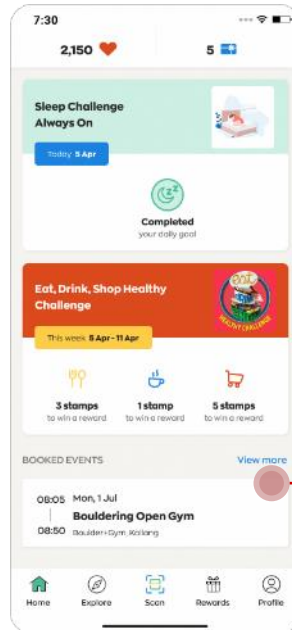
As these slots are reserved for you, we look forward to your participation. Please note that there may be specific instructions which can be found under "About this event" in the Healthy 365 App. Participants who do not meet the eligibility criteria (if any) will not be allowed to take part in the session(s).

This is an auto-generated email. Please do not reply to this email. For enquiries, kindly contact the organiser. Refer to the Healthy 365 app for the organiser's email and contact number.

A confirmation email will be sent to you.

BOOKING SESSIONS

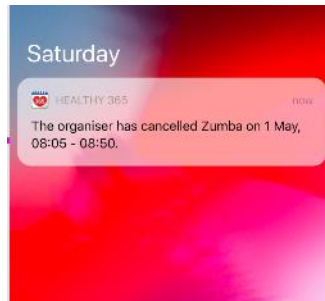
View your booked events



Tap on "**View More**" to check your list of booked events, including upcoming and past events.

BOOKING SESSIONS

Update on event changes



Sunrise in the City (Zumba): Session cancelled for 1 May 2020



Healthy365
to you

Dear Jasmine,
Please be informed that the following session has been cancelled. We apologise for the inconvenience caused.

Sunrise in the City (Zumba)

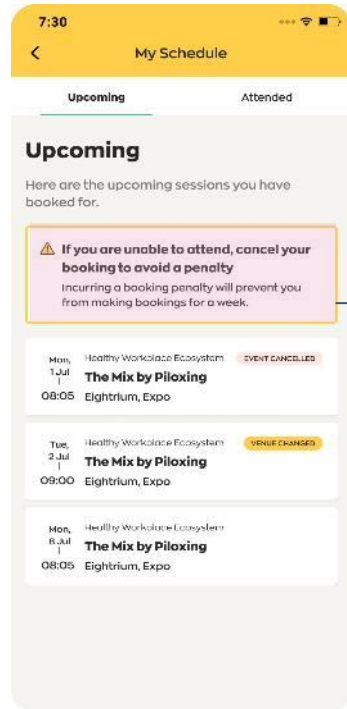
1 May 2020, 08:05 - 08:50
Fitness First, Raffles Place

This is an auto-generated email. Please do not reply to this email. For enquiries, kindly contact the organiser. Refer to the Healthy 365 app for the organiser's email and contact number.

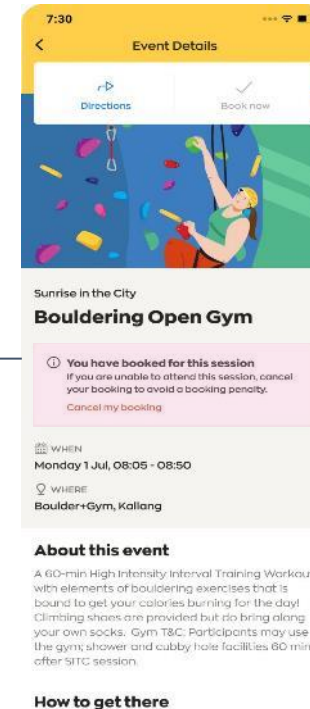
If your booked event is cancelled or has a change in location, you will receive a push notification and email in advance.

BOOKING SESSIONS

Penalty system for no-show

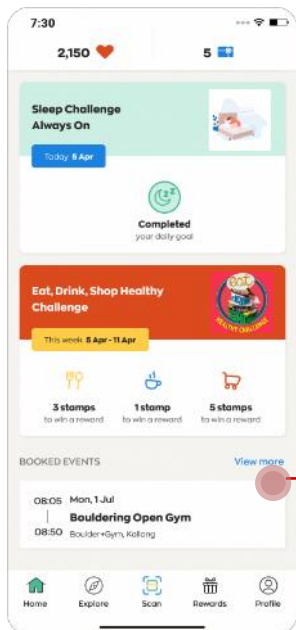


Warning card indicating penalty system for no-show
If you are unable to attend a session you booked for, cancel your booking to avoid incurring a 7-day booking penalty. This penalty starts from the time of the last missed session.

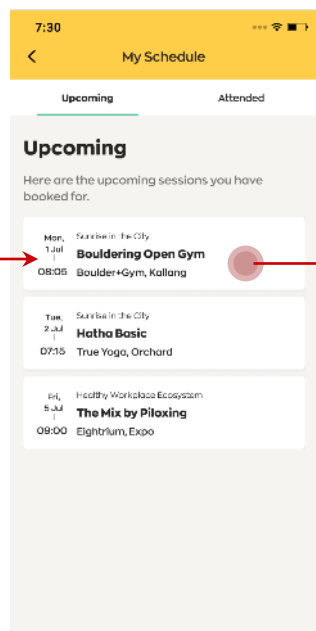


EVENT MANAGEMENT

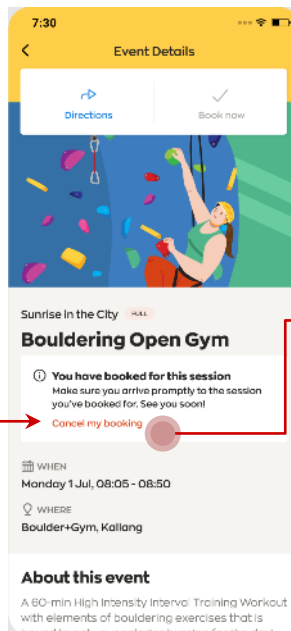
How to cancel your booked events



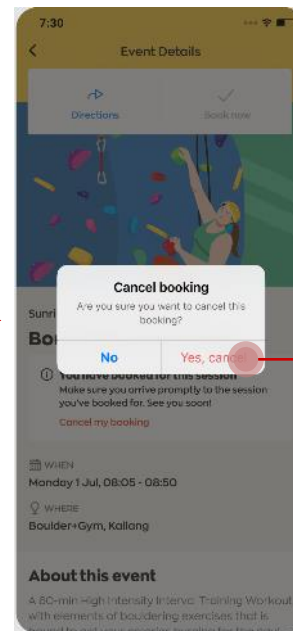
Tap on "View More" on Home page to view full list of booked events".



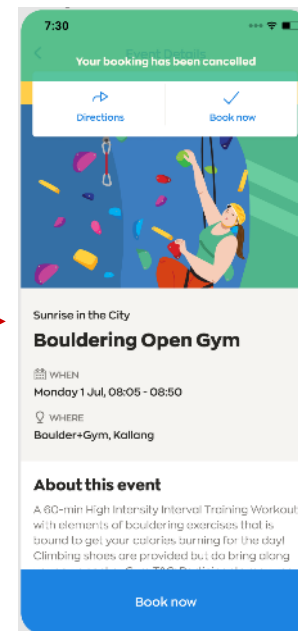
Select the event to cancel.



Tap on "Cancel my booking".



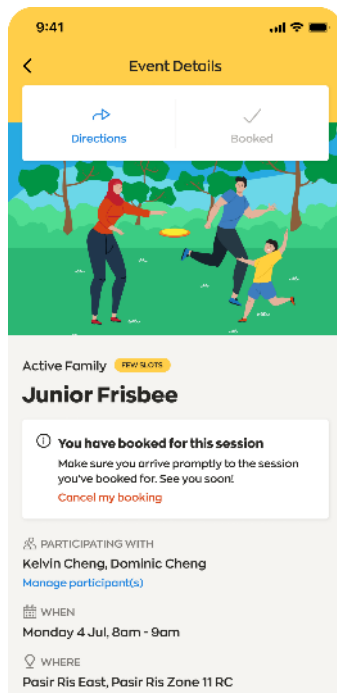
Tap on "Yes, cancel".



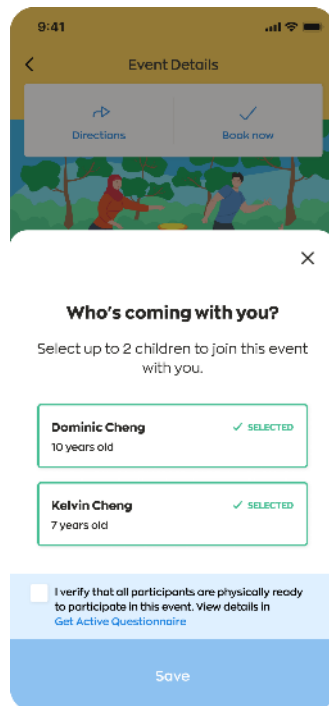
You have successfully cancelled your selected event.

EVENT MANAGEMENT

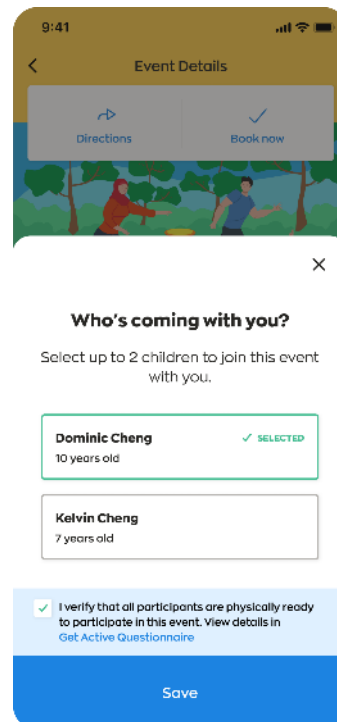
How to manage bookings for parent-child events?



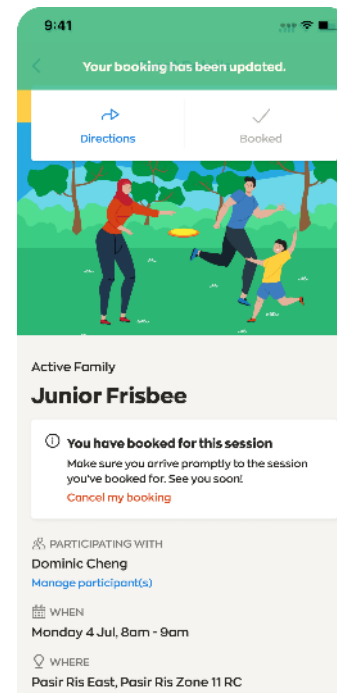
Tap on **"Manage participants"** on the event details page.



You may unselect child, replace child or add child (subject to session's capacity and/or child's availability).



Tap on **"Save"** after the changes have been applied.



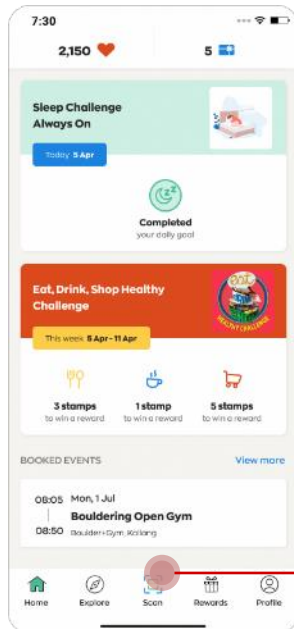
Your booking is updated.

ONSITE ATTENDANCE REGISTRATION

How to register your attendance onsite

For individual events

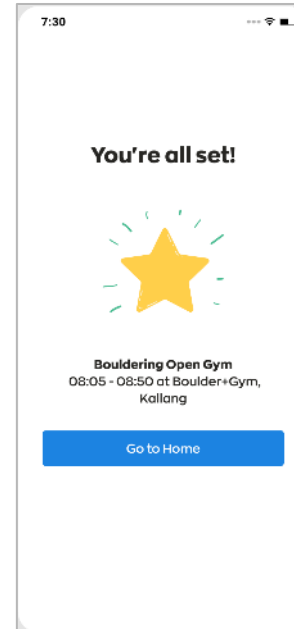
1/2



Tap on **"Scan"** on Home page when you arrive at event location.



Scan the QR code from the facilitator.



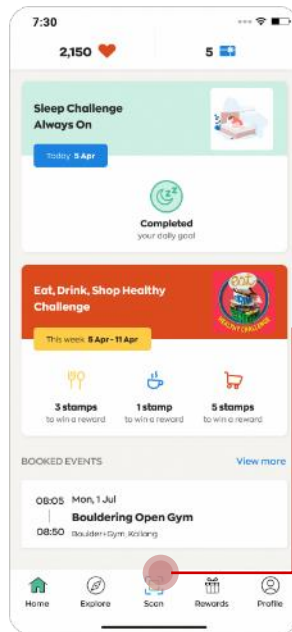
You have successfully registered your attendance.

ONSITE ATTENDANCE REGISTRATION

How to register your attendance onsite

For parent-child events

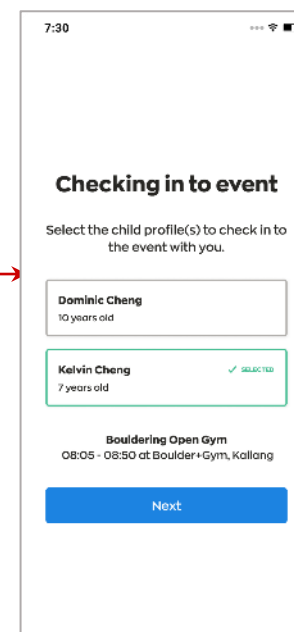
2/2



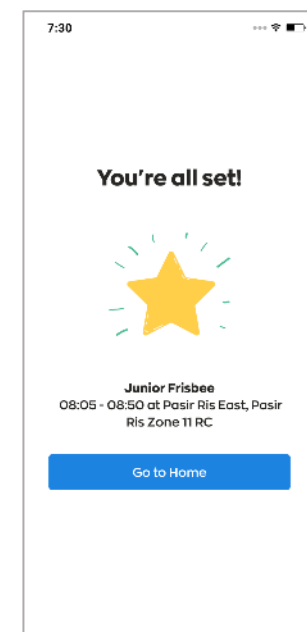
Tap on "Scan" on Home page when you arrive at event location.



Scan the QR code from the facilitator.



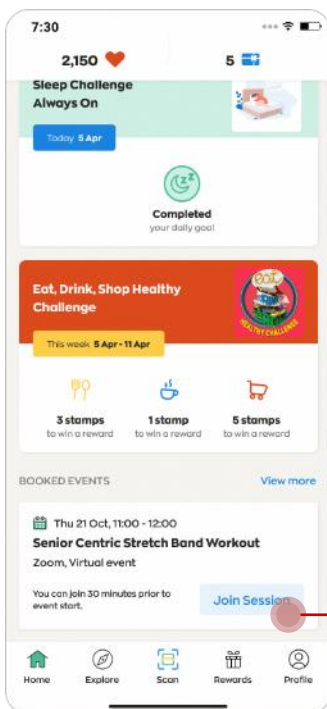
Select the child(ren) present at the session.



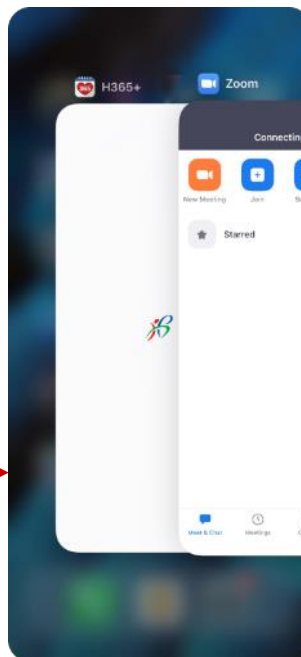
You have successfully registered your attendance.

JOINING VIRTUAL EVENTS

How to join virtual events

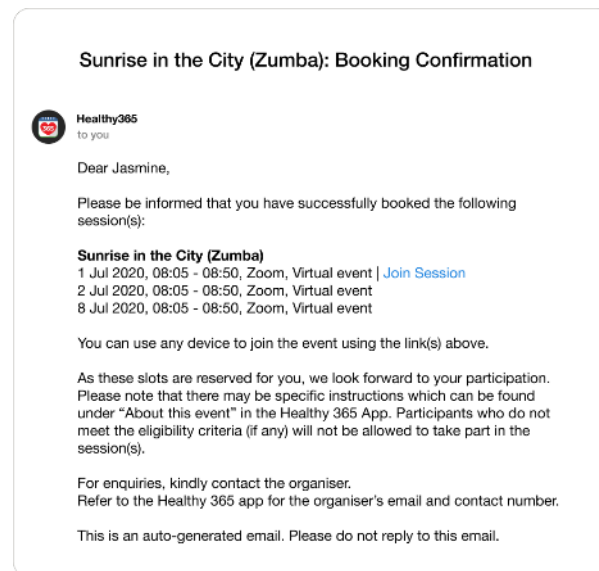


Tap on **"Join Session"** on the dashboard 30 minutes before the event start time.



Virtual event platform will be launched for you to join and participate in the session.

OR

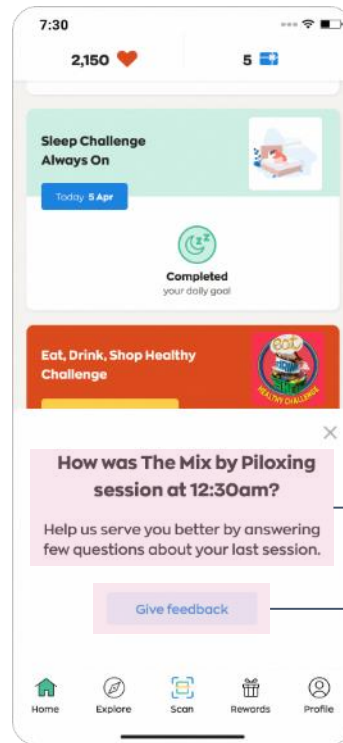


Click on **"Join Session"** in the email 30 minutes before the event start time to attend the session from any device.

An email notification with the access link will be sent out one day before the event. If the booking is made less than one day before the event, you will receive an email notification immediately.

POST-EVENT FEEDBACK

Complete the survey form



Survey Alert

At the end of the event, you may be prompted to complete a simple survey to help improve our programmes.

Start Survey

Tap here to share your feedback.