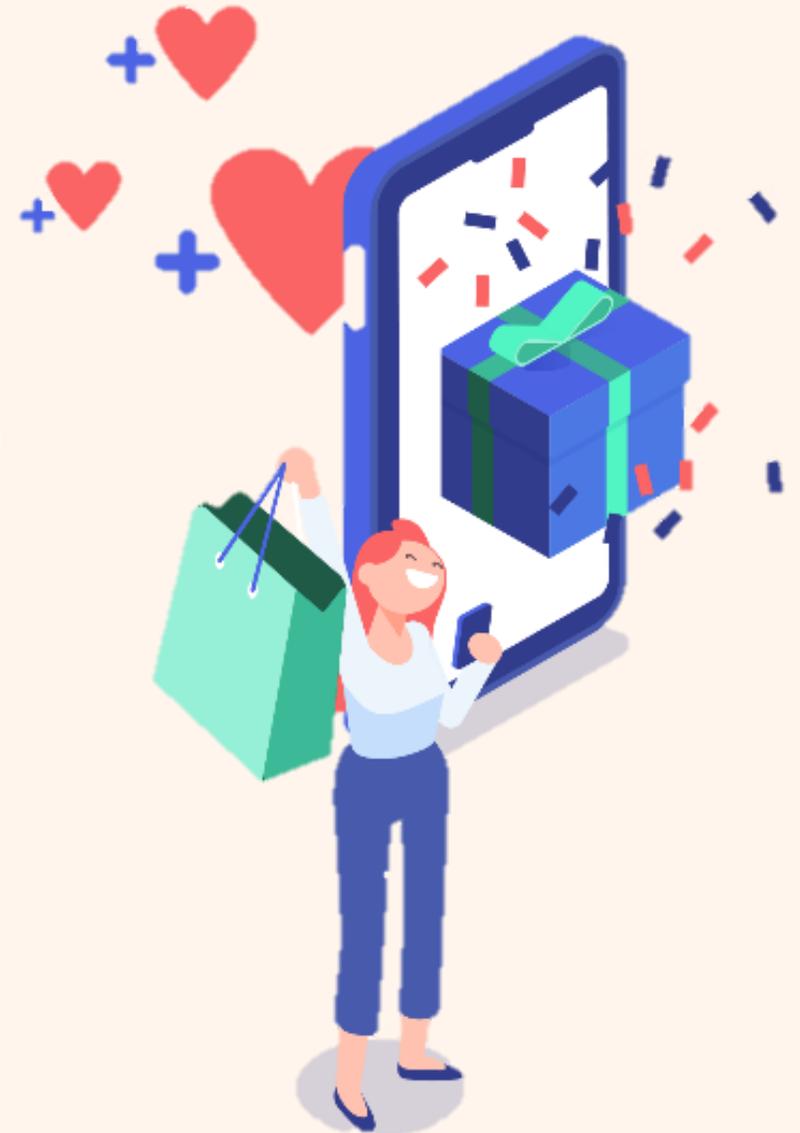


HPB Rewards Programme

Healthpoints. Rewards. HPB eVouchers.

Step by Step Guide for Rewards

Version: 18 September 2023



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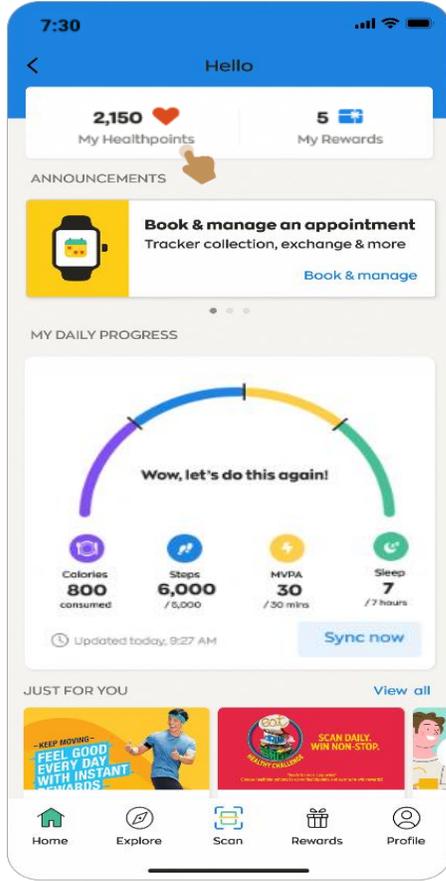
General Guidelines

- a) Follow the on screen instructions to redeem Healthpoints (HP) for rewards and use eVouchers.
- b) For redemption of SimplyGo eVoucher, you will require a minimum of 150HP. Once redeemed, you would be required to proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires.
- c) Read the terms of use stated for each eVoucher, and activate to use the eVoucher only when you are ready to make a purchase. (Note: Brighten your screen to enable ease of scanning.)
- d) HPB eVouchers can be used at a range of merchants (e.g. F&B, retail, lifestyle, malls and supermarkets). Refer to the list of participating merchants found under the details of HPB eVoucher on the Healthy 365 app.
- e) HPB Credit\$ can be used at selected merchants on the NETS QR network. You may refer to the list of participating merchants' locations under the details of HPB Credit\$ on the Healthy 365 app. The detailed list of participating merchants can be found under Rewards FAQ (HPB Credit\$).

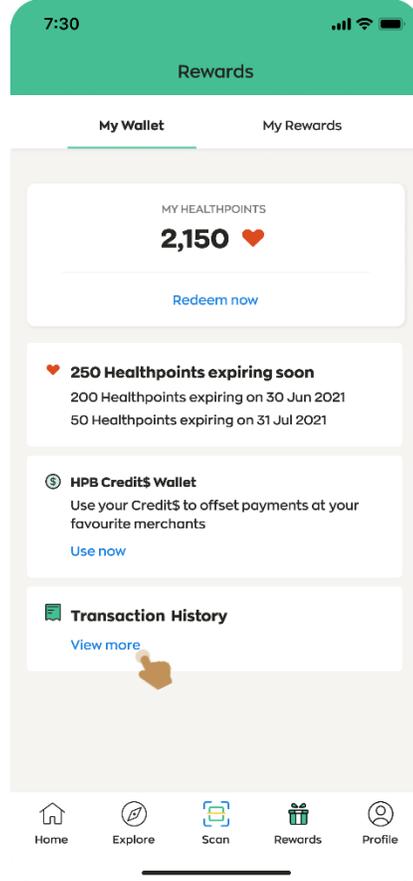
For more information, refer to the FAQs for HPB Rewards Programme.

Viewing Healthpoints (HP) Summary & Transaction History

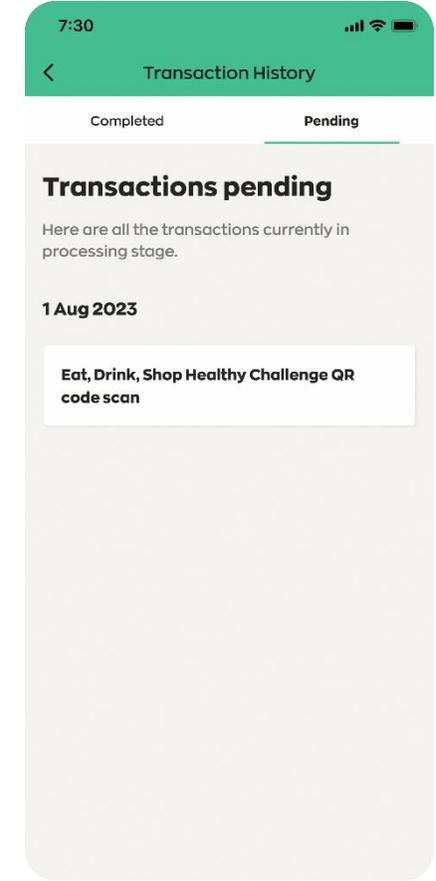
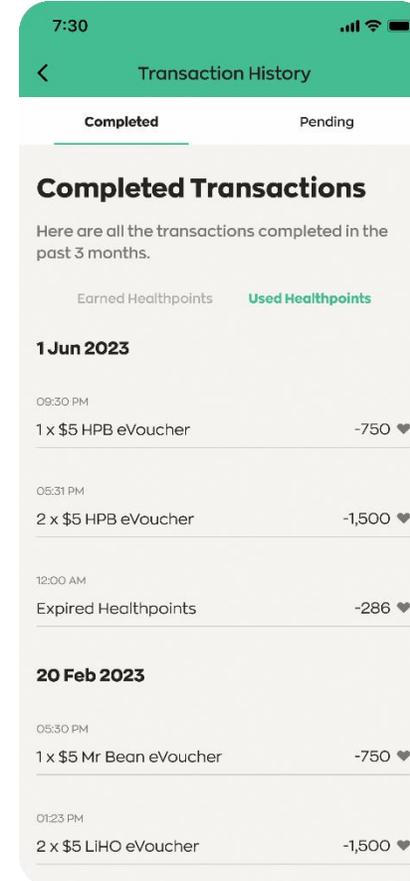
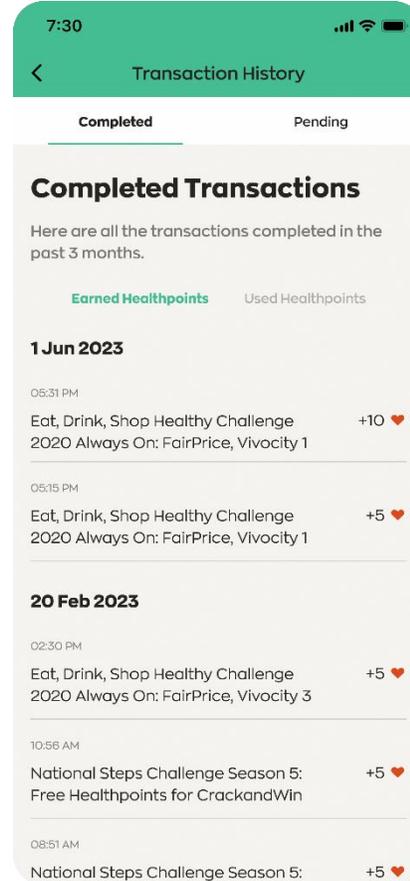
Step 1:
Tap on “My Healthpoints” to redeem rewards



Step 2:
Under “My Wallet” dashboard, a HP summary is shown. Tap on “View More” under Transaction History



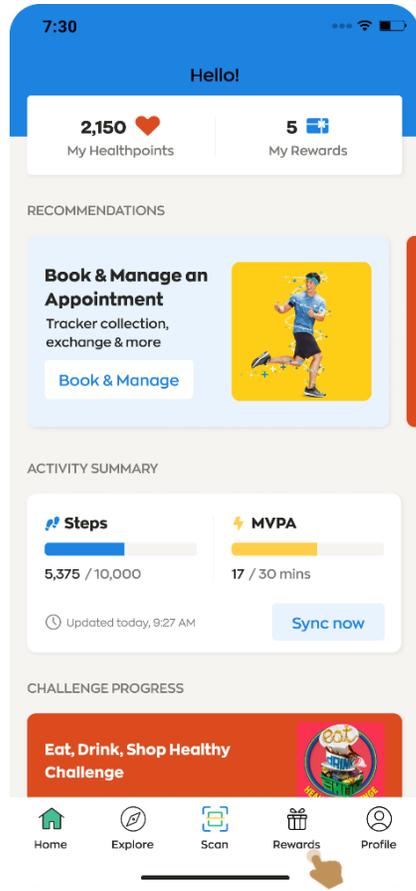
Step 3:
Under “Completed” > details of HP earned and used
Under “Pending” > details of HP pending to be credited



Redeeming Healthpoints: SimplyGo eVoucher

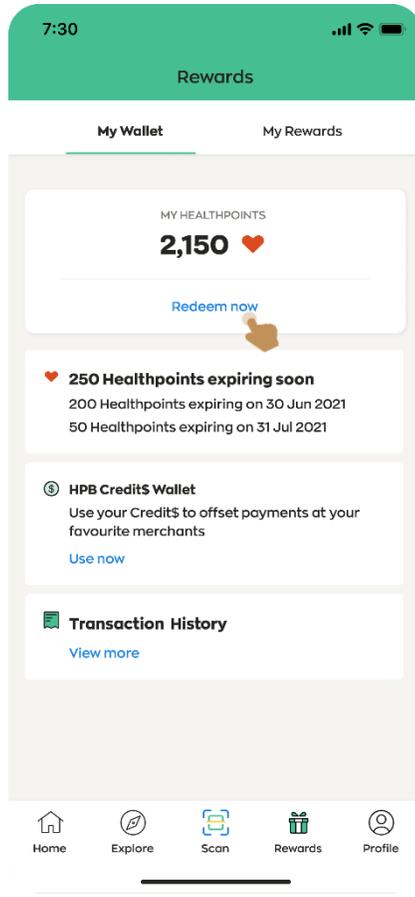
Step 1:

Tap on the “Rewards” icon shown at the bottom banner



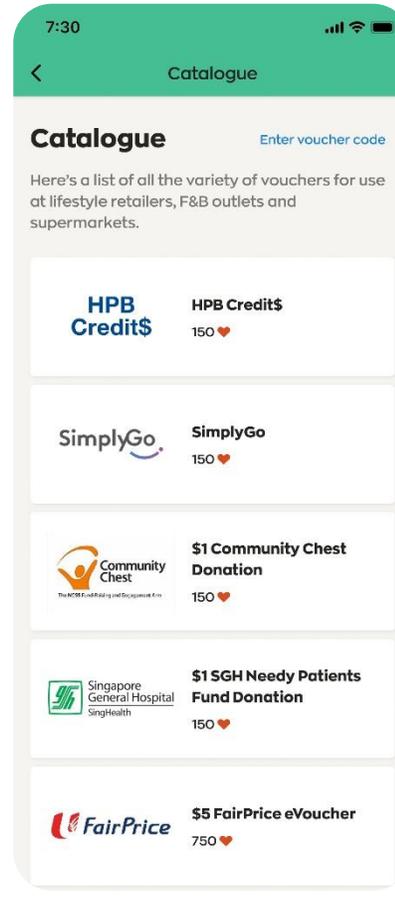
Step 2:

Tap on “Redeem now”



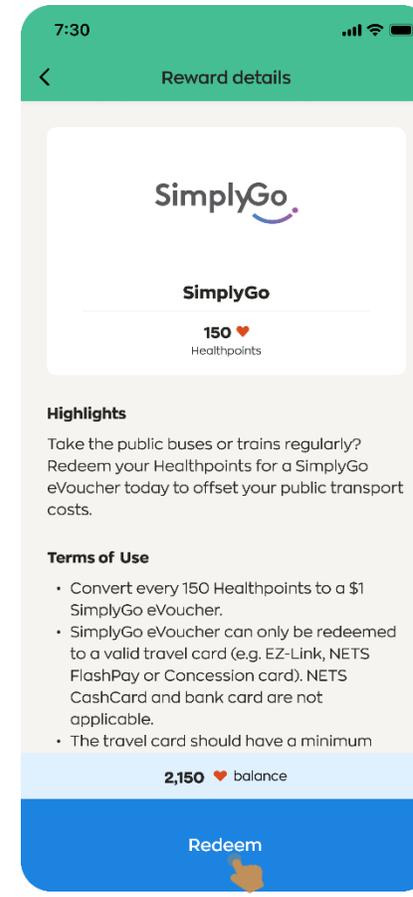
Step 3:

Select “SimplyGo” listed on the Catalogue (Min. 150HP to redeem)



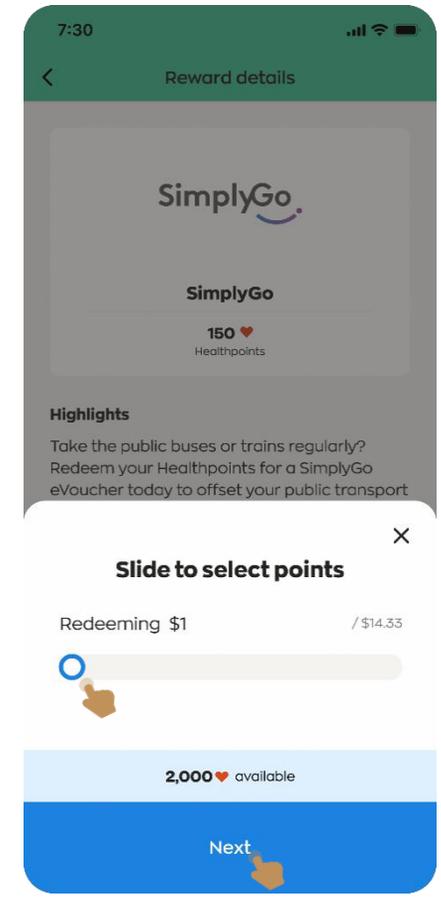
Step 4:

On SimplyGo page, tap on “Redeem” to proceed



Step 5:

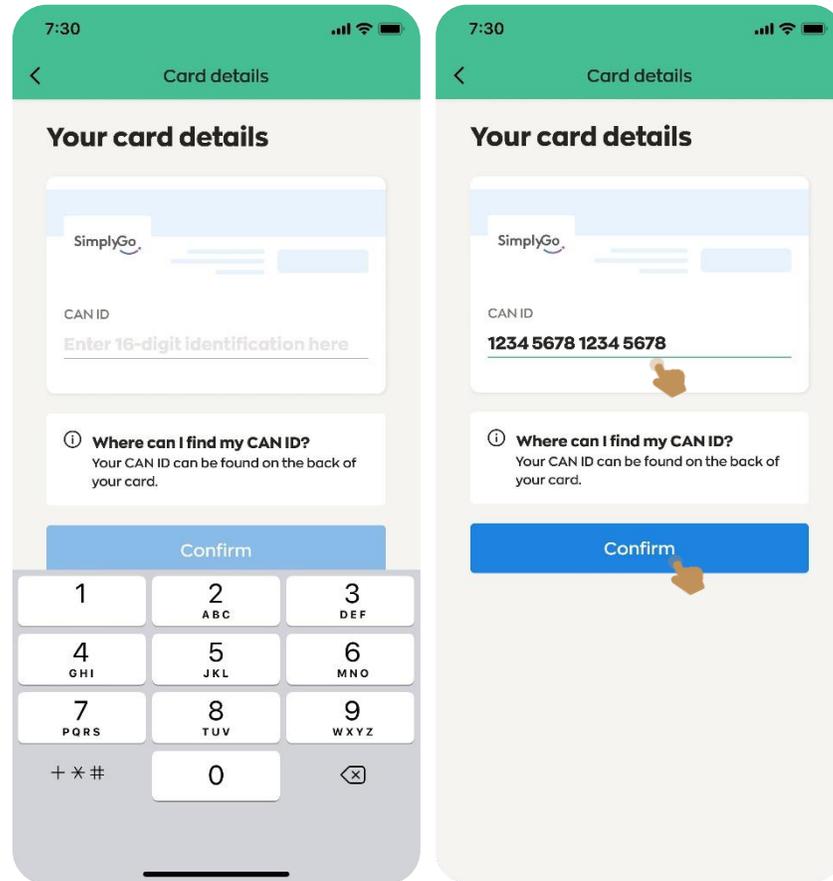
Slide the bar to the amount of HP to be redeemed and tap on “Next”



Redeeming Healthpoints: SimplyGo eVoucher

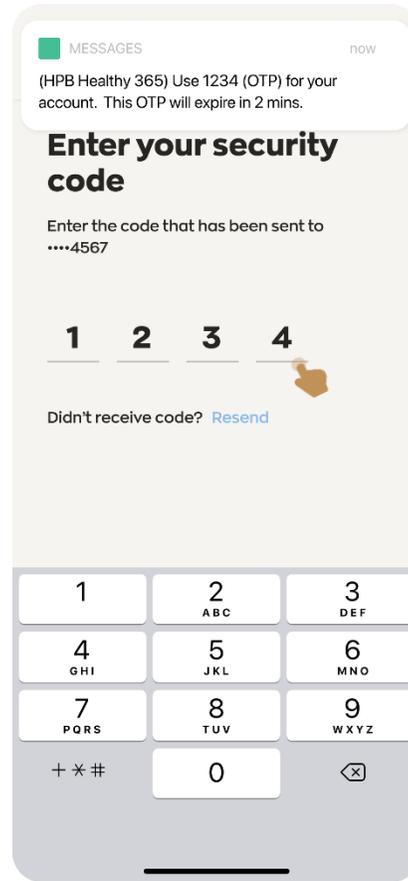
Step 6:

Enter a valid CAN ID number and tap on “**Confirm**” to proceed. (Note: Ensure your card is valid for at least 6 months before it expires.)



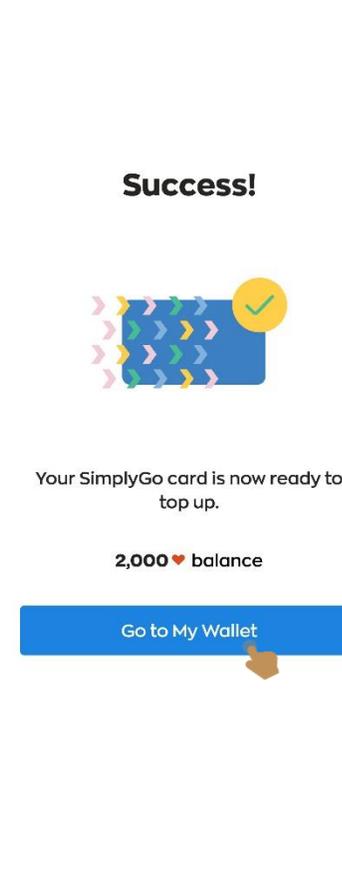
Step 7:

Type in the OTP number sent to your registered mobile number



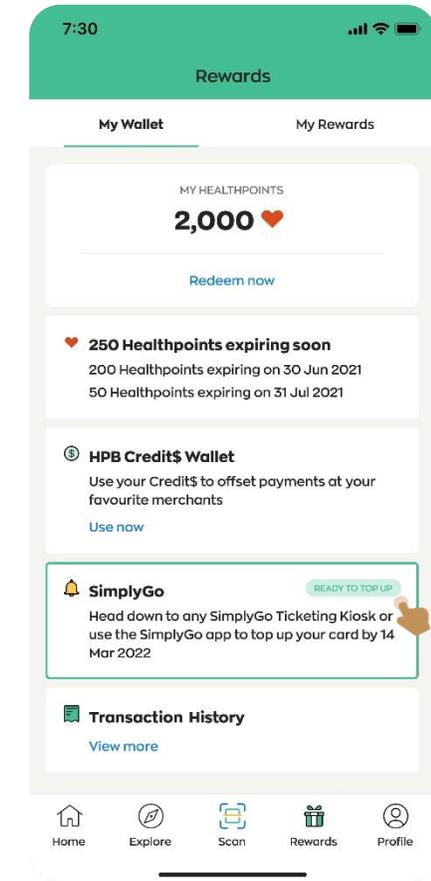
Step 8:

Upon successful redemption, a **Success** message is shown. Tap on “**Go to My Wallet**”



Step 9:

Under **My Wallet** dashboard, a “**READY TO TOP UP**” status is shown for your SimplyGo eVoucher redemption



Using SimplyGo eVoucher

Step 10:

Proceed to the nearest SimplyGo Ticketing Office or Kiosk located at MRT stations/bus interchanges, or use the SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link card holders only) to top up your SimplyGo eVoucher before it expires

SimplyGo Kiosk

SimplyGo Kiosk

Remaining Value: **10.00**

Card Type: School Smartcard (SimplyGo Concession card)
 Card Status: Good
 Card Holder's Name: PrintedABT ITE SEC 26
 Concession Expiry Date: 31 JUL 2024
 Card Expiry Date: 27 NOV 2024
 Card/CAN ID: 8009 9999 2004 4370
 Concession Pass In Use: No valid pass found

Buttons: Top Up, Concession Pass Purchase, Travel Smart Journeys Rewards, **Voucher Redemption**, File / Collect your claim

SimplyGo Kiosk

Select the voucher that you wish to redeem

Options: Health Promotion Board Rewards, Myredka, Public Transport Voucher, Transport Voucher, Travel Credits

Voucher Redemption

Health Promotion Board Rewards available for Top-up

No.	Sponsor	Amount	
1	HPBLP	\$3.00	Redeem
2	HPBLP	\$5.00	Redeem
3	HPBLP	\$10.00	Redeem

Total Amount: \$18.00
Redeem All

Voucher Redemption

Top-up successful, please remove your card

Redeemed Amount: \$10.00
Card Remaining Value: \$20.00

Buttons: Receipt, Back, Home

Top-Up Kiosk / Assisted Service Kiosk

11:07 | 17 NOV 2021

Select card options

Card value: **\$10.65**

Buttons: Add Value, Transaction History, Concession Pass, **Vouchers & Rewards**, Transit Claims, Apply Auto Top-up, Upgrade to SimplyGo, Contact Centre

12:30 | 20 JUL 2018

Select voucher

Voucher value	Sponsor	Redeems before	Voucher value	Sponsor	Redeems before
\$10	HPB	3 Sep 2018	\$10	HPB	3 Sep 2018
\$10	HPB	3 Sep 2018	\$10	HPB	3 Sep 2018
\$10	HPB	3 Sep 2018	\$10	HPB	3 Sep 2018

Buttons: Confirm

17:54 | 18 NOV 2021

New value: **\$40.65**

Top-up voucher redeemed: \$30.00

Buttons: Redeem more, Receipt, Main Menu

Using SimplyGo eVoucher

SimplyGo app (for SimplyGo Concession and SimplyGo EZ-Link cards only)

1 Tap 'eVouchers'

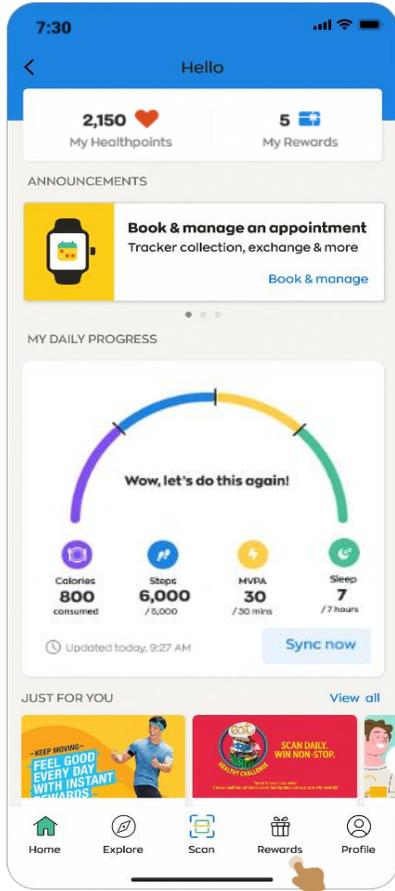
2 Tap 'Redeem'

3 Then tap 'Proceed'

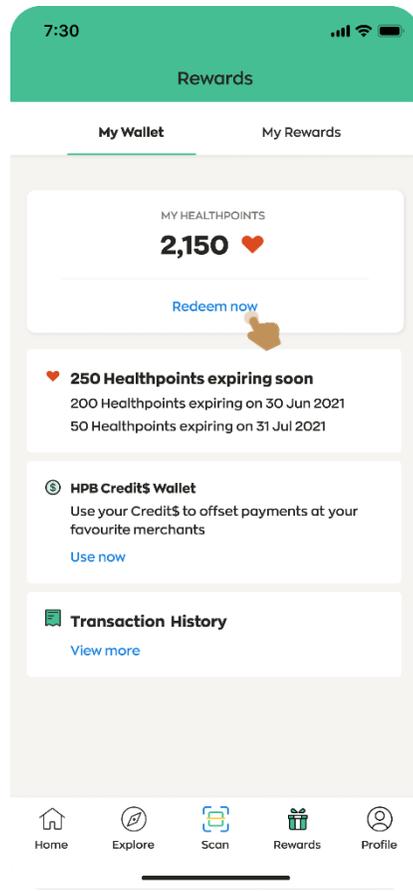
4 You have successfully redeemed your eVoucher

Redeeming Healthpoints: Charity Donation

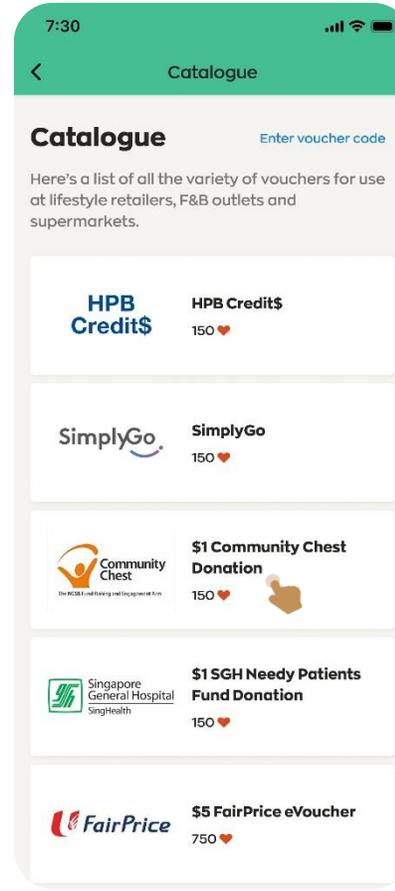
Step 1:
Tap on the “Rewards” icon shown at the bottom banner



Step 2:
Tap on “Redeem now”



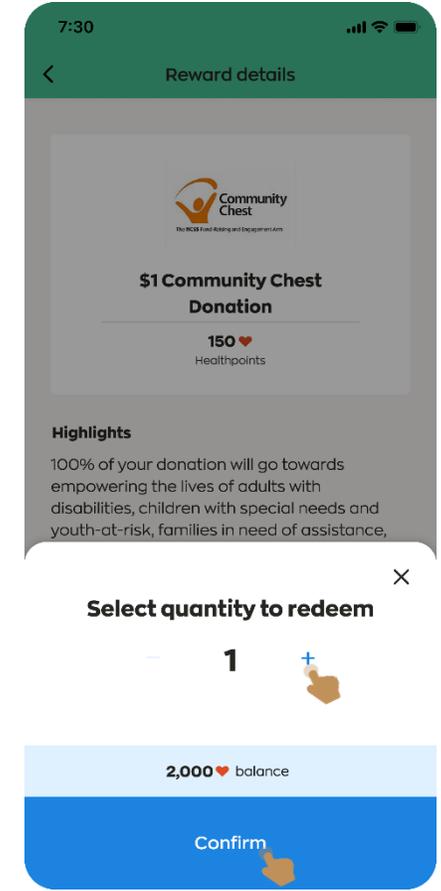
Step 3:
Select your choice of charity



Step 4:
View the voucher details and terms of use. To proceed, tap on “Redeem”



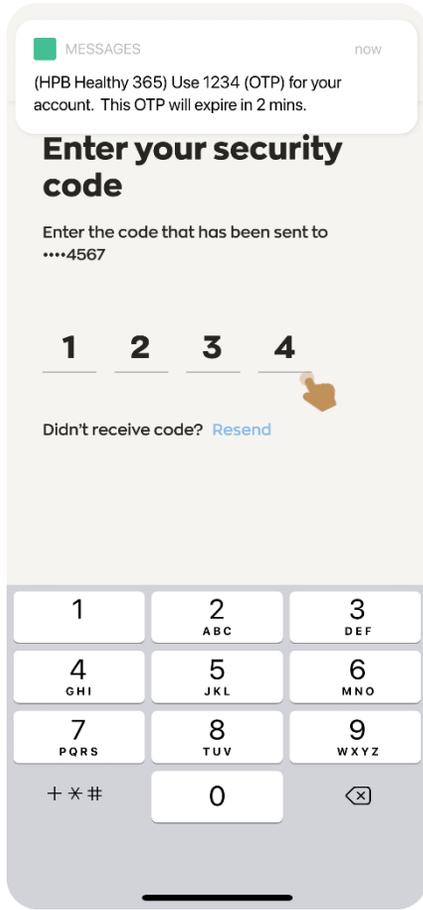
Step 5:
Select quantity to redeem, then tap on “Confirm”



Redeeming Healthpoints: Charity Donation

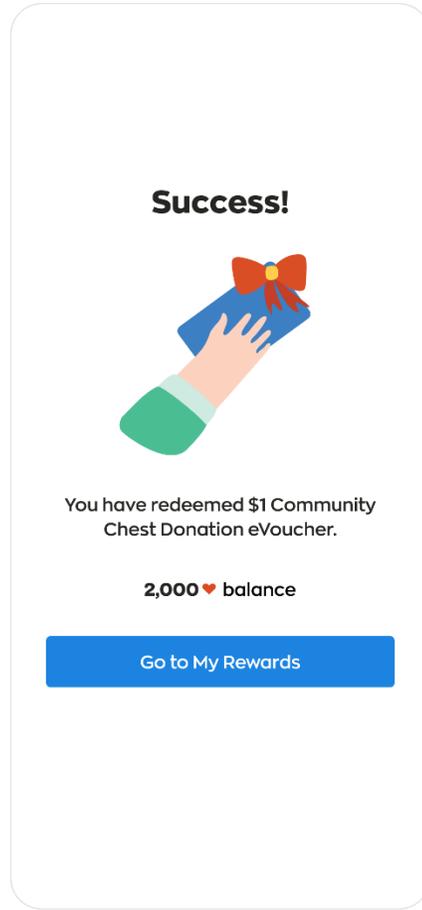
Step 6:

Type in the OTP number sent to your registered mobile number



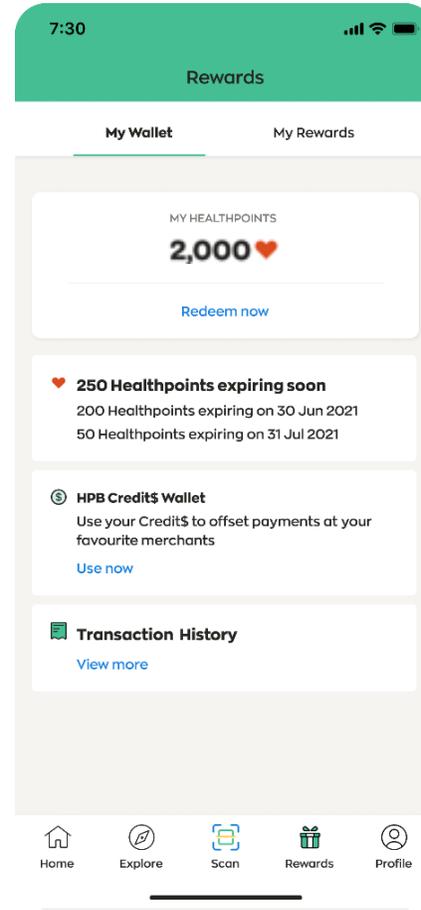
Step 7:

Upon successful redemption, a **Success** message is shown.



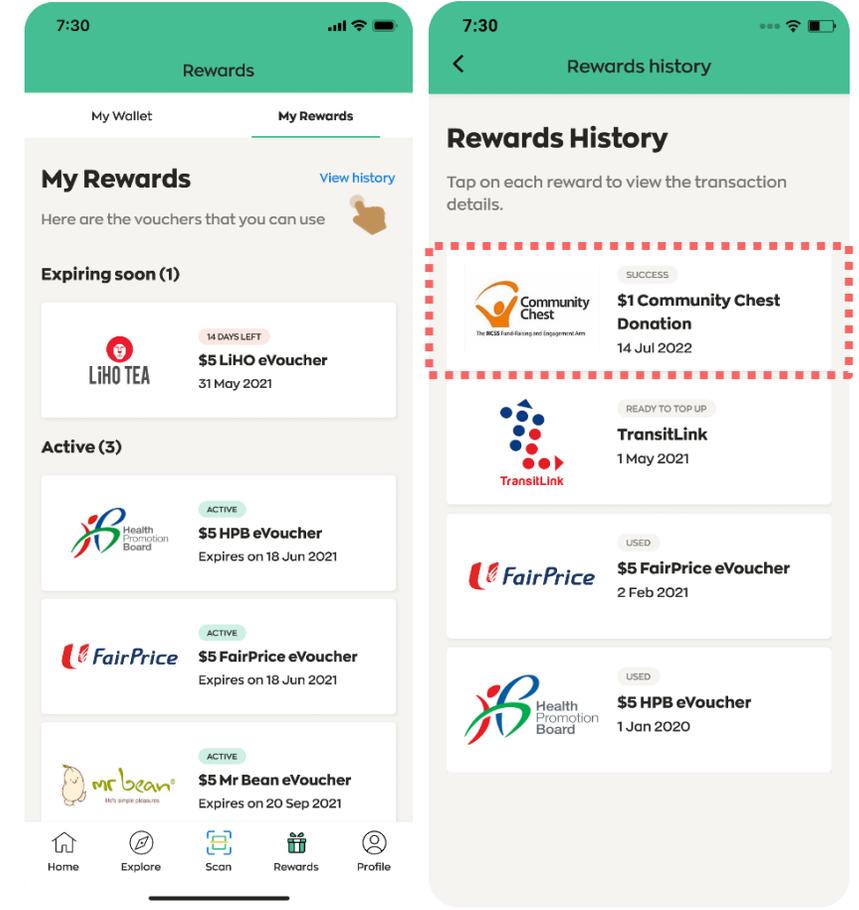
Step 8:

To view your redemption history, navigate to “**Rewards**” icon and tap on “**My Rewards**” tab



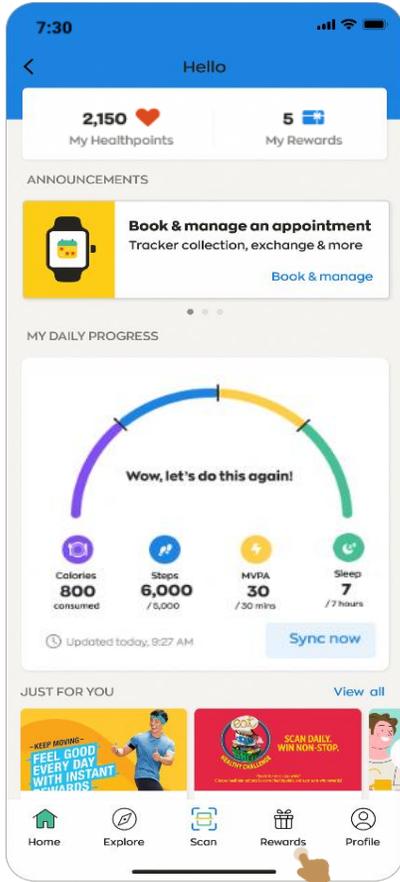
Step 9:

Tap on “**View history**” to view history of redeemed rewards

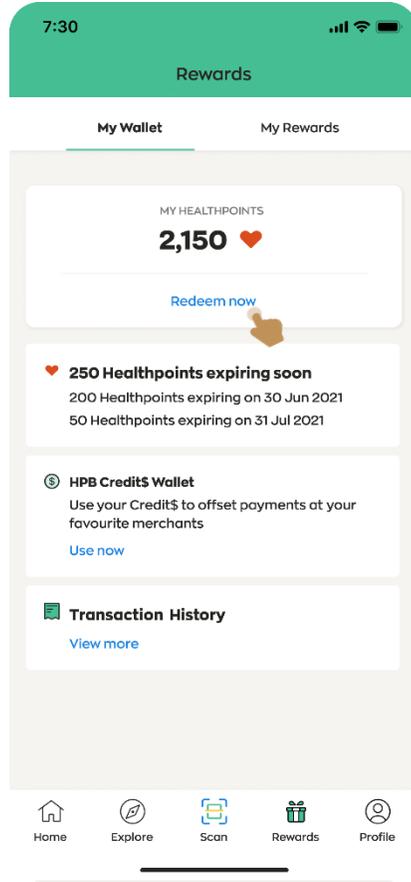


Redeeming Healthpoints: HPB eVoucher

Step 1:
Tap on the “Rewards” icon shown at the bottom banner



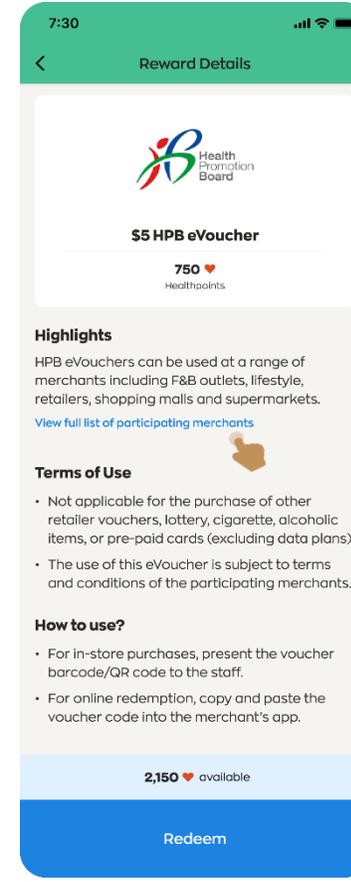
Step 2:
Tap on “Redeem now”



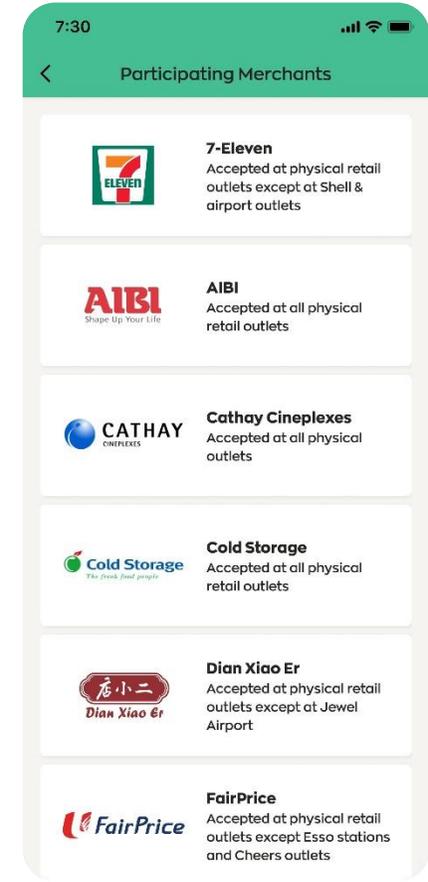
Step 3:
Select \$5 HPB eVoucher (or \$10 HPB eVoucher)



Step 4:
Read through the details and terms of use; and tap on the link to “View full list of participating merchants”

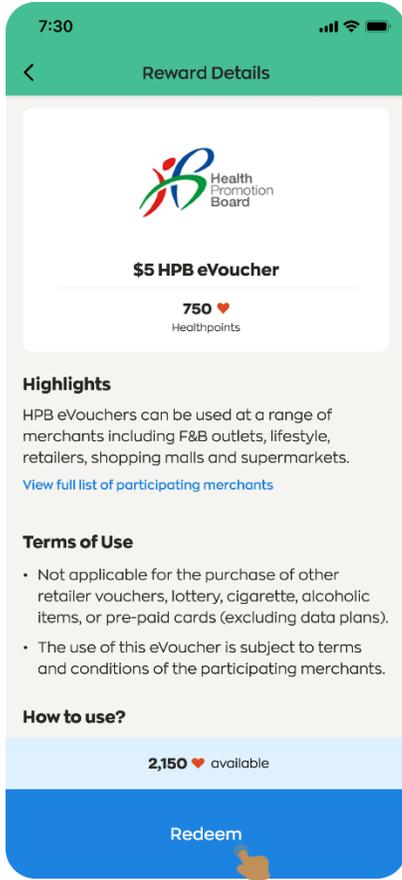


Step 5:
Scroll through the list to see the list of merchants accepting HPB eVoucher

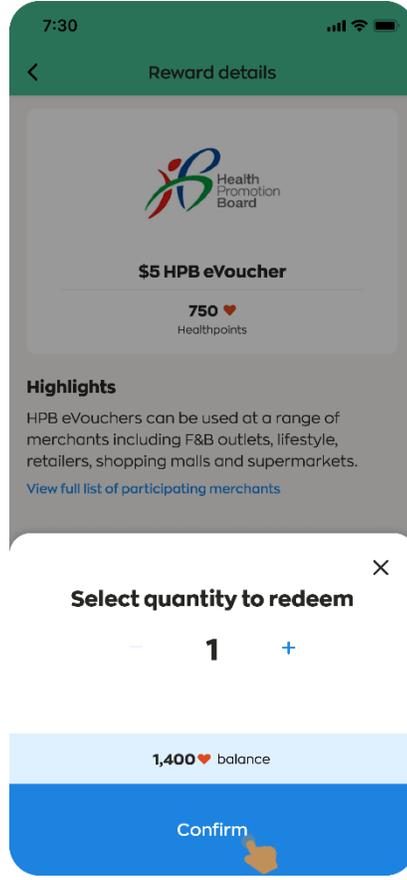


Redeeming Healthpoints: HPB eVoucher

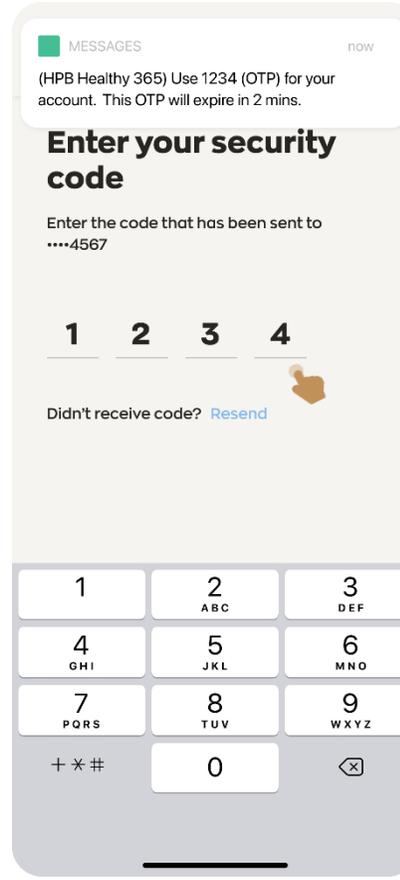
Step 6:
Tap on “Redeem” to proceed



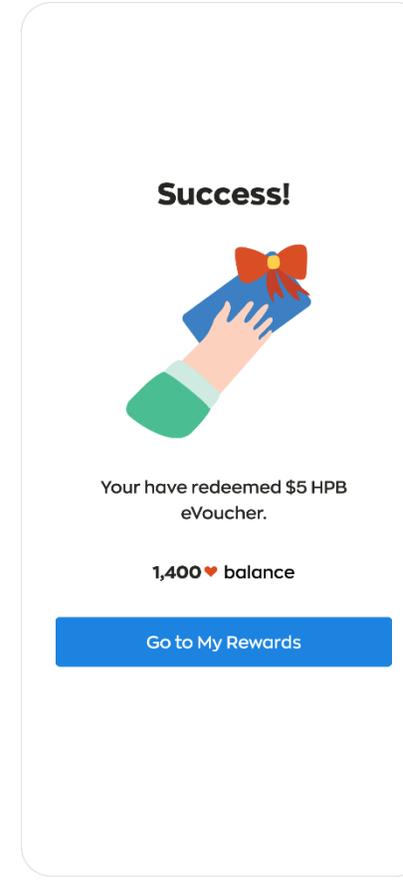
Step 7:
Select quantity to redeem, then tap on “Confirm”



Step 8:
Type in the OTP number sent to your registered mobile number



Step 9:
Upon successful redemption, a **Success** message is shown

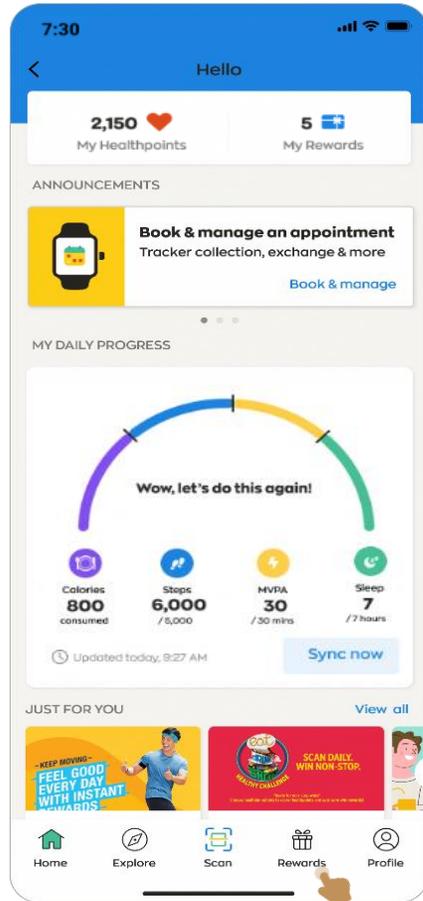


Step 10:
Navigate to “My Rewards” to view your active eVoucher

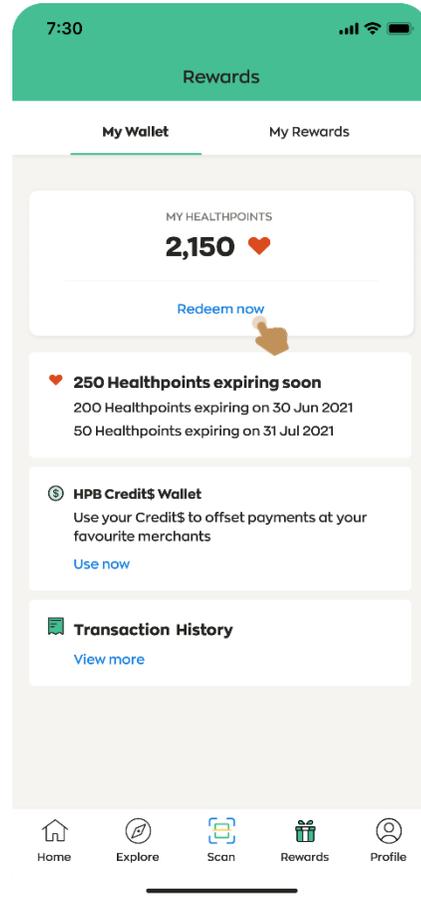


Redeeming Healthpoints: HPB Credit\$

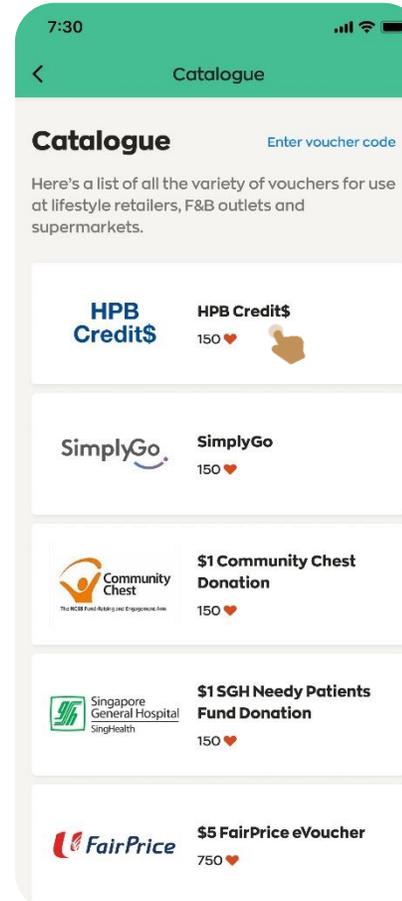
Step 1:
Tap on the “Rewards” icon shown at the bottom banner



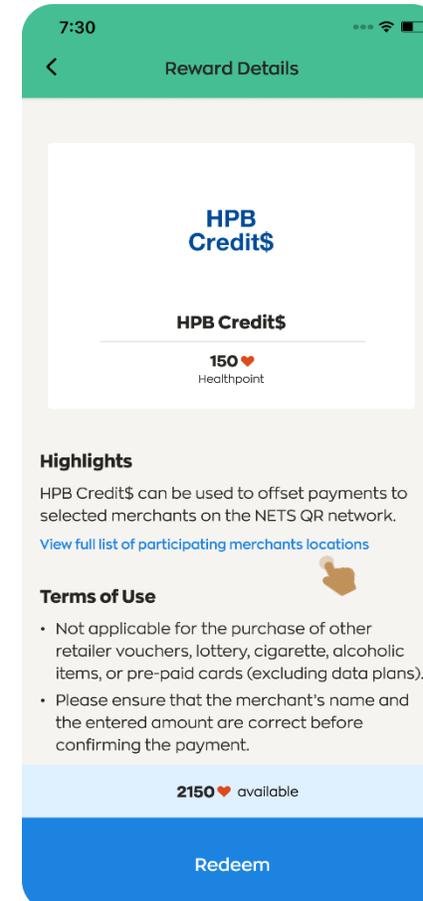
Step 2:
Tap on “Redeem now”



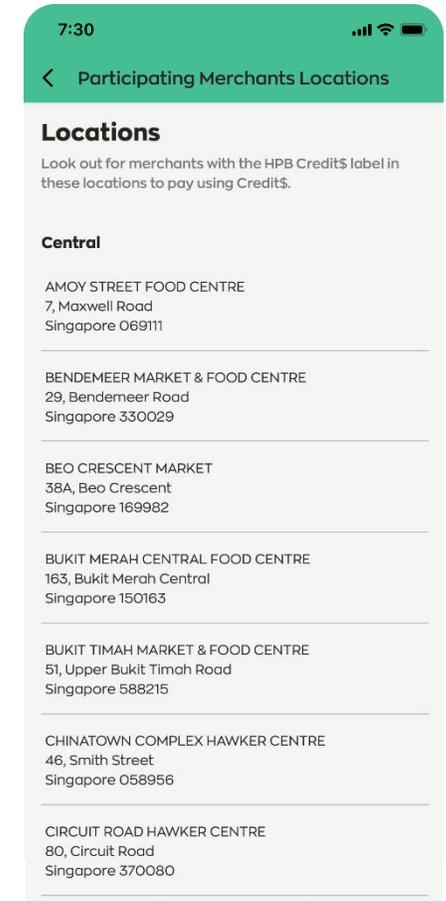
Step 3:
Select “HPB Credit\$” (Min. 150HP to redeem)



Step 4:
Read through the details and terms of use; and tap on the link to “View full list of participating merchants locations”



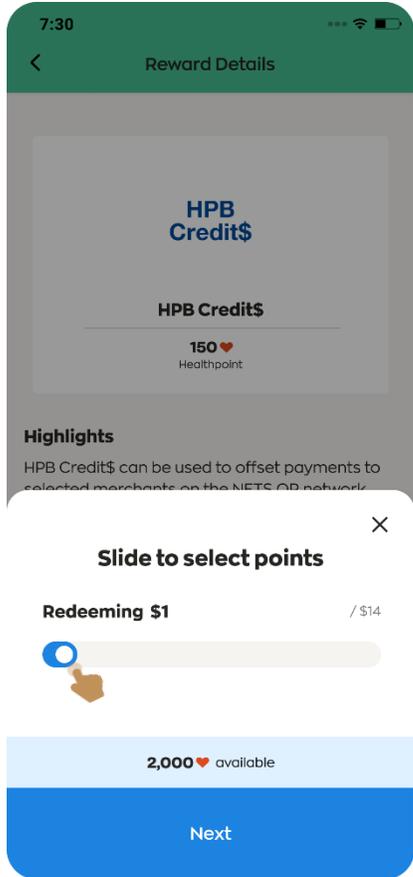
Step 5:
Scroll through the list to see the list of merchant locations accepting HPB Credit\$



Redeeming Healthpoints: HPB Credit\$

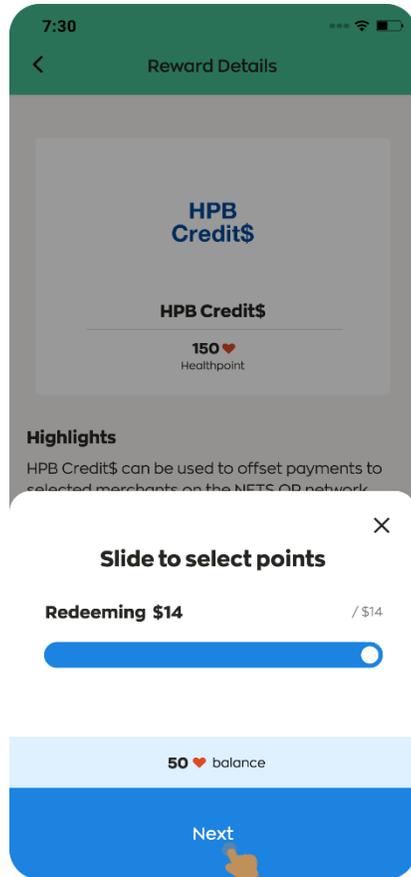
Step 6:

Slide the bar to the amount of HPs to be redeemed



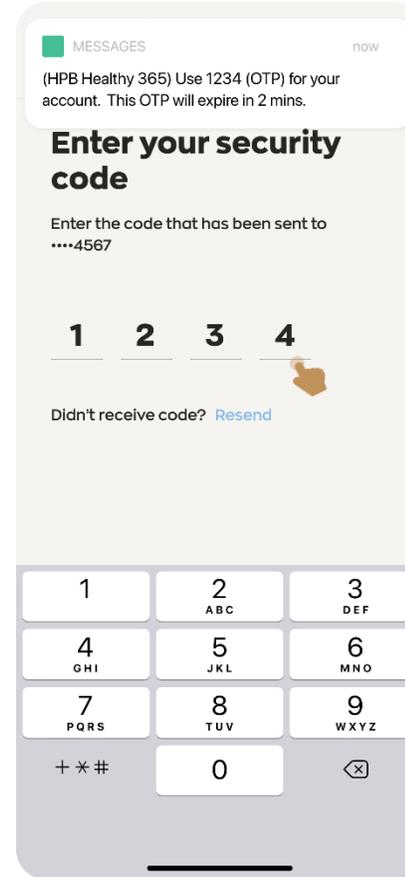
Step 7:

Tap on "Next" to redeem HP



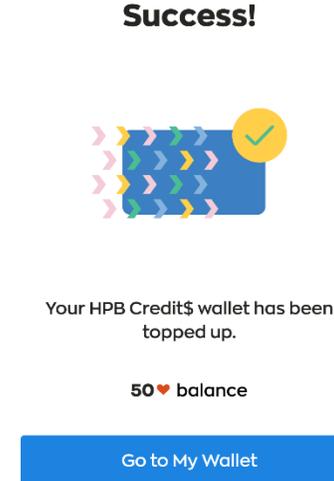
Step 8:

Type in the OTP number sent to your registered mobile number



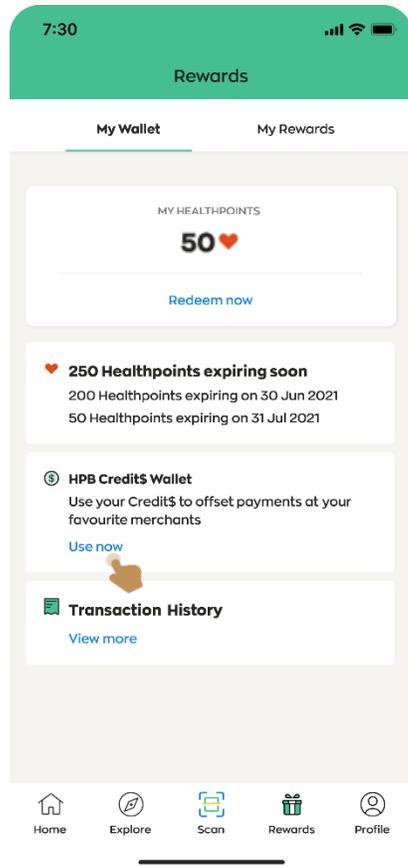
Step 9:

Upon successful redemption, a **Success** message **Your HPB Credit\$ wallet has been topped up** is shown

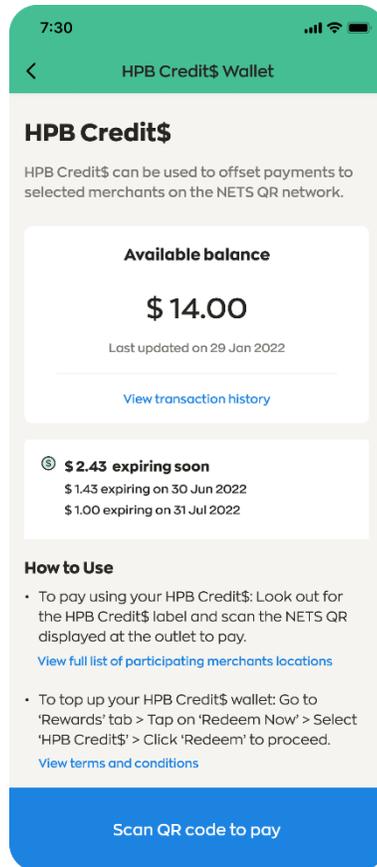


Redeeming Healthpoints: HPB Credit\$

Step 10:
Tap on "Use now" under HPB Credit\$ Wallet



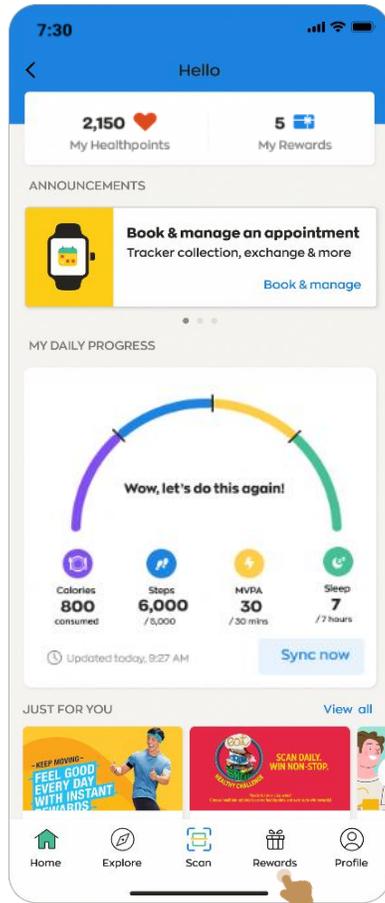
Step 11:
View HPB Credit\$ Wallet available balance and transaction history



Using HPB eVoucher: In-Store Purchase

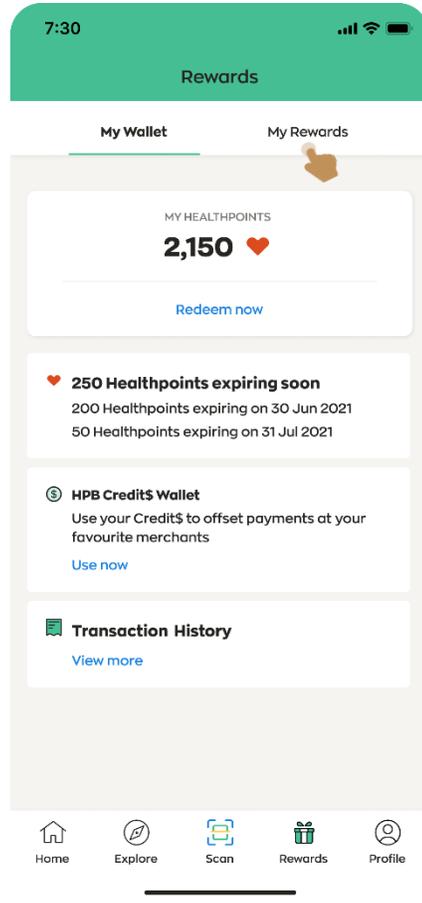
Step 1:

Tap on the “Rewards” icon shown at the bottom banner



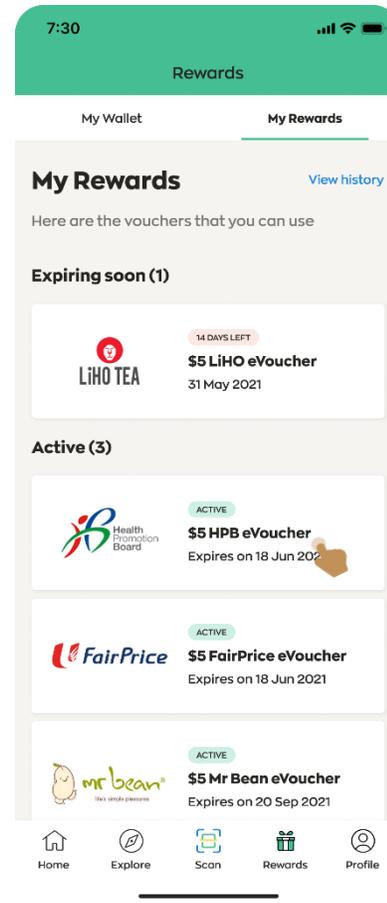
Step 2:

Tap on “My Rewards”



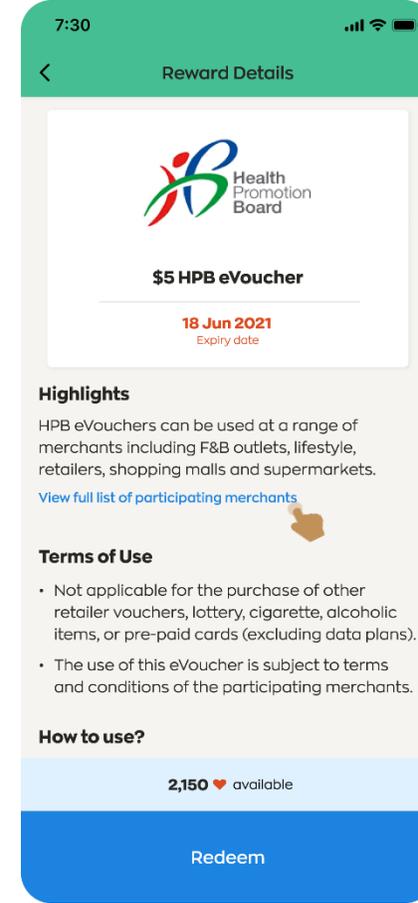
Step 3:

Select a HPB eVoucher



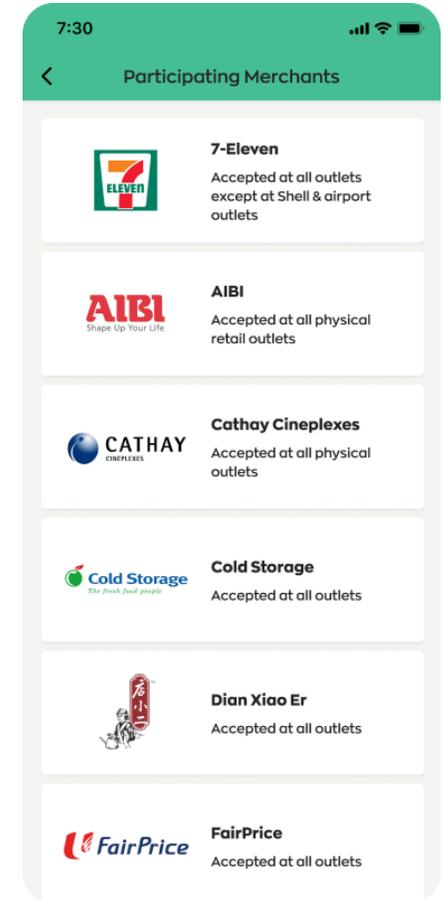
Step 4:

Read through the details and terms of use; and tap on the link to “View full list of participating merchants”



Step 5:

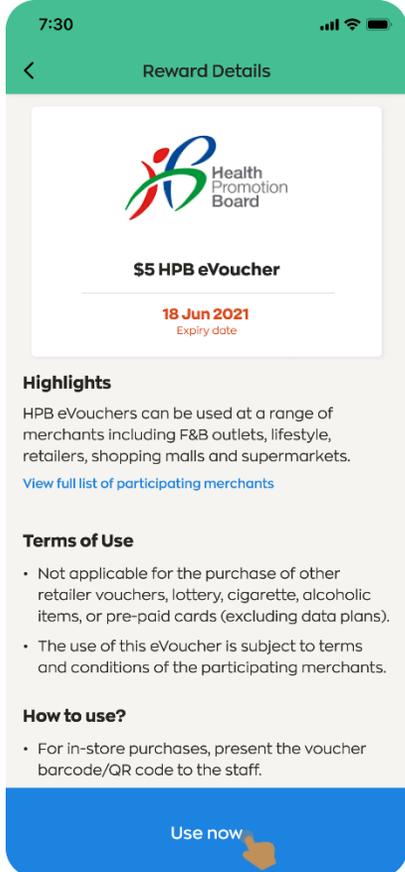
Scroll through the list to see the list of merchants accepting HPB eVoucher



Using HPB eVoucher: In-Store Purchase

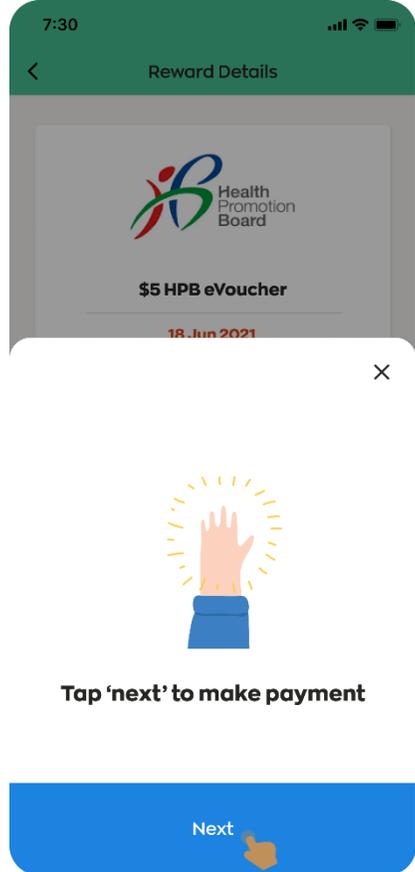
Step 6:

Tap on “Use now” to proceed when ready to use



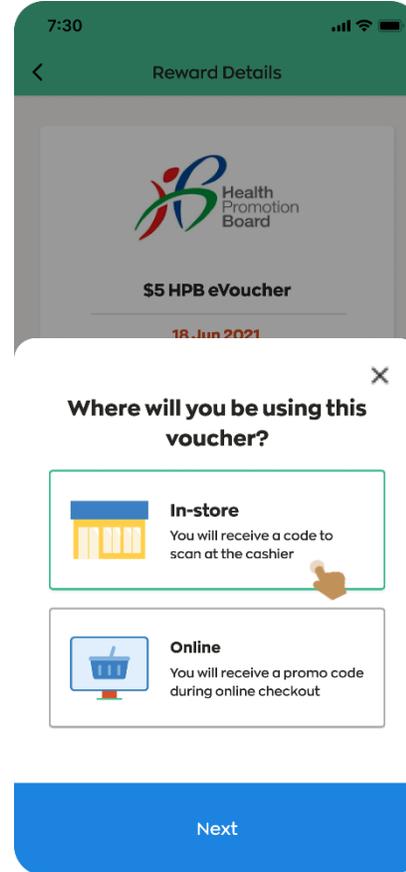
Step 7:

Tap on “Next” to confirm use of eVoucher



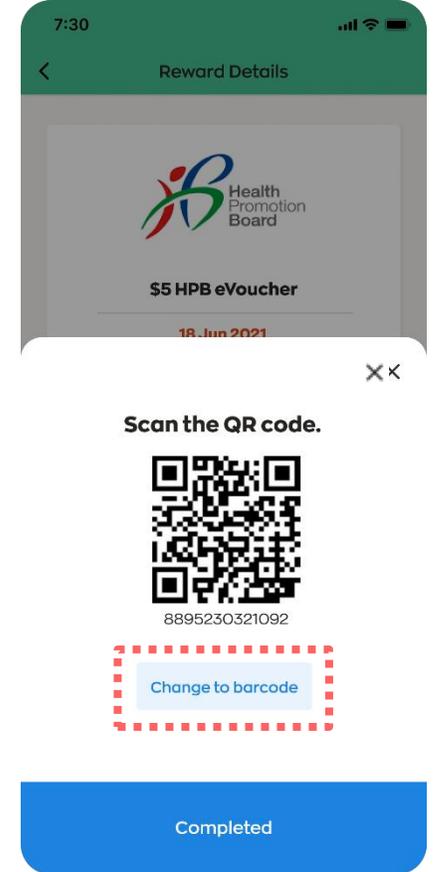
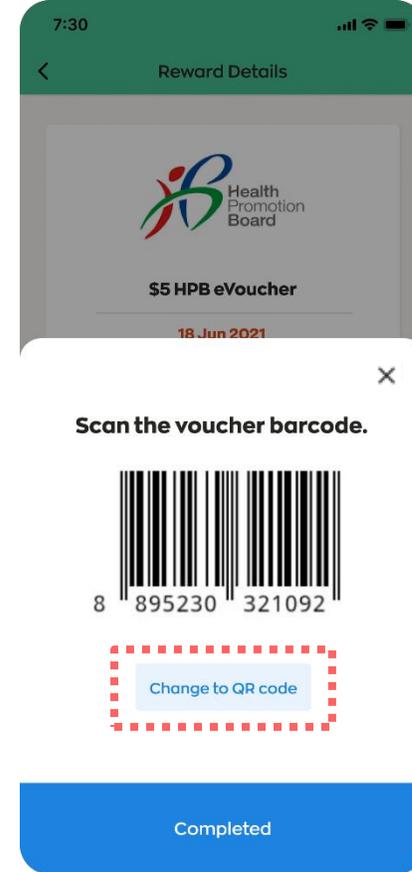
Step 8:

Tap on “In-store” option when ready to make payment at the store



Step 9:

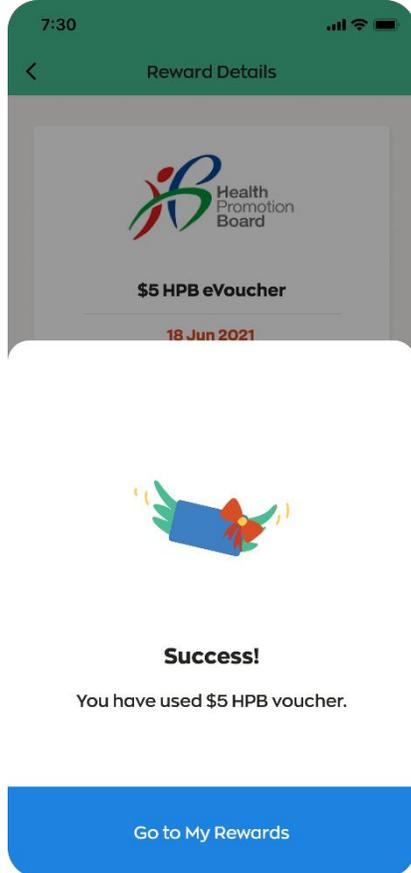
Present the eVoucher to the cashier to scan
Toggle between barcode or QR code as advised by the merchant



Using HPB eVoucher: In-Store Purchase

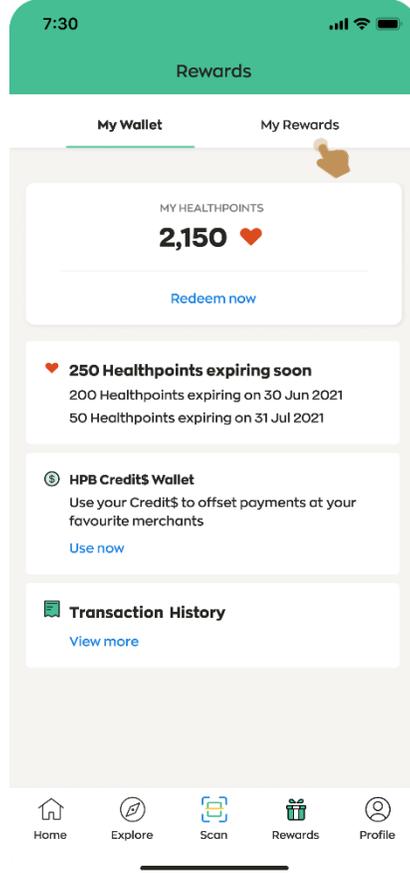
Step 10:

Tap on “**Completed**” when done, and a **Success** message is shown



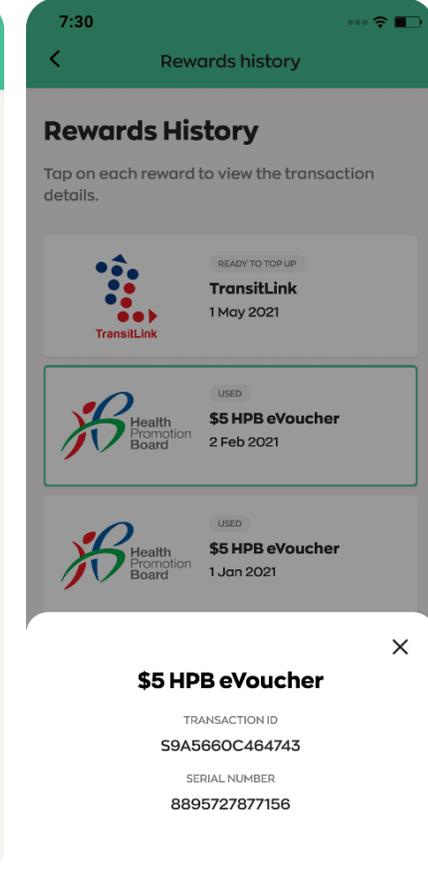
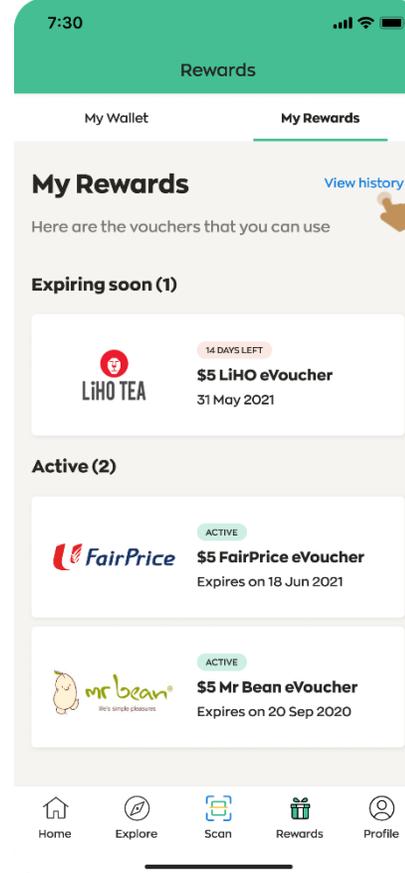
Step 11:

To view the eVoucher used, navigate to “**Rewards**” icon and tap on “**My Rewards**” tab



Step 12:

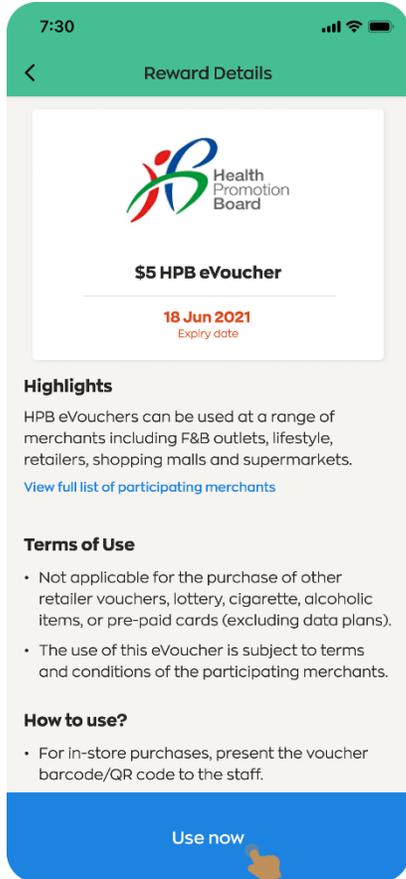
Tap on “**View history**” to view the transaction details



Using HPB eVoucher: Online Merchant App/Web

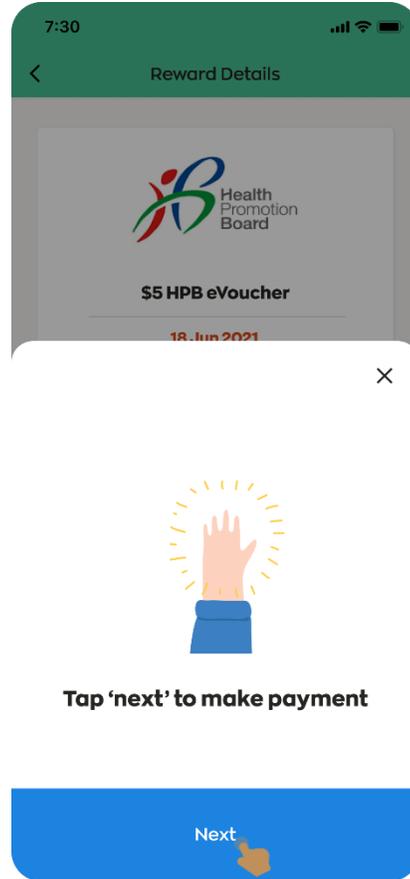
Step 1:

Tap on “Use now” to proceed when ready to use



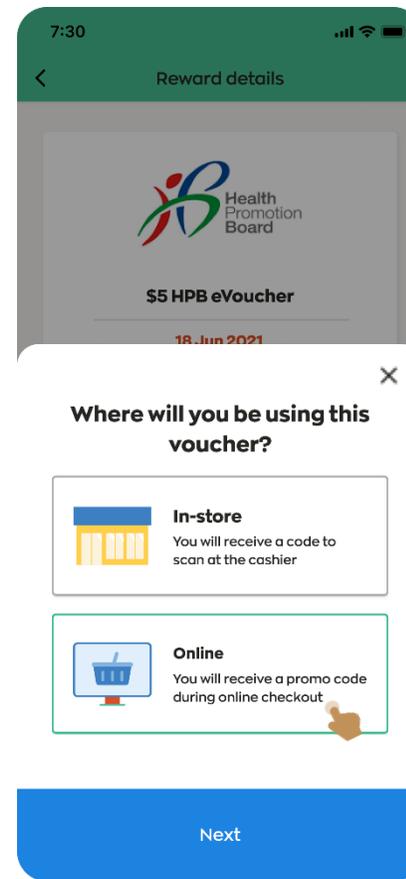
Step 2:

Tap on “Next” to confirm to use the eVoucher



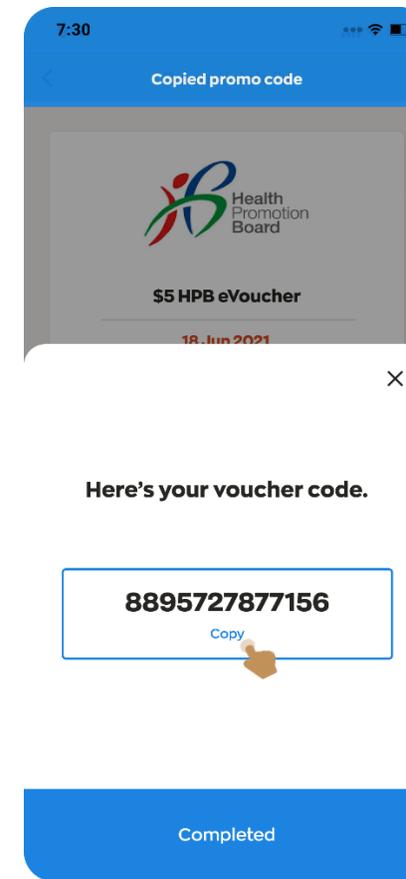
Step 3:

Tap on “Online” option to retrieve a voucher code



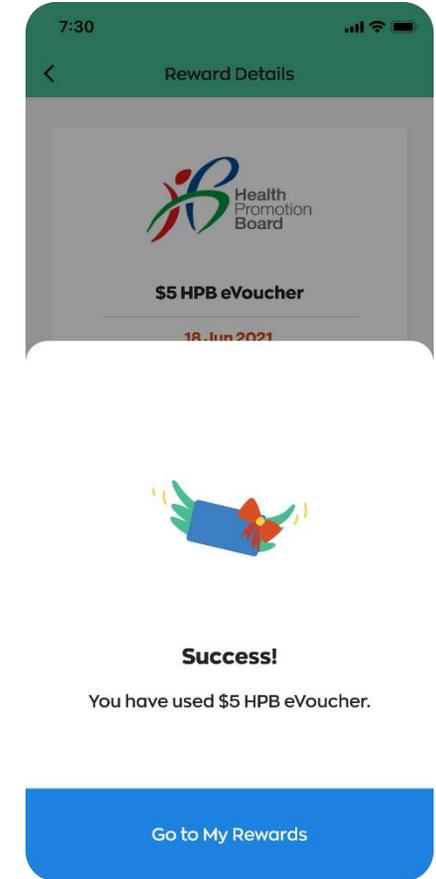
Step 4:

“Copy” the eVoucher code shown on the screen; and paste the code in the online merchant’s app/web platform



Step 5:

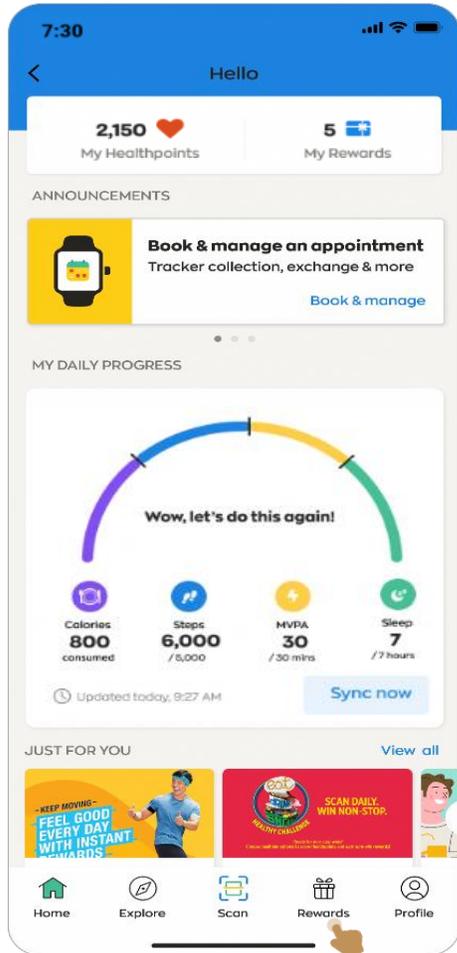
Tap on “Completed” when done, and a Success message is shown



Using HPB Credit\$

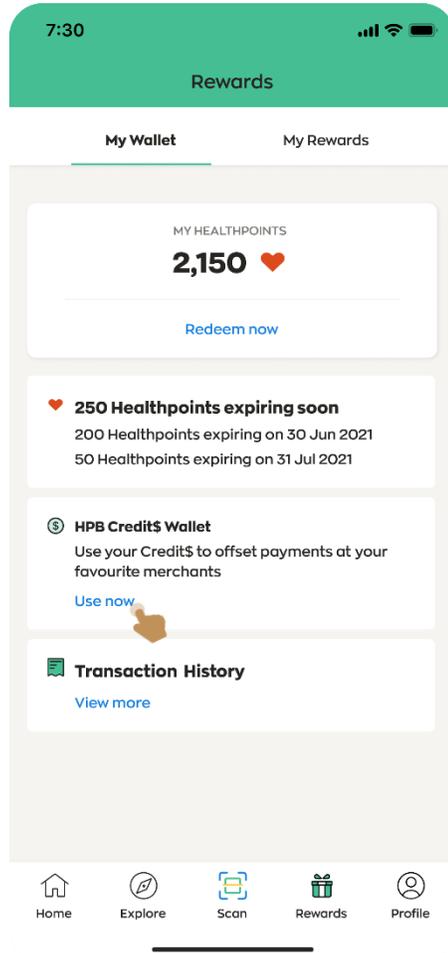
Step 1:

Tap on the “Rewards” icon shown at the bottom banner



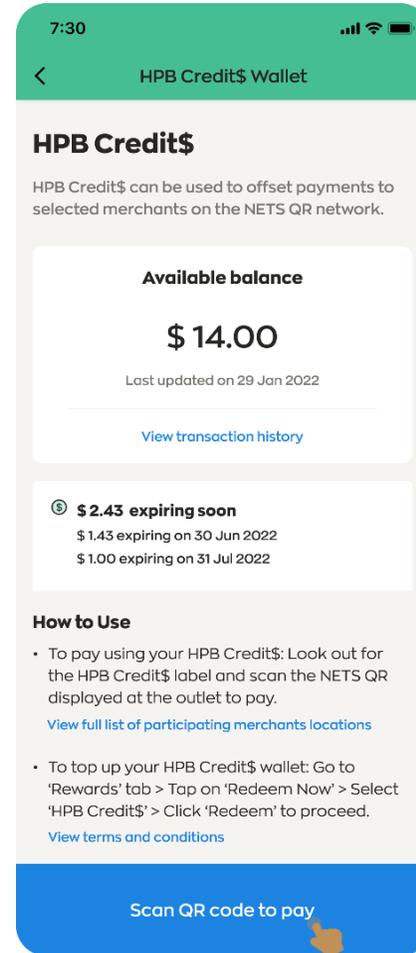
Step 2:

Tap on “Use now” under HPB Credit\$ Wallet



Step 3:

Tap on “Scan QR code to pay”



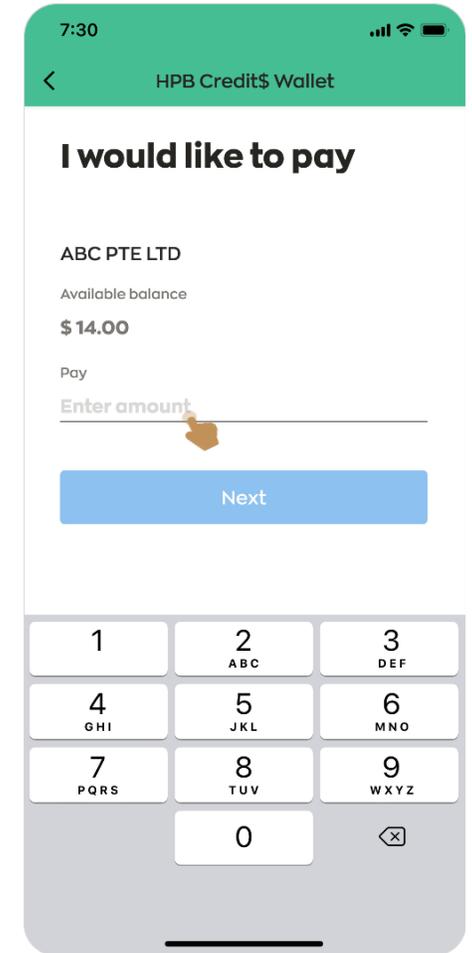
Step 4:

Scan the SG QR or NETS QR displayed at the stall front



Step 5:

Type the amount you would like to pay for

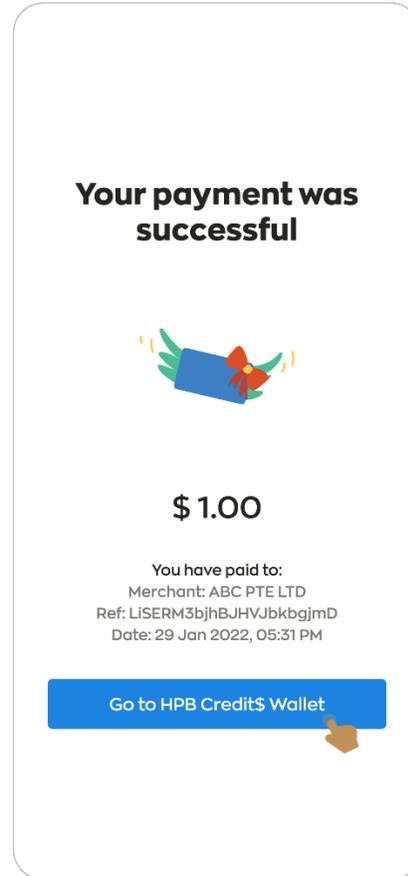
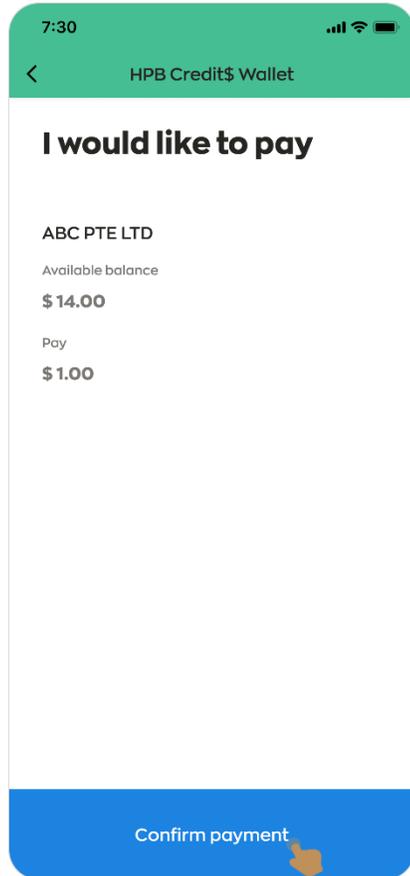
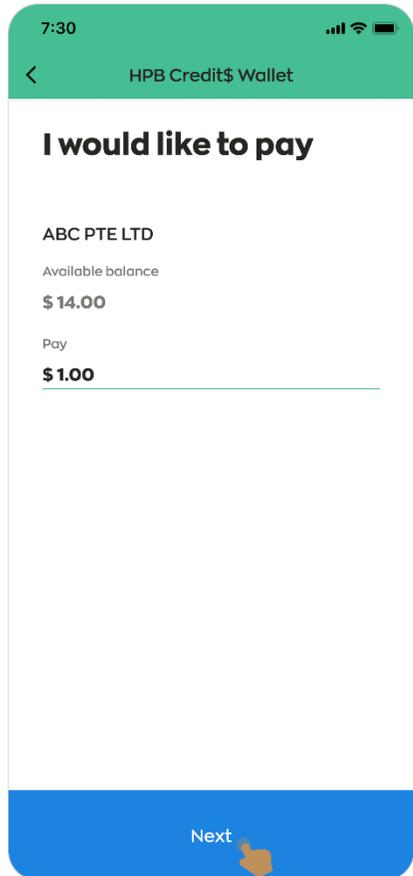


Using HPB Credit\$

Step 6:
Tap on “Next” to proceed when ready to pay

Step 7:
Tap on “Confirm payment” to proceed with payment

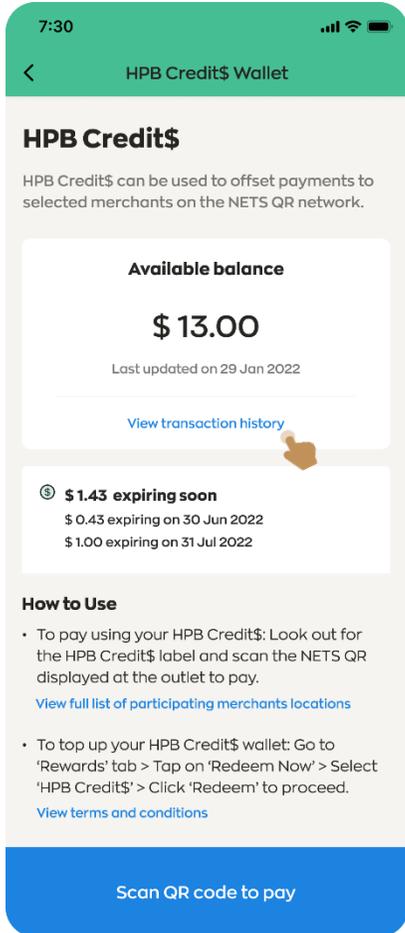
Step 8:
Upon successful payment, a **Your payment was successful** message is shown. Tap on “Go to HPB Credit\$ Wallet” to view transaction history and balance



Viewing HPB Credit\$ Wallet Summary & Transaction History

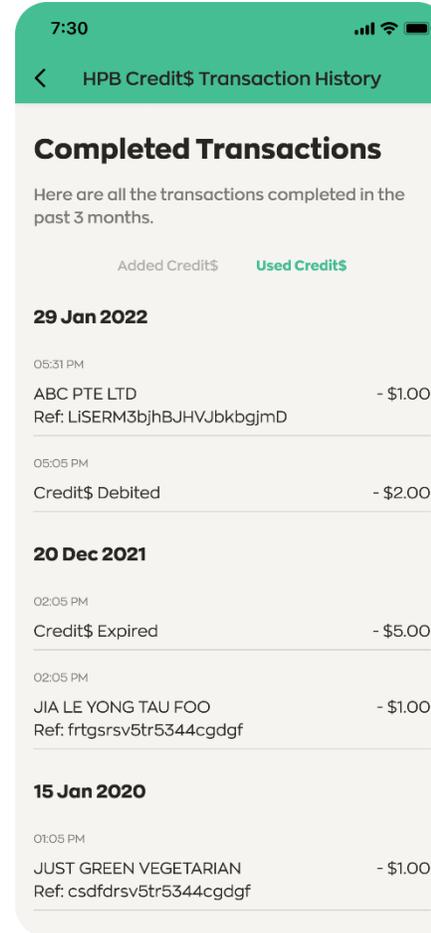
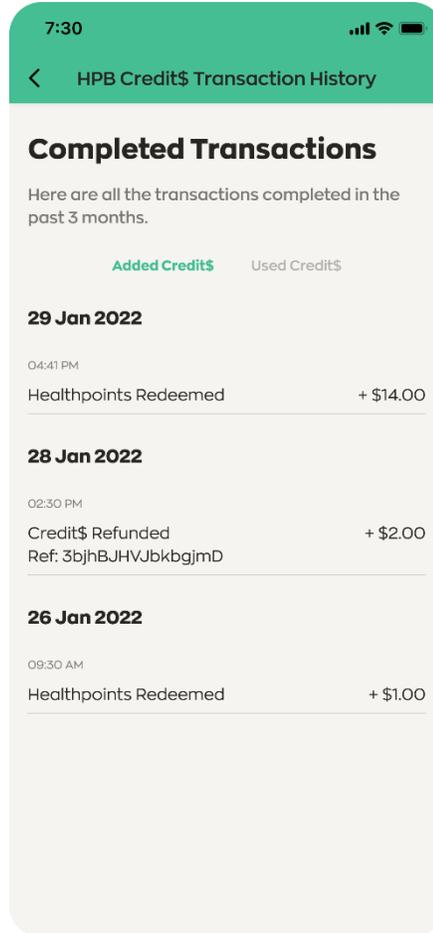
Step 1:

Tap on “**View transaction history**” to view the transaction details



Step 2:

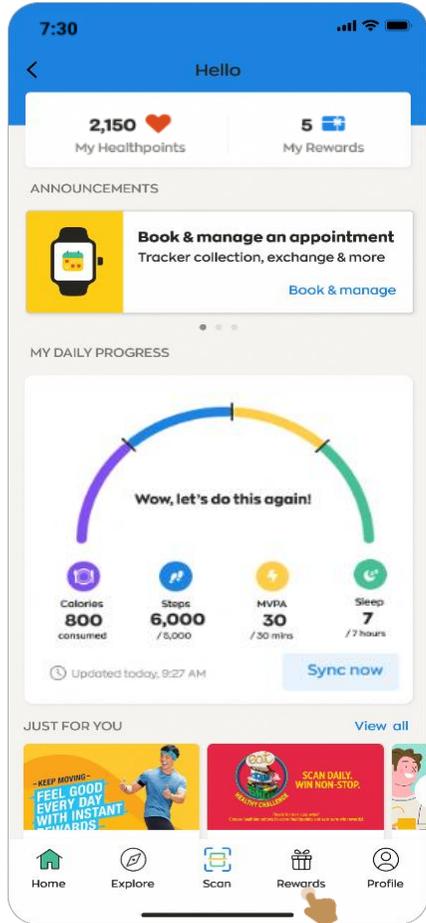
Under “**Added Credits\$**” > details of Credit\$ added into wallet
Under “**Used Credit\$**” > details of Credit\$ utilised



Claiming a HPB eVoucher Code

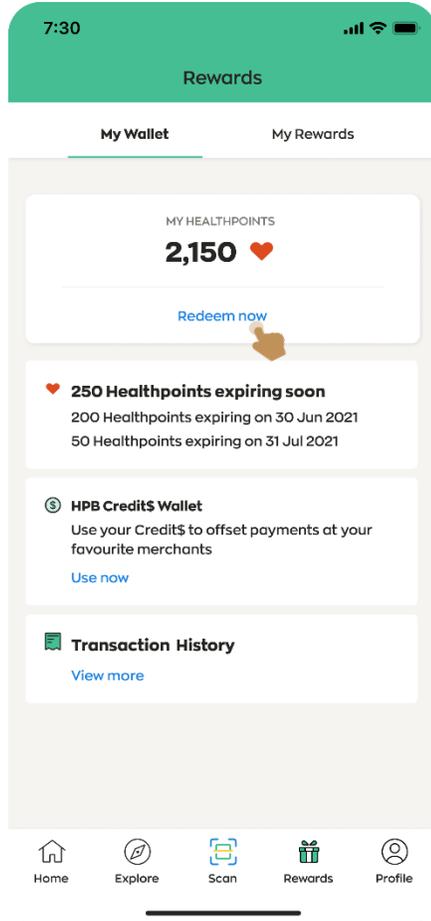
Step 1:

Tap on the “Rewards” icon shown at the bottom banner



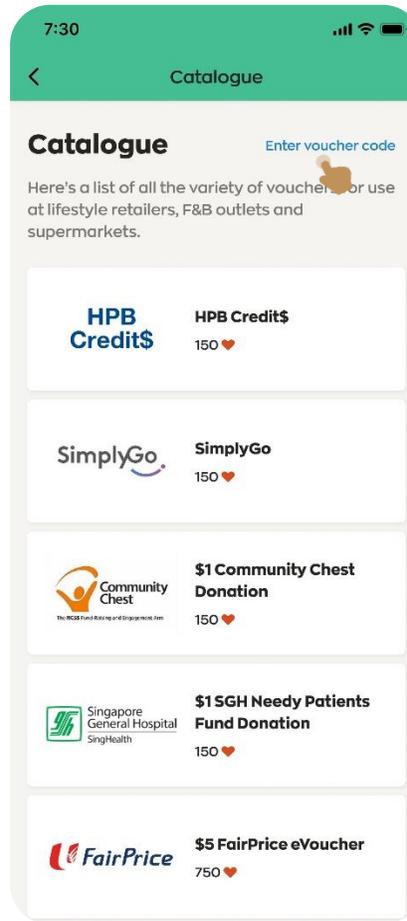
Step 2:

Tap on “Redeem Now”



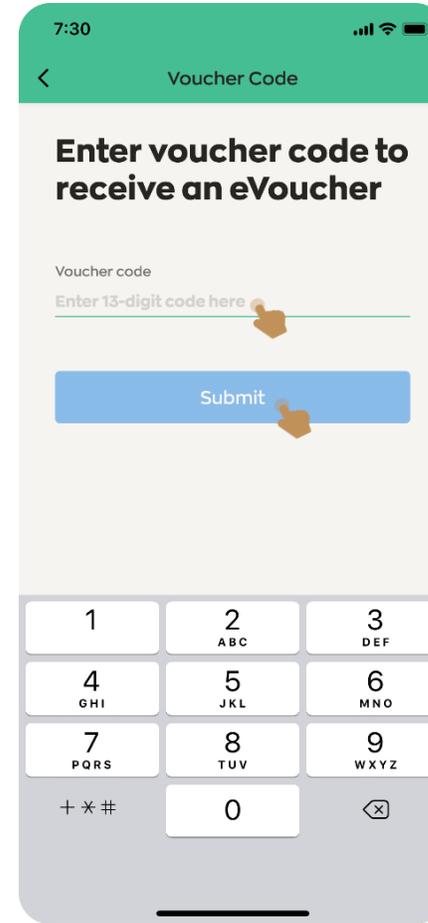
Step 3:

Tap on “Enter voucher code”



Step 4:

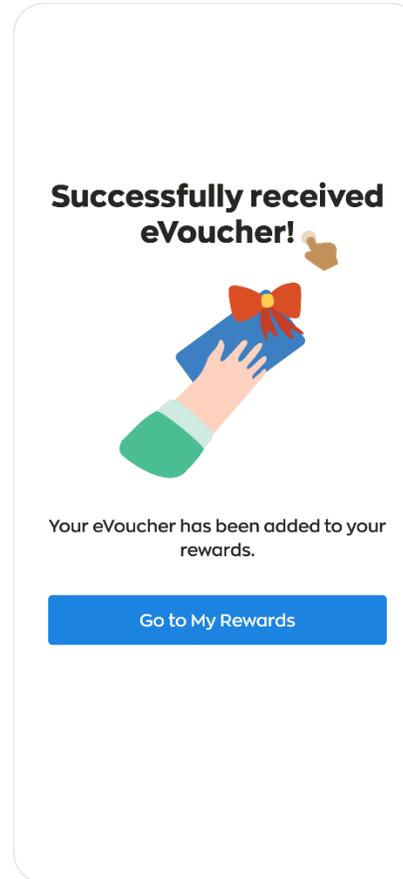
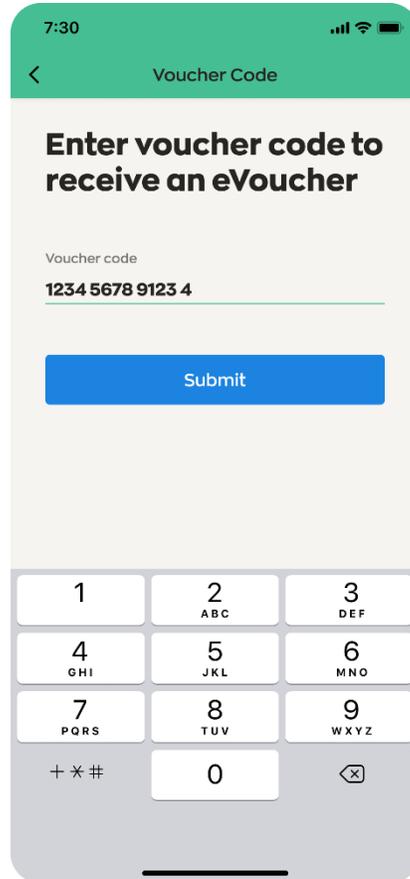
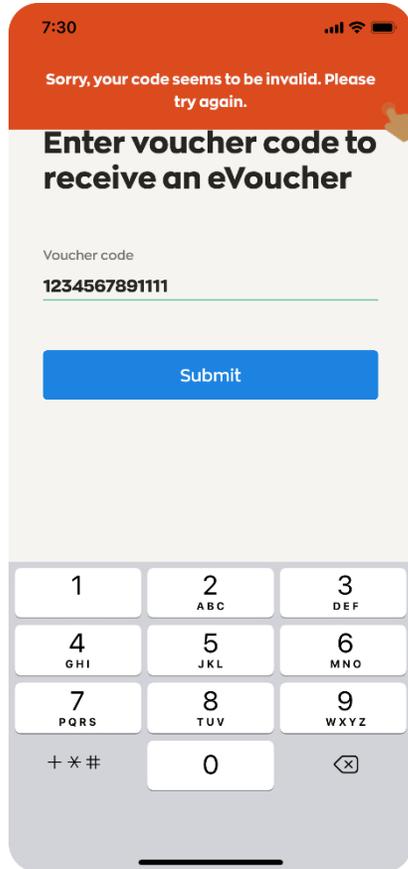
Type in the 13-digit voucher code received, and tap on “Submit”



Claiming a HPB eVoucher Code

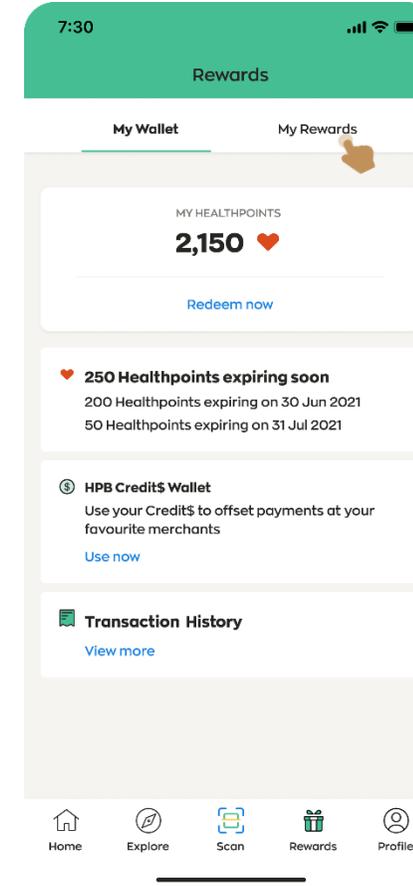
Step 5:

Upon submitting, message prompts a success / unsuccessful redemption
 If valid, **Redemption Successful** message is shown
 If invalid, **Redemption Unsuccessful** message is shown



Step 6:

Navigate to “**Rewards**” icon and tap on “**My Rewards**” to view the eVoucher received



Start your healthy journey with us today and be rewarded.

