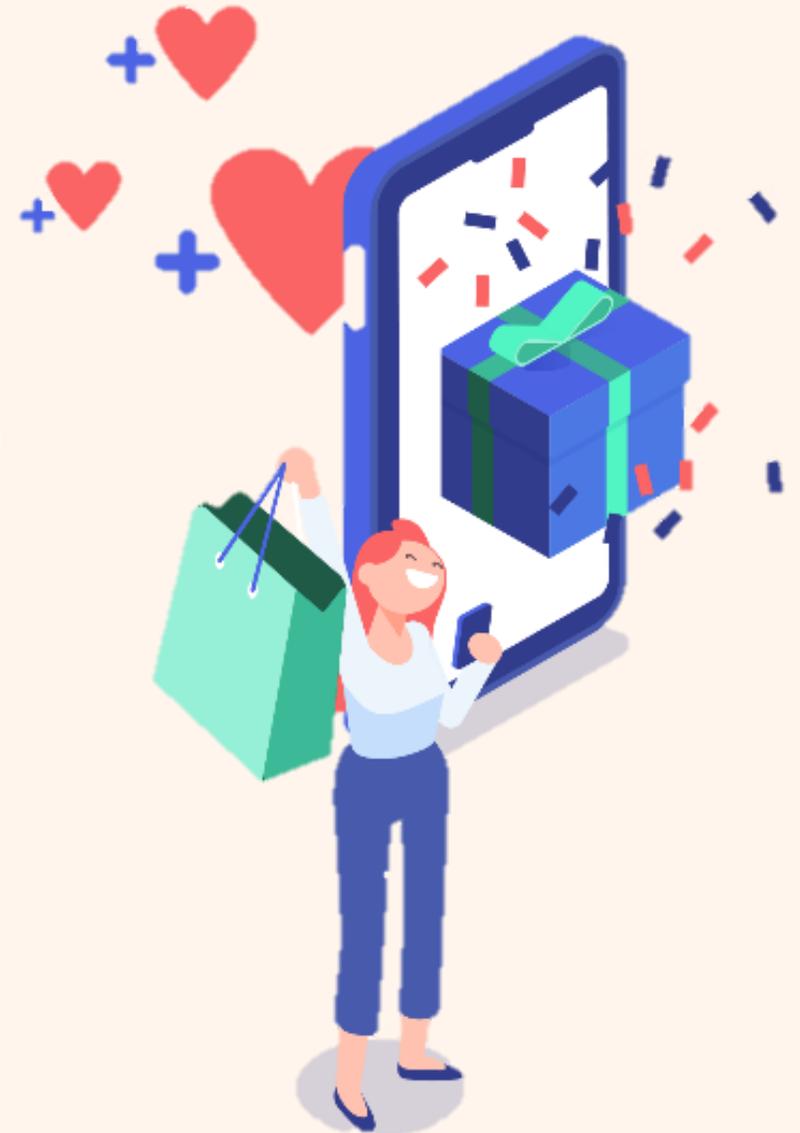# HPB Rewards Programme

Healthpoints. Rewards. HPB eVouchers.

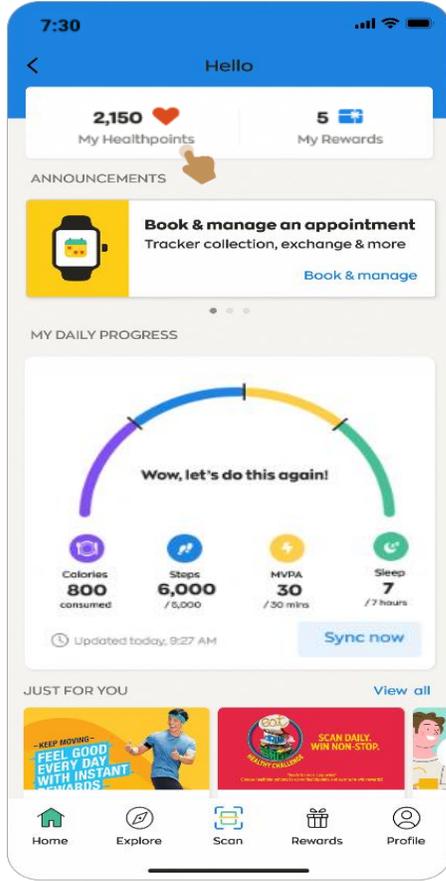Step by Step Guide for Rewards

Version: 18 September 2023

Content

General Guidelines

a) Follow the on screen instructions to redeem Healthpoints (HP) for rewards and use eVouchers.

b) For redemption of SimplyGo eVoucher, you will require a minimum of 150HP. Once redeemed, you would be required to proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires.

c) Read the terms of use stated for each eVoucher, and activate to use the eVoucher only when you are ready to make a purchase. (Note: Brighten your screen to enable ease of scanning.)

d) HPB eVouchers can be used at a range of merchants (e.g. F&B, retail, lifestyle, malls and supermarkets). Refer to the list of participating merchants found under the details of HPB eVoucher on the Healthy 365 app.

e) HPB Credit$ can be used at selected merchants on the NETS QR network. You may refer to the list of participating merchants' locations under the details of HPB Credit$ on the Healthy 365 app. The detailed list of participating merchants can be found under Rewards FAQ (HPB Credit$).
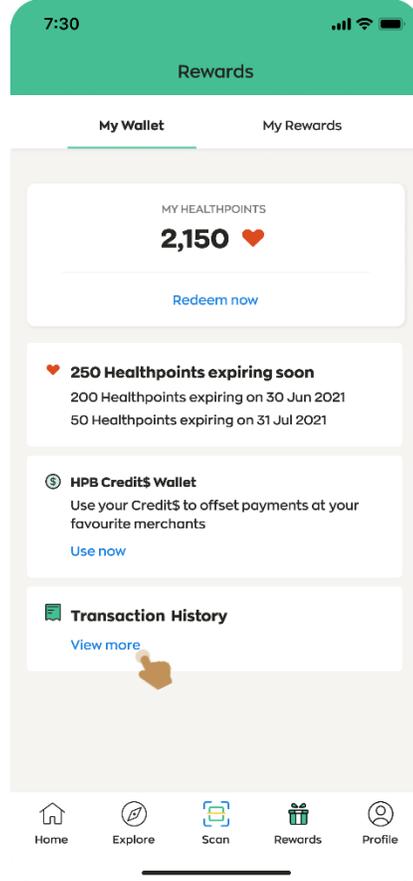
For more information, refer to the FAQs for HPB Rewards Programme.

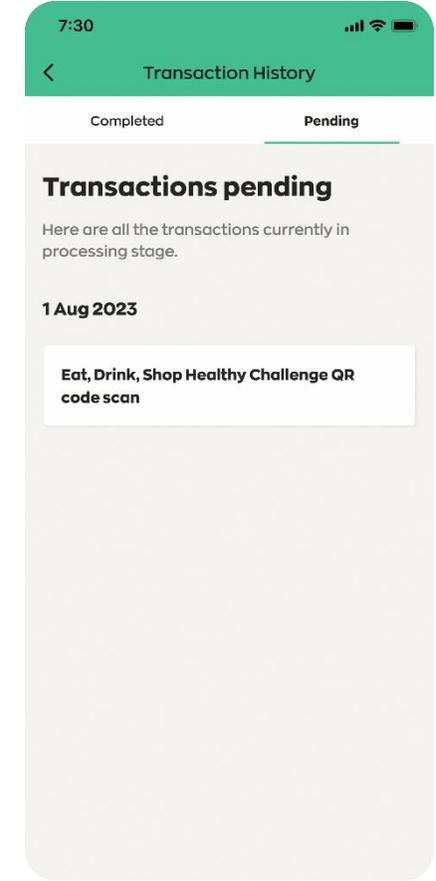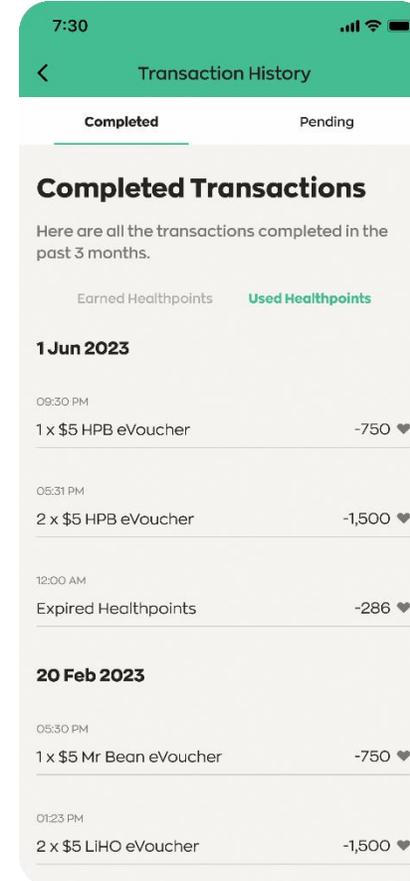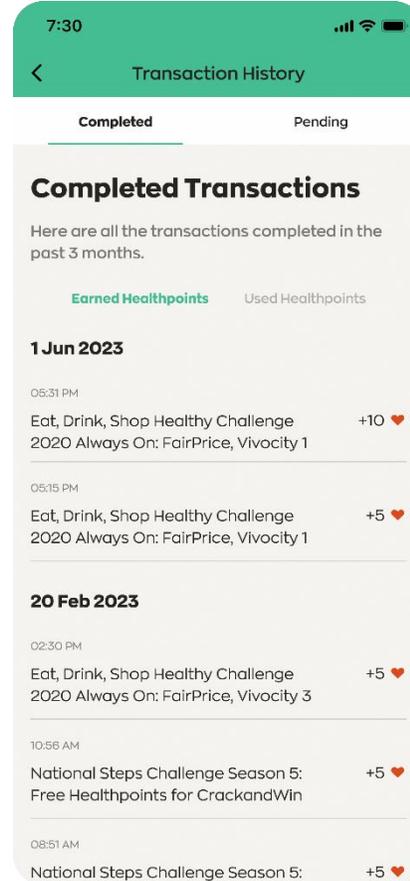# Viewing Healthpoints (HP) Summary & Transaction History

Step 1:
Tap on "**My Healthpoints**" to redeem rewards

Step 2:
Under "**My Wallet**" dashboard, a HP summary is shown. Tap on "**View More**" under **Transaction History**
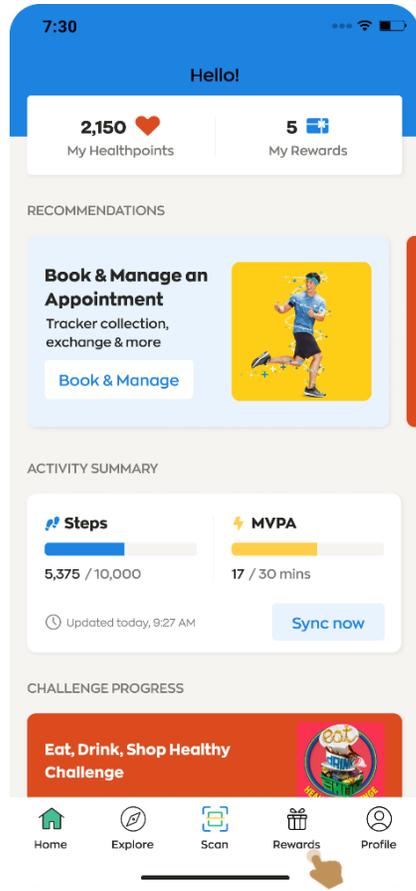
Step 3:
Under "**Completed**" > details of HP earned and used
Under "**Pending**" > details of HP pending to be credited
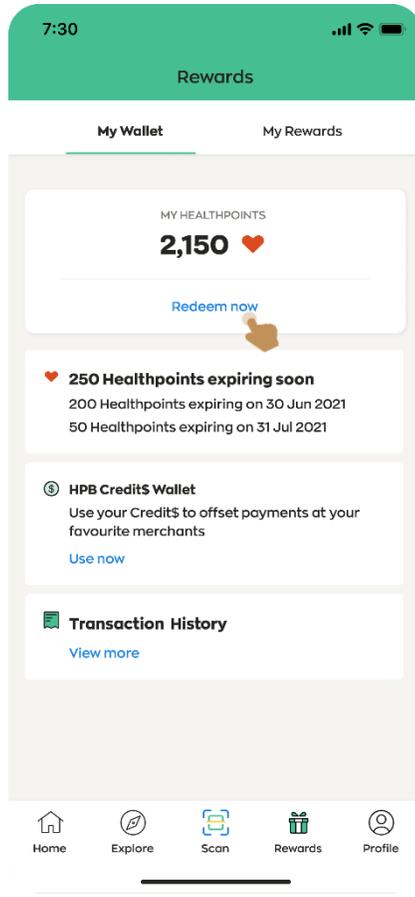
Redeeming Healthpoints: SimplyGo eVoucher

Step 1:
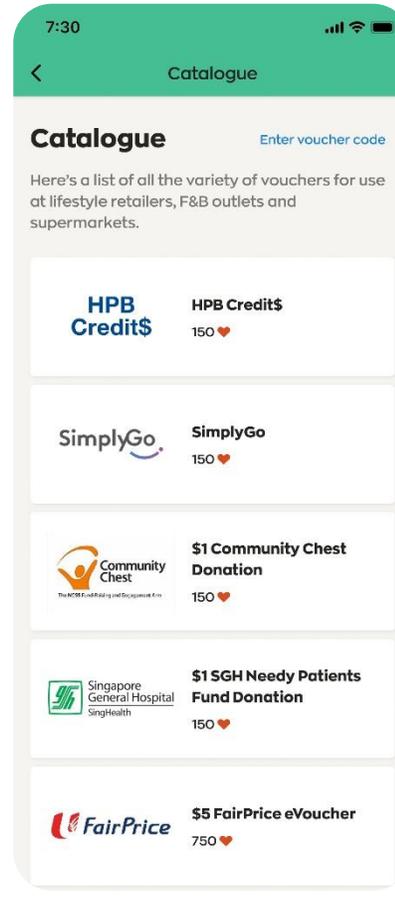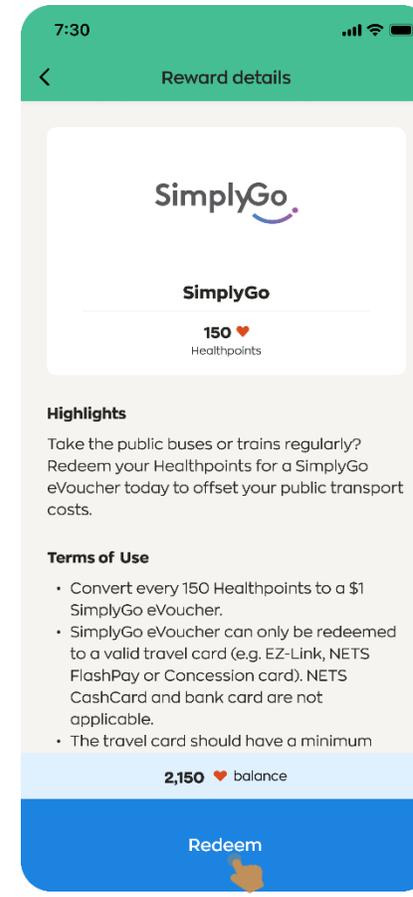Tap on the "**Rewards**" icon shown at the bottom banner

Step 2:
Tap on "**Redeem now**"

Step 3:
Select "**SimplyGo**" listed on the Catalogue
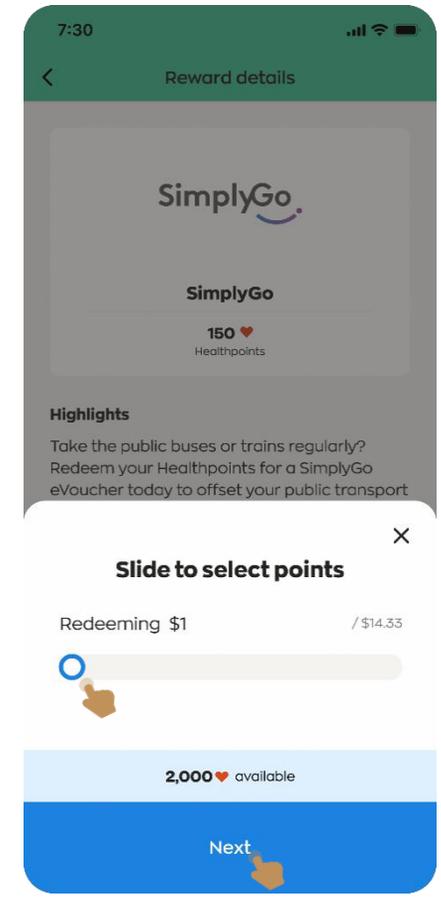(Min. 150HP to redeem)

Step 4:
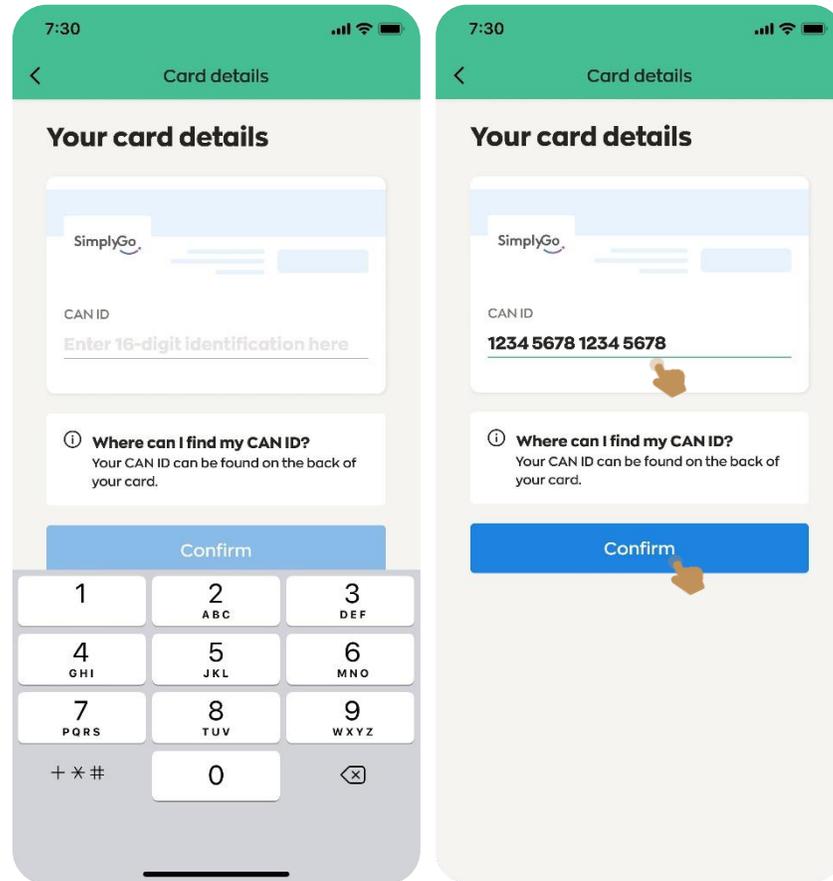On SimplyGo page, tap on "**Redeem**" to proceed

Step 5:
Slide the bar to the amount of HP to be redeemed and tap on "**Next**"
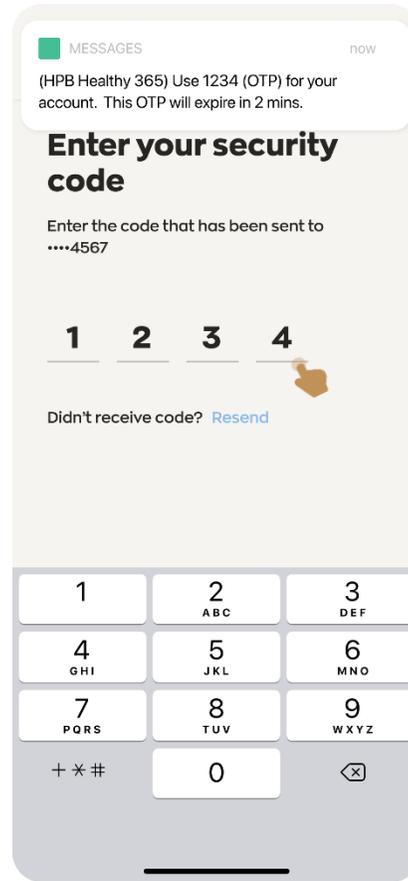
Redeeming Healthpoints: SimplyGo eVoucher

Step 6:
Enter a valid CAN ID number and tap on "**Confirm**" to proceed.
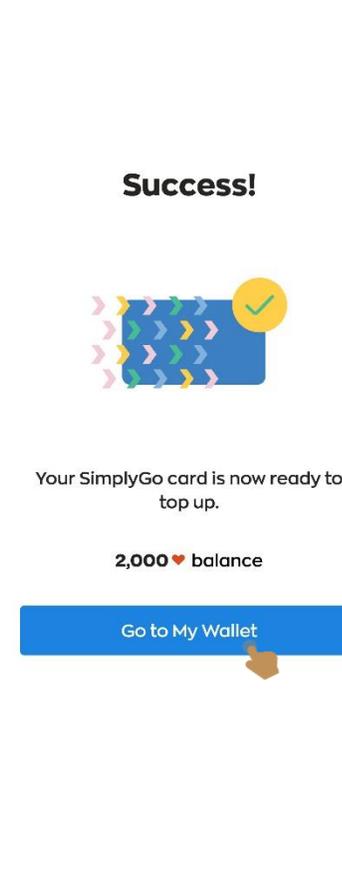(Note: Ensure your card is valid for at least 6 months before it expires.)

Step 7:
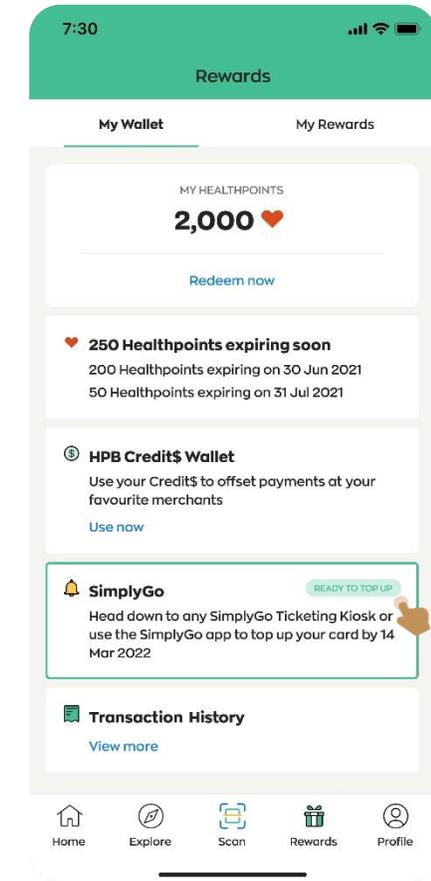Type in the OTP number sent to your registered mobile number

Step 8:
Upon successful redemption, a **Success** message is shown.
Tap on "**Go to My Wallet**"

Step 9:
Under **My Wallet** dashboard, a "**READY TO TOP UP**" status is shown for your SimplyGo eVoucher redemption

Using SimplyGo eVoucher

Step 10:
Proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires

SimplyGo Kiosk

Top-Up Kiosk / Assisted Service Kiosk

Using SimplyGo eVoucher

SimplyGo app *(for SimplyGo Concession and SimplyGo EZ-Link cards only)*
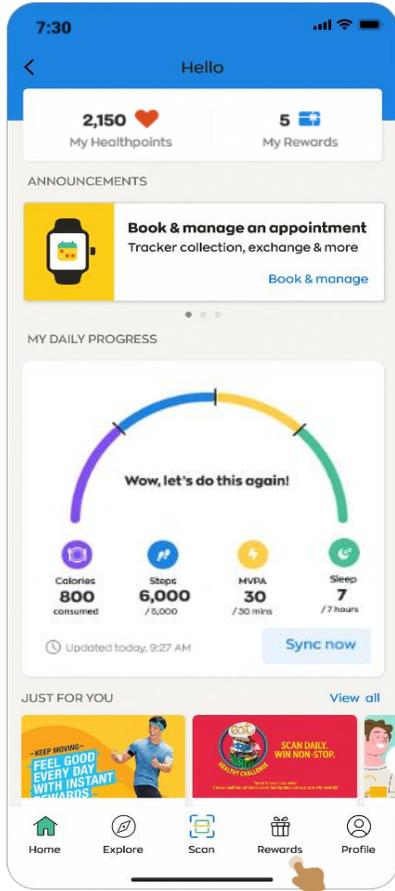

1 Tap 'eVouchers'
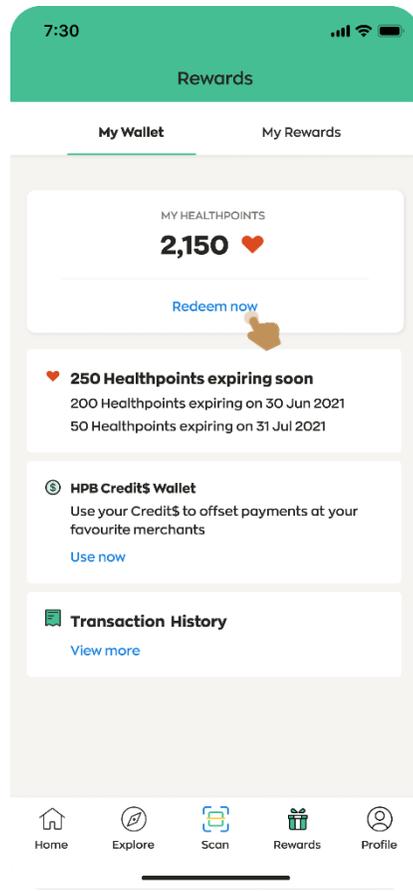
2 Tap 'Redeem'

3 Then tap 'Proceed'

4 You have successfully redeemed your eVoucher
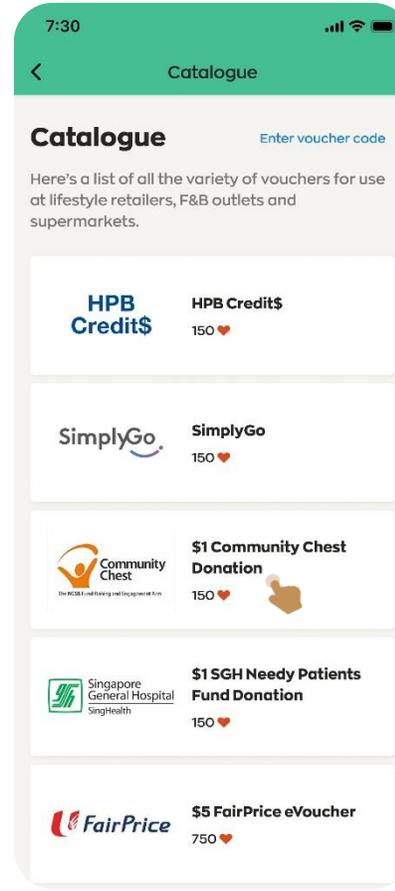
Redeeming Healthpoints: Charity Donation

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner

Step 2:
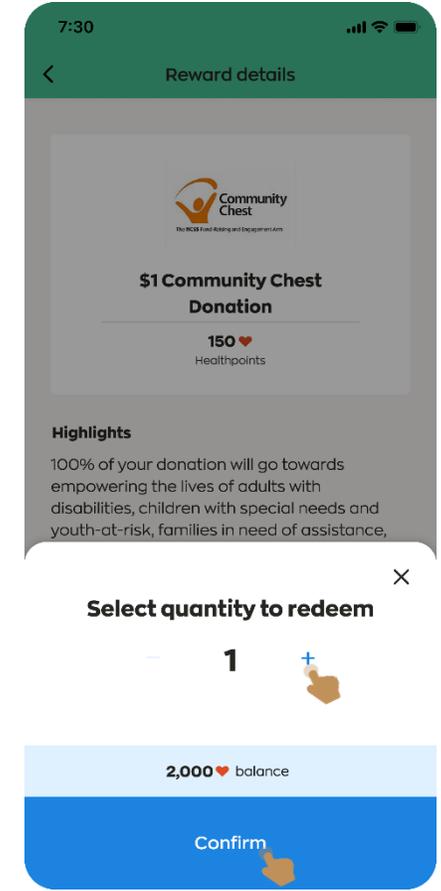Tap on "**Redeem now**"

Step 3:
Select your choice of charity

Step 4:
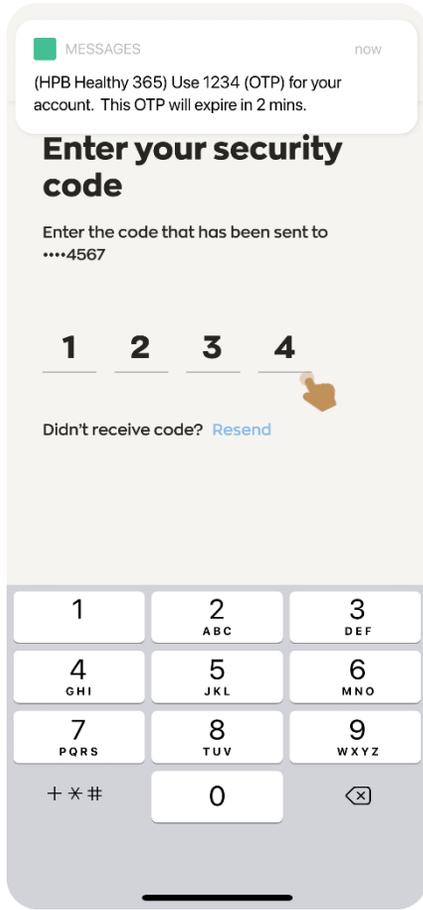View the voucher details and terms of use. To proceed, tap on "**Redeem**"

Step 5:
Select quantity to redeem, then tap on "**Confirm**"

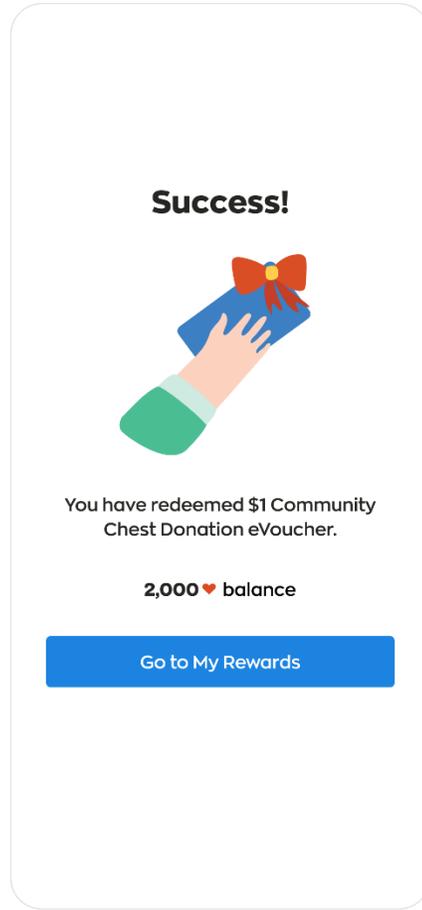# Redeeming Healthpoints: Charity Donation

Step 6:
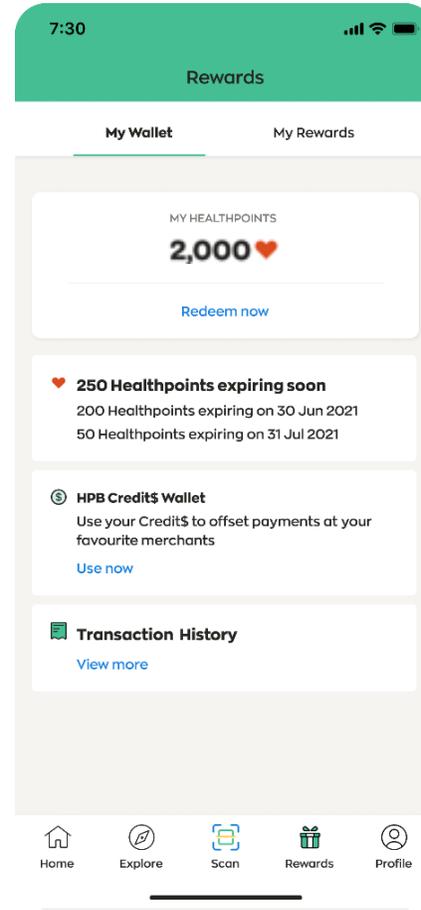Type in the OTP number sent to your registered mobile number

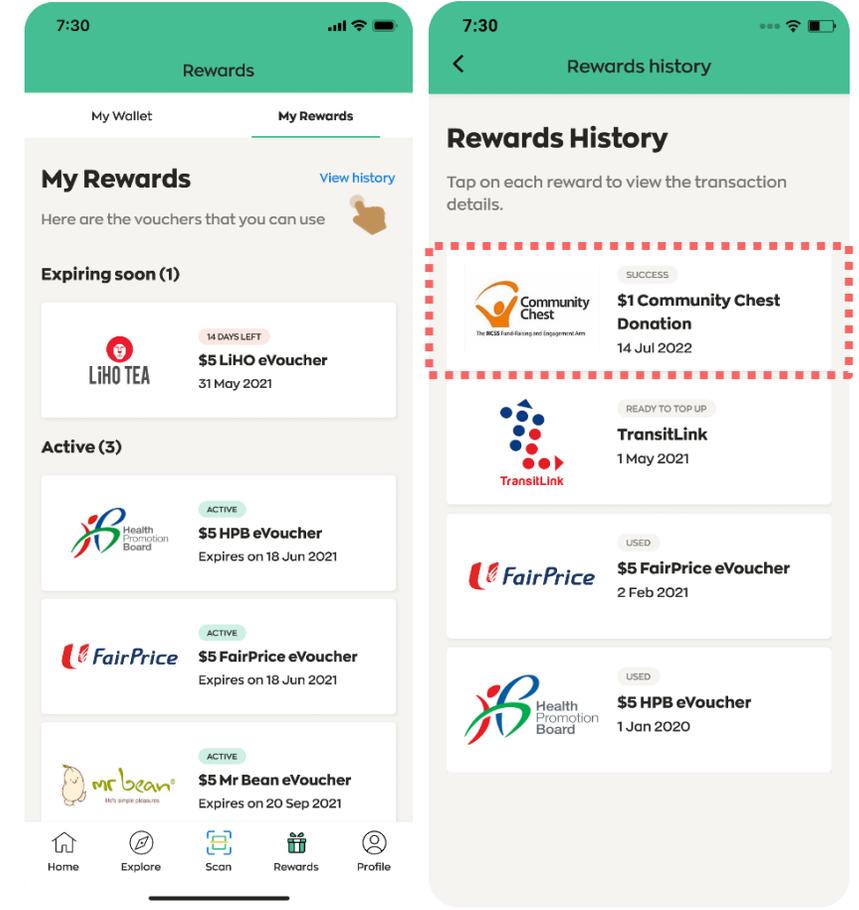**Step 7:**
Upon successful redemption, a **Success** message is shown.

Step 8:
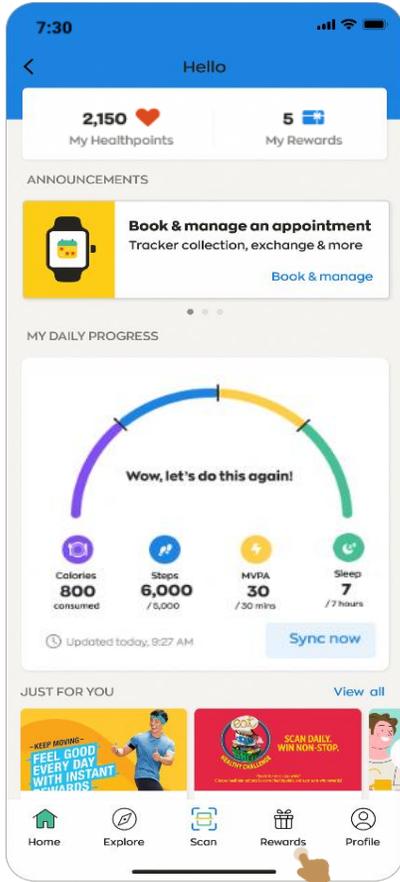To view your redemption history, navigate to "**Rewards**" icon and tap on "**My Rewards**" tab

Step 9:
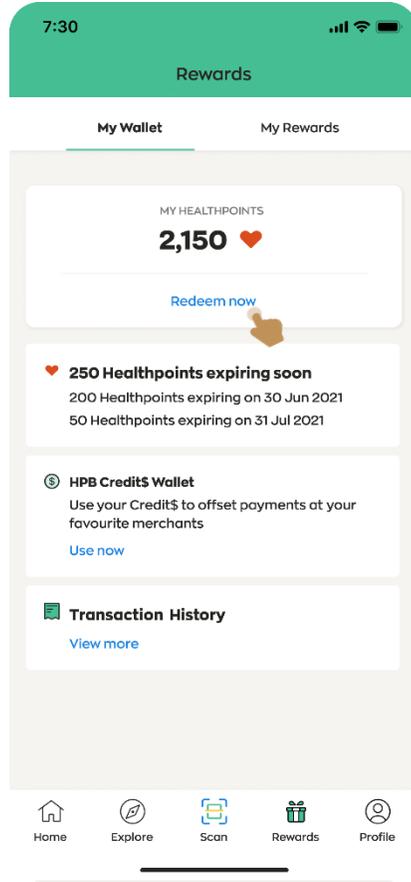Tap on "**View history**" to view history of redeemed rewards

Redeeming Healthpoints: HPB eVoucher

Step 1:
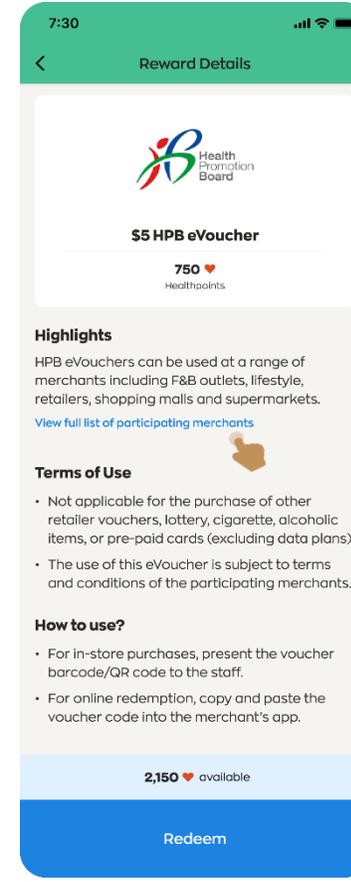Tap on the "**Rewards**" icon shown at the bottom banner

Step 2:
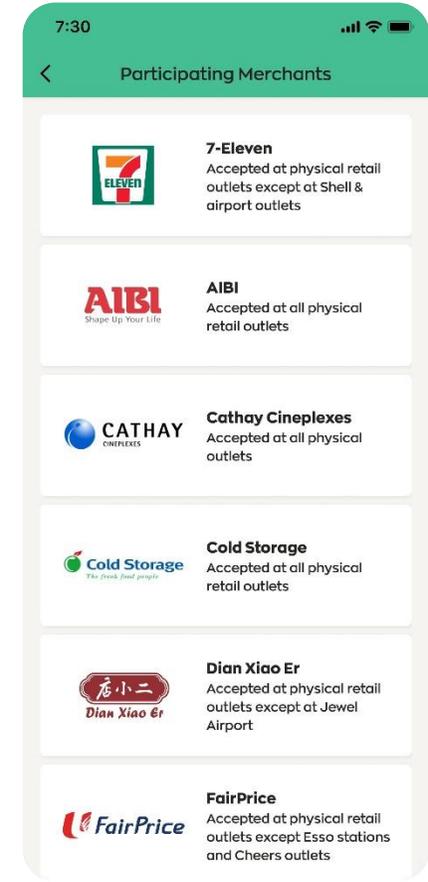Tap on "**Redeem now**"

Step 3:
Select **$5 HPB eVoucher** (or $10 HPB eVoucher)

Step 4:
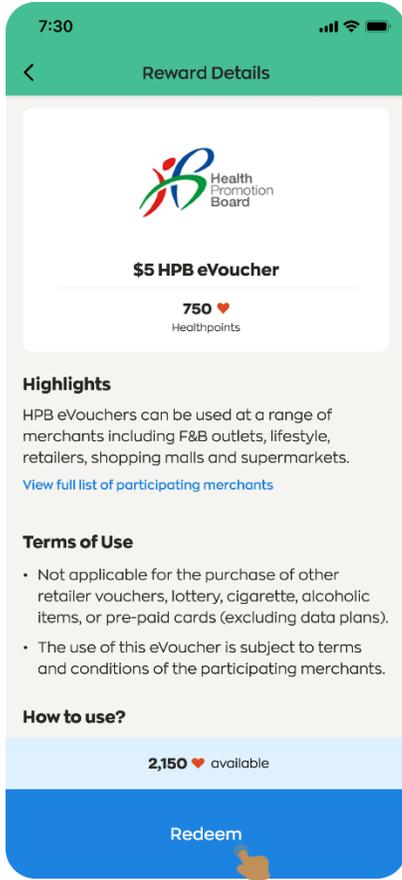Read through the details and terms of use; and tap on the link to **"View full list of participating merchants"**

Step 5:
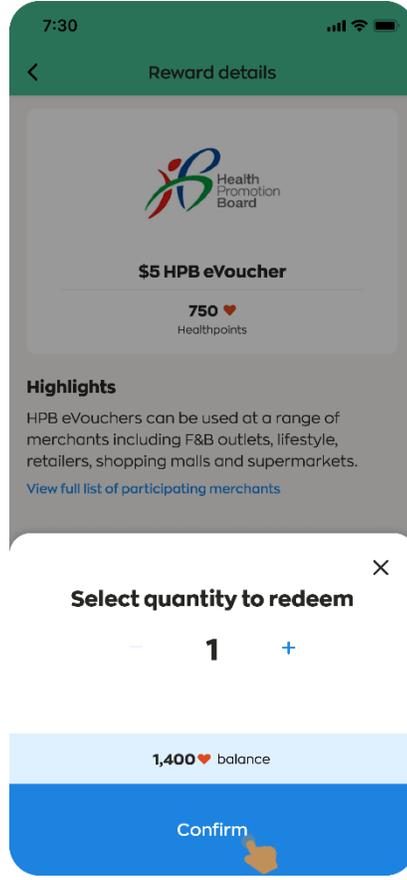Scroll through the list to see the list of merchants accepting HPB eVoucher
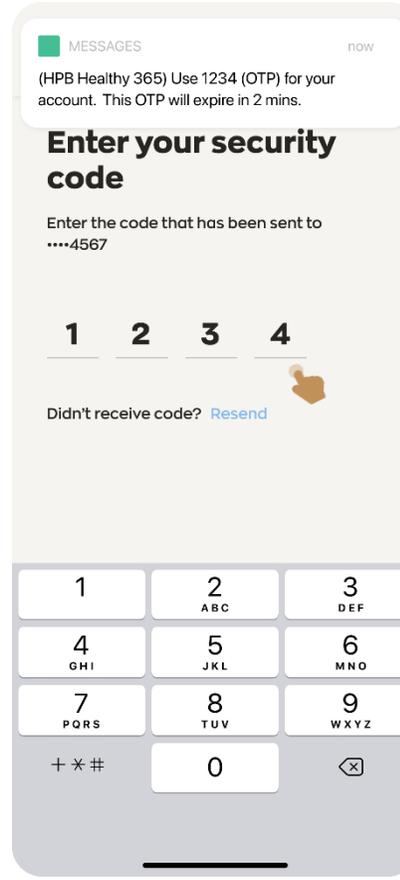
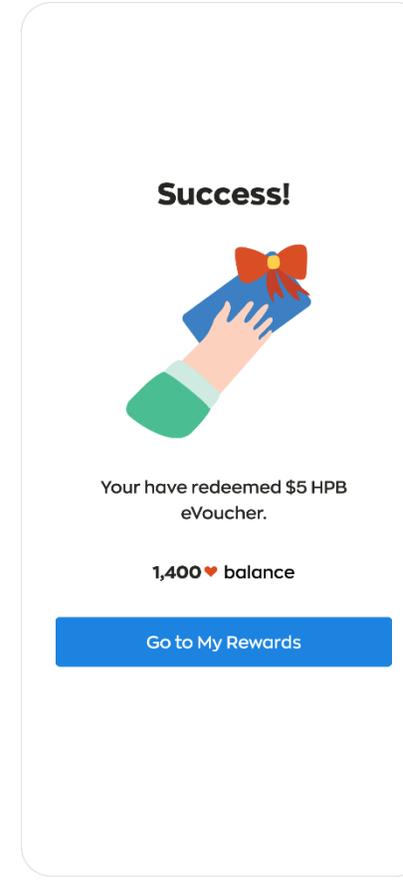# Redeeming Healthpoints: HPB eVoucher

Step 6:
Tap on "**Redeem**" to proceed

Step 7:
Select quantity to redeem, then tap on "**Confirm**"

Step 8:
Type in the OTP number sent to your registered mobile number

Step 9:
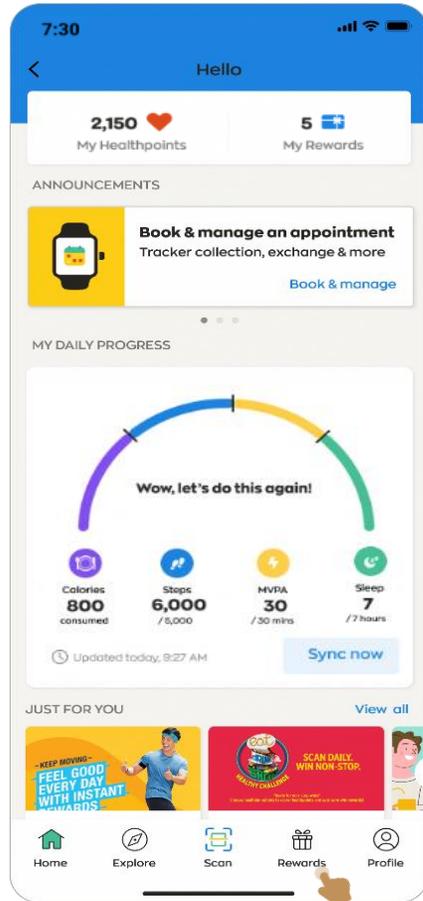Upon successful redemption, a **Success** message is shown

Step 10:
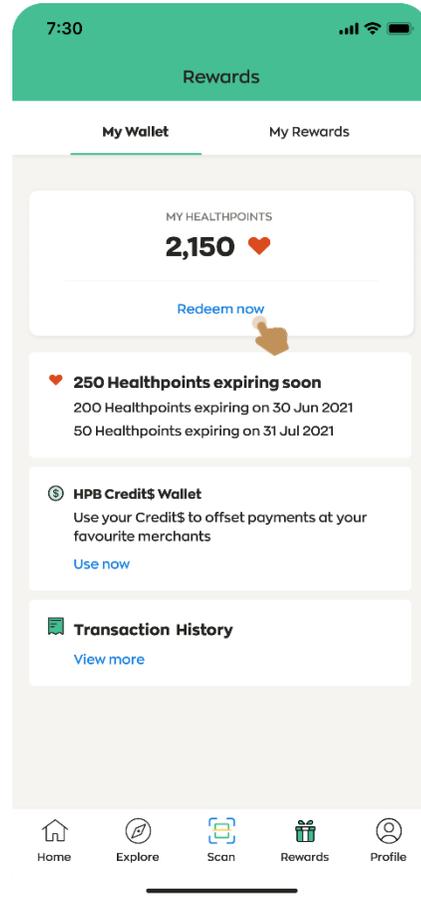Navigate to "**My Rewards**" to view your active eVoucher
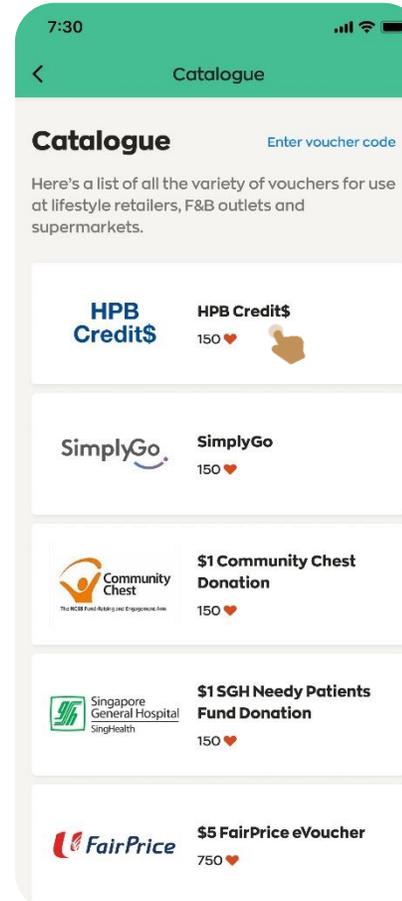
Redeeming Healthpoints: HPB Credit$

Step 1:
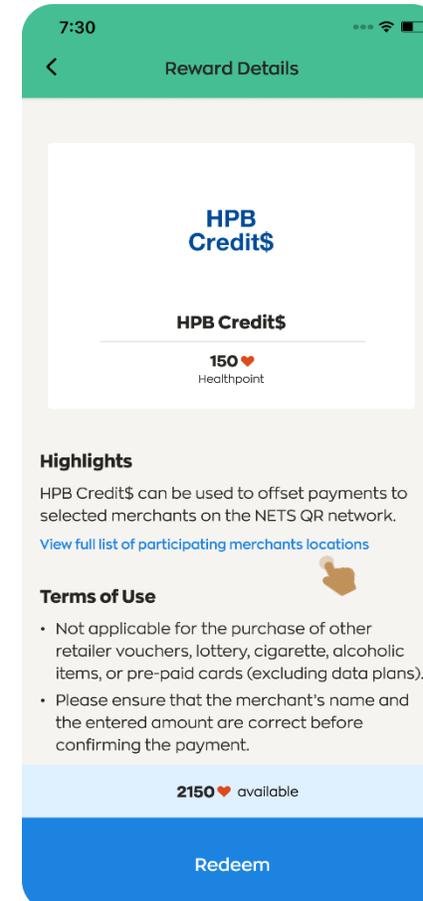Tap on the "**Rewards**" icon shown at the bottom banner
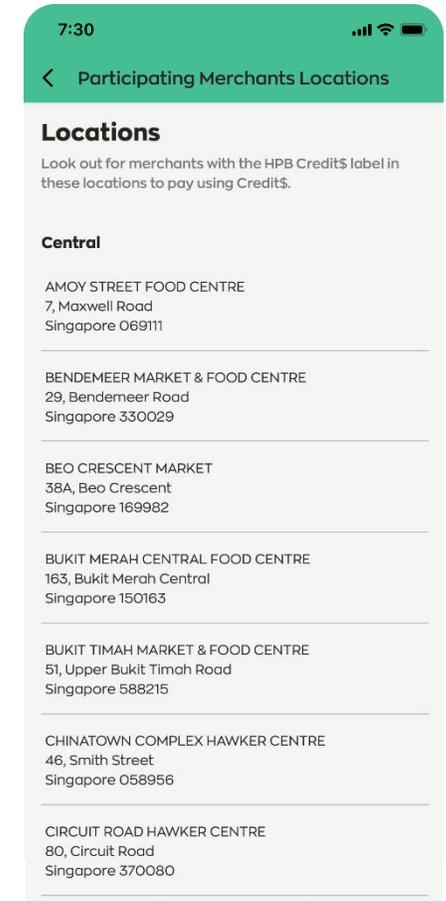
Step 2:
Tap on "**Redeem now**"

Step 3:
Select "**HPB Credit$**" (Min. 150HP to redeem)

Step 4:
Read through the details and terms of use; and tap on the link to "**View full list of participating merchants locations**"
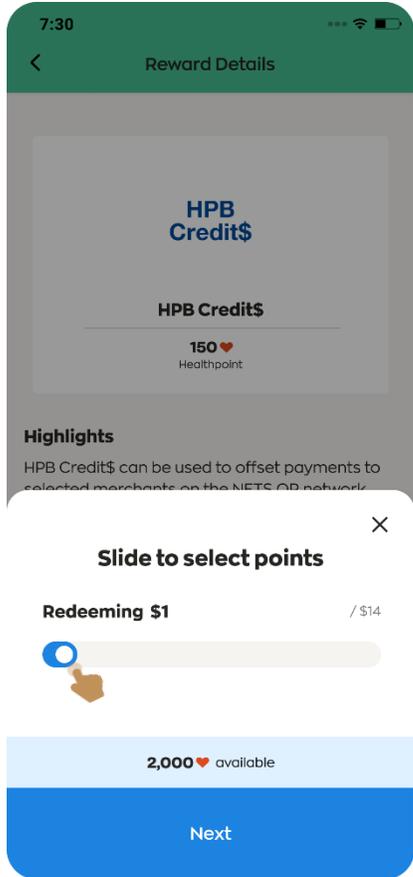
Step 5:
Scroll through the list to see the list of merchant locations accepting HPB Credit$

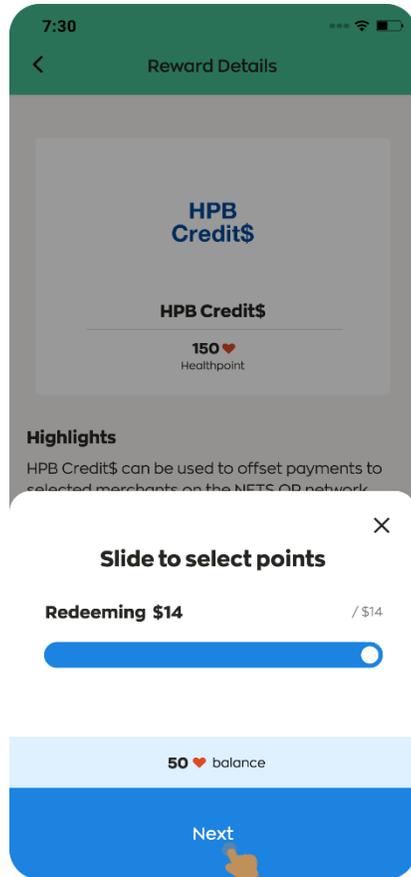# Redeeming Healthpoints: HPB Credit$

Step 6:
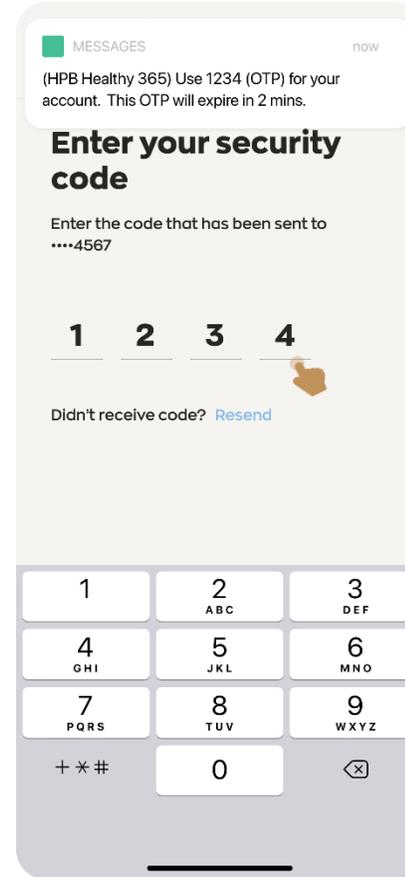Slide the bar to the amount of HPs to be redeemed
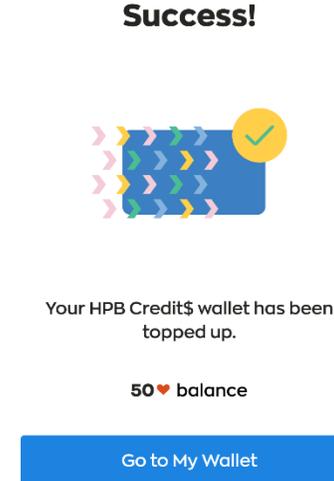
Step 7:
Tap on "**Next**" to redeem HP

Step 8:
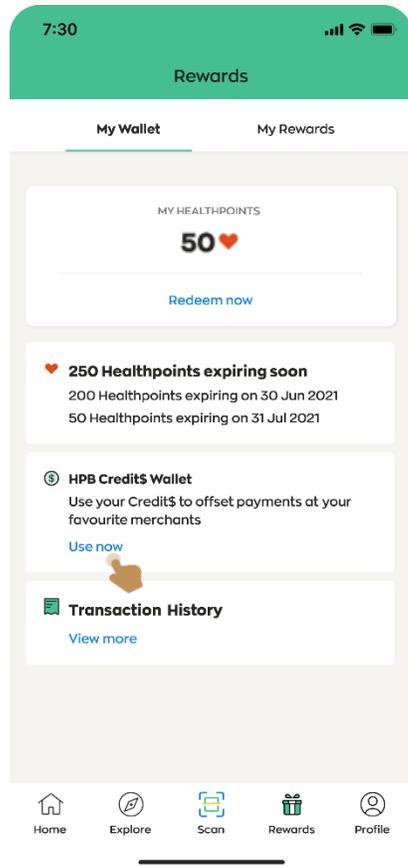Type in the OTP number sent to your registered mobile number

Step 9:
Upon successful redemption, a **Success** message **Your HPB Credit$ wallet has been topped up** is shown
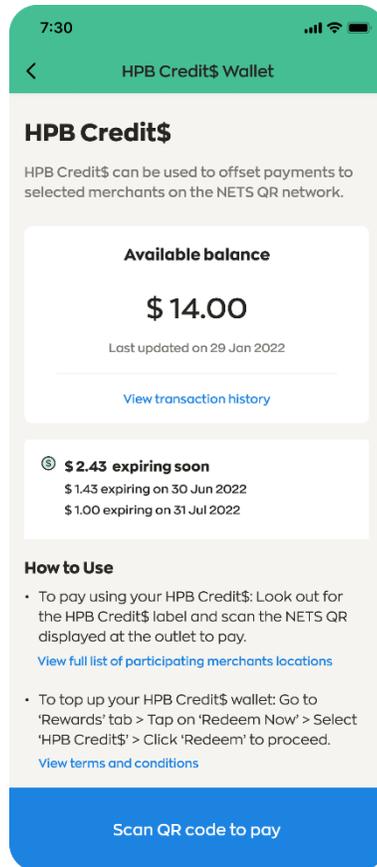
Redeeming Healthpoints: HPB Credit$

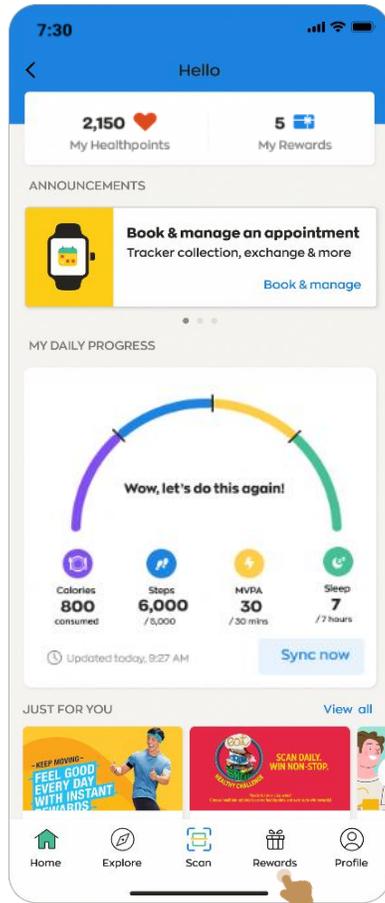**Step 10:**
Tap on "**Use now**" under **HPB Credit$ Wallet**

Step 11:
View **HPB Credit$ Wallet** available balance and transaction history

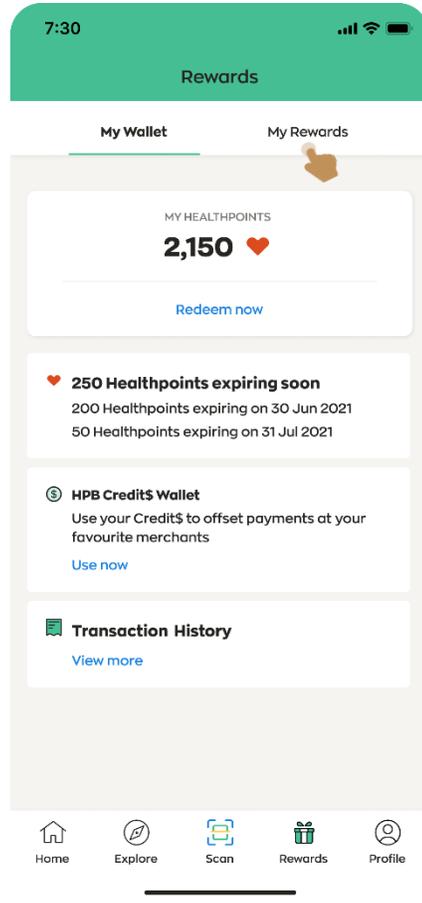# Using HPB eVoucher: In-Store Purchase

Step 1:
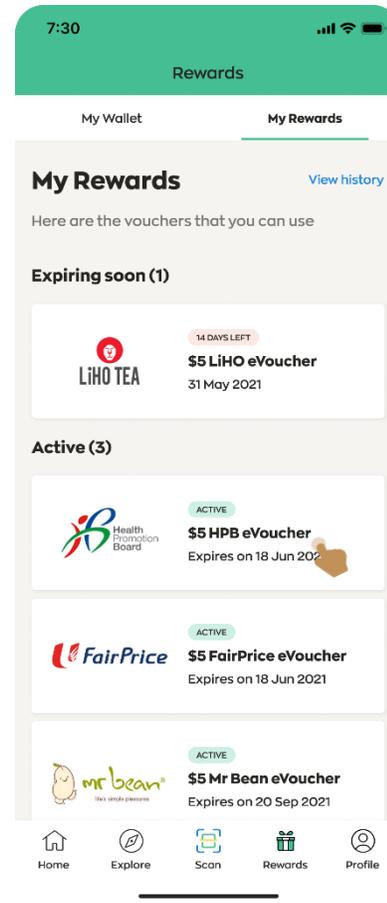Tap on the "**Rewards**" icon shown at the bottom banner
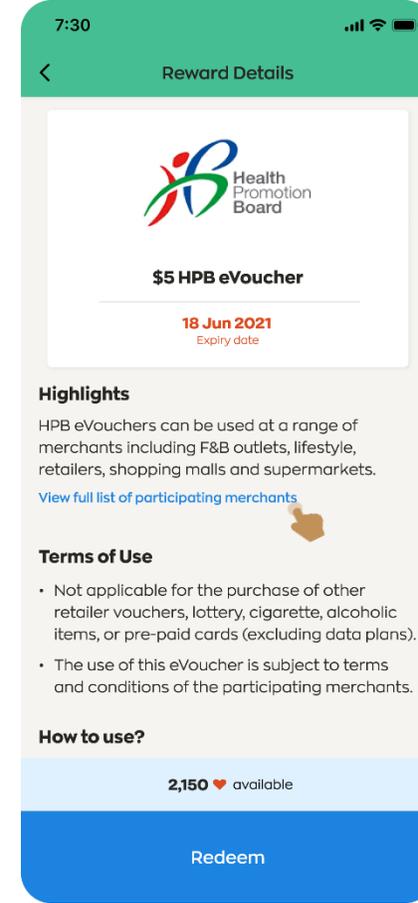
Step 2:
Tap on "**My Rewards**"

Step 3:
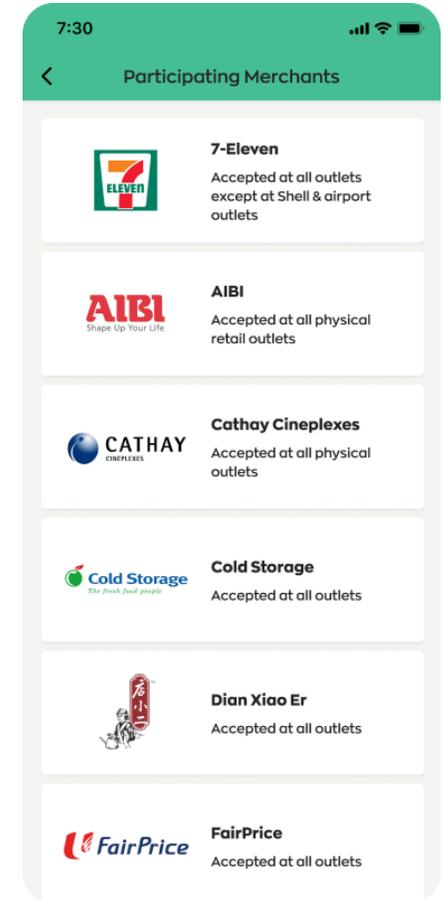Select a HPB eVoucher

Step 4:
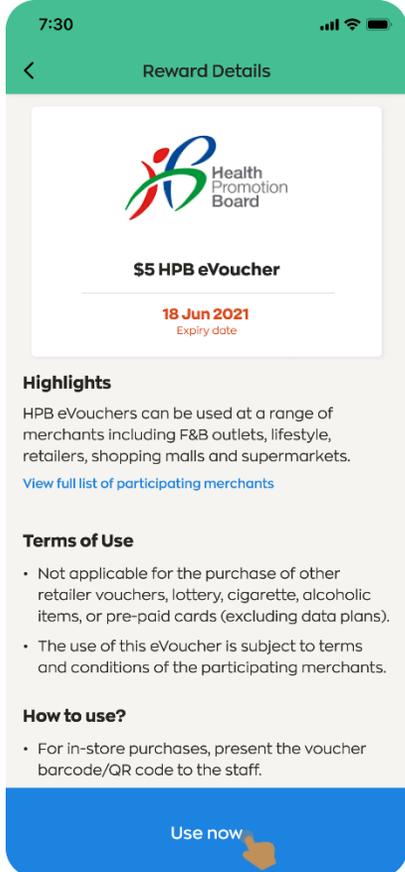Read through the details and terms of use; and tap on the link to "**View full list of participating merchants**"

Step 5:
Scroll through the list to see the list of merchants accepting HPB eVoucher
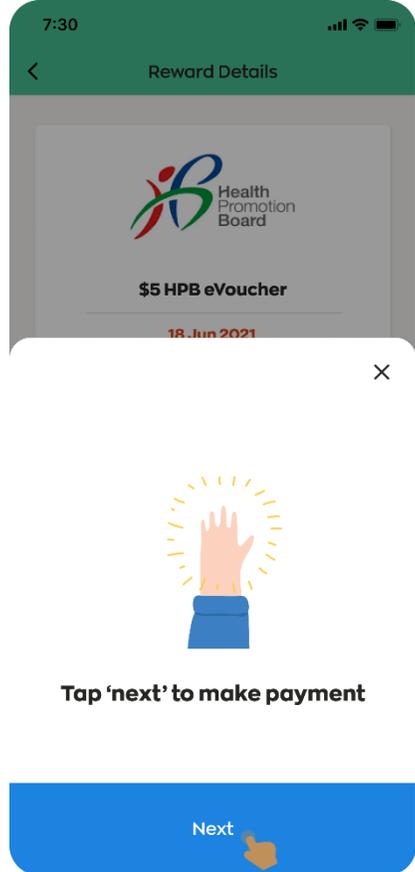
Using HPB eVoucher: In-Store Purchase

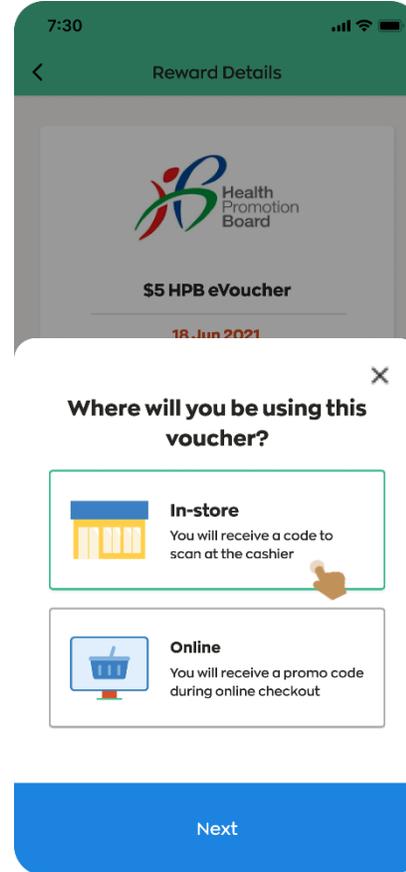**Step 6:**
Tap on "**Use now**" to proceed when ready to use

Step 7:
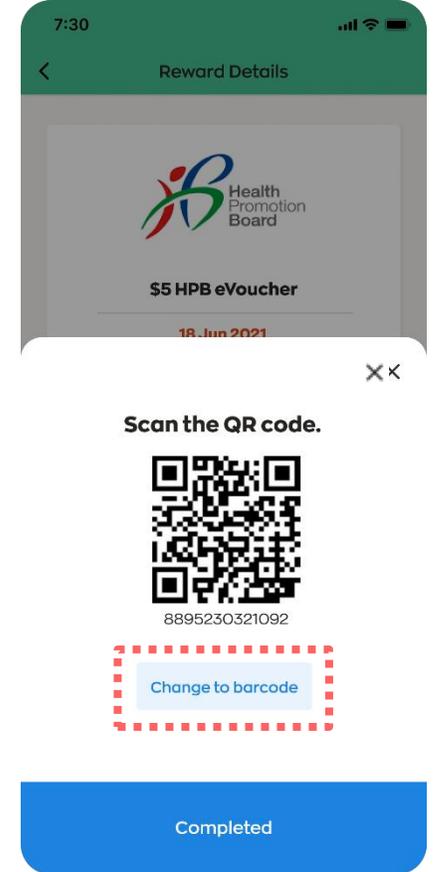Tap on "**Next**" to confirm use of eVoucher
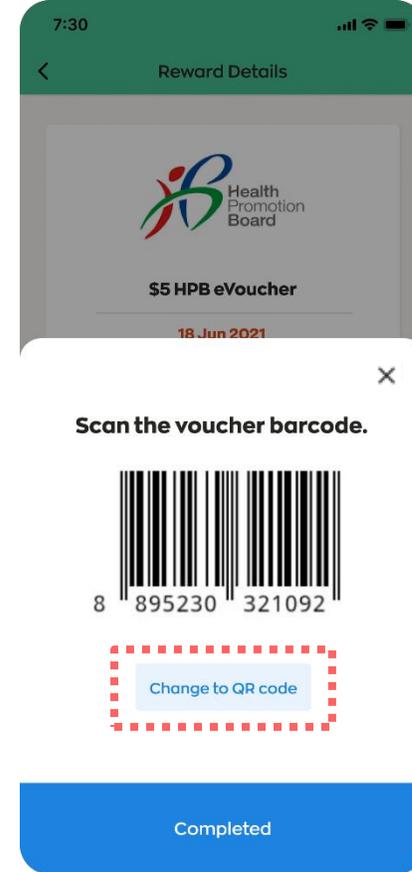
Step 8:
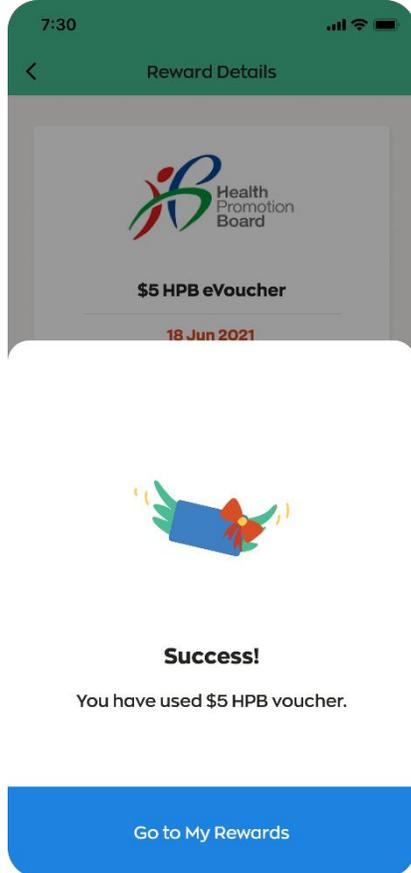Tap on "**In-store**" option when ready to make payment at the store

Step 9:
Present the eVoucher to the cashier to scan
Toggle between barcode or QR code as advised by the merchant
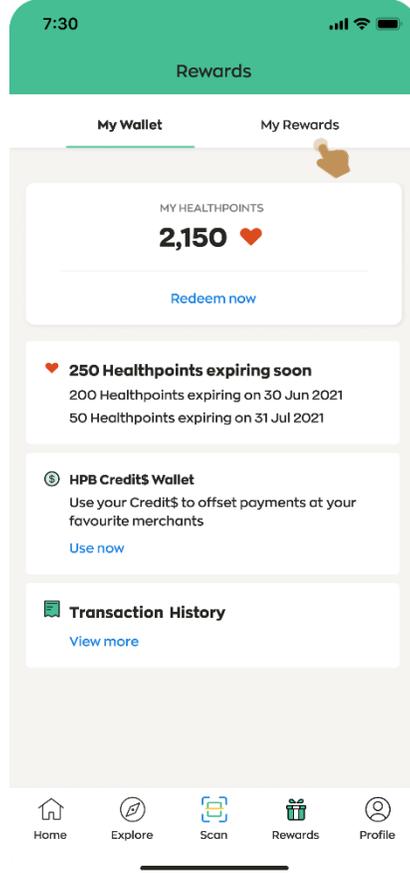
Using HPB eVoucher: In-Store Purchase

Step 10:
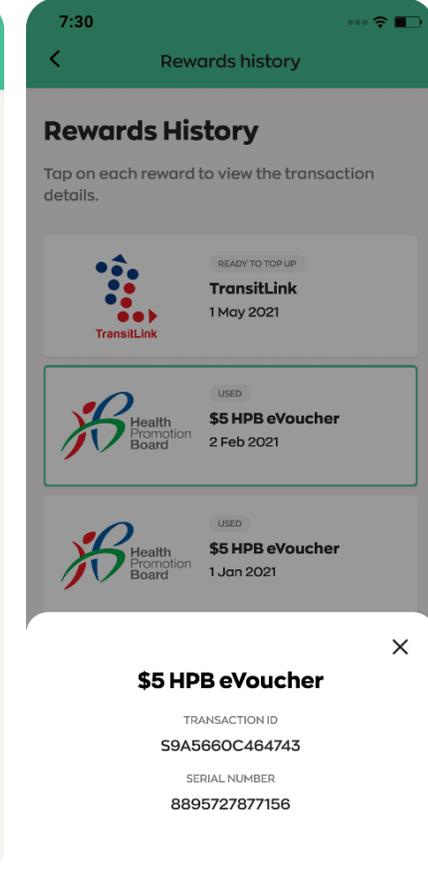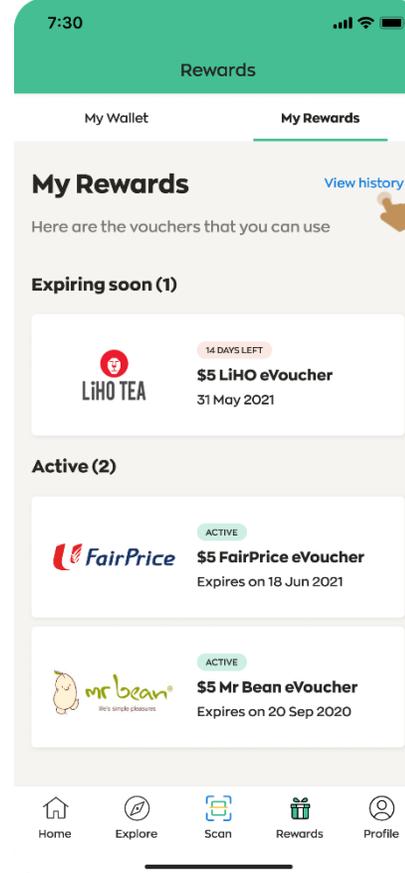Tap on "**Completed**" when done, and a **Success** message is shown

Step 11:
To view the eVoucher used, navigate to "**Rewards**" icon and tap on "**My Rewards**" tab
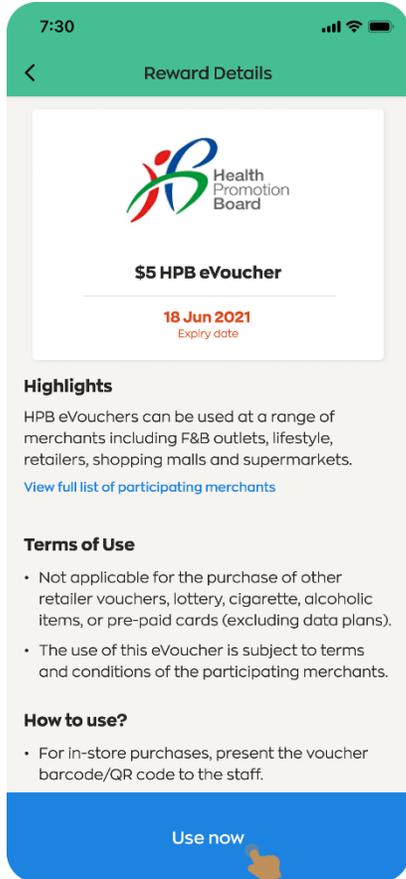
Step 12:
Tap on "**View history**" to view the transaction details
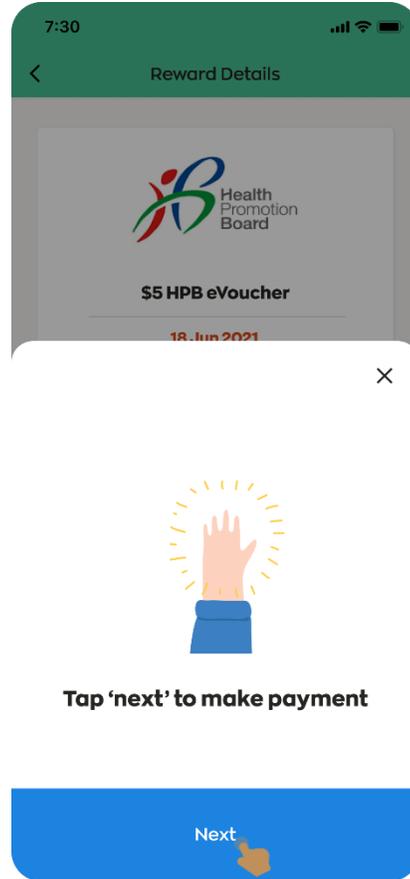
Using HPB eVoucher: Online Merchant App/Web

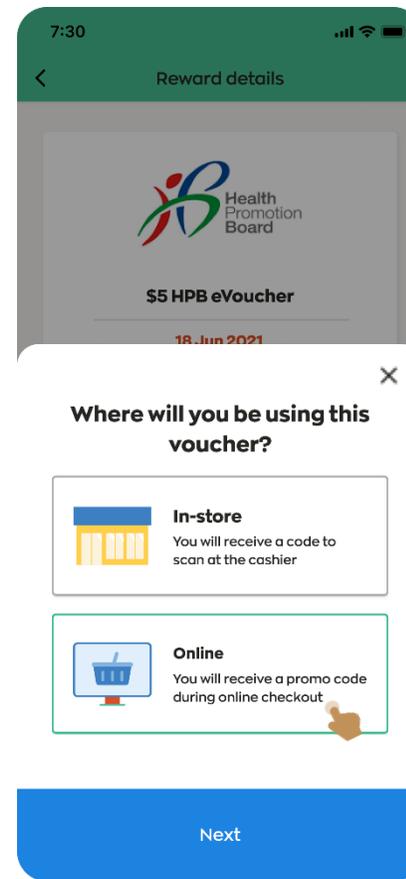**Step 1:**
Tap on "**Use now**" to proceed when ready to use

Step 2:
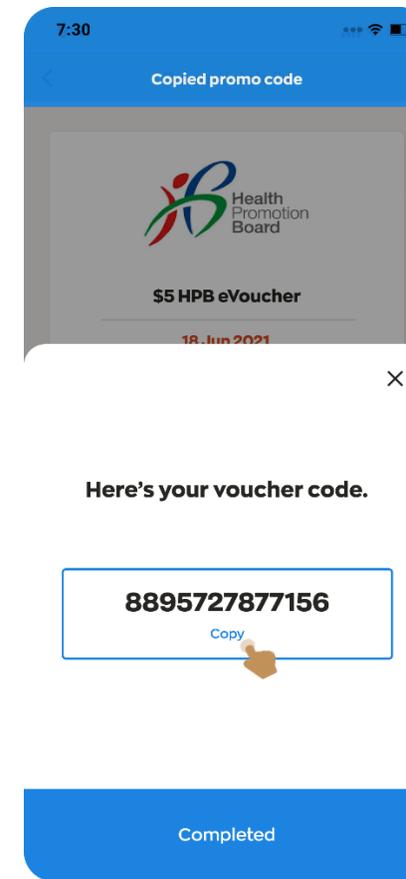Tap on "**Next**" to confirm to use the eVoucher

Step 3:
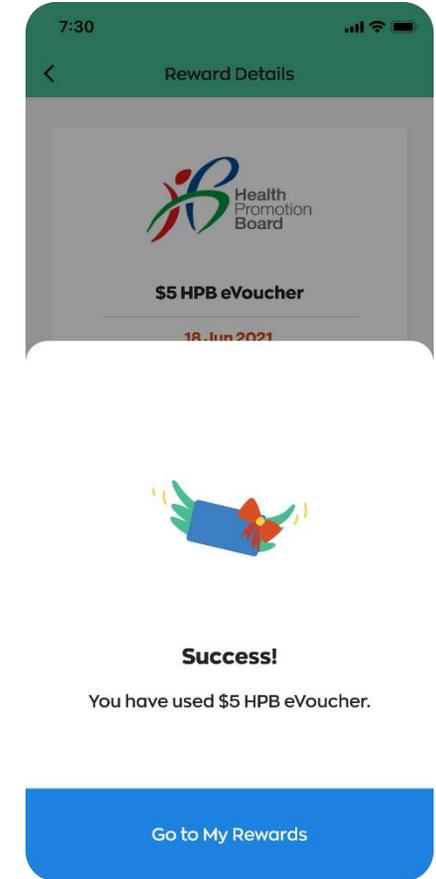Tap on "**Online**" option to retrieve a voucher code

Step 4:
"**Copy**" the eVoucher code shown on the screen; and paste the code in the online merchant's app/web platform
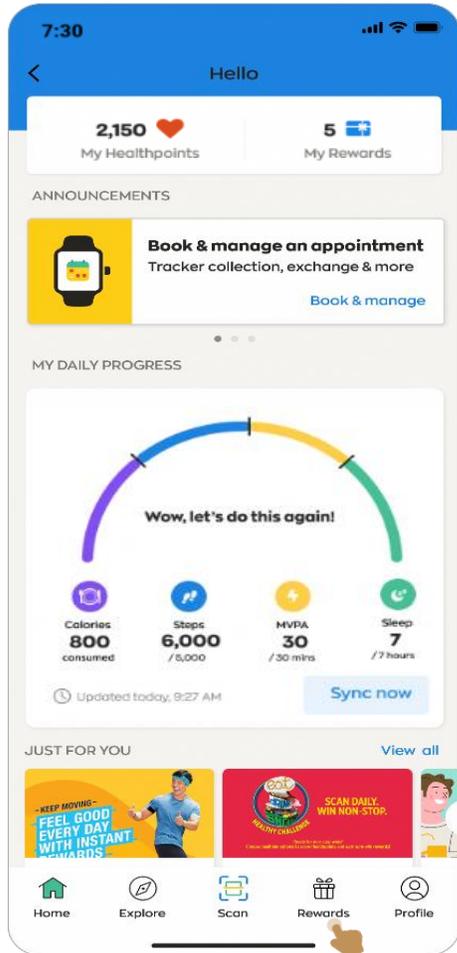
Step 5:
Tap on "**Completed**" when done, and a **Success** message is shown
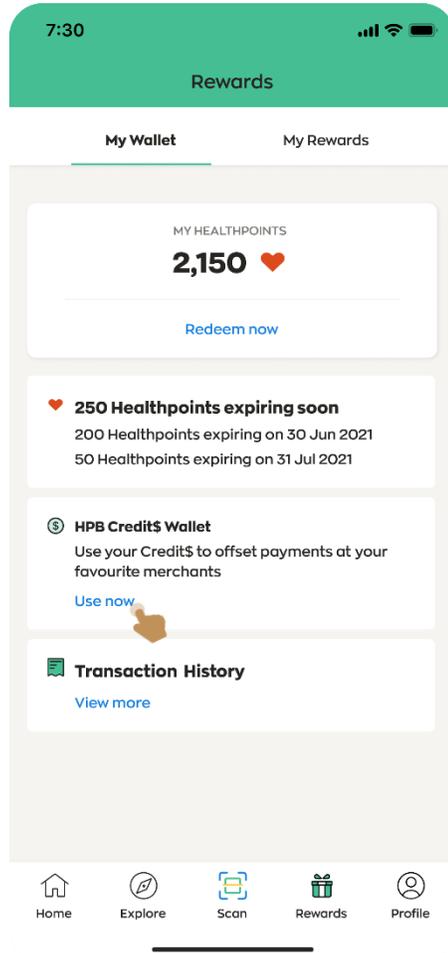
Using HPB Credit$

Step 1:
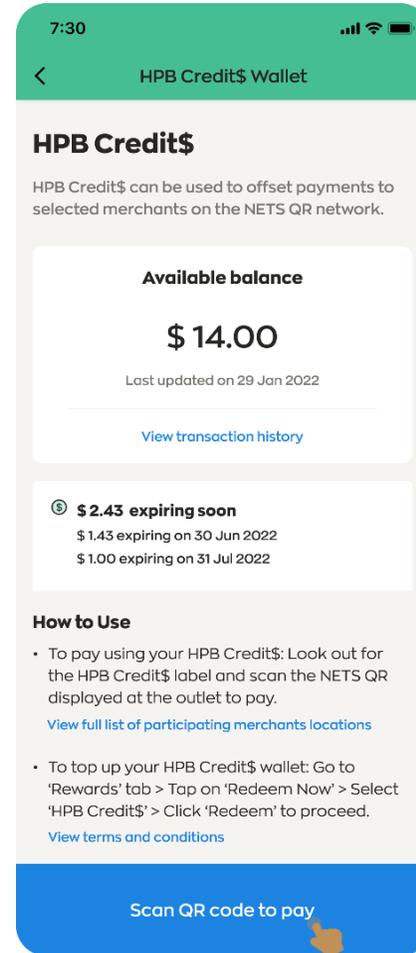Tap on the "**Rewards**" icon shown at the bottom banner

Step 2:
Tap on "**Use now**" under **HPB Credit$ Wallet**
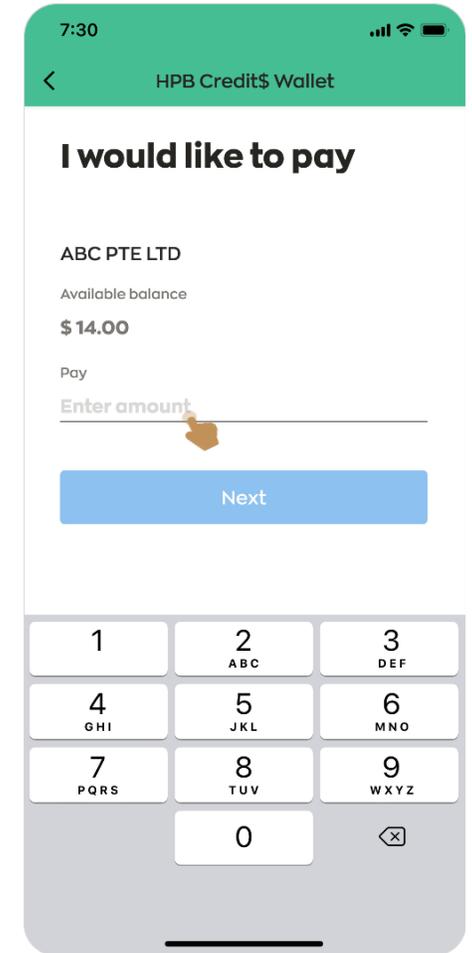
Step 3:
Tap on "**Scan QR code to pay**"

Step 4:
Scan the SG QR or NETS QR displayed at the stall front
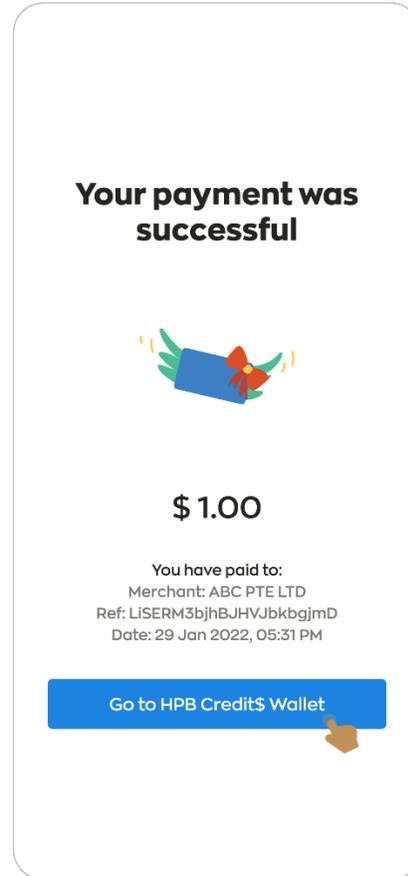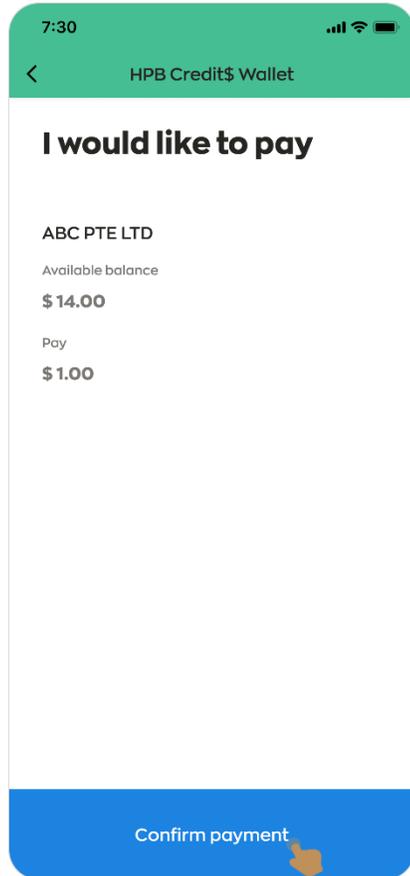
Step 5:
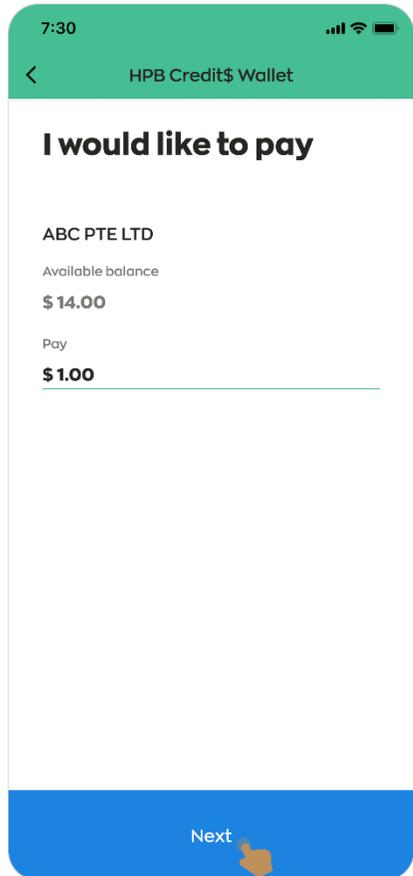Type the amount you would like to pay for

Using HPB Credit$

Step 6:
Tap on "**Next**" to proceed when ready to pay

Step 7:
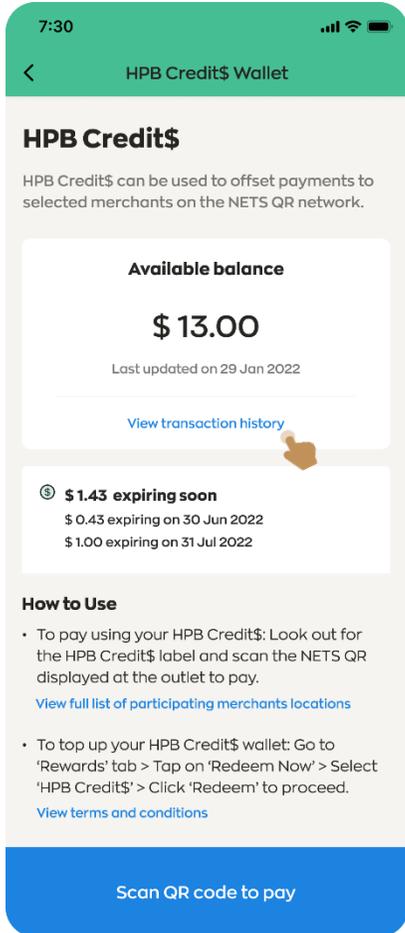Tap on "**Confirm payment**" to proceed with payment

Step 8:
Upon successful payment, a **Your payment was successful** message is shown. Tap on "**Go to HPB Credit$ Wallet**" to view transaction history and balance

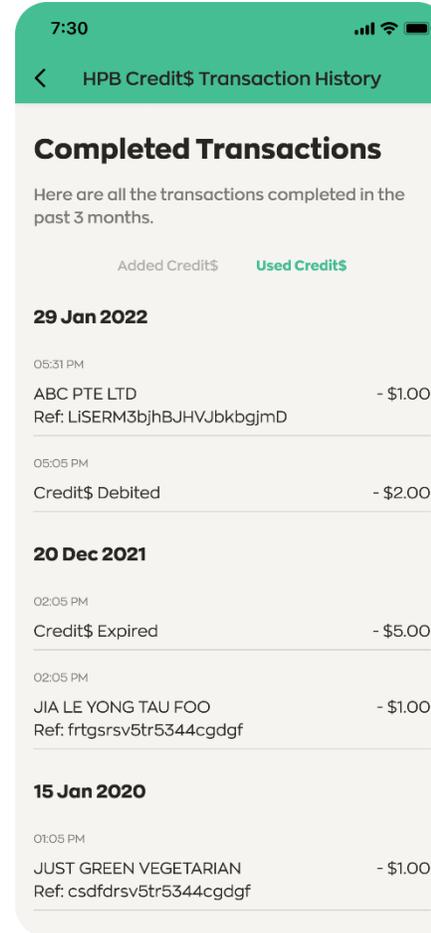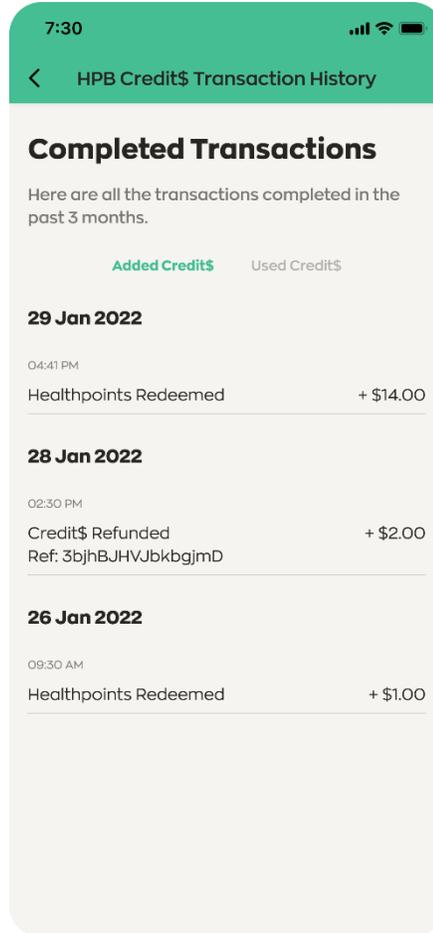# Viewing HPB Credit$ Wallet Summary & Transaction History

Step 1:
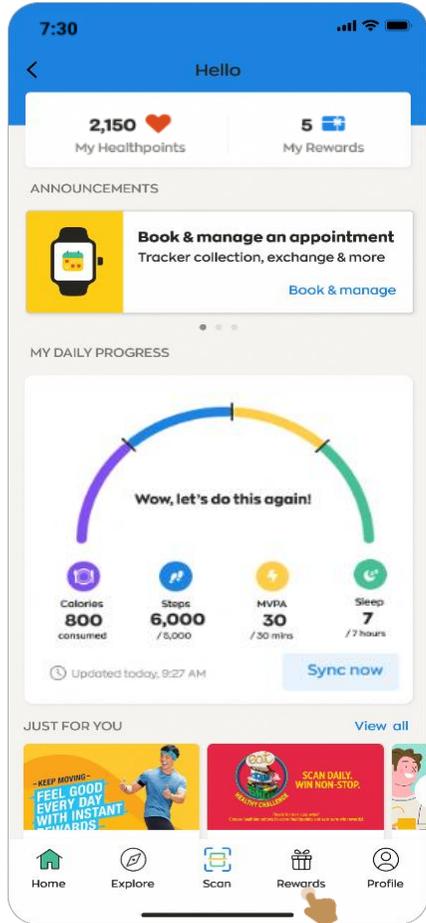Tap on "**View transaction history**" to view the transaction details

Step 2:
Under "**Added Credits$**" > details of Credit$ added into wallet
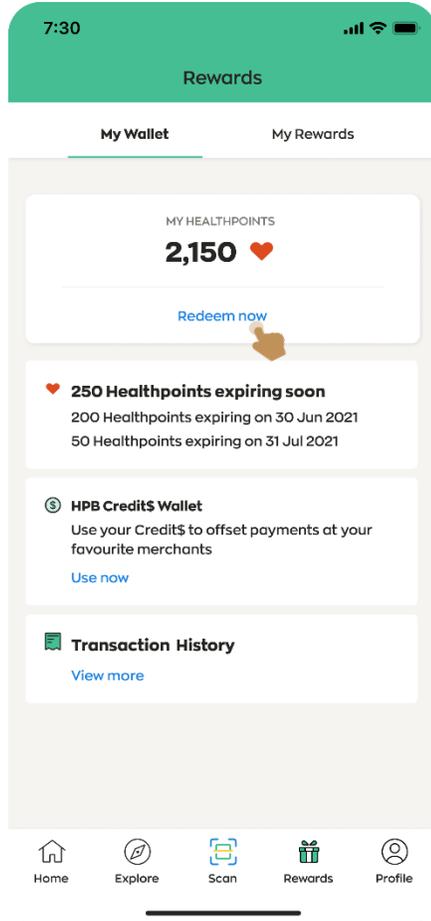Under "**Used Credit$**" > details of Credit$ utilised

Claiming a HPB eVoucher Code

Step 1:
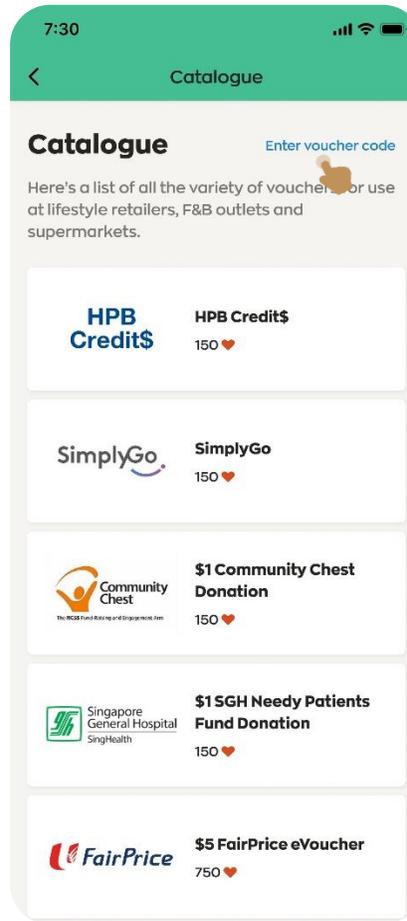Tap on the "**Rewards**" icon shown at the bottom banner
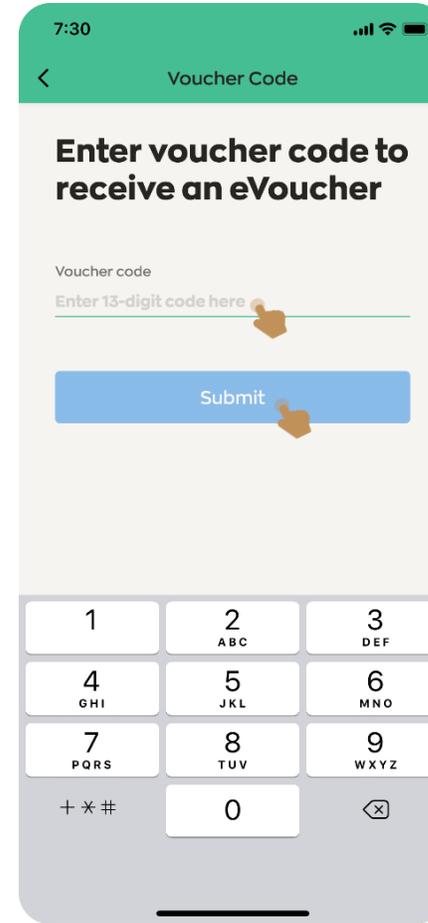
Step 2:
Tap on "**Redeem Now**"

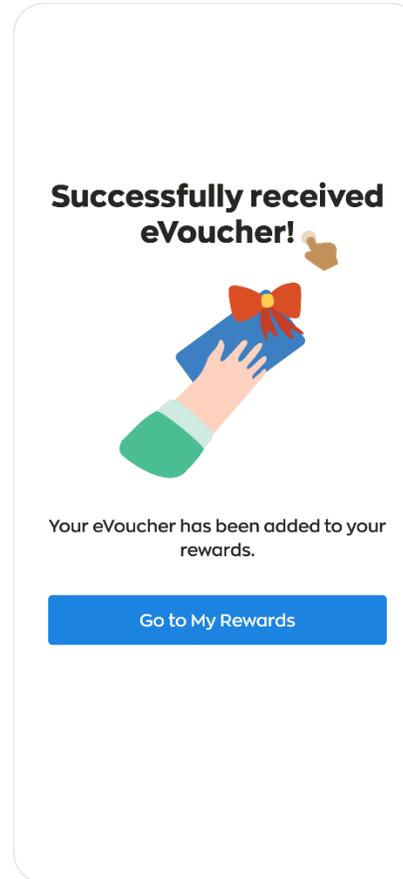**Step 3:**
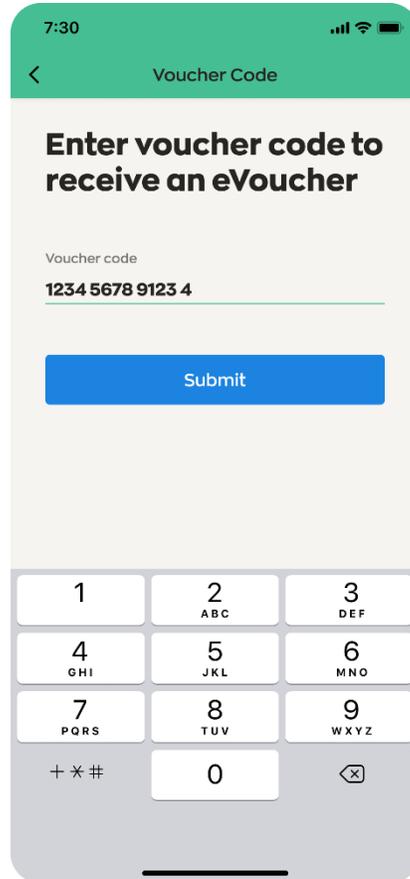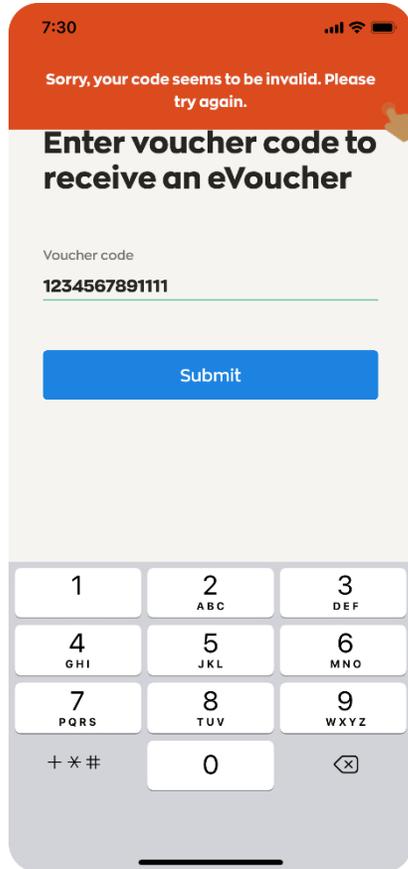Tap on "**Enter voucher code**"

Step 4:
Type in the 13-digit voucher code received, and tap on "**Submit**"
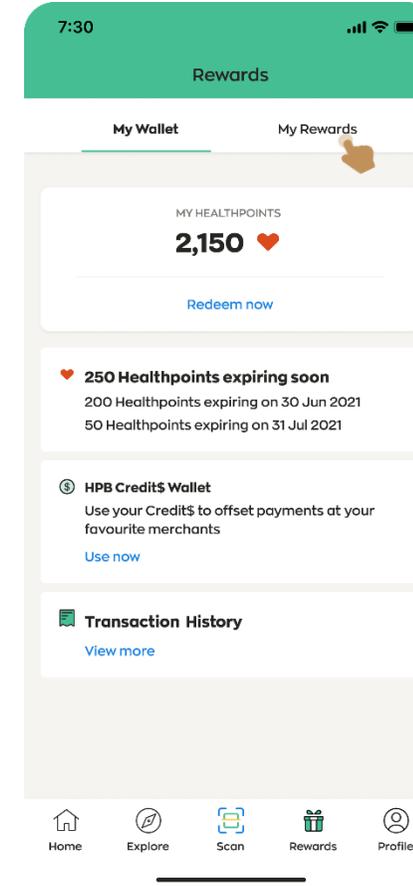
Claiming a HPB eVoucher Code

Step 5:
Upon submitting, message prompts a success / unsuccessful redemption
If valid, **Redemption Successful** message is shown
If invalid, **Redemption Unsuccessful** message is shown

Step 6:
Navigate to "**Rewards**" icon and tap on "**My Rewards**" to view the eVoucher received

Start your healthy journey with us today and be rewarded.