HPB Rewards Programme

Healthpoints. Rewards. HPB eVouchers.

Step by Step Guide for Rewards

Version: 20 April 2022

Content

General Guidelines

a) Follow the on screen instructions to redeem Healthpoints (HP) for rewards and use eVouchers

b) Healthpoints do expire! Opt in and setup auto redemption of your expired HP for your preferred reward.
(Note: TransitLink will require a minimum of 150HP and once redeemed, you will need to top up your card at a TransitLink kiosk machine or TransitLink office.)

c) For redemption of TransitLink "eVouchers", you would be required to proceed to the nearest TransitLink top-up kiosk or TransitLink office to top up the value into your registered card within 30 days.

d) Read the terms of use stated for each eVoucher, and activate to use the eVoucher only when you are ready to make a purchase. (Note: Brighten your screen to enable ease of scanning.)

e) HPB eVouchers can be used at a range of merchants (e.g. F&B, retail, lifestyle, malls and supermarkets). Refer to the list of participating merchants found under the details of HPB eVoucher on the Healthy 365 app.

f) HPB Credit$ can be used at a selected merchants on the NETS QR network. Refer to the list of participating merchants' locations under the details of HPB Credit$ on the Healthy 365 app.

For more information, refer to the FAQs for HPB Rewards Programme.

Viewing Healthpoints (HP) Summary & History

Step 1:
Tap on "**My Healthpionts**" to redeem rewards
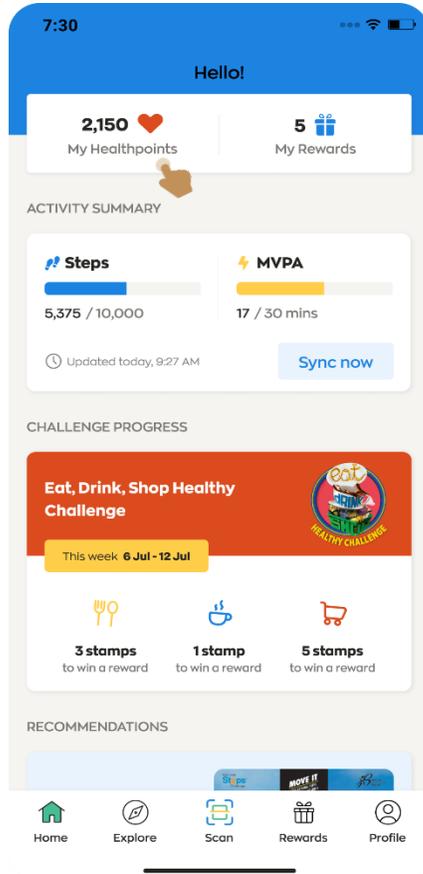
Step 2:
Under My Wallet dashboard, a HP summary is shown. Tap on "**View More**" under Transaction History
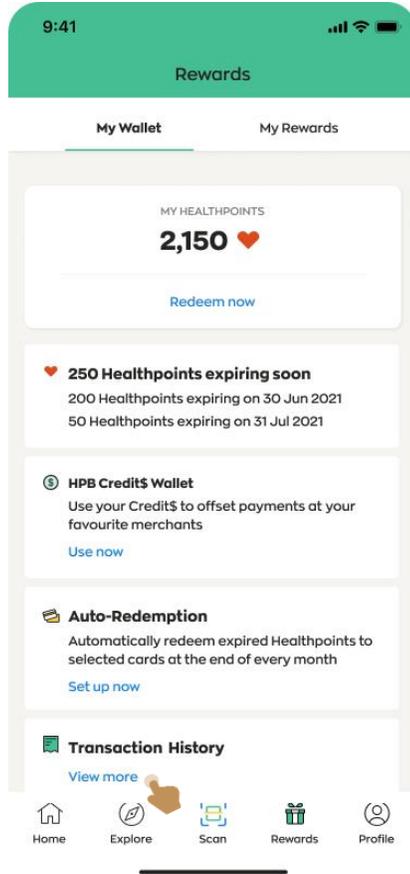
Step 3:
Under **Completed** > details of HP earned and used
Under **Pending** > details of HP pending to be credited
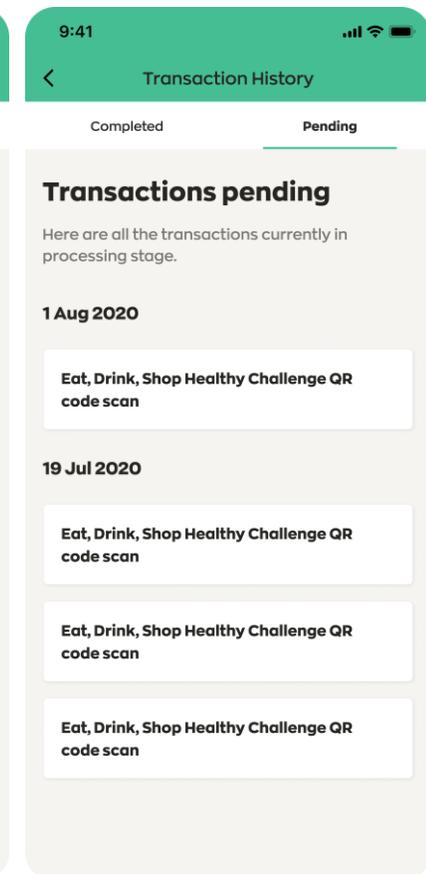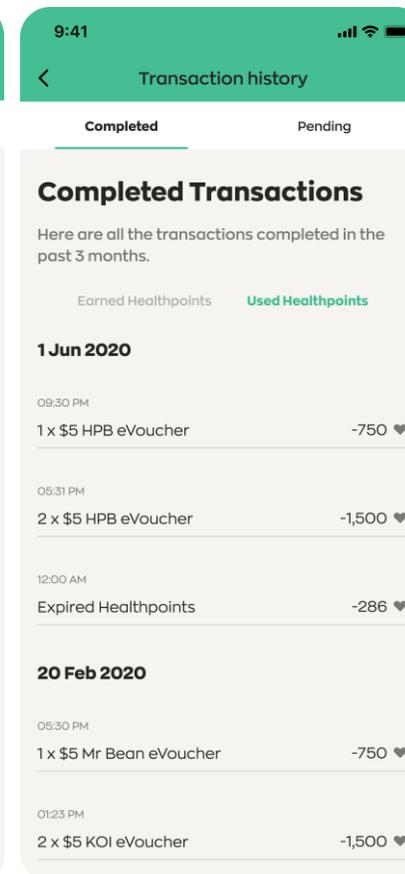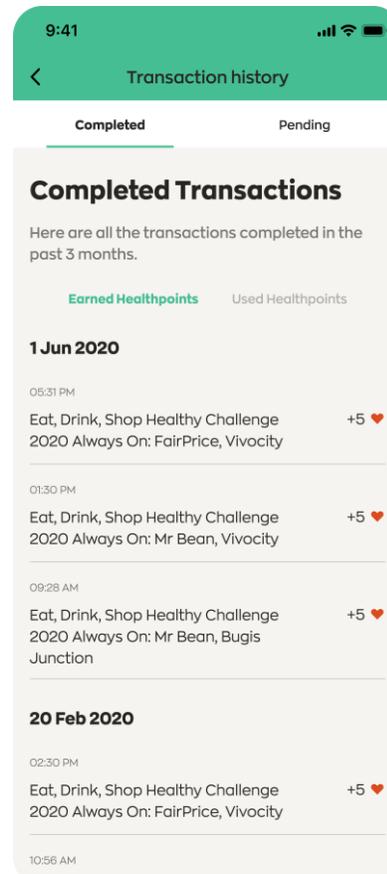
Redeeming Healthpoints: TapForMore Points

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
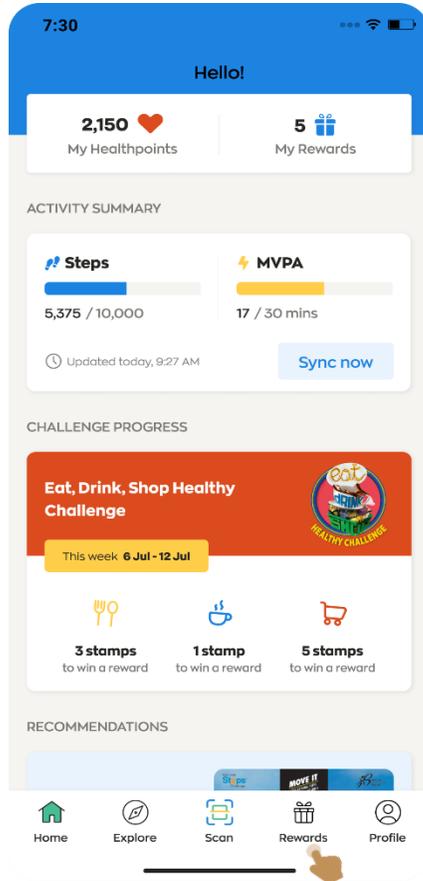
Step 2:
Tap on "**Redeem Now**"
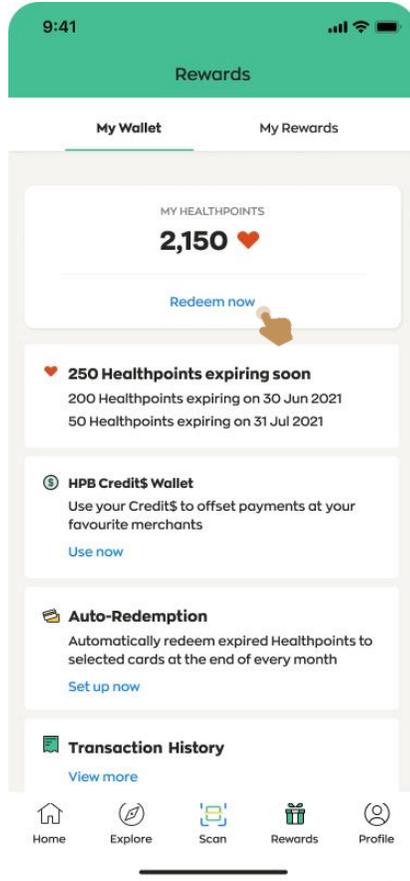
Step 3:
Select **TapForMore** listed on the Catalogue
(Min. 1HP to redeem)
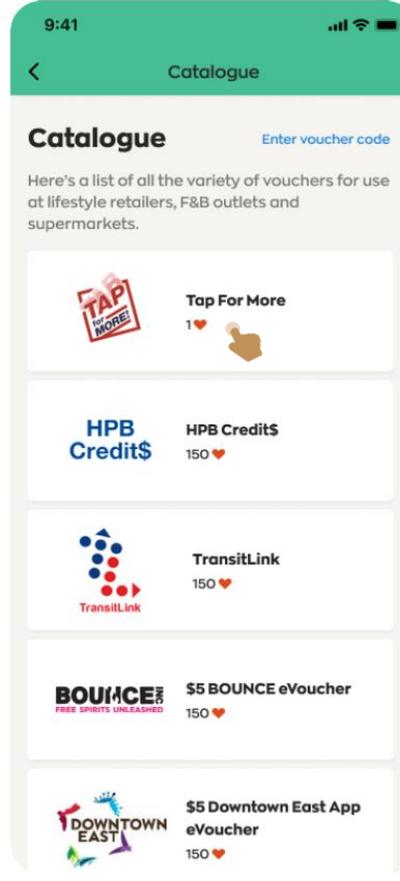
Step 4:
On TapForMore page, tap on "**Redeem**" to proceed
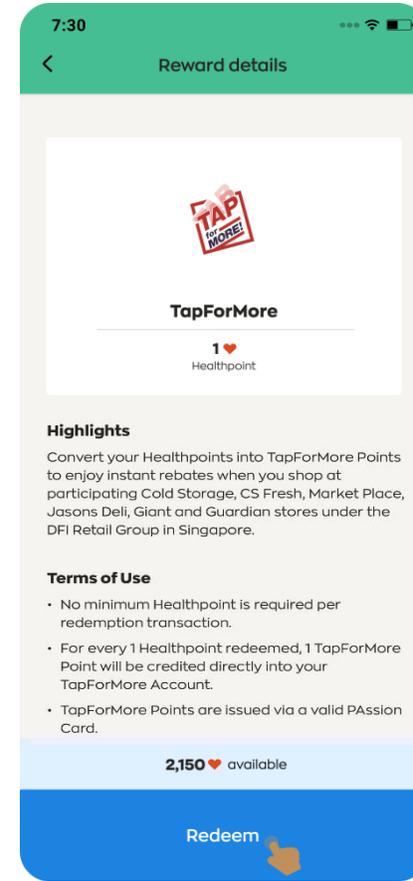
Step 5:
Slide the bar to the amount of HP to be redeemed and tap on "**Next**"
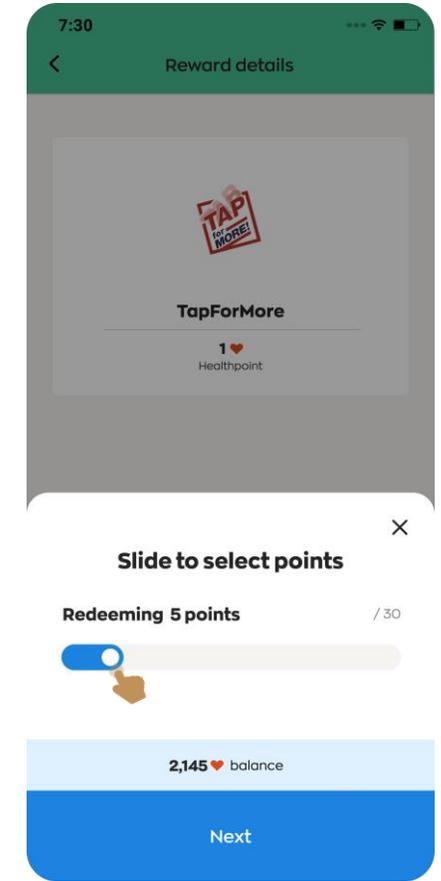
Redeeming Healthpoints: TapForMore Points

Step 6:
Enter a valid CAN ID number and tap on "**Confirm**" to proceed.
(Note: Ensure your card is valid for at least 6 months before it expires.)

Step 7:
Decide whether you wish to set up for your expired HP to be auto-redeemed for TapForMore

Step 8:
Type in the OTP number received to on your registered mobile number

Step 9:
Upon successful redemption, a "Success" message is shown.

Tap on "Yes" or "No"

Redeeming Healthpoints: TapForMore Points

Step 10:
To view your redemption history, navigate to Rewards and tap on "**My Rewards**"
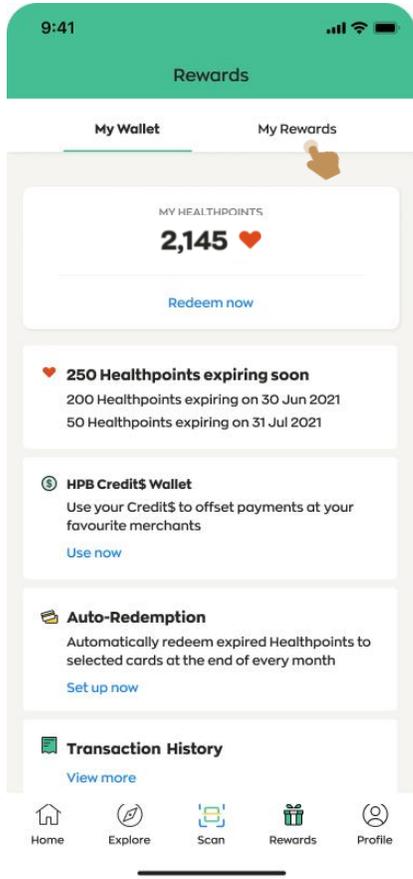
Step 11:
Tap on "**View history**" to view history of redeemed rewards
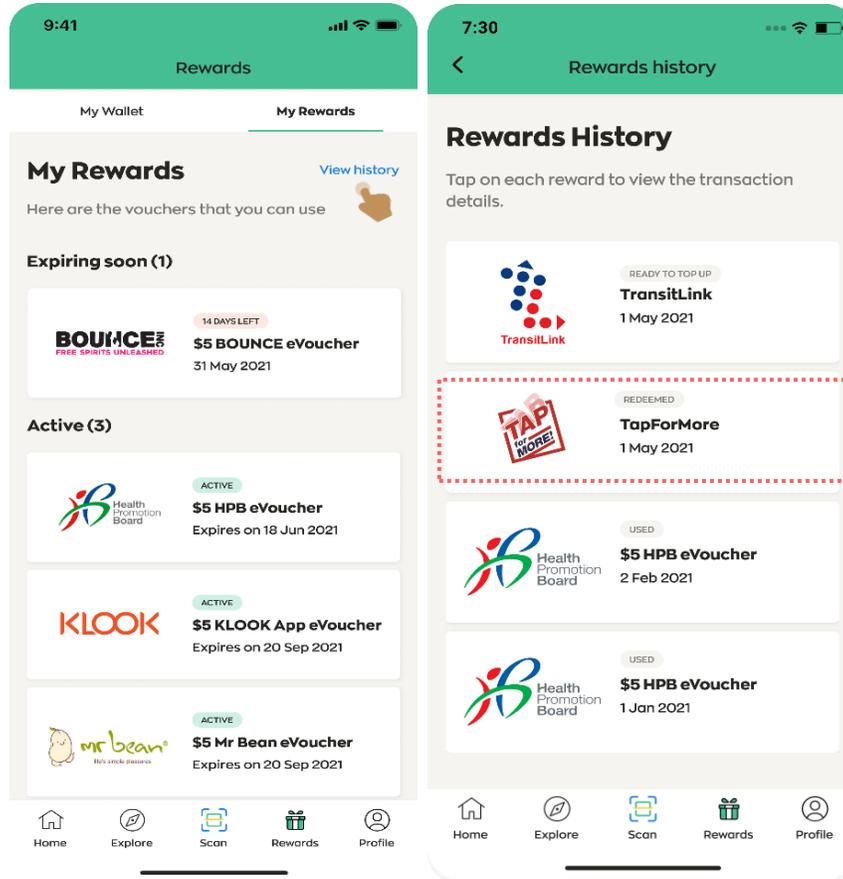
Redeeming Healthpoints: TransitLink

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
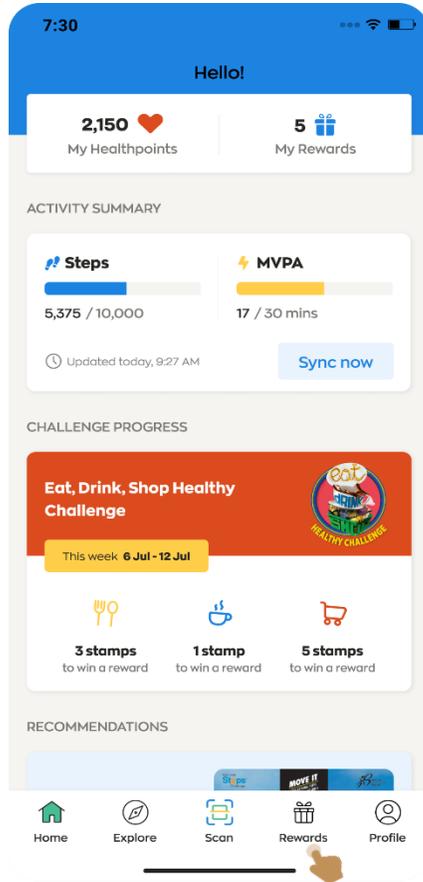
Step 2:
Tap on "**Redeem Now**"
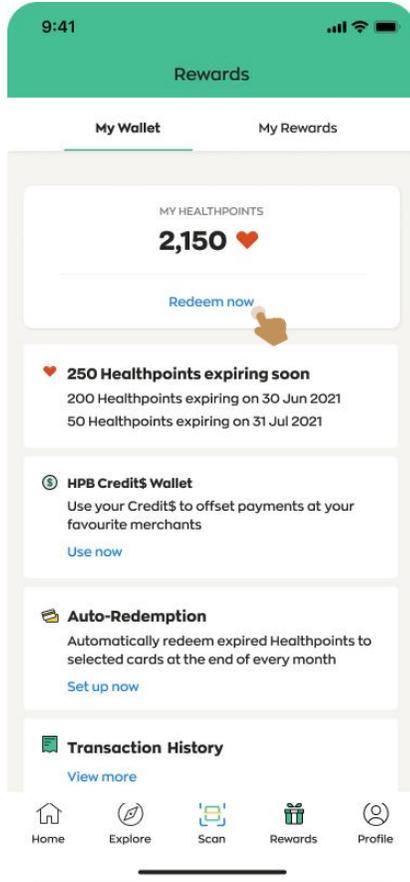
Step 3:
Select **TransitLink** listed on the Catalogue
(Min. 150HP to redeem)
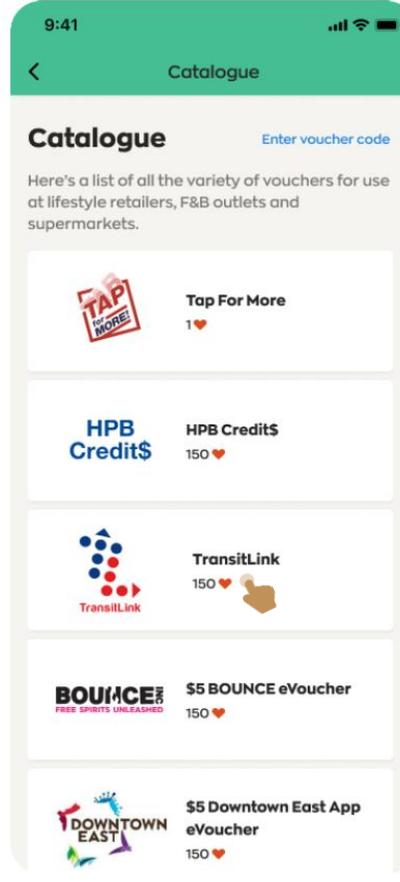
Step 4:
On TransitLink page, tap on "**Redeem**" to proceed
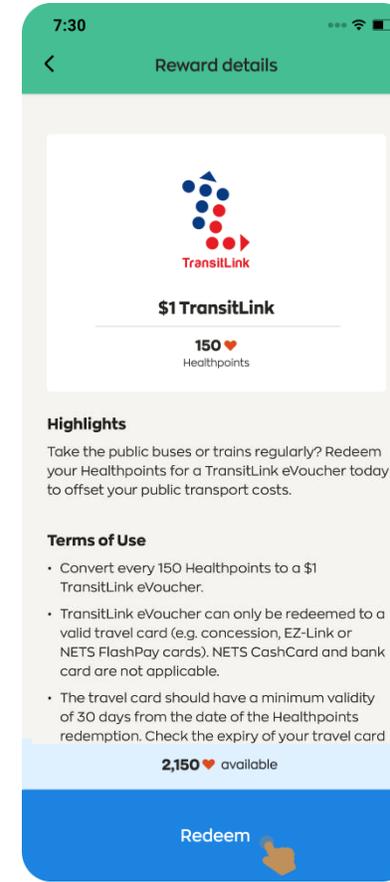
Step 5:
Slide the bar to the amount of HP to be redeemed and tap on "**Next**"
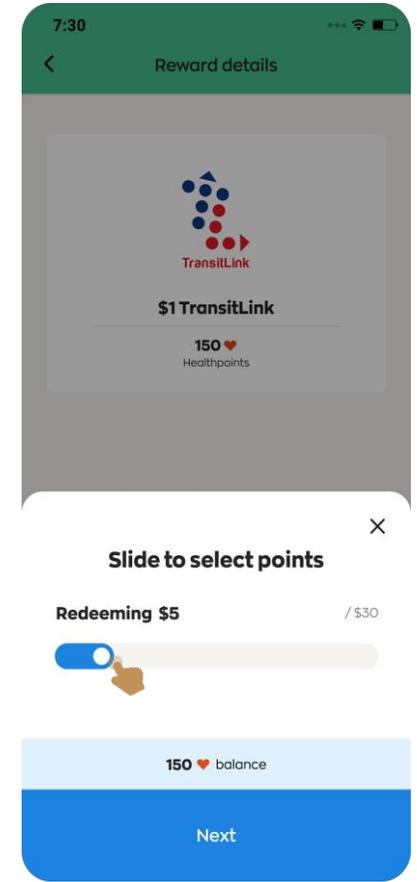
Redeeming Healthpoints: TransitLink

Step 6:
Enter a valid CAN ID number and tap on "**Confirm**" to proceed.
(Note: Ensure your card is valid for at least 6 months before it expires.)

Step 7:
Decide whether you wish to set up for your expired HP to be auto-redeemed for TransitLink

Step 8:
Type in the OTP number sent to on your registered mobile number

Step 9:
Upon successful redemption, a "Success" message is shown. Tap on "**Go to My Wallet**"

Tap on "Yes" or "No"

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Redeeming Healthpoints: TransitLink

Step 10:
Under "My Wallet" dashboard, a "Ready to Top Up" status is shown for your TransitLink redemption
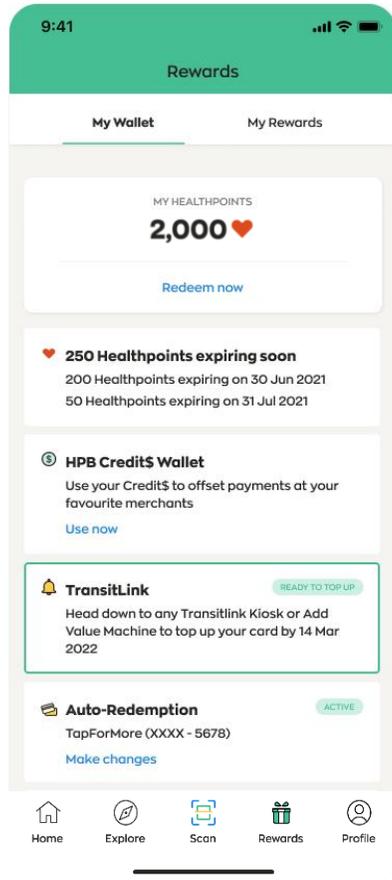
Step 11:
Proceed to the nearest self-ticketing machine, TransitLink kiosk or ticketing office to top up the value into your linked card before it expires
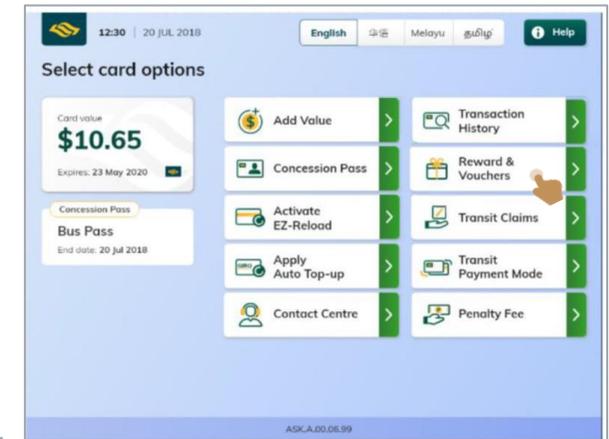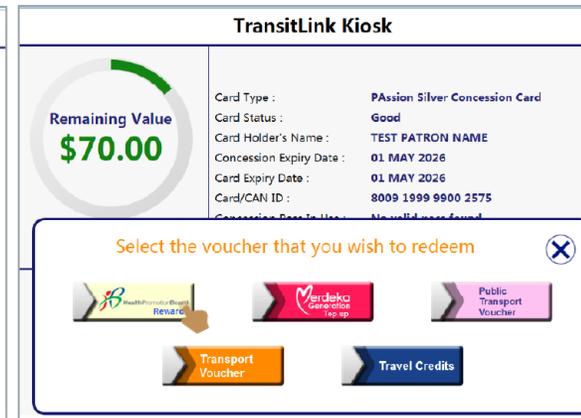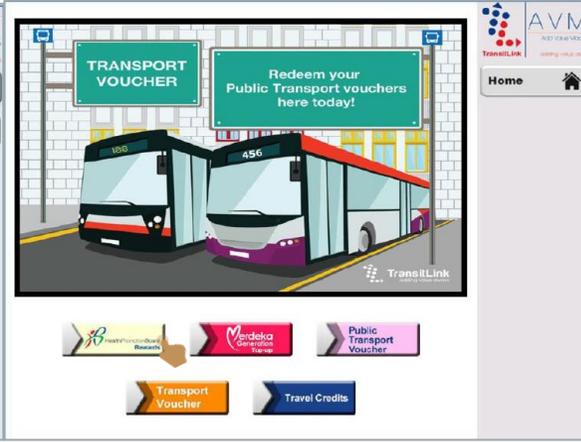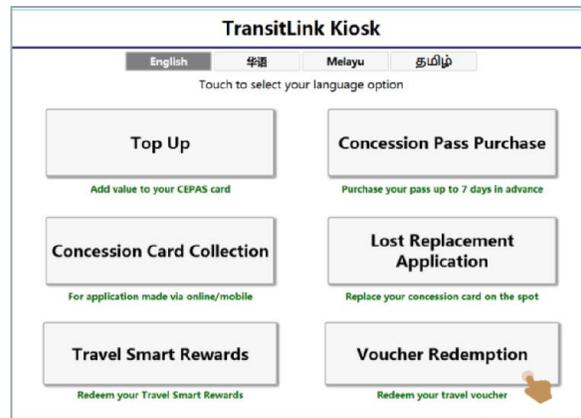
Redeeming Healthpoints: Charity Donation

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
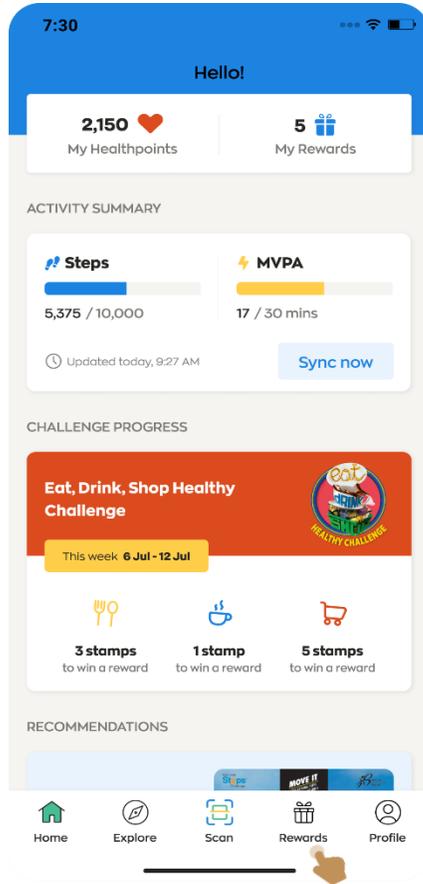
Step 2:
Tap on "**Redeem Now**"
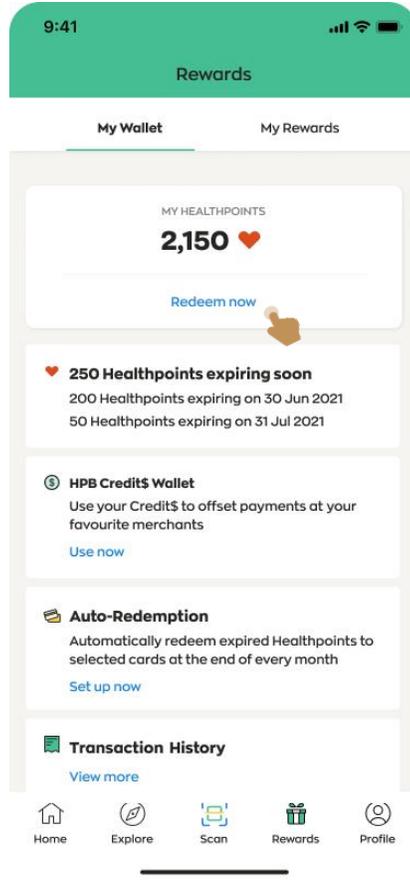
Step 3:
Select your choice of charity
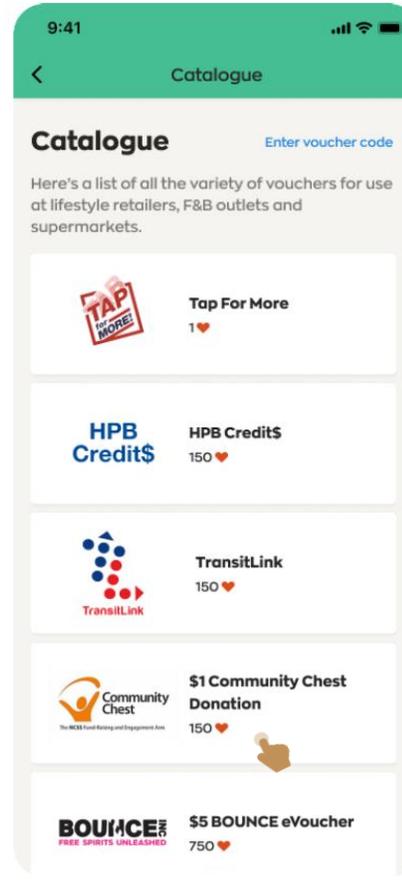
Step 4:
View the voucher details and terms. To proceed, tap on "**Redeem**"
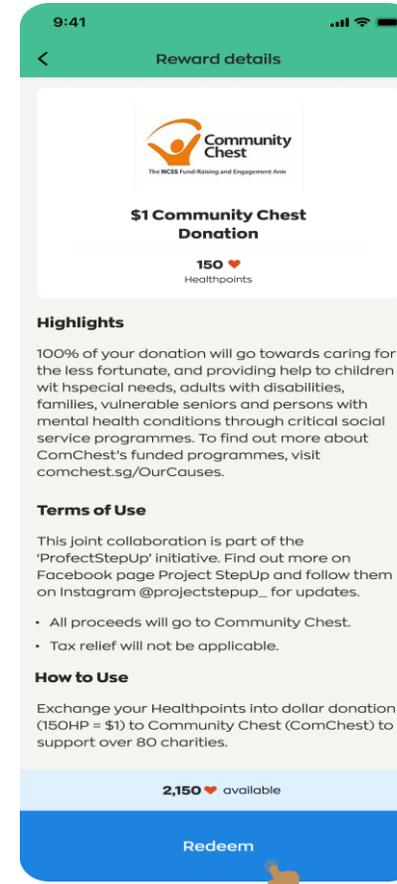
Step 5:
Select quantity to redeem, then tap on "**Confirm**"
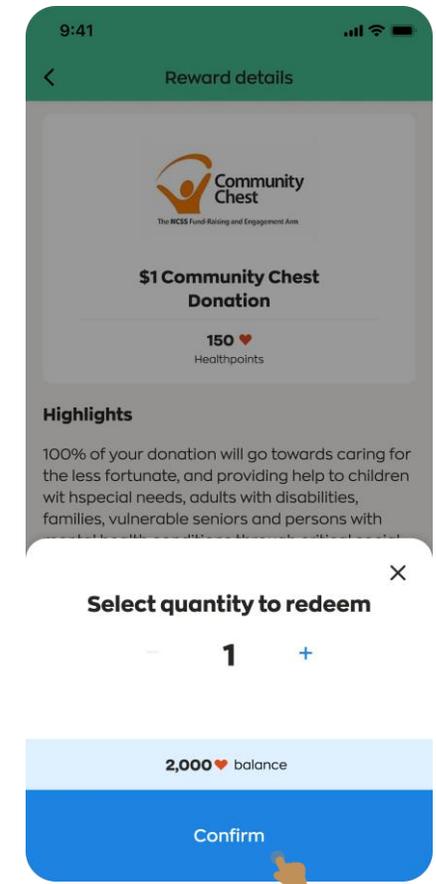
Redeeming Healthpoints: Charity Donation

Step 6:
Type in the OTP number sent to on your registered mobile number
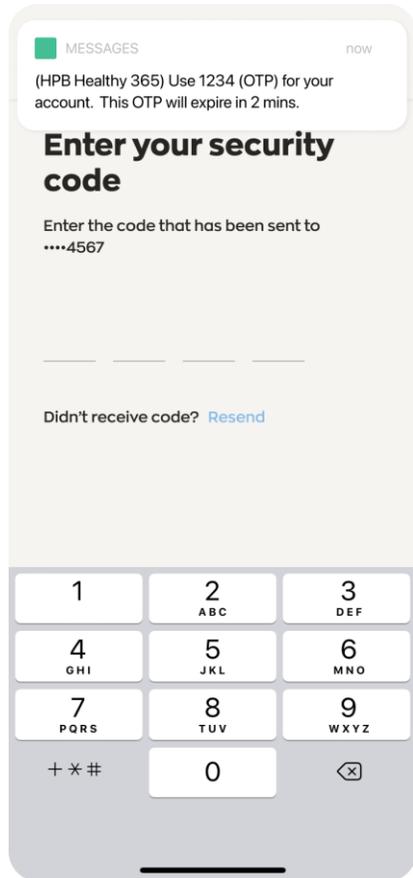
Step 7:
Upon successful redemption, a "Success" message is shown.
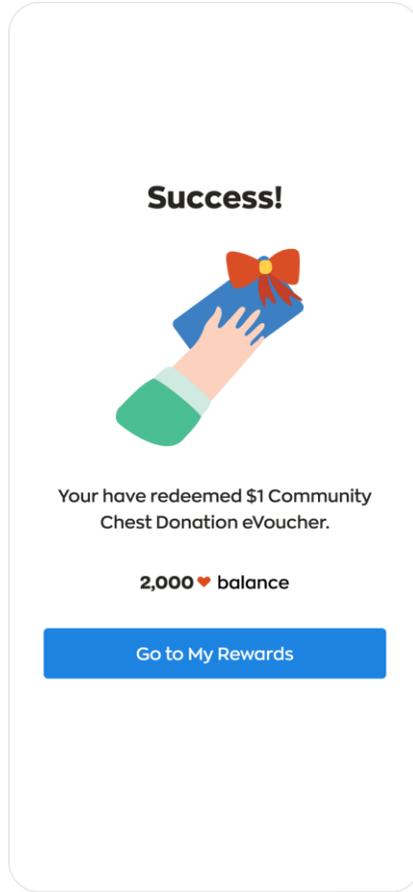
Step 8:
To view your redemption history, navigate to Rewards and tap on "**My Rewards**"
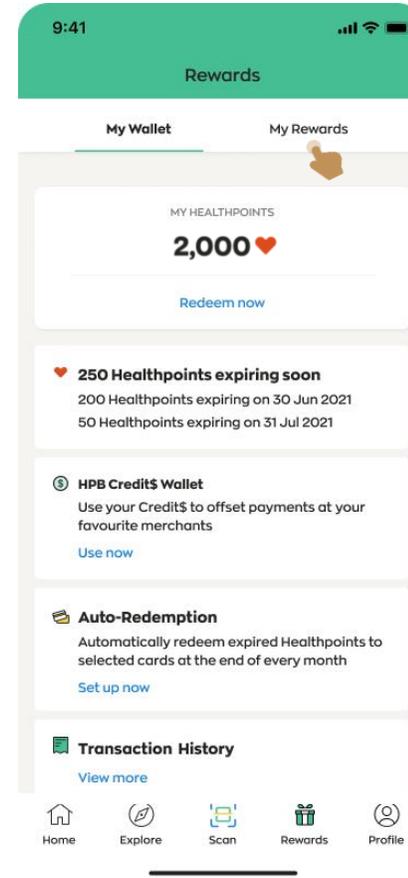
Step 9:
Tap on "**View history**" to view history of redeemed rewards
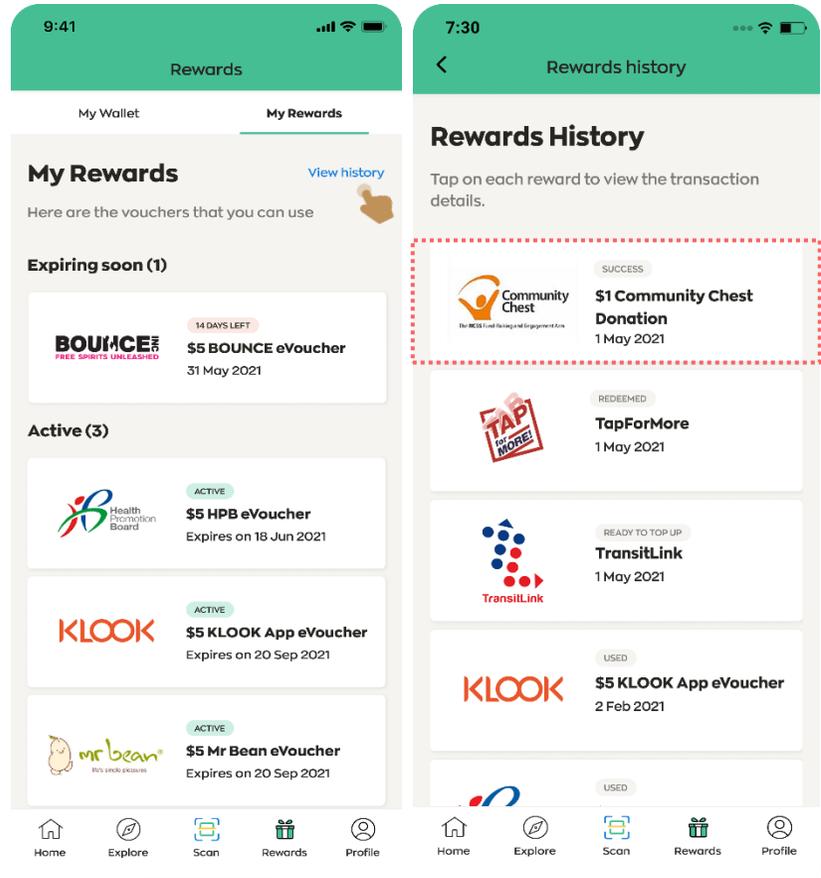
Redeeming Healthpoints: HPB eVoucher

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
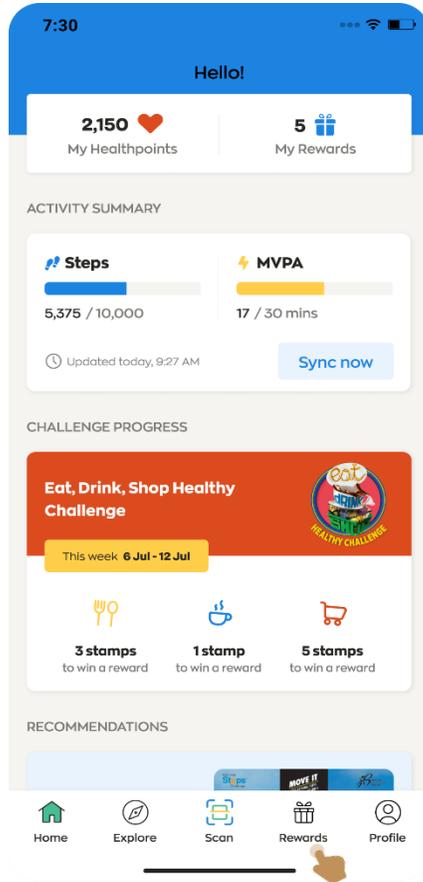
Step 2:
Tap on "**Redeem Now**"
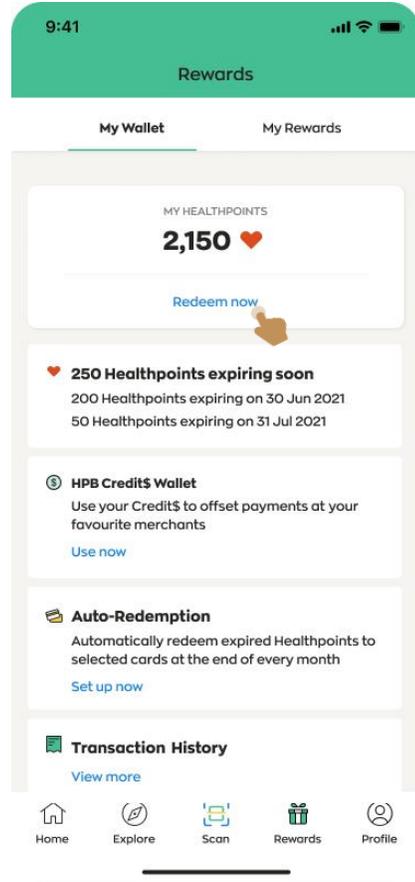
Step 3:
Select **$5 HPB eVoucher** (or $10 HPB eVoucher)

Step 4:
Read through the details and terms of use; and tap on the link to view list of participating merchants
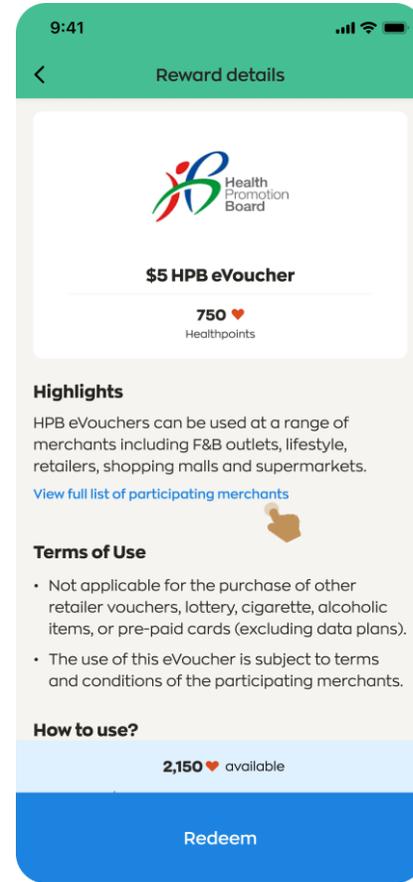
Step 5:
Scroll through the list to see the list of merchants accepting HPB eVoucher
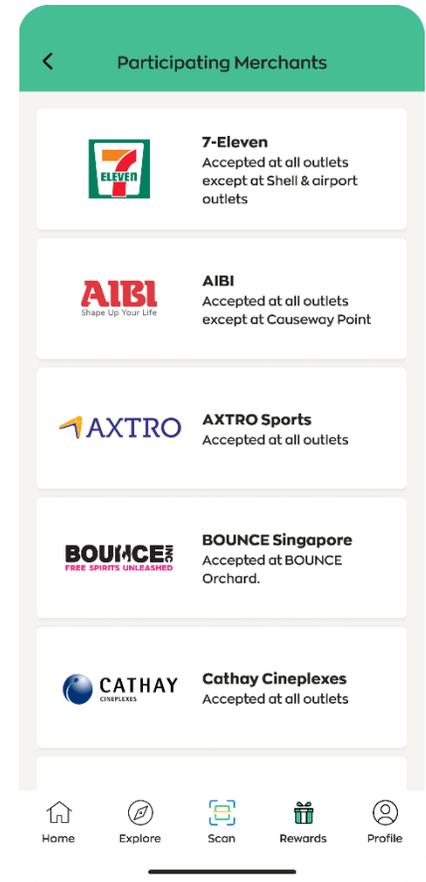
Redeeming Healthpoints: HPB eVoucher

Step 6:
Tap on "**Redeem**" to proceed
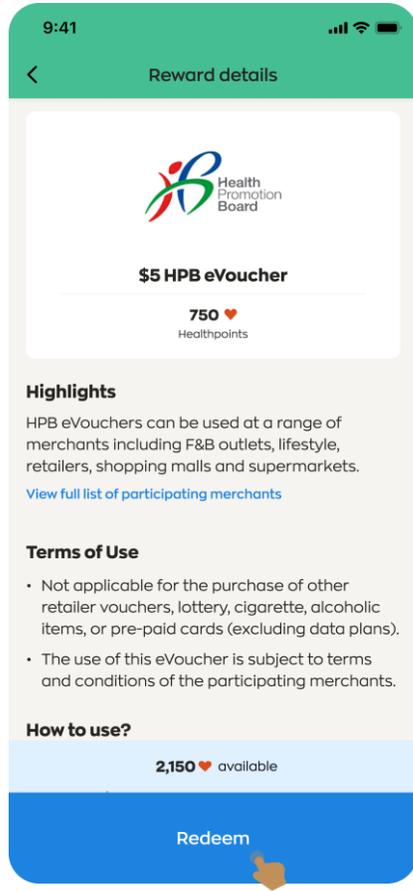
Step 7:
Select quantity to redeem, then tap on **"Confirm"**
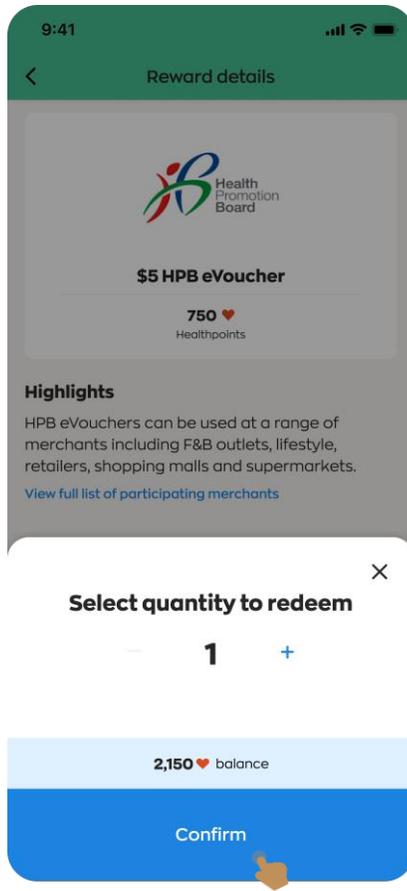
Step 8:
Type in the OTP number sent to your registered mobile number
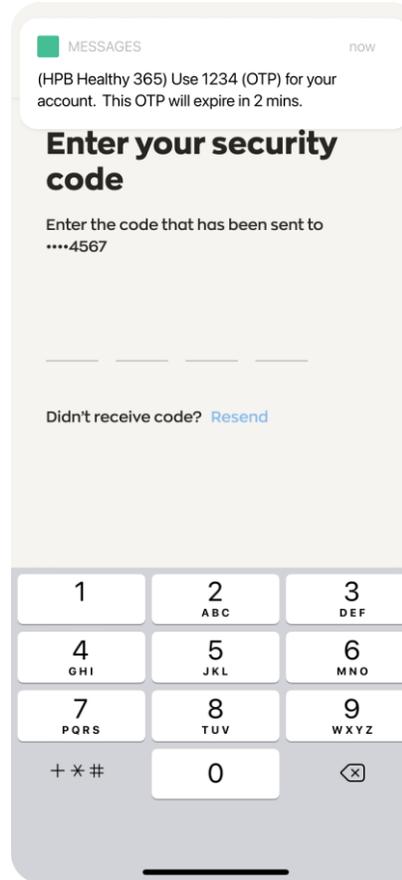
Step 7:
Upon successful redemption, a "Success" message is shown.
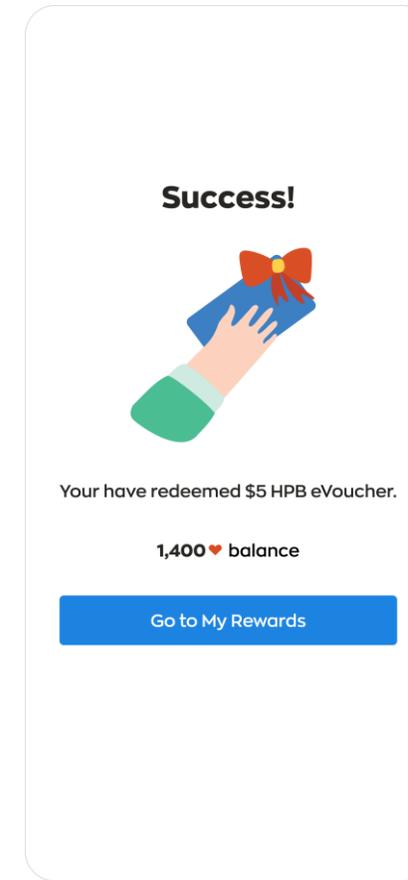
Step 8:
Navigate to "**My Rewards**" to view your active eVouchers,
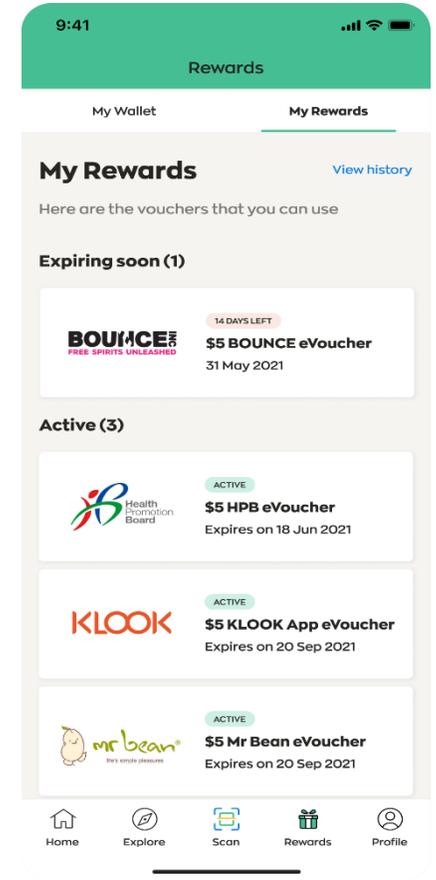
Redeeming Healthpoints: HPB Credit$

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
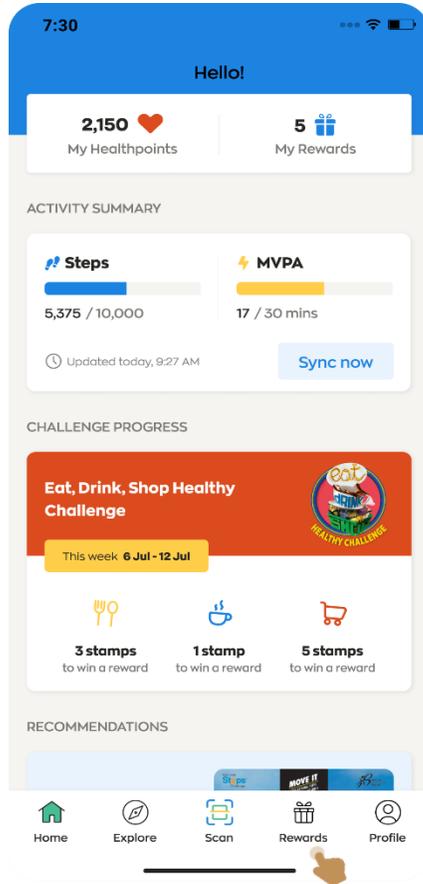
Step 2:
Tap on "**Redeem Now**"
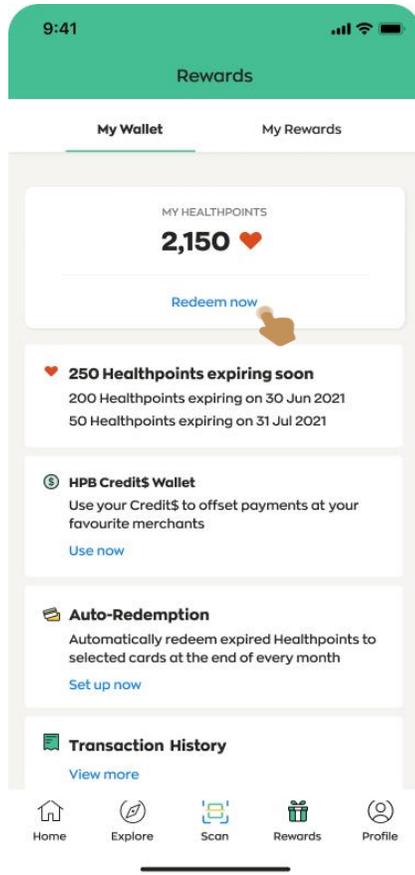
Step 3:
Select **HPB Credit$**
(Min. 150HP to redeem)
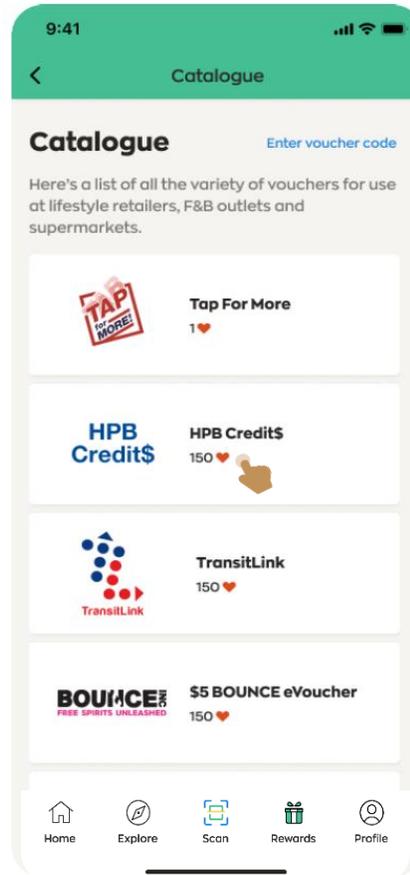
Step 4:
Read through the details and terms of use; and tap on the link to view list of participating merchants' locations
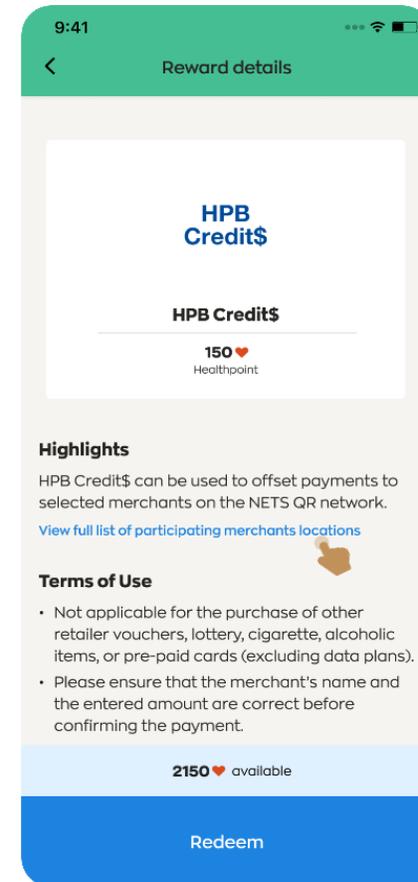
Step 5:
Scroll through the list to see the list of merchants' locations accepting HPB Credit$
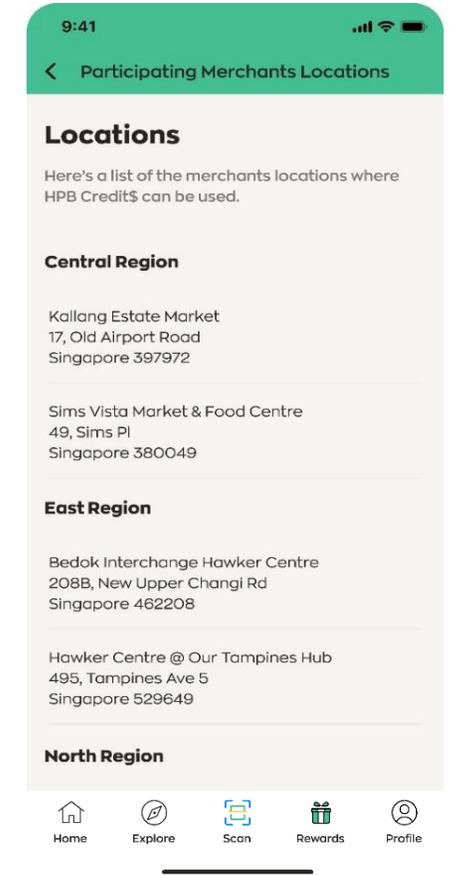
Redeeming Healthpoints: HPB Credit$

Step 6:
Slide the bar to the amount of HP to be redeemed
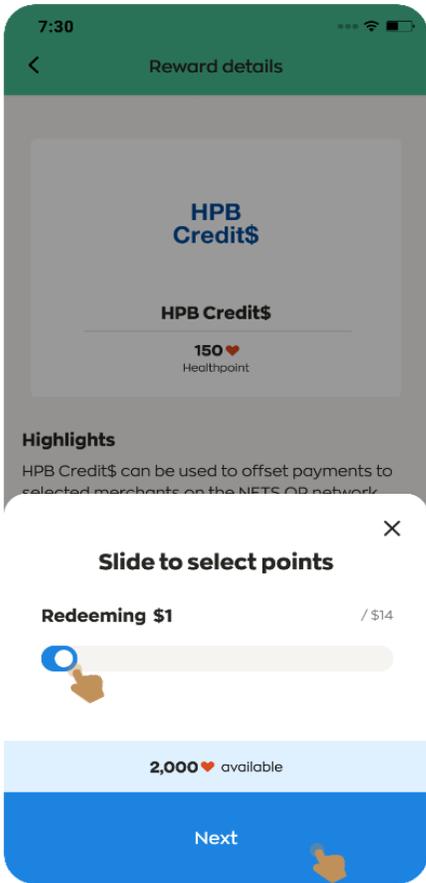
Step 7:
Tap on "**Next**" to redeem HP
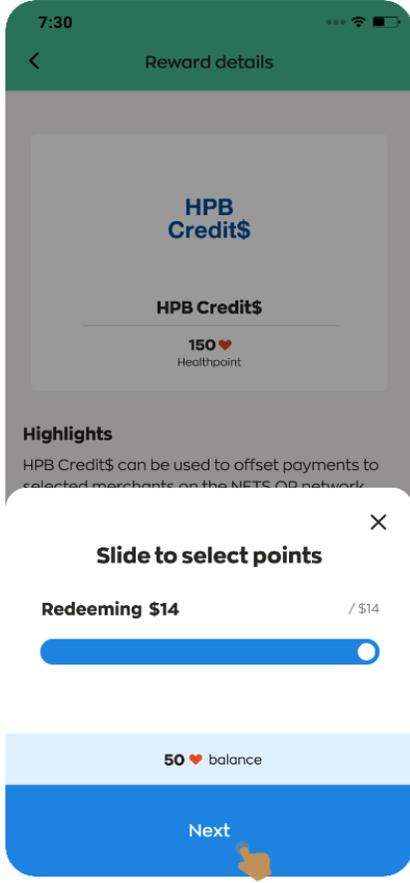
Step 8:
Type in the OTP number sent to your registered mobile number
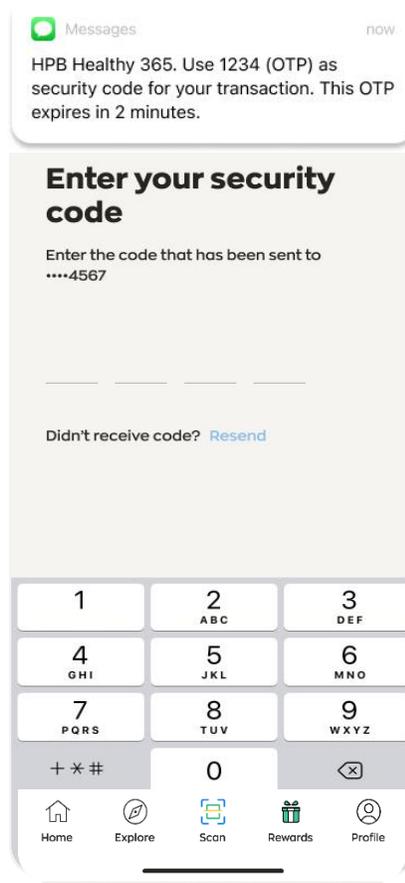
Step 9:
Upon successful redemption, a Success message "Your HPB Credit$ wallet has been topped up" is shown
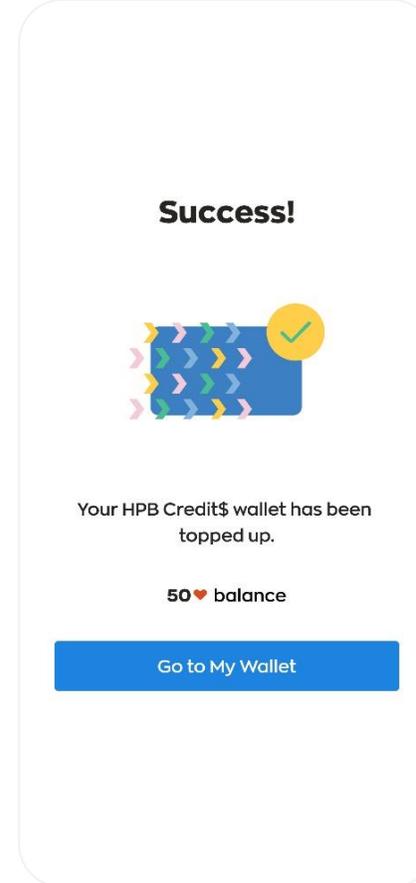
Redeeming Healthpoints: HPB Credit$

Step 10:
Tap on "**Use now**" under HPB Credit$ Wallet
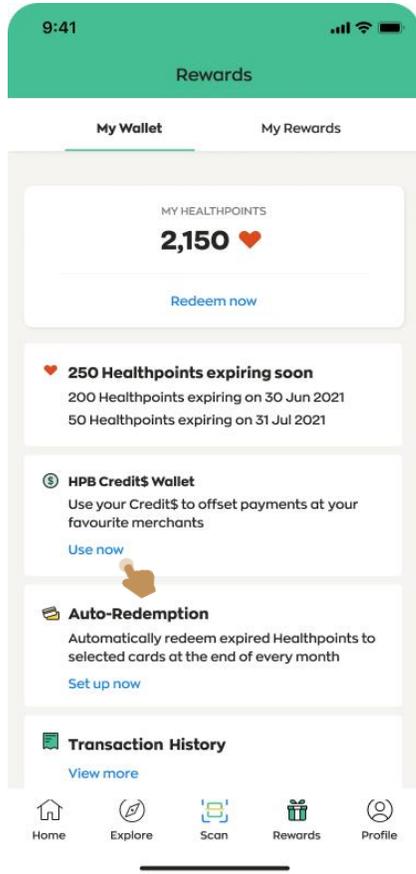
Step 11:
View HPB Credit$ Wallet available balance and transaction history
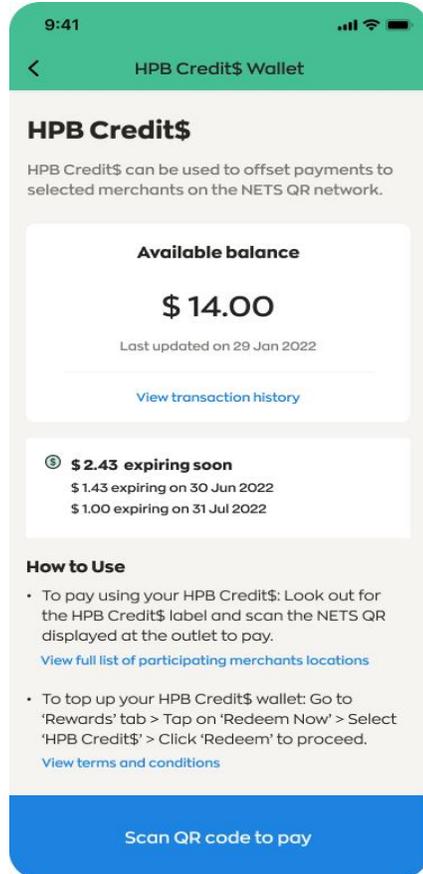
Setting Up Auto Redemption

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
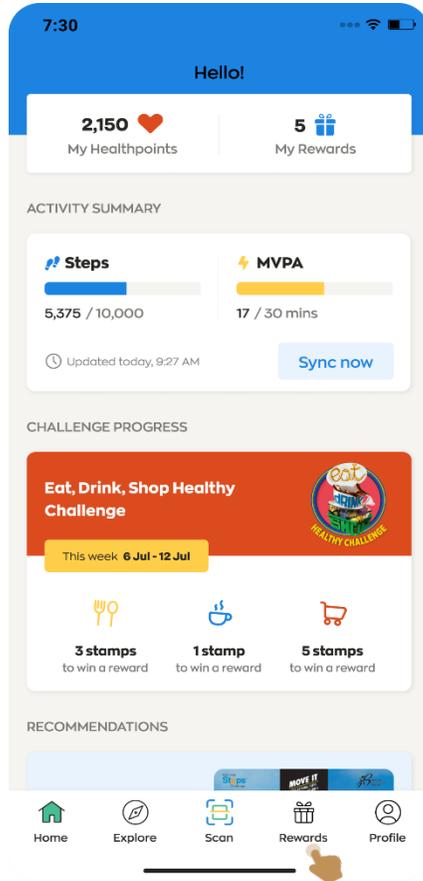
Step 2:
Tap on "**Set up now**" under Auto-Redemption
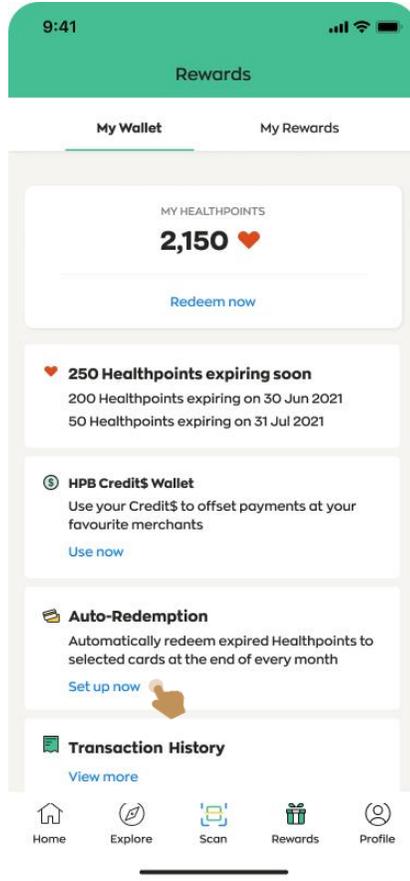
Step 3:
Select your preferred reward to auto redeem your expired HP
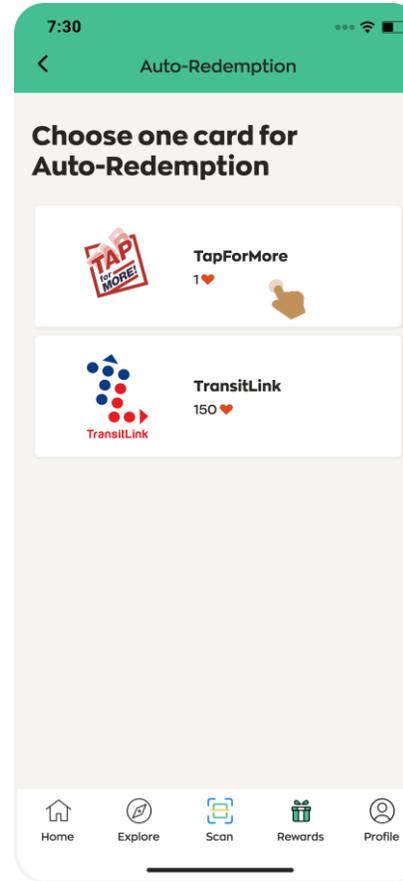
Step 4:
Enter a valid CAN ID number and tap on "**Confirm**" to proceed.
(Note: Ensure your card is valid for at least 6 months before it expires.)
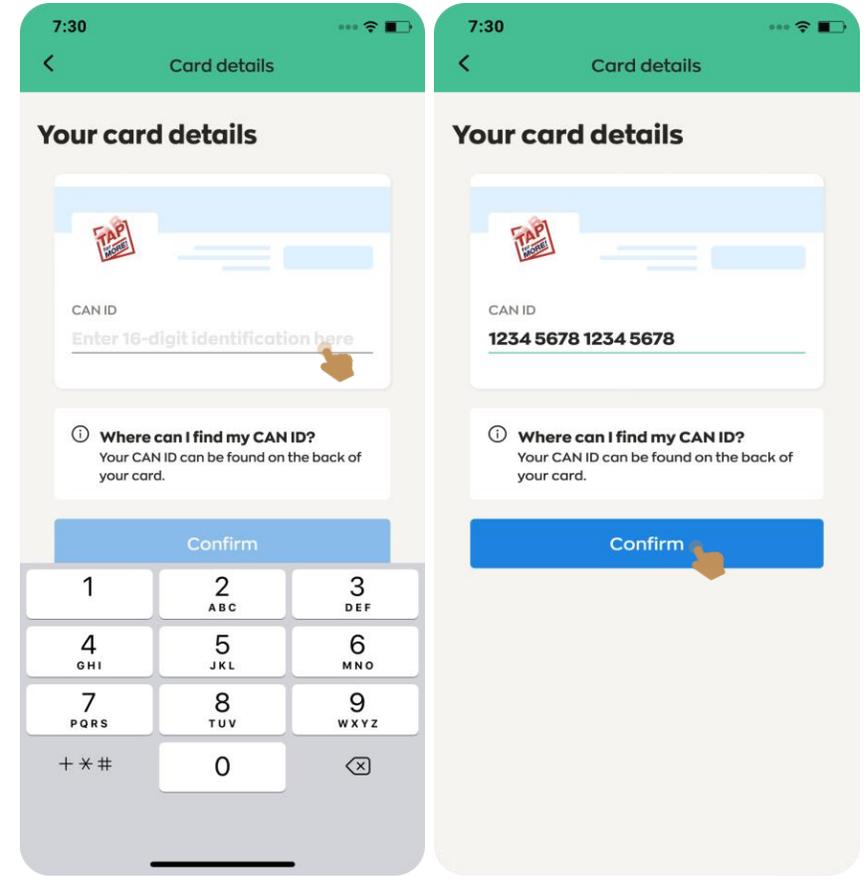
Setting Up Auto Redemption

Step 5:
Once auto redemption is setup,
a "Success" message is shown
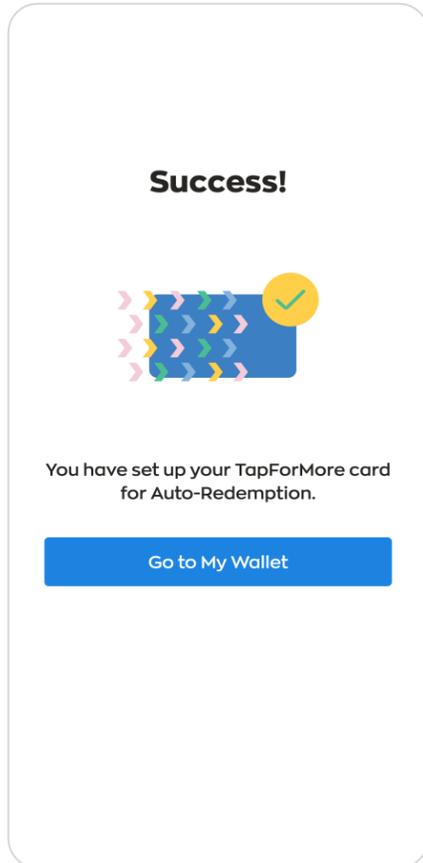
Step 6:
Auto redemption details will be
shown on My Wallet homepage
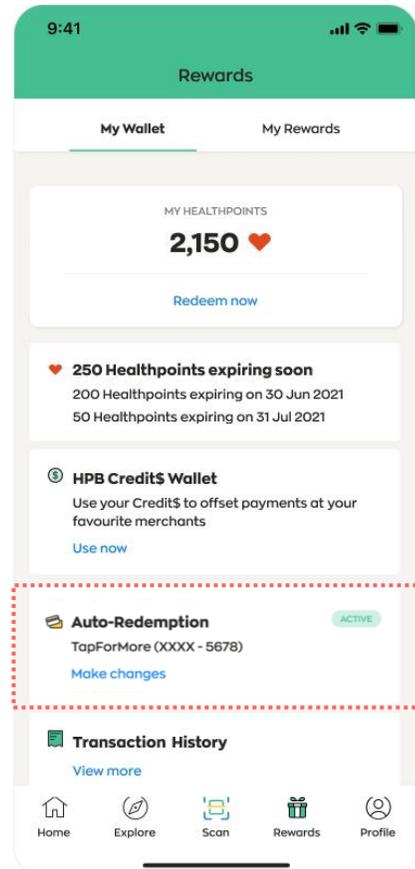
Auto Redemption: Editing Card CAN ID Details

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
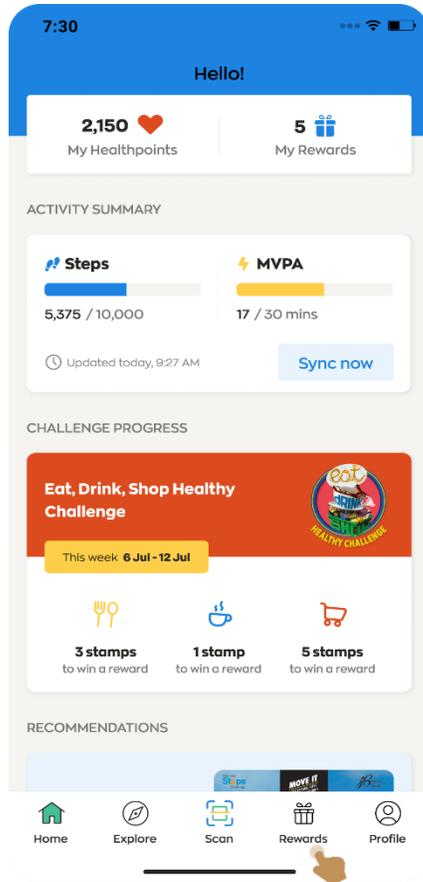
Step 2:
Tap on "**Make changes**" under Auto-Redemption
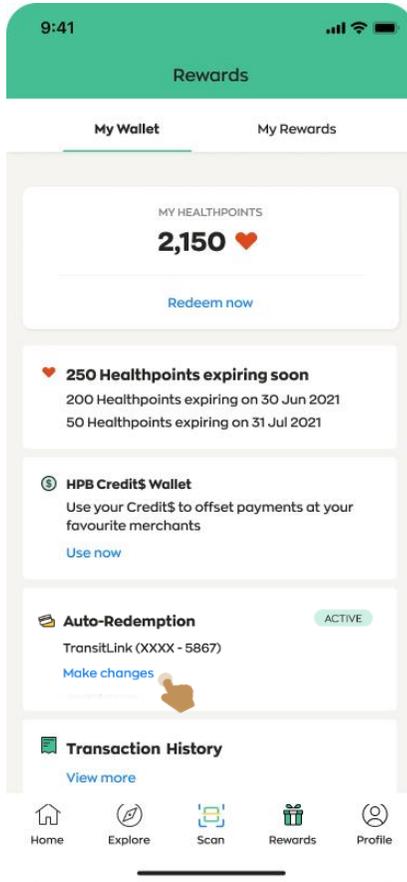
Step 3:
Tap on the CAN ID details to edit, and tap on "**Confirm**" once done
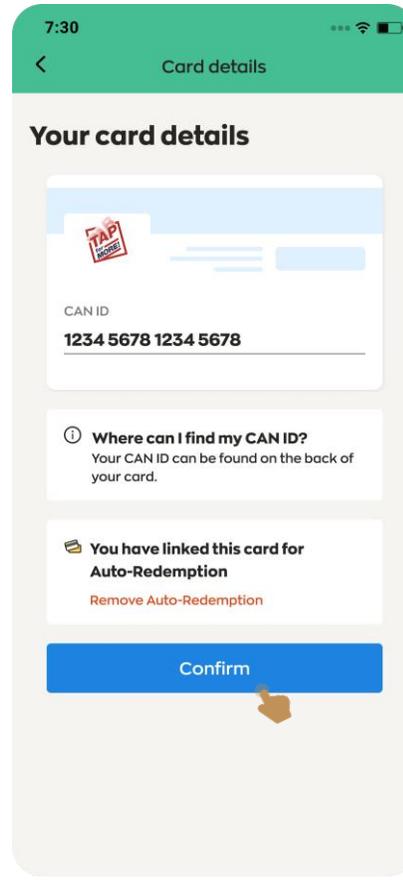
Step 4:
Once updated, a "Success" page is shown. Tap on "**Go to My Wallet**".
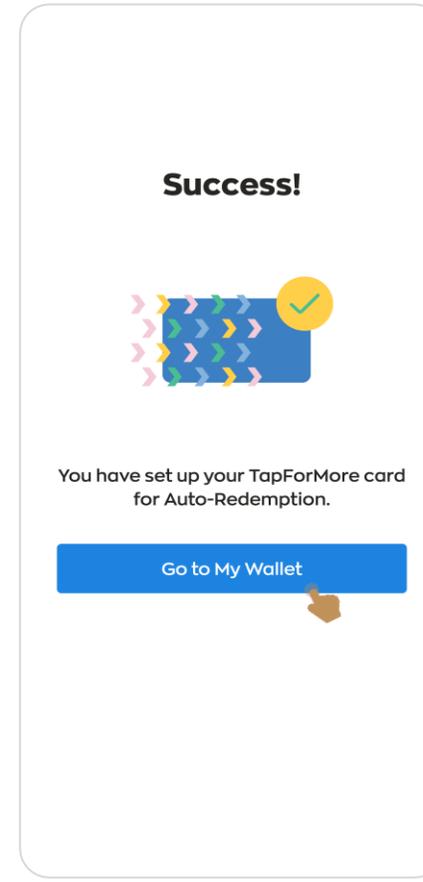
Step 5:
Updated CAN ID details will be shown on "My Wallet" homepage
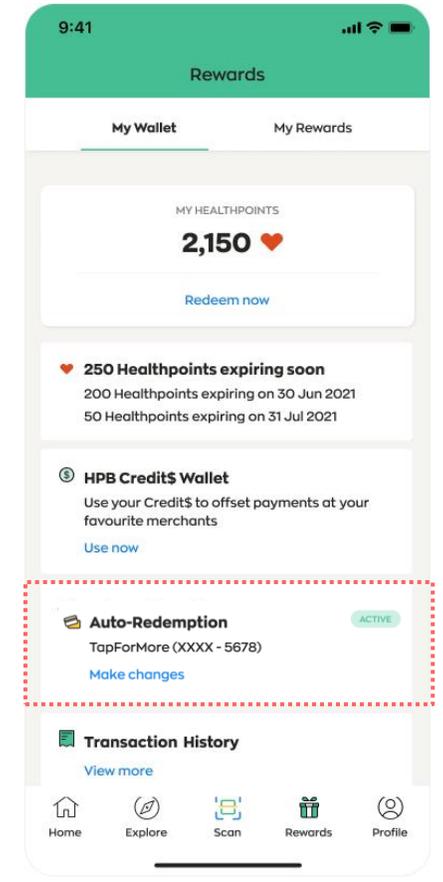
Auto Redemption: Changing Reward Option

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
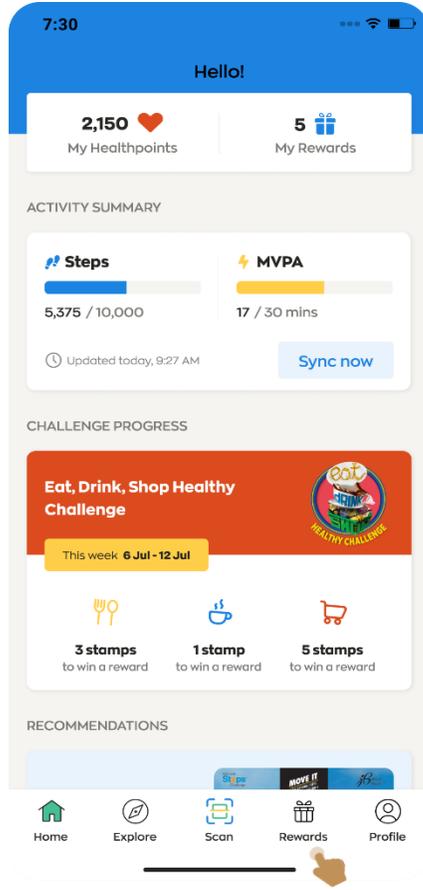
Step 2:
Tap on "**Make changes**" under Auto-Redemption
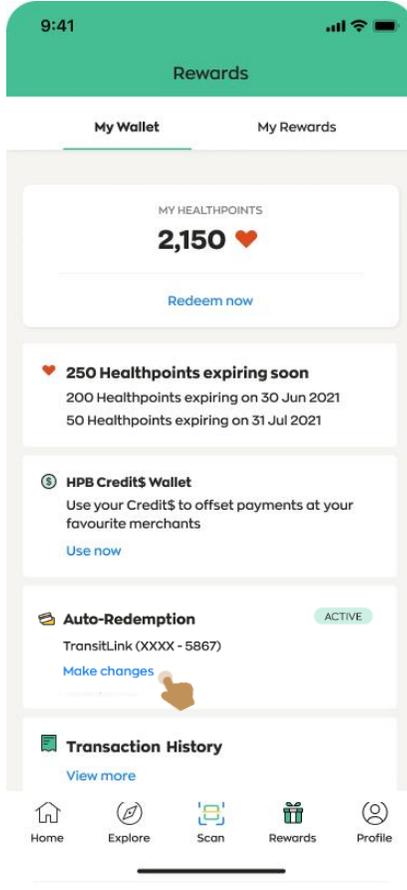
Step 3:
Tap on "**Remove Auto-Redemption**"
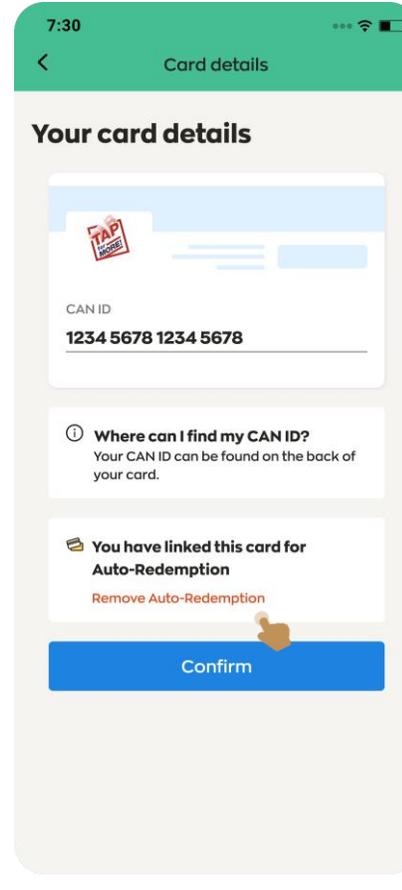
Step 4:
Tap on **"Yes, remove"** to confirm to remove the option to auto redeem expired HP for the preferred reward
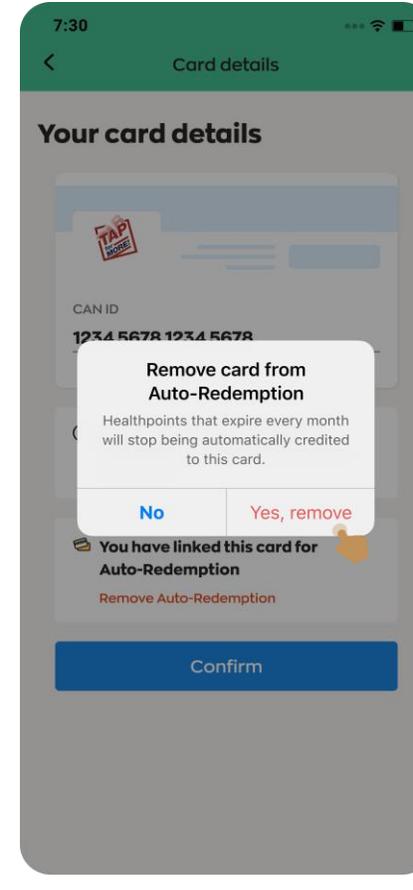
Step 5:
A "Success" message is shown to inform on removal of auto-redemption setup. Tap on "Go to My Wallet".
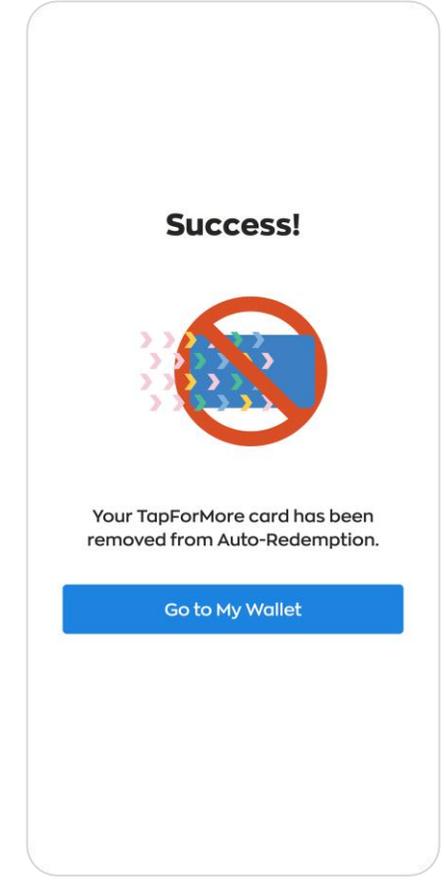
Auto Redemption: Changing Reward Option

Step 6:
Auto redemption set up is removed. Tap on "**Set up now**" to select a new reward option.
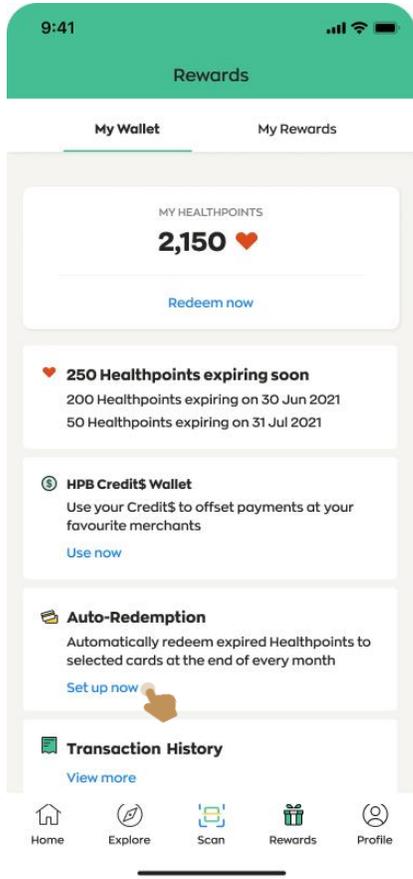
Step 7:
Select your preferred reward to auto redeem your expired HP for
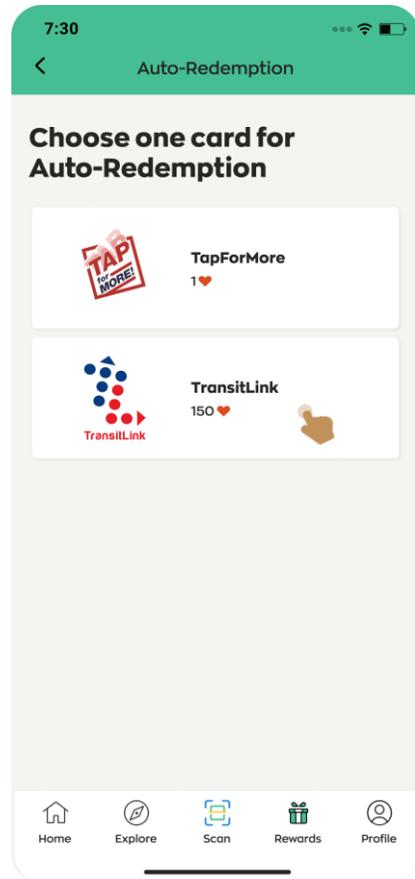
Step 8:
Tap on the CAN ID field to type in the 16-digit CAN ID, and tap on "**Confirm**" once done
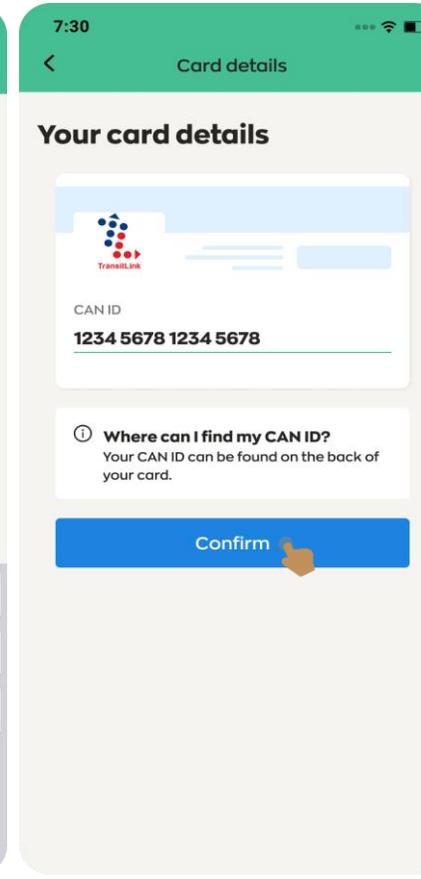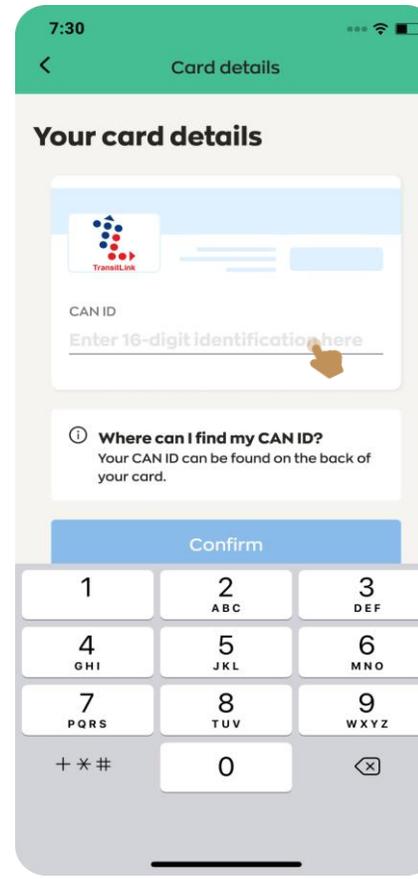
Step 9:
Once updated, a "Success" page is shown. Updated CAN ID will be shown on "My Wallet" homepage
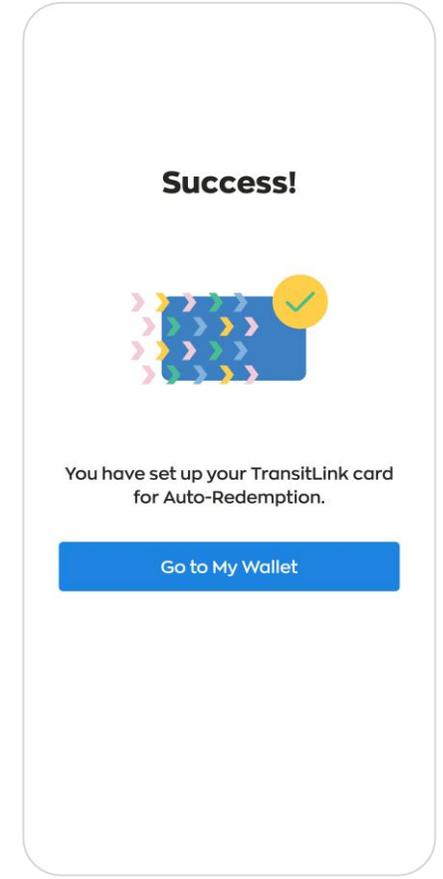
Using HPB eVoucher: In-Store Purchase

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
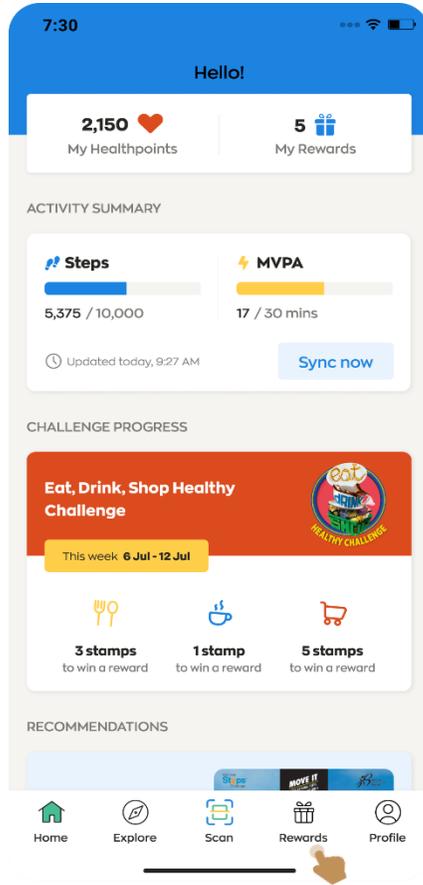
Step 2:
Tap on "**My Rewards**"
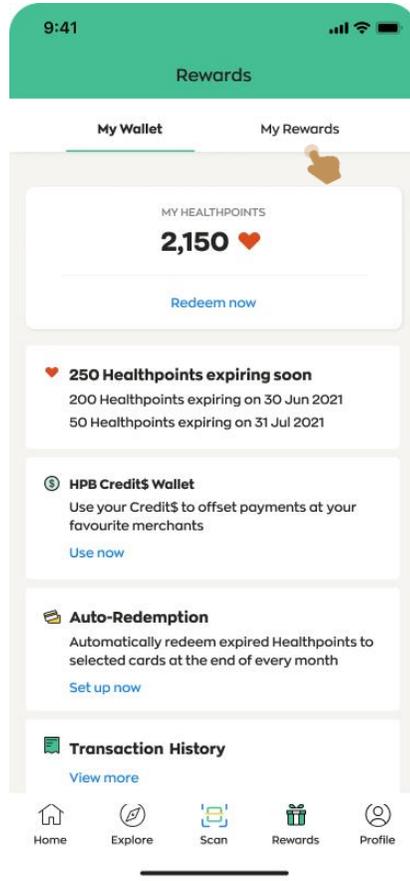
Step 3:
Select a HPB eVoucher
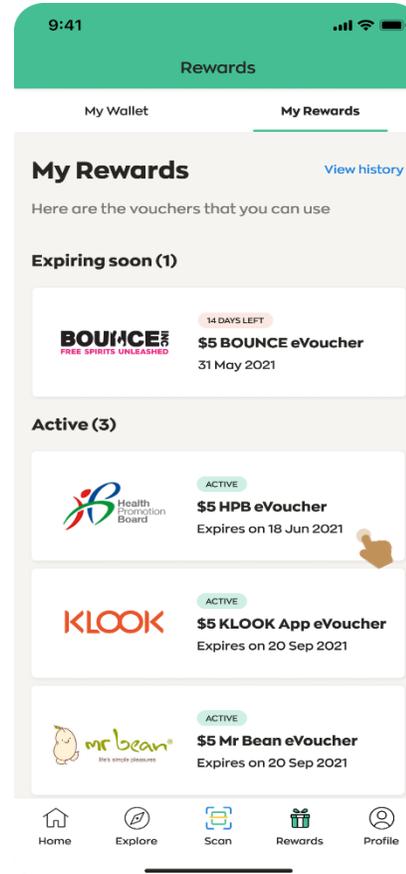
Step 4:
Read through the details and terms of use; and tap on the link to view list of participating merchants
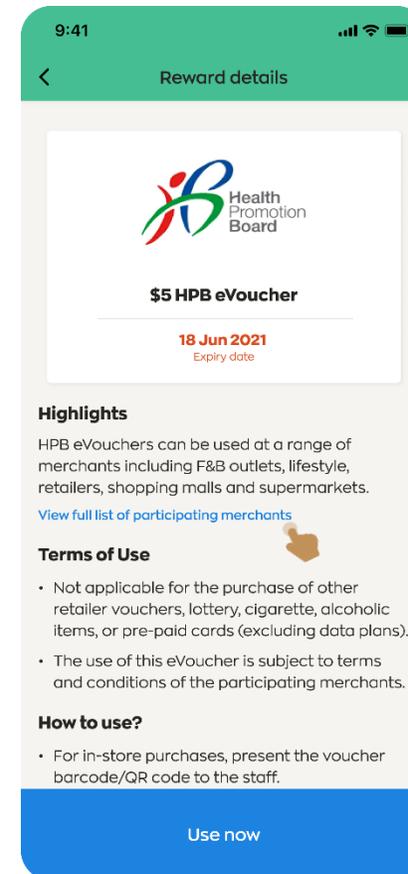
Step 5:
Scroll through the list to see the list of merchants accepting HPB eVoucher
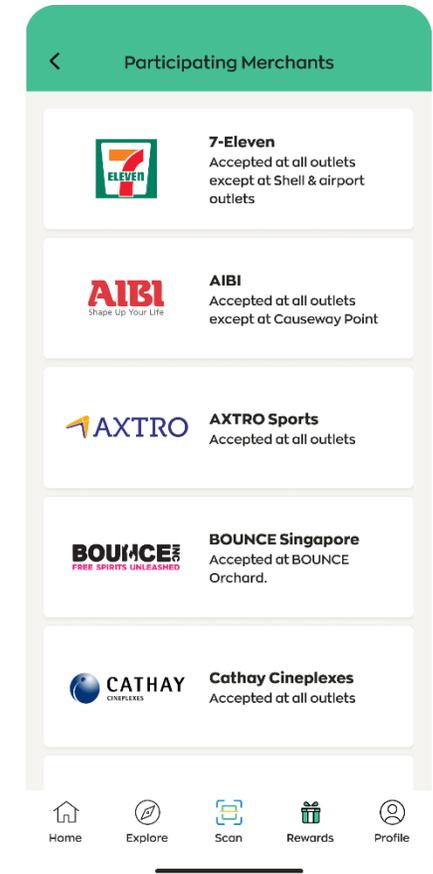
Using HPB eVoucher: In-Store Purchase

Step 6:
Tap on "**Use now**" to proceed when ready to use

Step 7:
Tap on **"Next"** to confirm to use the eVoucher
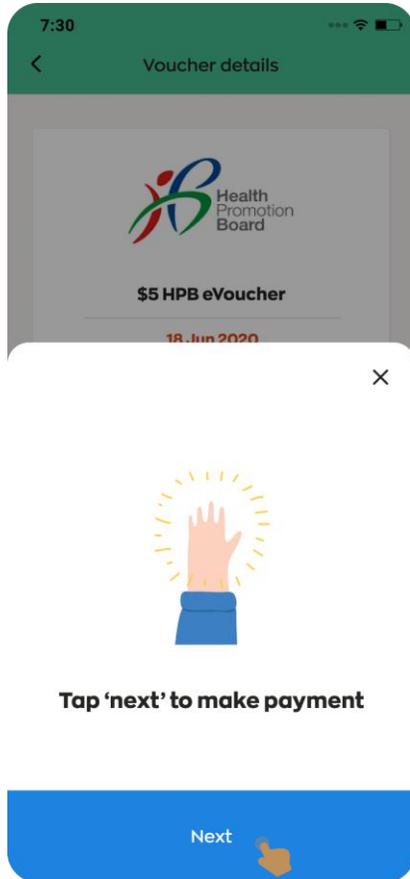
Step 8:
Tap on "**In-Store**" option when ready to make payment at the store
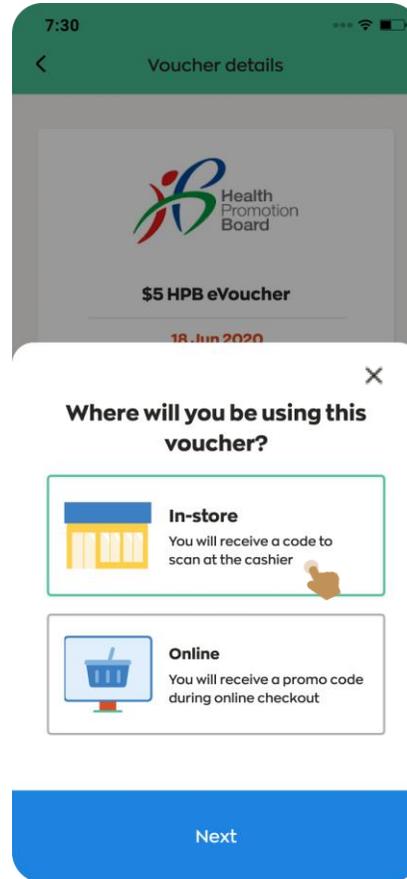
Step 9:
Present the eVoucher to the cashier to scan.
Toggle between barcode or QR code as advised by the merchant.
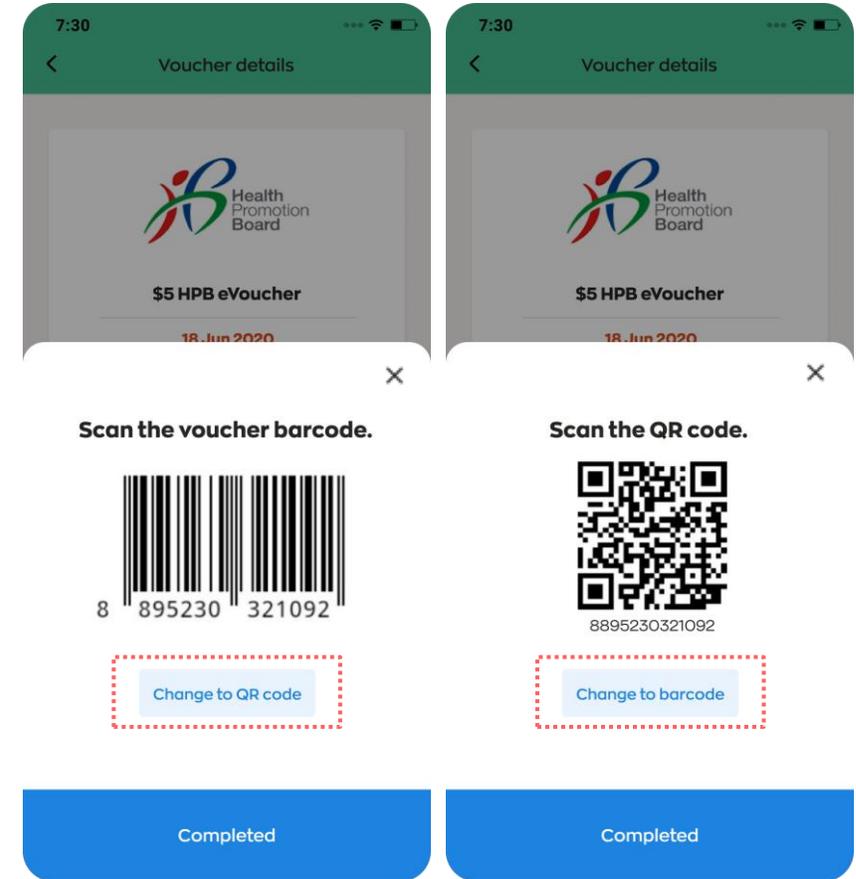
Using HPB eVoucher: In-Store Purchase

Step 10:
Tap on "**Completed**" when done, and a "Success" message is shown.
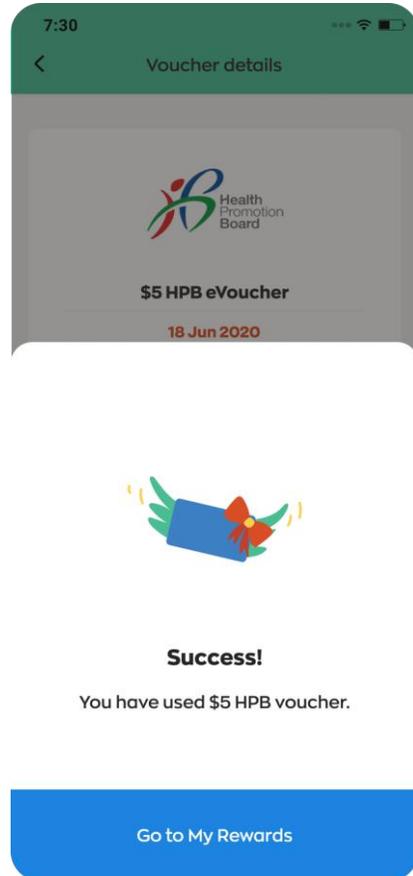
Step 11:
To view the eVoucher used, navigate to Rewards and tap on "**My Rewards**"
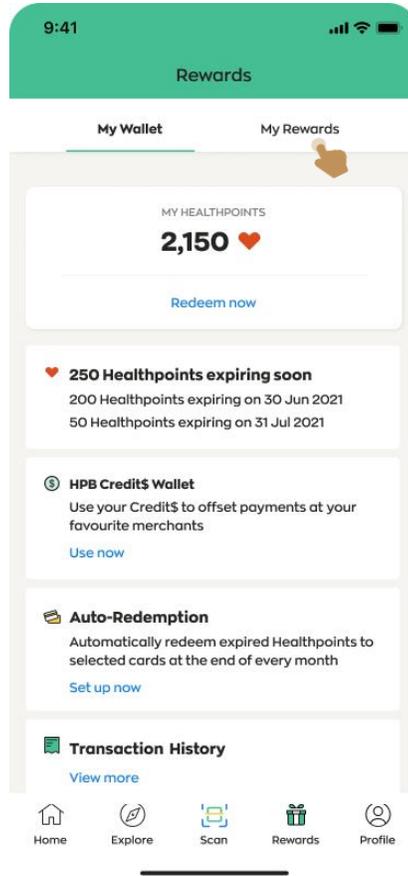
Step 12:
Tap on "**View history**" to view the transaction details
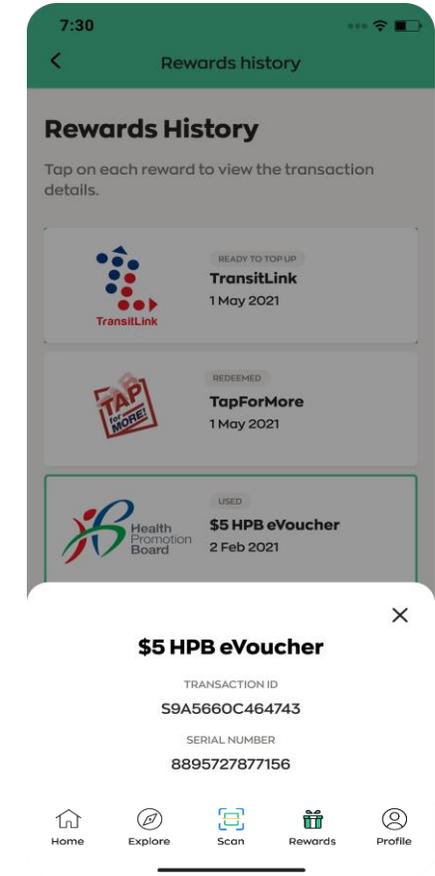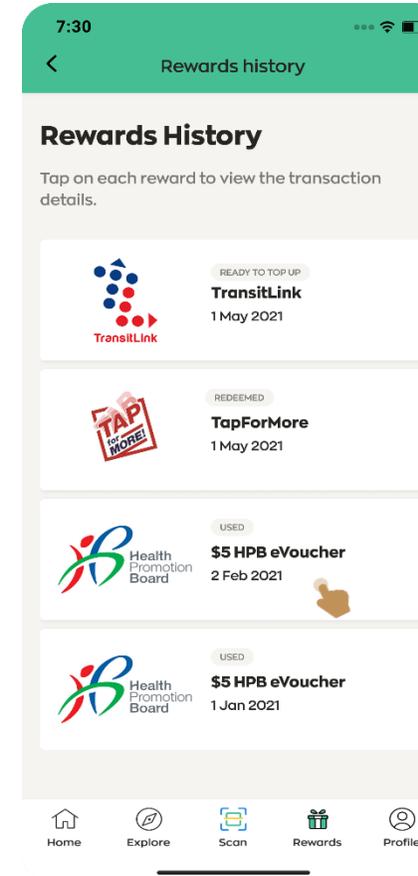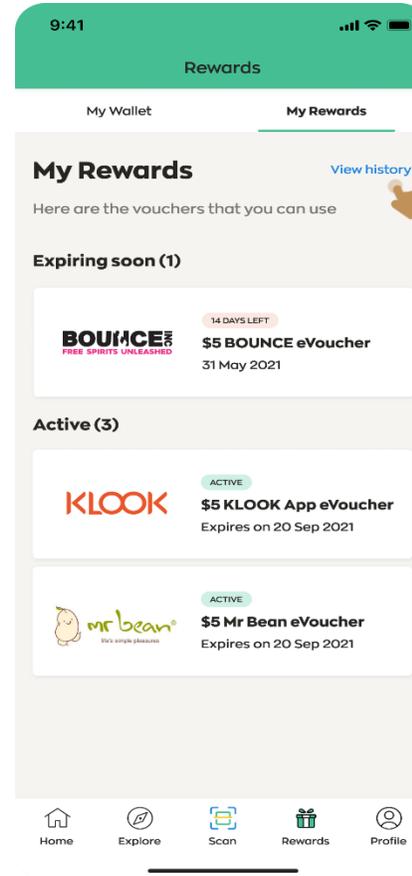
Using HPB eVoucher: Online Merchant App/Web

Step 1:
Tap on "**Use now**" to proceed when ready to use

Step 2:
Tap on **"Next"** to confirm to use the eVoucher
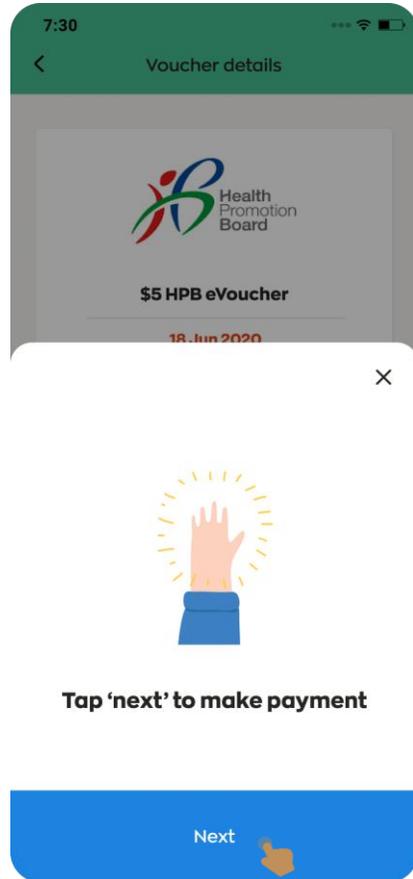
Step 3:
Tap on "**Online**" option to retrieve a voucher code
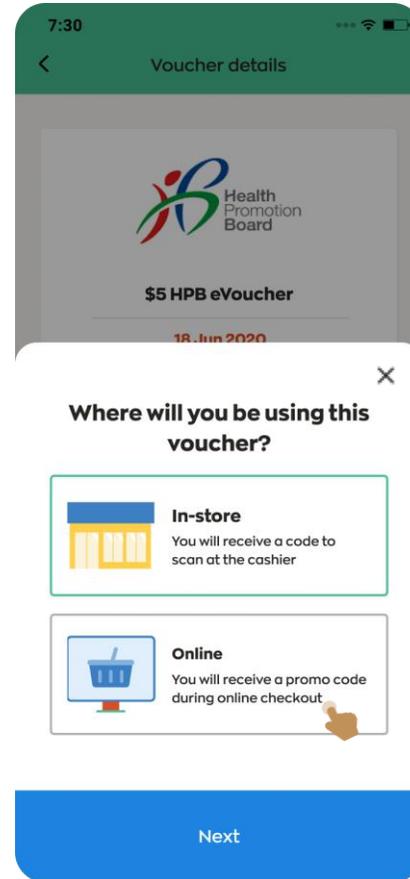
Step 4:
Copy the eVoucher code shown on the screen; and paste the code in the online merchant app/webpage
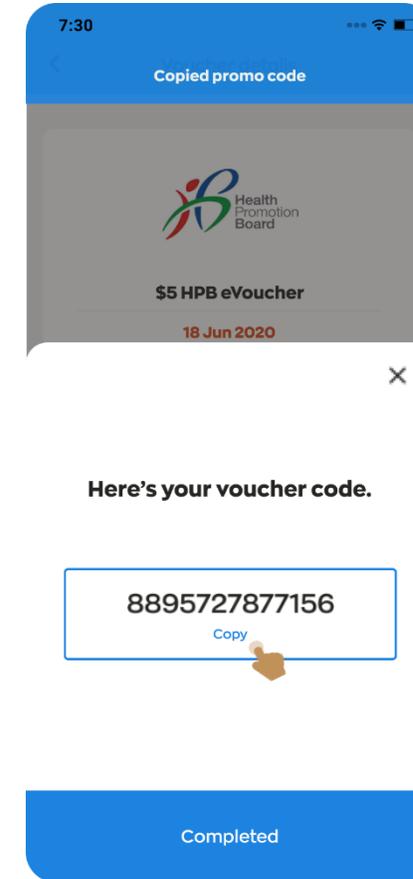
Step 5:
Tap on "**Completed**" when done, and a "Success" message is shown.
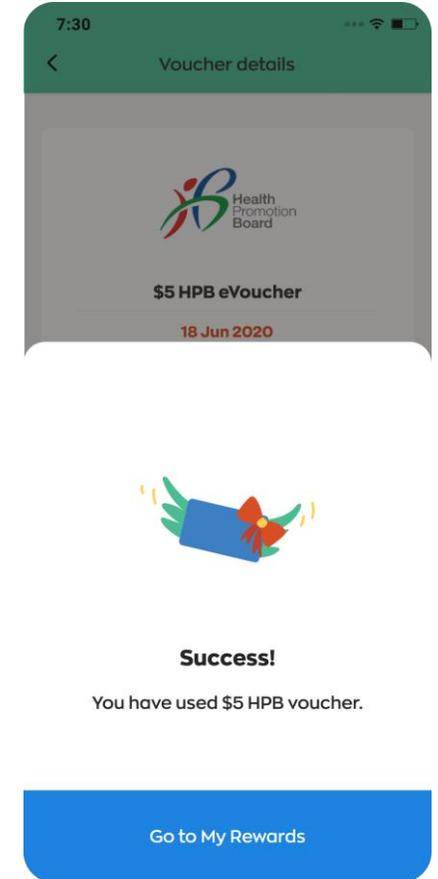
Using HPB Credit$

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
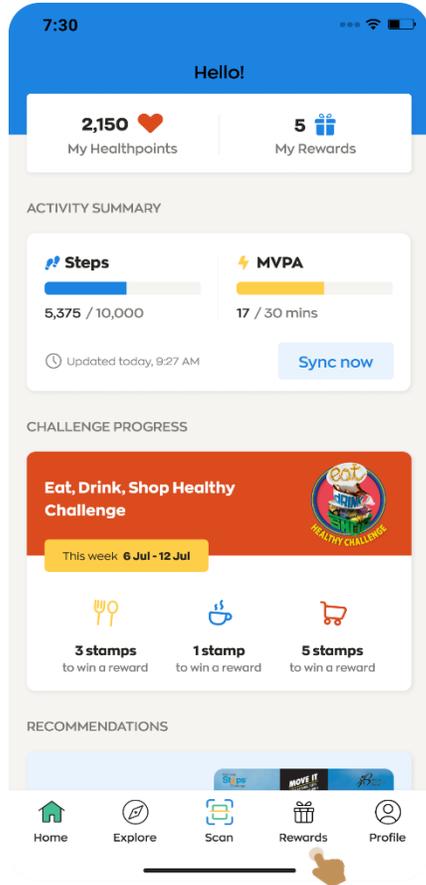
Step 2:
Tap on "**Use now**" under HPB Credit$ Wallet.
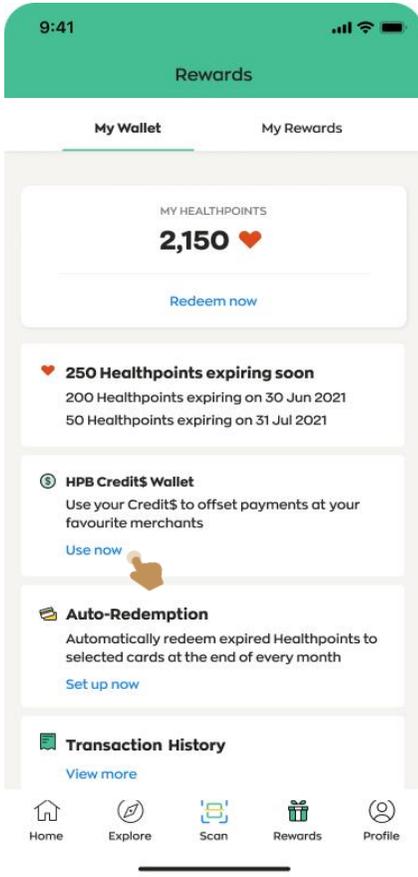
Step 3:
Tap on "**Scan QR code to pay**"
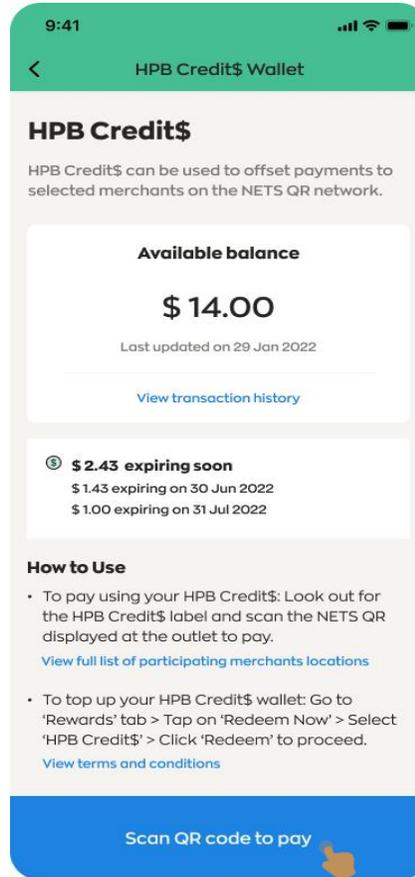
Step 4:
Scan the SG QR or NETS QR displayed at the stall front

Step 5:
Type the amount you would like to pay for
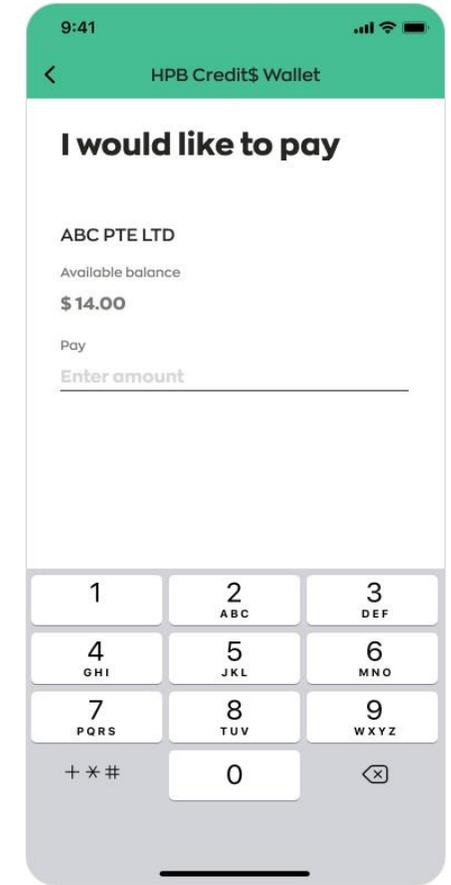
Using HPB Credit$

Step 6:
Tap on "**Next**" to proceed when ready to pay
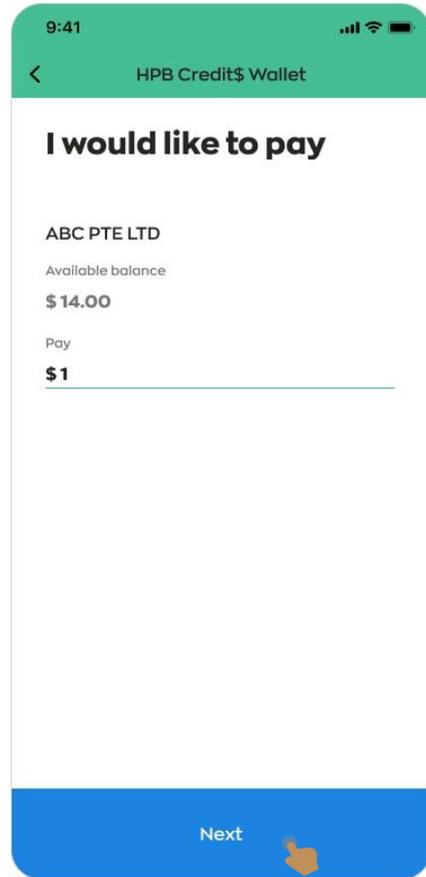
Step 7:
Tap on **"Confirm payment"** to proceed with payment
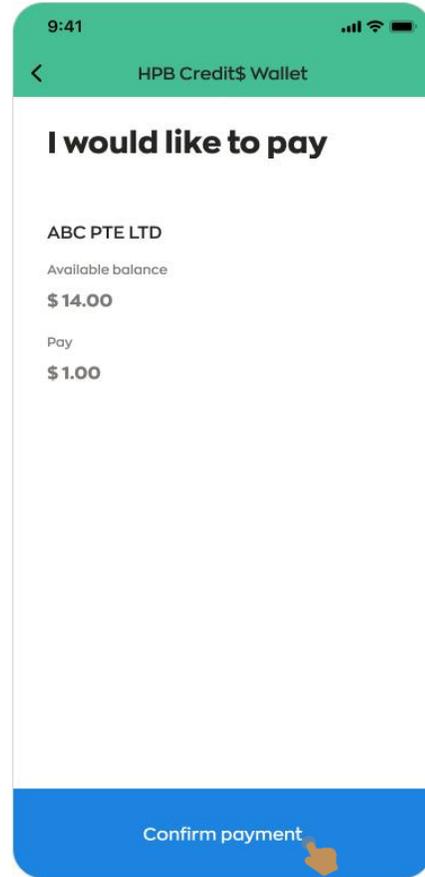
Step 8:
Upon successful payment, a "Your payment was successful" message is shown. Tap on **"Go to HPB Credit$ Wallet"** to view transaction history and balance.
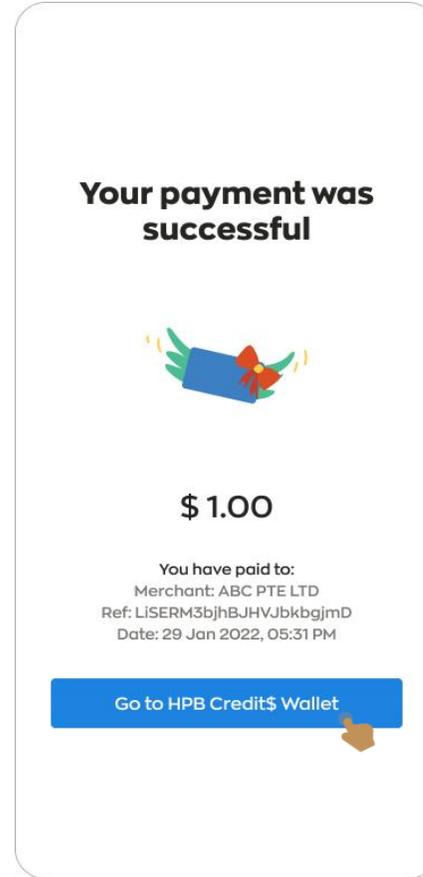
Viewing Credit$ Wallet Summary & History

Step 9:
Tap on "View transaction history"
to view the transaction details
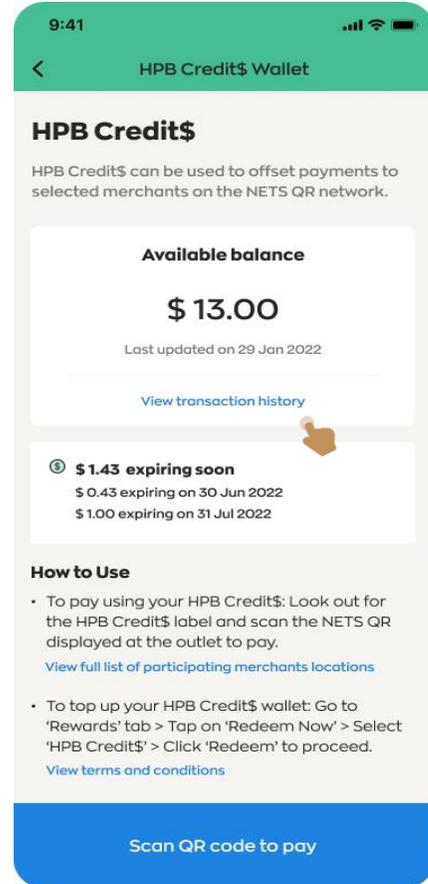
Step 10:
Under **Added Credits$** > details of Credit$ added into wallet
Under **Used Credit$** > details of Credit$ utilised
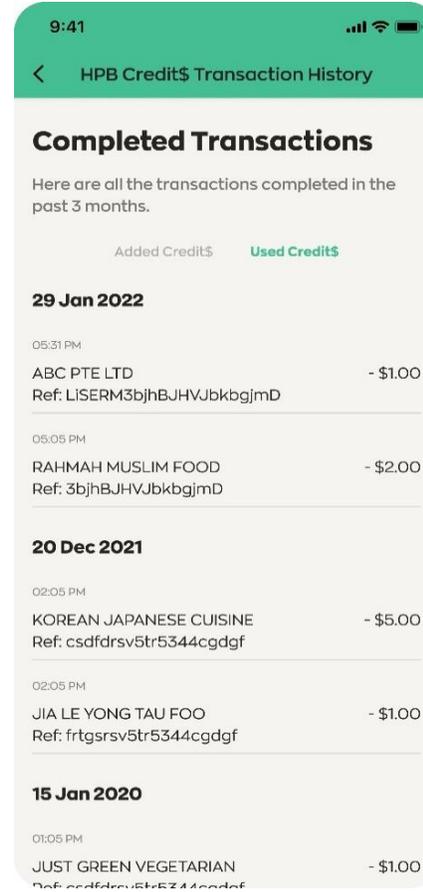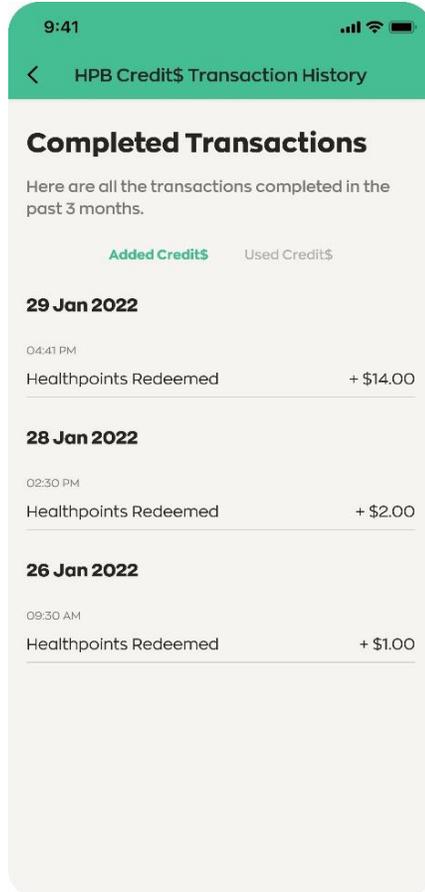
Using Online Merchant eVoucher (e.g. KLOOK)

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
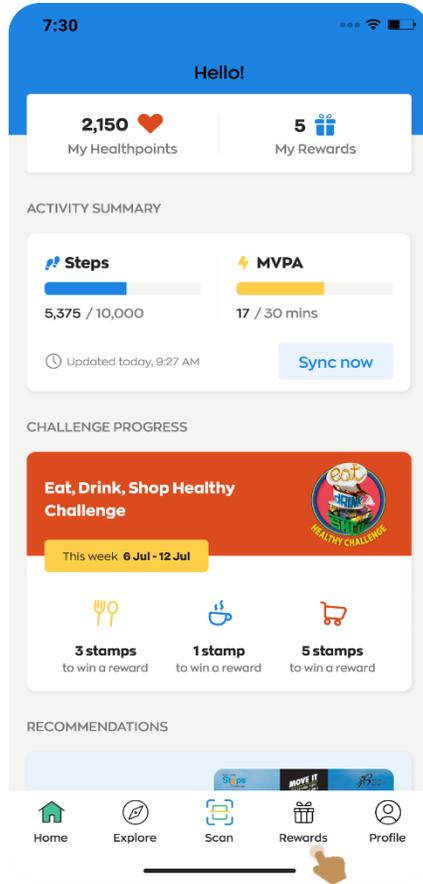
Step 2:
Tap on "**Redeem Now**"
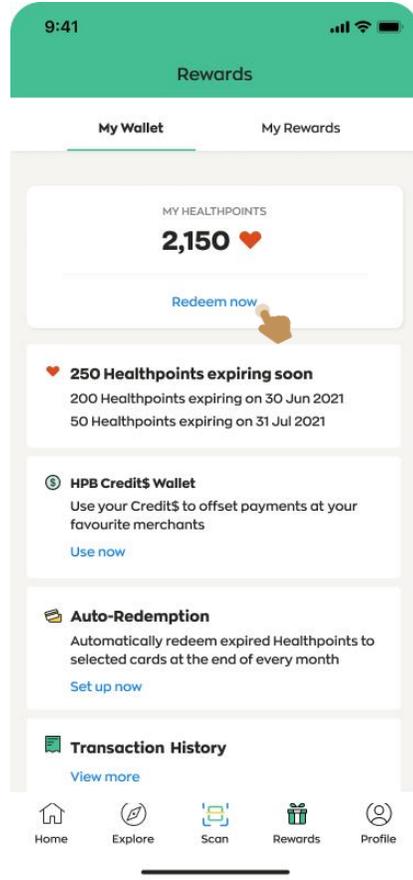
Step 3:
Select an online merchant eVoucher
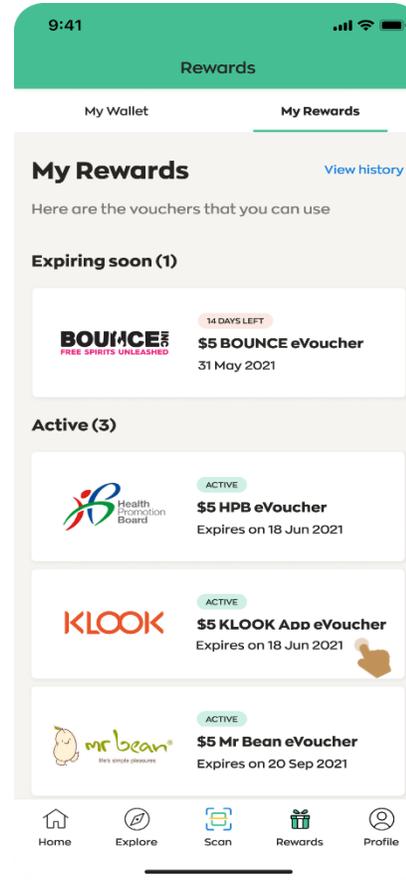
Step 4:
Read through the details and terms. Once done, tap on "**Use now**" to proceed.
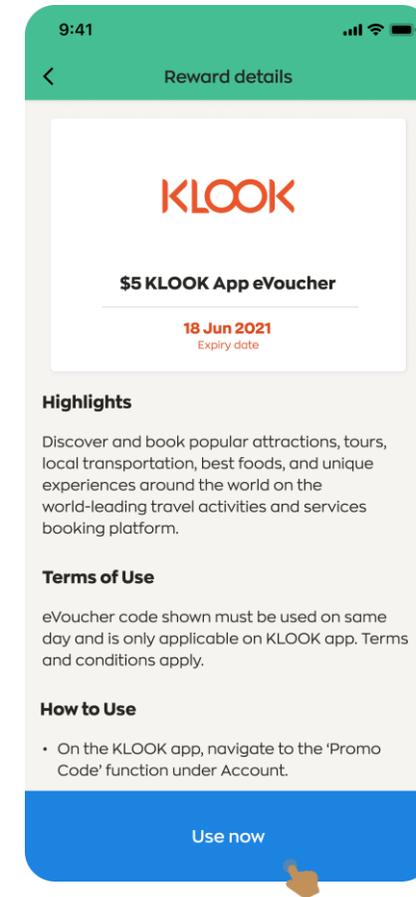
Step 5:
Tap on "**Next**" when ready to use (applicable on the same day)
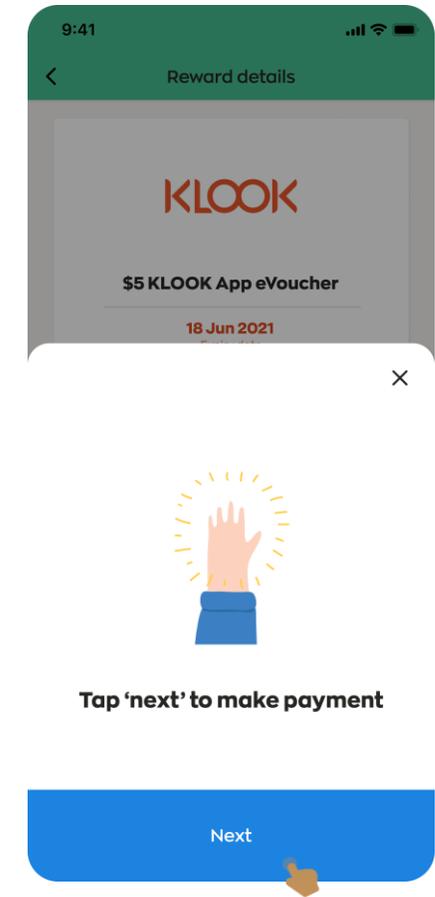
Using Online Merchant eVoucher (e.g. KLOOK)

Step 6:
Copy the eVoucher code shown on the screen; and paste the code in the online merchant app/webpage
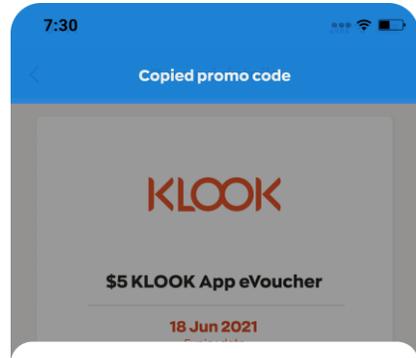
Step 7:
Tap on **Completed** when done, and a "Success" message is shown.
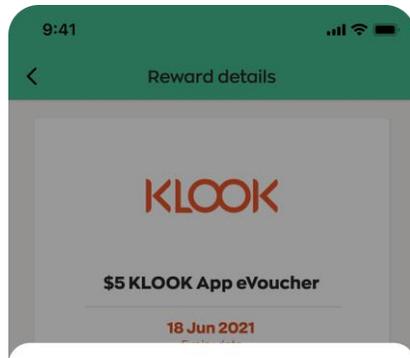
Step 8:
To view the eVoucher code again, navigate to Rewards and tap on "**My Rewards**"
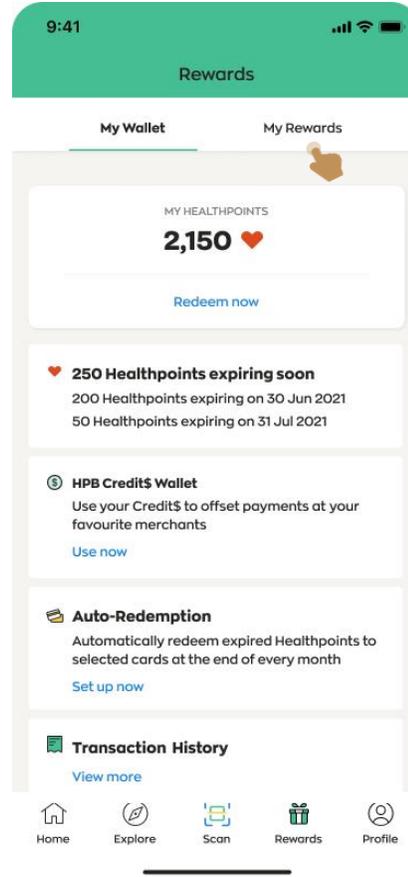
Step 8:
Tap on "**View history**" and tap on the eVoucher to view the transaction details
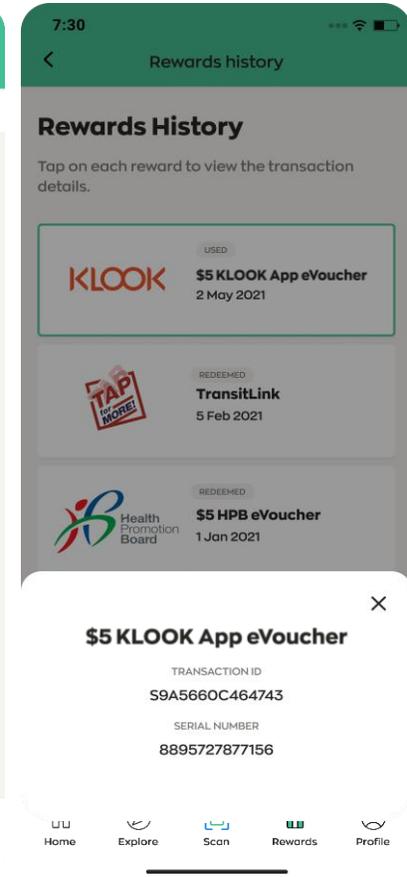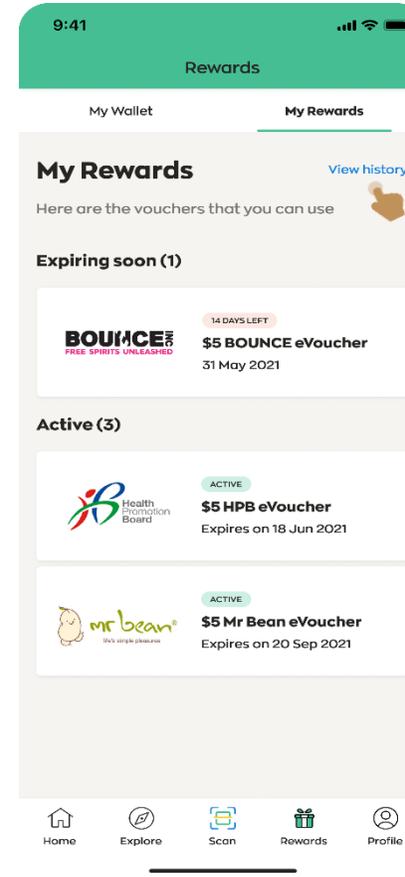
Claiming a HPB eVoucher code

Step 1:
Tap on the "**Rewards**" icon shown at the bottom banner
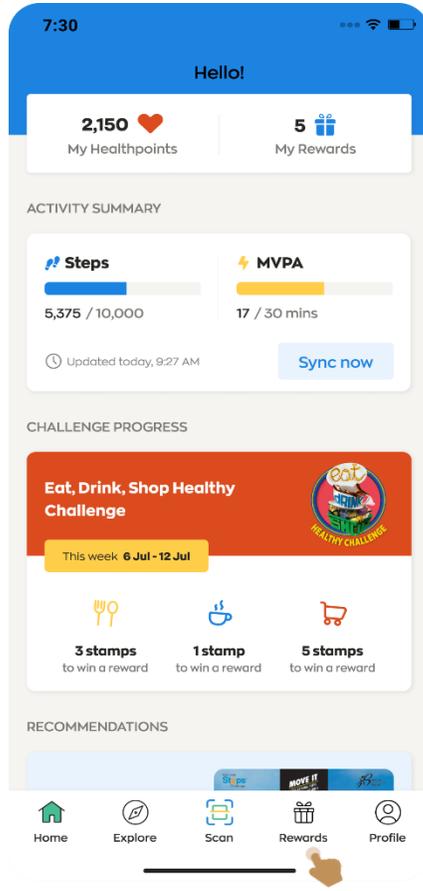
Step 2:
Tap on "**Redeem Now**"
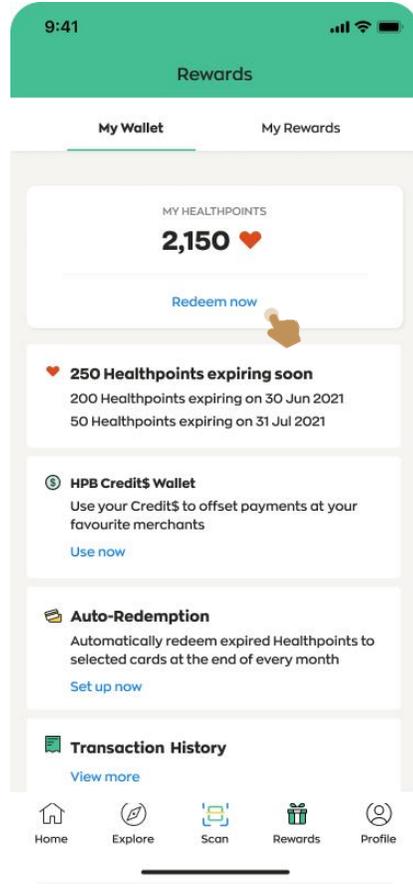
Step 3:
Tap on "**Enter voucher code**"
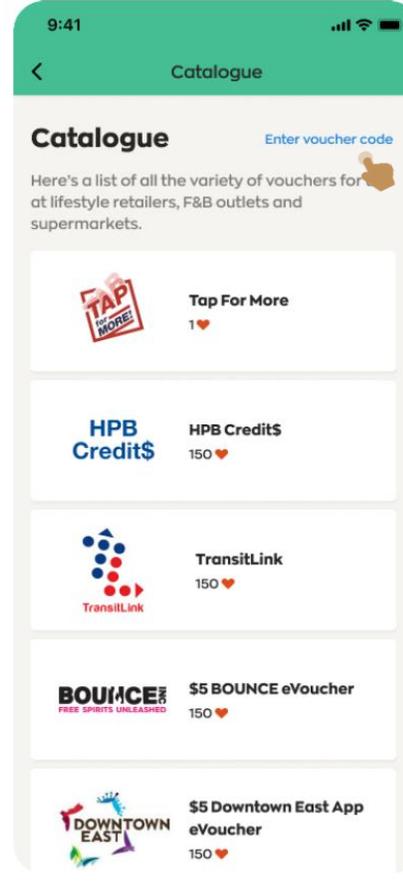
Step 4:
Type in the 13-digit voucher code received, and tap on "**Submit**"
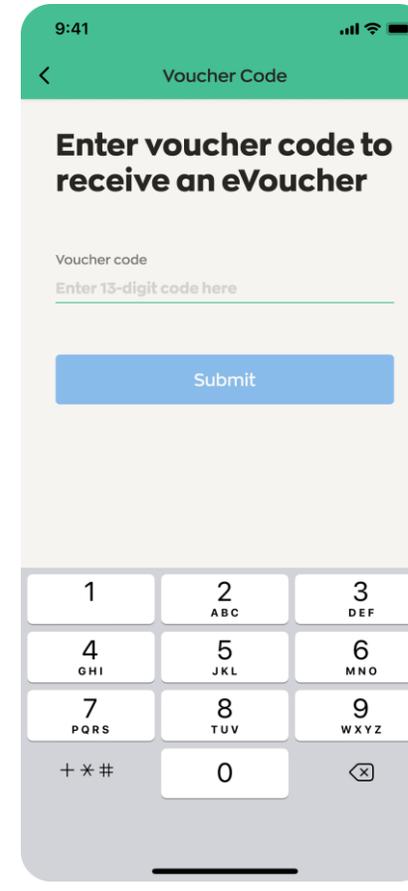
Claiming a HPB eVoucher code

Step 5:
Upon submitting, message prompts on success / unsuccessful redemption
If valid, "Redemption Successful" message is shown
If invalid, "Redemption Unsuccessful" message is shown
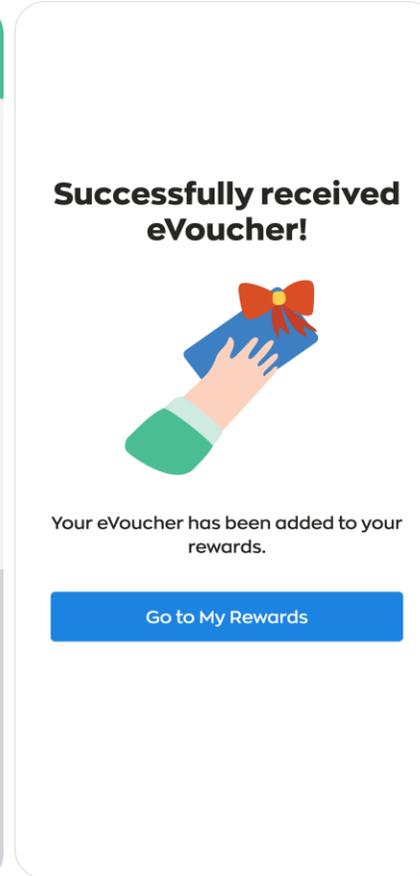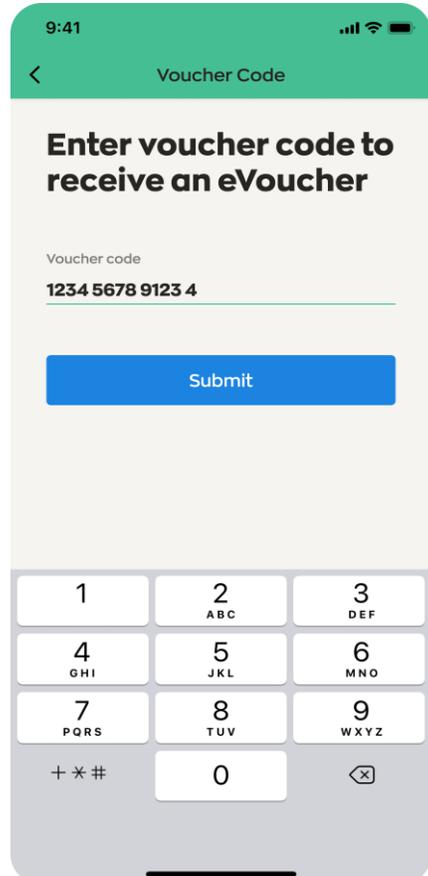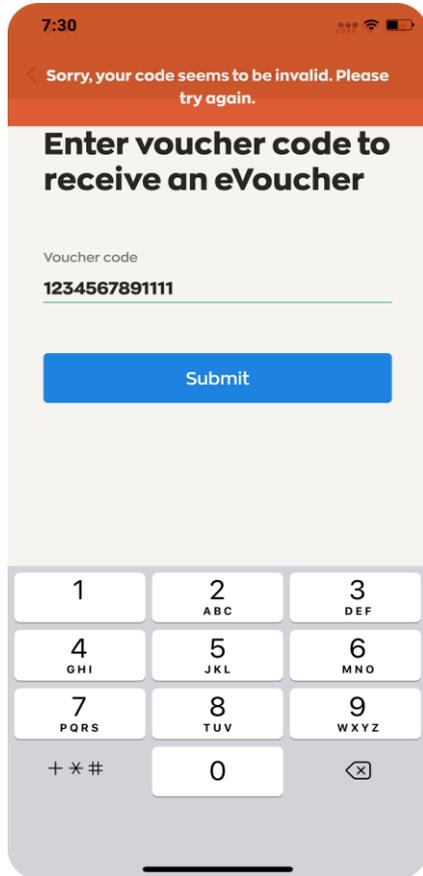
Step 6:
Navigate to Rewards and tap on "My Rewards" to view the eVoucher received
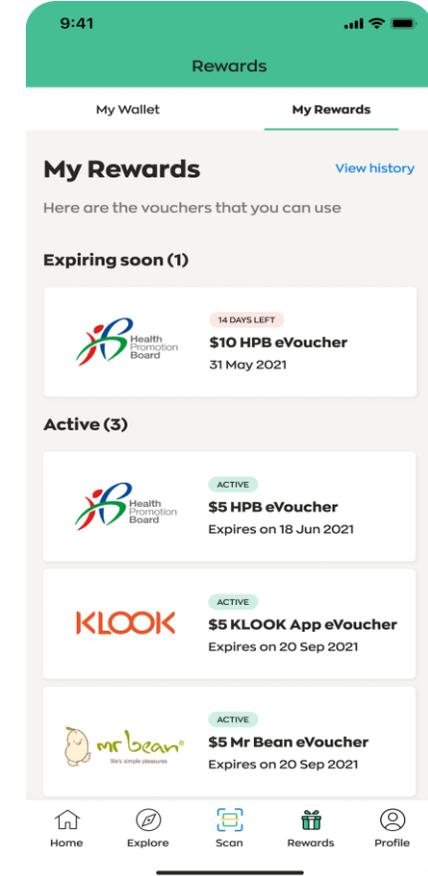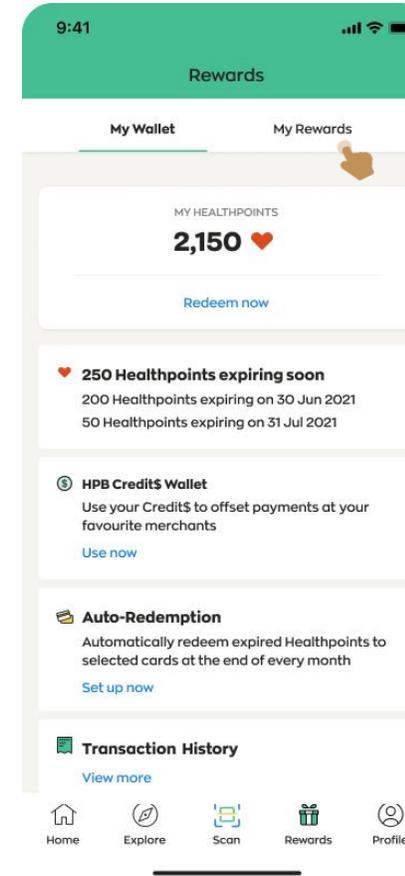
Start your healthy journey with us today and be rewarded.